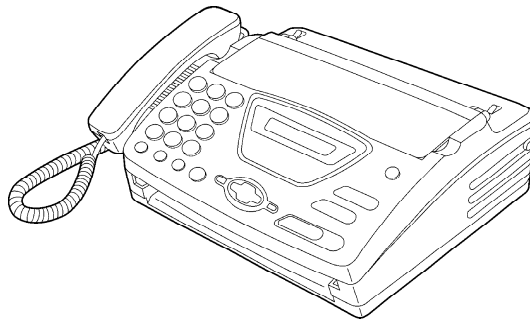# Service Manual

Personal FAX

KX-FT71LA-B

(for Latin America)

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Panasonic

When you note the serial number, write down all 11 digits. The serial number may be found on the bottom of the unit.

1. INTRODUCTION

1.1. LCD MESSAGE

English	Translation(Spanish)															
CALL SERVICE 1	L	L	A	M	E		S	E	R	V	I	C	I	O	1	
CALL SERVICE2	L	L	A	M	E		S	E	R	V	I	C	I	O	2	
CHECK COVER	R	E	V	I	S	A	R		L	A		T	A	P	A	
CHECK DOCUMENT			R	E	V	I	S	A	R		D	O	C	.		
CHECK MEMORY	R	E	V	I	S	A	R		M	E	M	O	R	I	A	
DIRECTORY	D	I	R	E	C	T	O	R	I	O						
NO RESPONSE	N	O		R	E	S	P	U	E	S	T	A				
OUT OF PAPER	S	I	N		P	A	P	E	L							
POLLING ERROR	E	R	R	O	R		D	E		R	E	C	U	P	.	
PRESS [<>]&[SET]	P	U	L	S	E	[	<<	>>	]	&	S	E	T			
RECEIVE MODE	M	O	D	O		R	E	C	E	P	.					
REDIAL TIME OUT	C	A	N	C	E	L	A		R	E	D	I	S	C		
REMOVE DOCUMENT			R	E	M	O	V	E	R		D	O	C	.		
SETUP ITEM [ ]	N	O	.	P	R	O	G	.		[			]			
SYSTEM SET UP	P	R	O	G	.		S	I	S	T	E	M	A			
TRANSMIT ERROR	E	R	R	O	R		D	E		T	R	A	N	S	.	
UNIT OVERHEATED	S	O	B	R	E	C	A	L	E	N	T	A	D	O		
USER STOPPED	A	L	T	O		X		U	S	U	A	R	I	O		
YOUR FAX NO.	S	U		N	O	.		D	E		F	A	X			
YOUR LOGO	S	U		L	O	G	O									

1.2. SAFETY PRECAUTIONS

1. Before servicing, unplug the AC power cord to prevent an electric shock.

2. When replacing parts, use only the manufacturer's recommended components.

3. Check the condition of the power cord. Replace if wear or damage is evident.

4. After servicing, be sure to restore the lead dress, insulation barriers, insulation papers, shields, etc.

5. Before returning the serviced equipment to the customer, be sure to perform the following insulation resistance test to prevent the customer from being exposed to shock hazards.

1.3. INSULATION RESISTANCE TEST

1. Unplug the power cord and short the two prongs of the plug with a jumper wire.

2. Turn on the power switch.

3. Measure the resistance value with an ohmmeter between the jumpered AC plug and each exposed metal cabinet part (screw heads, control shafts, bottom frame, etc.).
Note: Some exposed parts may be isolated from the chassis by design. These will read infinity.

4. If the measurement is outside the specified limits, there is a possibility of a shock hazard. / The equipment should be repaired and rechecked before it is returned to the customer.

Exposed metal part

Ohmmeter

Resistance = more than 5MΩ (at DC 500 V)
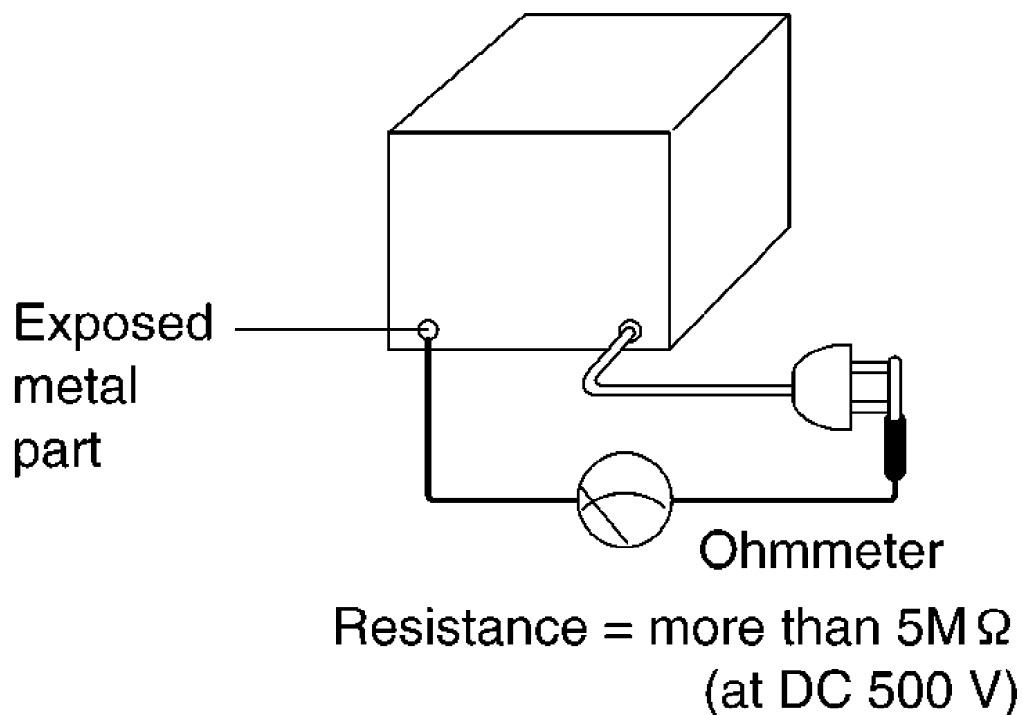
1.4. FOR SERVICE TECHNICIANS

ICs and LSIs are vulnerable to static electricity. / When repairing, the following precautions will help prevent recurring malfunctions.

1. Cover the plastic part's boxes with aluminum foil.

2. Ground the soldering irons.

3. Use a conductive mat on the worktable.

4. Do not touch the IC or LSI pins with bare fingers.

1.5. BATTERY CAUTION

Danger of explosion if the battery is replaced incorrectly. Replace only with the same or equivalent type recommended by the manufacturer. Discard used batteries according to following caution :

Disposal of lithium batteries should be performed by permitted, professional disposal firms knowledgeable in state government federal and local hazardous materials and hazardous waste transportation and disposal requirements.

A battery continues to have no transportation limitations as long as it is separated to prevent short circuits and packed in strong packaging.

Commercial firms that dispose of any quantity of lithium cells should have a mechanism in place to account for their ultimate disposition. This is a good practice for all types of commercial or industrial waste.

Recommend Type Number:

PFSU1004Z (BAT501) Manufactured by TOSHIBA

CR2032 (BAT501) Manufactured by MATSUSHITA

PQPCR2032H09 (BAT501) Manufactured by SONY

1.6. AC CAUTION

For safety, before closing the lower cabinet, please make sure of the following precautions.

(1) The earth lead is fixed with the screw.
(2) The AC connector is connected properly.
(3) Wrap the Earth Lead lead around the core 2 times.

Earth Lead
(Ferrite Core)

(3)

(2)

AC Inlet

Earth Lead

AC Lead

Earth
Lead —— Screw

Washer ——→ (1)
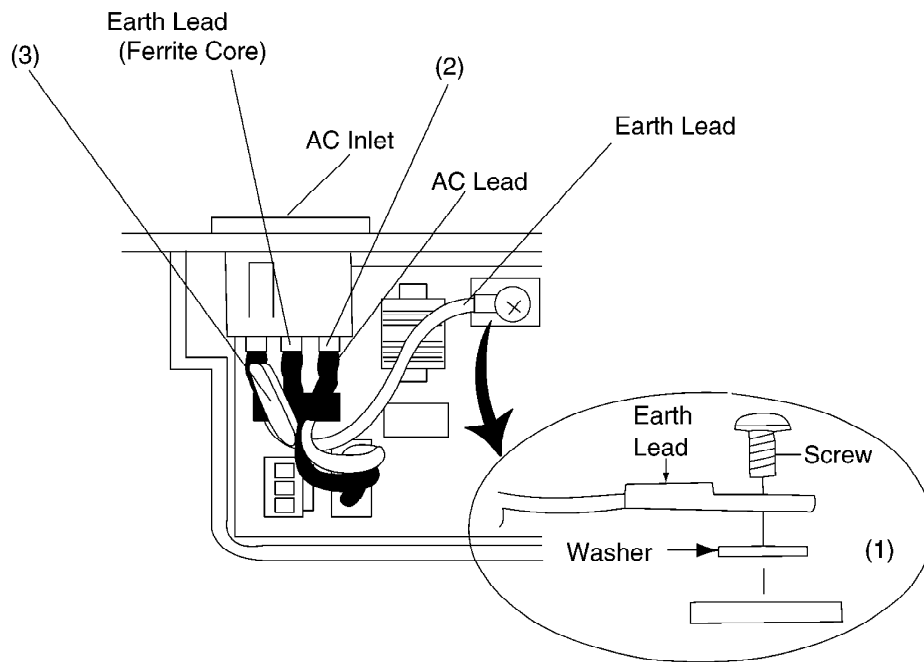
1.7. PERSONAL SAFETY PRECAUTIONS

1.7.1. MOVING SECTIONS OF THE UNIT

Be careful not to let your hair, clothes, fingers, accessories, etc., become caught in any moving sections of the unit. / The moving sections of the unit are the rollers and a gear. There is a separation roller and a document feed roller which are rotated by the document feed motor. A gear rotates the two rollers. Be careful not to touch them with your hands, especially when the unit is operating.

Rubber flap

Sub roller

Document
feeder rollers

White plate

Glass
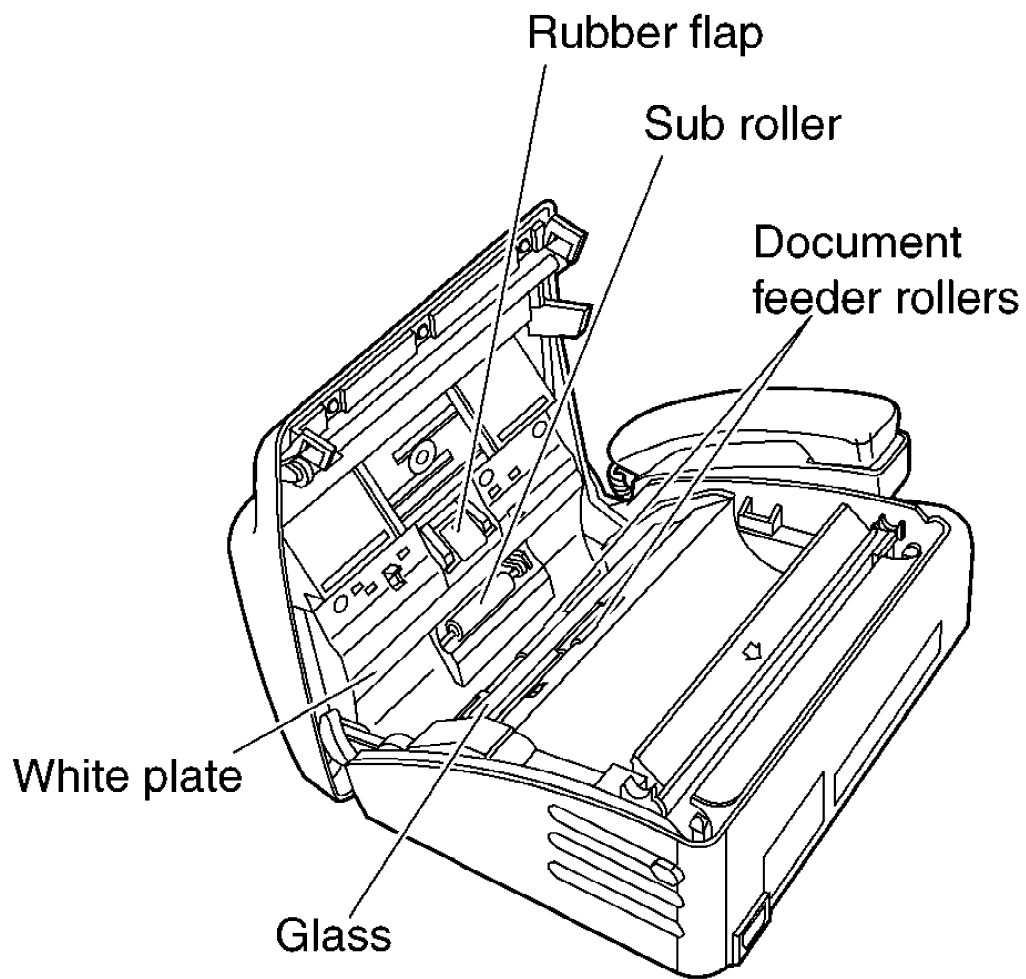
1.7.2. LIVE ELECTRICAL SECTIONS

**All the electrical sections of the unit supplied with AC power by the AC power cord are live. /
Never disassemble the unit for service with the AC power supply plugged in.**

AC voltage is supplied to the primary side of the power supply unit.
Therefore, always unplug the AC power cord before disassembling for service.

Be careful of "High Voltage" in this area.

(Bottom view)
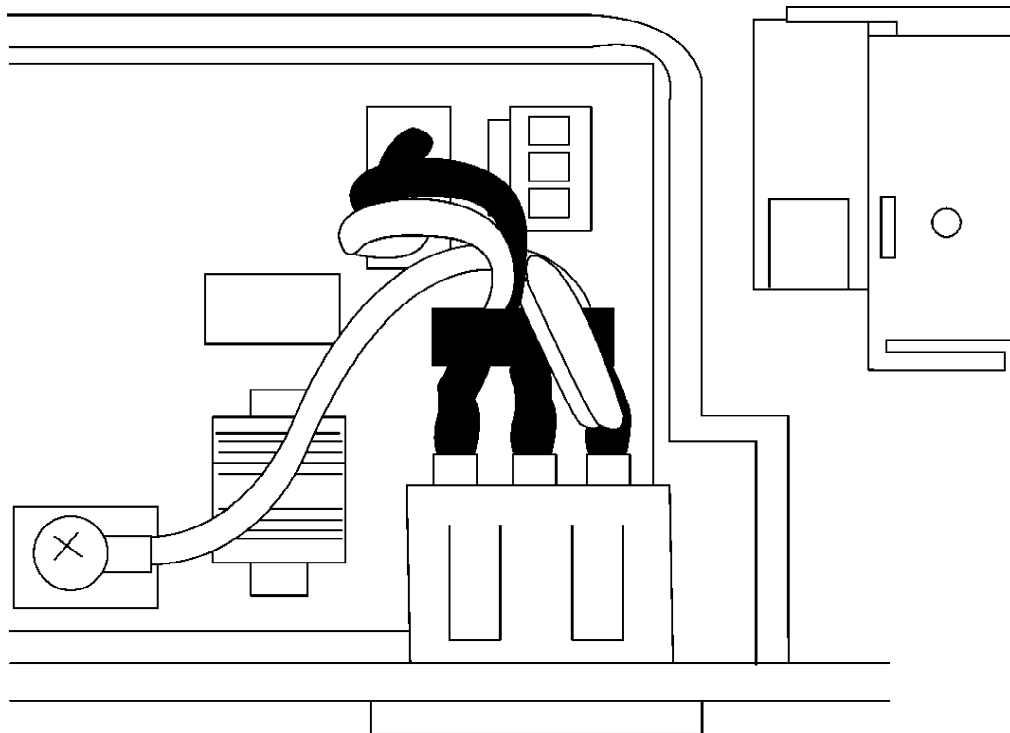
1.8. FEATURES

General

- Help function

   Please refer to WHEN YOU DON'T KNOW HOW TO OPERATE THE UNIT, USE THE HELP FUNCTION.() to print below features.
   Display:(Refer to LCD MESSAGE ())

- DIRECTORY

- RECEIVE MODE

Facsimile

- Space Saving Compact Design

- Resolution: Standard, Fine/Photo, Super Fine

- Copier Function

- Automatic Document Feeder (10 Sheets)

- Help Printout

- Easy-to-view LCD (15 Characters)

Integrated Telephone System

- Electric Volume Control

- On-hook dialing

- Redialing function

- Temporary tone dialing

- Electric Telephone directory

1.9. SPECIFICATIONS

Applicable Lines:
  Public Switched Telephone Network

Document Size:
  Max. 216 mm (8 1/2") in width
  Max. 600 mm (23 5/8") in length

Effective Scanning Width:
  208mm (8 3/16")

Recording Paper Size:
  216 mm max. 30 m (8 1/2"×98") roll

Effective Printing Width:
  208 mm (8 3/16")

Transmission Time*:
  Approx. 15 s/page (Original mode)**
  Approx. 30 s/page (G3 Normal mode)

Scanning Density:
  Horizontal:
  8 pels/mm (203 pels/inch)
  Vertical:
  3.85 lines/mm (98 lines/inch)—STANDARD
  7.7 lines/mm (196 lines/inch)—FINE/PHOTO
  15.4 lines/mm (392 lines/inch)—SUPER FINE

Halftone Level:
  64-level

Scanner Type:
  Contact Image Sensor (CIS)

Printer Type:
  Thermal Printing

Data Compression System:
  Modified Huffman (MH), Modified READ (MR)

Modem Speed:
  9,600 / 7,200 / 4,800 / 2,400 bps; Automatic Fallback

Operating Environment:

   5°C—35°C (41°F—95°F), 45 %—85 % RH (Relative Humidity)

Dimensions (H×W×D):

   118 mm × 338 mm × 246 mm (4 5/8" × 13 5/16" × 9 11/16")

Mass (Weight):

   Approx. 2.5 kg (5.5 lb.)

Power Consumption:

   Standby: Approx. 5.5 W

   Transmission: Approx. 20 W (When sending the ITU-T No.1 Test Chart)

   Reception: Approx. 33 W (When receiving the ITU-T No. 1 Test Chart)

   Copy: Approx. 30 W (When copying the ITU-T No. 1 Test Chart)

   Maximum: Approx. 120 W (When copying a 100 % black document)

Power Supply:

   120 V AC, 60 Hz

* Transmission speed depends upon the contents of the pages, resolution, telephone line conditions and capability of the other party's machine.

** Transmission speed is based upon the ITU-T No. 1 Test Chart and original mode. (Refer to **TEST CHART** ().)

If the capability of the other party's machine is inferior to your unit, the transmission time may be longer.

Note:

- Any details given in these instructions are subject to change without notice.

- The pictures and illustrations in these instructions may vary slightly from the actual product.

1.10. OPTIONAL ACCESSORY

Model No.	Description	Specifications
KX-A106	Standard thermal recording paper	216 mm × 30 m (8 1/2"×98') roll, with 25 mm (1") core

1.11. TEST CHART

1.11.1. ITU-T NO.1 TEST CHART

THE SLEREXE COMPANY LIMITED

SAPORS LANE - BOOLE - DORSET - BH 25 8 ER

TELEPHONE BOOLE (945 13) 51617 - TELEX 123456

Our Ref. 350/PJC/EAC
18th January, 1972.

Dr. P.N. Cundall,
Mining Surveys Ltd.,
Holroyd Road,
Reading,
Berks.

Dear Pete,

Permit me to introduce you to the facility of facsimile
transmission.

In facsimile a photocell is caused to perform a raster scan over
the subject copy. The variations of print density on the document
cause the photocell to generate an analogous electrical video signal.
This signal is used to modulate a carrier, which is transmitted to a
remote destination over a radio or cable communications link.

At the remote terminal, demodulation reconstructs the video
signal, which is used to modulate the density of print produced by a
printing device. This device is scanning in a raster scan synchronised
with that at the transmitting terminal. As a result, a facsimile
copy of the subject document is produced.

Probably you have uses for this facility in your organisation.

Yours sincerely,

Phil.

P.J. CROSS
Group Leader – Facsimile Research

1.11.2. CCIT NO. 2 TEST CHART

CCITT N° 2 : Mire pour test de Transmission

QS2DR QS2DR KWJ4H KWJ4H S5TR7 S5TR7 QS2DR KWJ4H S5TR7 BC6IT ZP3FM XB8UG BC6IT BC6IT ZP3FM ZP3FM XB8UG XB8UG

Transmission Test Group n° I Character
UNIVERS SIZE 8
A B C D E F G H I J K L M N O P Q R S T U V W X Y Z
a b c d e f g h i j k l m n o p q r s t u v w x y z
0 1 2 3 4 5 6 7 8 9
Transmission Test Group n° II Character
UNIVERS SIZE 10

Transmission Test Group n° III Character
ENGLISH-TIMES SIZE 8
A B C D E F G H I J K L M N O P Q R S T U V W X Y Z
a b c d e f g h i j k l m n o p q r s t u v w x y z
0 1 2 3 4 5 6 7 8 9
Transmission Test Group n° IV Character
ENGLISH-TIMES SIZE 10

Groupe n° I pour test de transmission caractères
UNIVERS 8 POINTS
A B C D E F G H I J K L M N O P Q R S T U V W X Y Z
a b c d e f g h i j k l m n o p q r s t u v w x y z
0 1 2 3 4 5 6 7 8 9
Groupe n° II pour test de transmission caractères
UNIVERS 10 POINTS

Groupe n° III pour test de transmission composé de caractères
ENGLISH-TIMES 8 POINTS
A B C D E F G H I J K L M N O P Q R S T U V W X Y Z
a b c d e f g h i j k l m n o p q r s t u v w x y z
0 1 2 3 4 5 6 7 8 9
Groupe n° IV pour test de transmission composé de caractères ENGLISH-TIMES 10 POINTS

Grupo n° I para prueba de transmisión de los caracteres
UNIVERS 8 PUNTOS
A B C D E F G H I J K L M N Ñ O P Q R S T U V W X Y Z
a b c d e f g h i j k l m n ñ o p q r s t u v w x y z
0 1 2 3 4 5 6 7 8 9
Grupo n° II para prueba de transmisión de los caracteres
UNIVERS 10 PUNTOS

Grupo n° III para prueba de transmisión de los caracteres
ENGLISH-TIMES 8 PUNTOS
A B C D E F G H I J K L M N Ñ O P Q R S T U V W X Y Z
a b c d e f g h i j k l m n ñ o p q r s t u v w x y z
0 1 2 3 4 5 6 7 8 9
Grupo n° IV para prueba de transmisión de los caracteres
ENGLISH-TIMES 10 PUNTOS

傳輸試驗用字第一組　13.75P
万有引力　科学方法　男女体操
文化交流　地理条件　家庭用品
共同研究　相互往来　新春景色
主要内容　世界各国　普通教育

傳輸試驗用字第二組　10.5P
万有引力　科学方法　男女体操
文化交流　地理条件　家庭用品
共同研究　相互往来　新春景色
主要内容　世界各国　普通教育

傳輸試驗用字第三組　7.875P
万有引力　科学方法　男女体操
文化交流　地理条件　家庭用品
共同研究　相互往来　新春景色
主要内容　世界各国　普通教育

ГРУППА № 1-ДЛЯ ИСПЫТАНИЯ ПЕРЕДАЧИ
БУКВА КЕГЛЬ 8
АБВГДЕЖЗИЙКЛМНОПРСТУФХЦЧШЩЪЬЫЭЮЯ
абвгдежзийклмнопрстуфхцчшщъьыэюя
1234567890
ГРУППА № 2-ДЛЯ ИСПЫТАНИЯ ПЕРЕДАЧИ
БУКВА КЕГЛЬ 10

ГРУППА № 3-ДЛЯ ИСПЫТАНИЯ ПЕРЕДАЧИ
БУКВА КЕГЛЬ 8
АБВГДЕЖЗИЙКЛМНОПРСТУФХЦЧШЩЪЬЫЭЮЯ
абвгдежзийклмнопрстуфхцчшщъьыэюя
1234567890
ГРУППА № 4-ДЛЯ ИСПЫТАНИЯ ПЕРЕДАЧИ
БУКВА КЕГЛЬ 10

1.12. LOCATION OF CONTROLS

1.12.1. OVERVIEW

Document guides

Speaker

Document feeder tray

Cover open button

Document entrance

Document exit

1.12.2. CONTROL PANEL

Display

① **RECEIVE MODE**

- To change the receive mode.

② **STOP**

- To stop an operation or cancel programming.

③ **TONE**

- To change from pulse to tone temporarily during dialing when your line has rotary pulse services.

④ **FLASH**

- To access special telephone services such as call waiting or for transferring extension calls.

⑤**REDIAL/PAUSE**

**- To redial the last number dialed. If the
line is busy when you make a phone call
using the** MONITOR **button, the unit will
automatically redial the number up to 5
times.**

- To insert a pause during dialing.

⑥**MUTE**

**- To mute your voice to the other party
during a conversation. Press this button
again to resume the conversation.**

⑦**MONITOR**

- To dial without lifting the handset.

⑧**MENU**

- To initiate or exit programming .

⑨**NAVIGATOR, VOLUME**

- To adjust volume.

- To search for a stored name.

**- To select the features or feature settings
during programming.**

- To navigate to the next operation.

⑩**HELP**

- To print a quick reference.

⑪**FAX/START, SET**

- To initiate fax transmission or reception.

- To store a setting during programming.

⑫**COPY**

- To initiate copying.

1.13. CONNECTIONS

(1) Connect the handset cord.
(2) Connect the telephone line cord.
(3) Connect the power cord.

To connect the extension
telephone, remove the stopper.

(1) Handset cord

Extension Telephone
(not included)

(3) Power cord

(2) Telephone line cord

To the single
telephone line jack

To the power outlet
(120 V, 60 Hz)
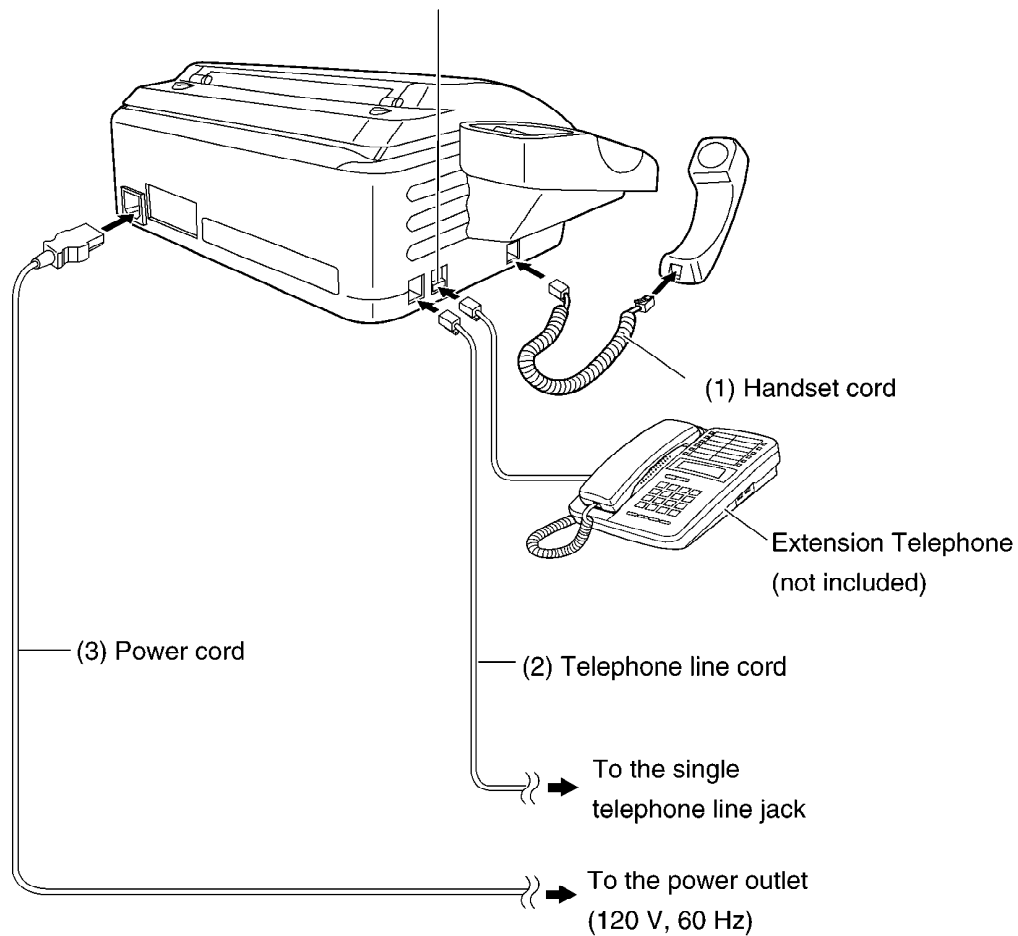
NOTE
When you operate this products, the power outlet should be near the product and easily accessible.

1.14. INSTALLATION

1.14.1. INSTALLING THE RECORDING PAPER

1. Open the cover by pressing the cover open button and install the recording paper roll.

Correct   Incorrect
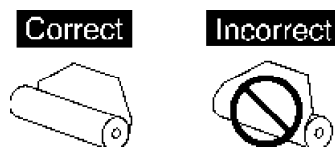
- If the paper is secured with glue or tape, cut approximately 15 cm (6 inches) from the beginning of the roll.

Cover open
button
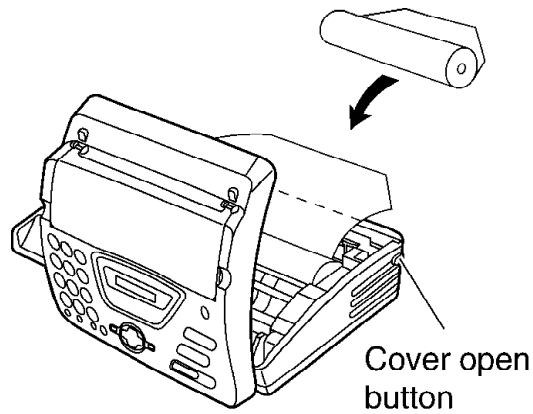
**2. Pull the leading edge of the paper approximately 10 cm (4 inches)
out of the unit.**

- Make sure that there is no slack in the paper roll.

10 cm
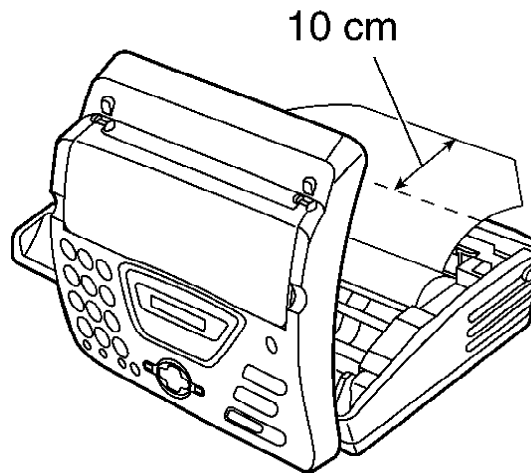
3. Close the cover securely by pushing down on both sides.
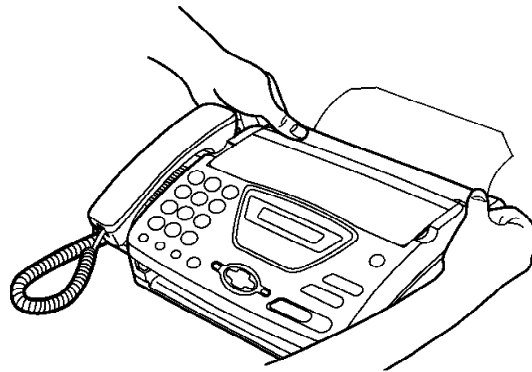
4. Tear off the excess paper by pulling it towards you.

Note:

- Only use the included roll of paper or specified recording paper, or else the print quality may be affected and/or excessive thermal head wear may occur.

- To order recording paper, see OPTIONAL ACCESSORY ().

- When the power cord is connected, every time you close the cover a message will be printed if the recording paper is set to the wrong side, a message will not be printed. Install the paper correctly.

1.14.2. SETTING YOUR LOGO

The logo can be your company, division or name.

1. Press MENU **.**

Display:Refer to LCD MESSAGE ()

```
SYSTEM SET UP
```

2. Press SET **.**

```
PRESS [ ◄ ► ]&[SET]
```

3. Press ◄ **or** ► **until the following is displayed.**

```
YOUR LOGO
```

4. Press .⌊SET⌋

```
LOGO=
```

5. Enter your logo, up to 30 characters, by using the dial keypad.
   Example: Bill
   A. Press ② 2 times.

```
LOGO=B̲
```
                └──Cursor

   B. Press ④ 6 times.

```
LOGO=Bi̲
```

   C. Press ⑤ 6 times.

```
LOGO=Bil̲
```

   D. Press ▶ to move the cursor to the next space and press ⑤ 6
      times.

```
LOGO=Bil̲l̲
```

6. Press ⌊SET⌋.

   - The next feature will be displayed.

```
YOUR FAX NO.
```

7. Press ⌊MENU⌋.

Display

MUTE
(Insert)

SET

STOP
(Delete)

FLASH
(Hyphen)

MENU
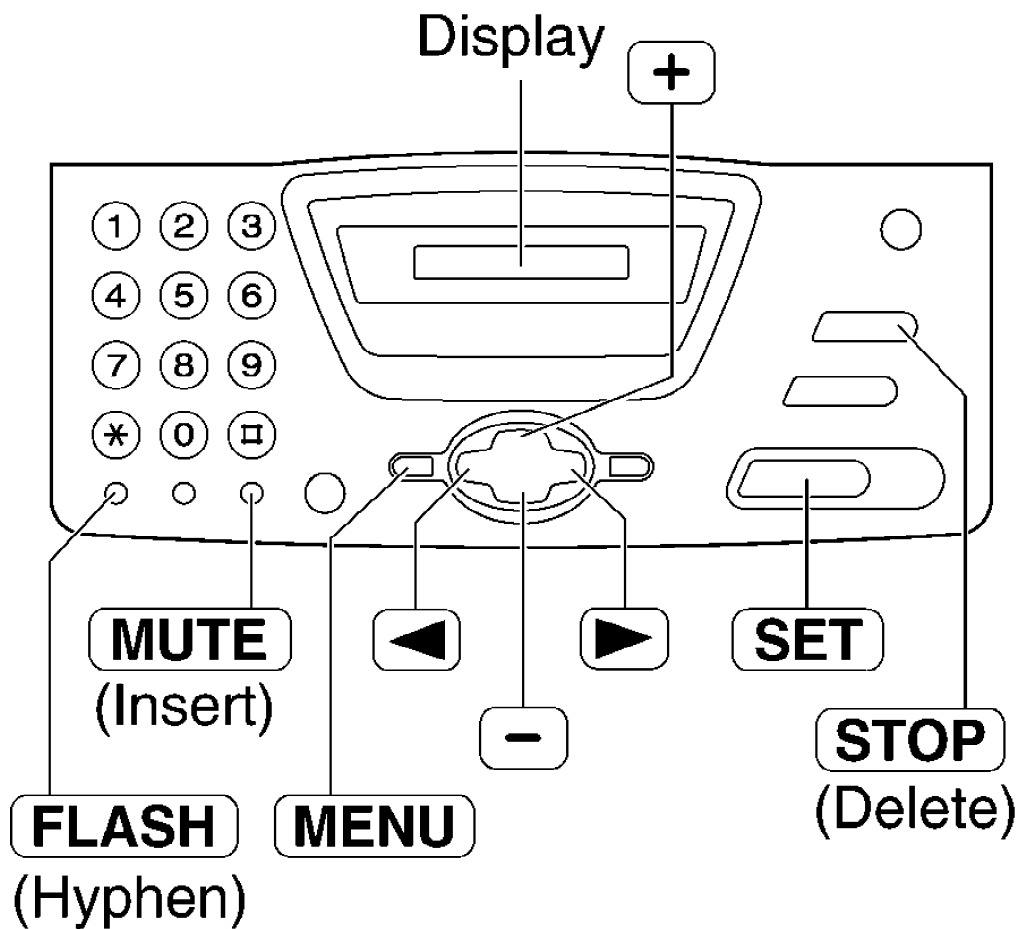
Note:

- You can enter your logo by pressing ⊞ or ⊟ in step (4). In this case, press ▶ to move the cursor.

To correct a mistake

-Press ◀ or ▶ to move the cursor to the incorrect character, and make the correction.

To delete a character

-Move the cursor to the character you want to delete and press STOP.

To insert a character

1. Press ◀ or ▶ to move the cursor to the position to where you want to insert the character.

2. Press MUTE to insert a space and enter the characte

1.14.3. TO SELECT CHARACTERS WITH THE DIAL KEYPAD

Pressing the dial keys will select a character as shown below.

Keys	Characters
①	1 [ ] { } + – / = , . _ ' : ; ? |
②	A B C a b c 2
③	D E F d e f 3
④	G H I g h i 4
⑤	J K L j k l 5
⑥	M N O m n o 6
⑦	P Q R S p q r s 7
⑧	T U V t u v 8
⑨	W X Y Z w x y z 9
⓪	Ñ 0 ( ) < > ! " # $ % & ¥ * @ ^ ' →
(FLASH)	**HYPHEN** button (To insert a hyphen.)
(MUTE)	**INSERT** button (To insert one character or one space.)
(STOP)	**Delete** button (To delete a character.)
(▶)	▶ key (To move the cursor to the right.) To enter another character using the same number key, move the cursor to the next space.
(◀)	◀ key (To move the cursor to the left.)

1.14.4. TO SELECT CHARACTERS USING ⊞ or ⊟

Instead of pressing the dial keys, you can select characters using ⊞ or ⊟.

1. Press ⊞ or ⊟ until the desired character is displayed.

2. Press ▶ to move the cursor to the next space.

- The character displayed in step 1 is inserted.

3. Return to step 1 to enter the next character.
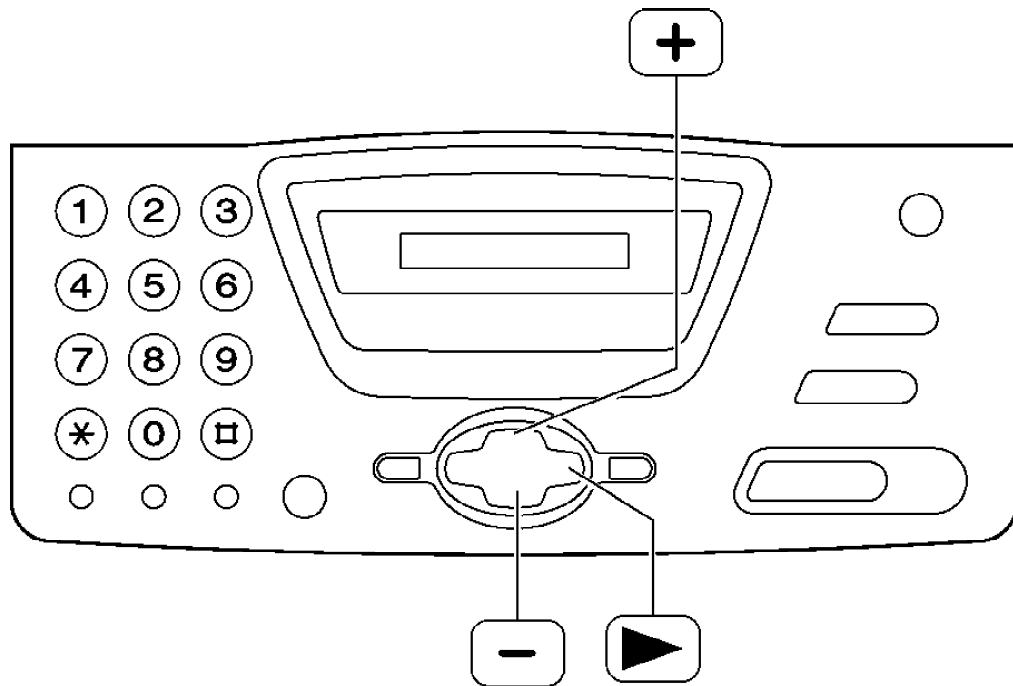
Display order of characters

Capital alphabet

Number

Symbol

Lower case alphabet

→ : Pressing ⊞

--→ : Pressing ⊟
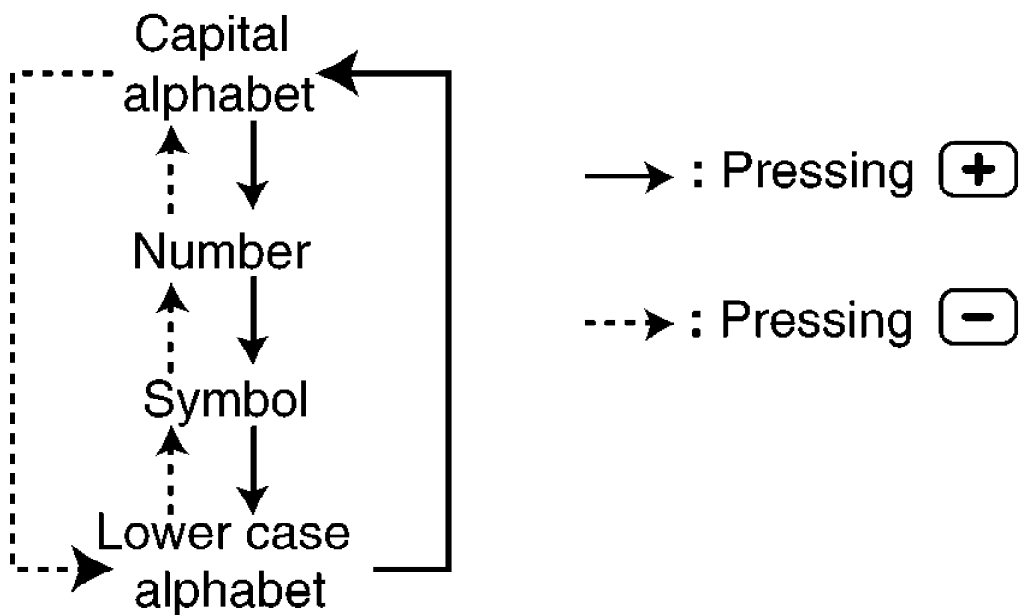
1.14.5. SETTING THE DIAL LOCK

The dial lock feature prevents the unit from calls being made to any numbers, except for pre-stored emergency telephone numbers.

1. Press MENU .

Display:Refer to **LCD MESSAGE** ()

```
DIAL LOCK
```

2. Press SET .

```
CODE=
```

3. Enter yor PIN(Personal dentification Number) code, from 2 to 4 digits, using 0-9.
   If you want to release the PIN code, refer to #531 on the SERVICE FUNCTION TABLE ()

4. Press . SET

```
E01=
```

5. Enter an emergency telephone number, up to 30 digits, using the dial keypad.

6. Press SET .

   - The next feature will be displayed.

```
E02=
```

7. If necessary, enter the second emergency telephone number using the dial keypad.

   - If you do not need to enter, skip to step 8.

8. Press SET .

```
E03=
```

9. If necessary, enter the third emergency telephone number using the dial keypad.

   - If you do not need to enter, skip to step 10.

10. Press SET .

```
DIAL LOCK
```

Display

+

① ② ③
④ ⑤ ⑥
⑦ ⑧ ⑨
✳ ⓪ ⊡

SET

−

MENU
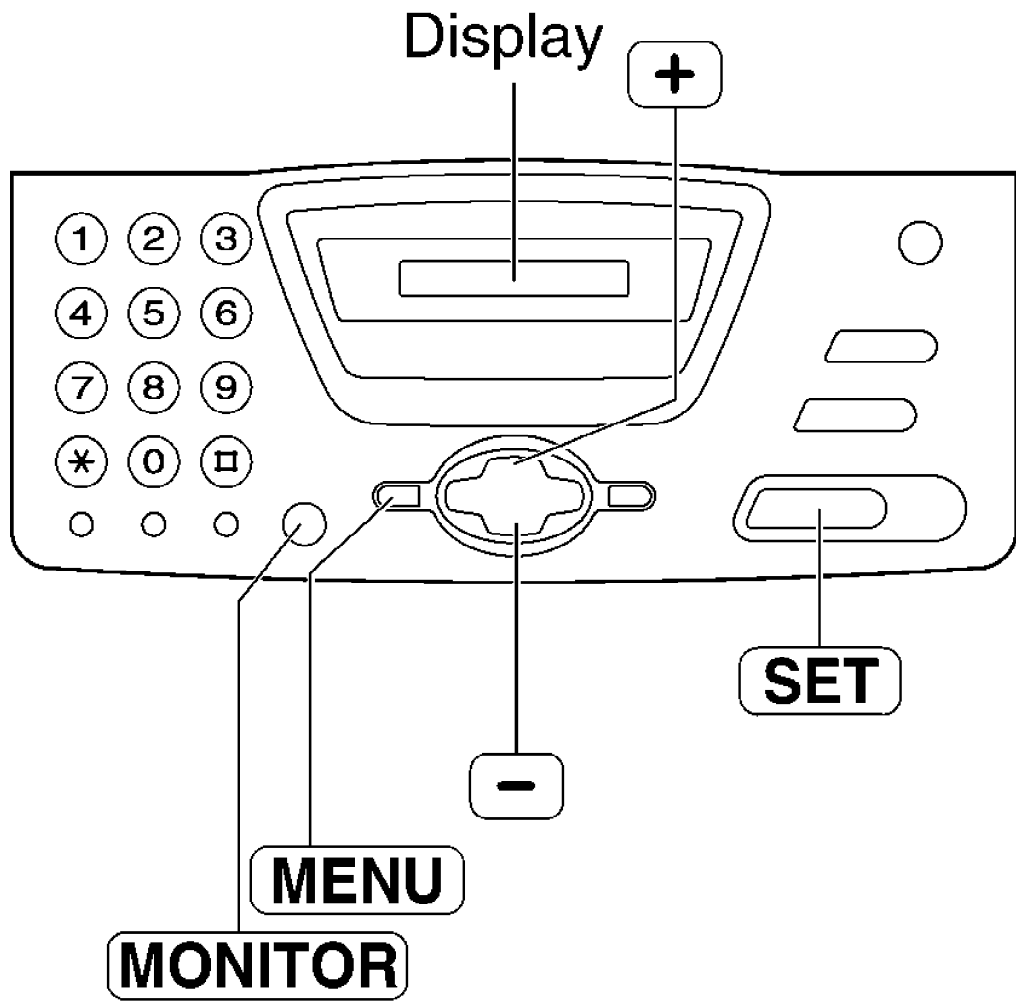
MONITOR

Making an emergency call

1. Press [MONITOR] to lift the handset while the unit displays the following. / Display:

```
DIAL LOCK
```

-The display will show the following.

Example:

```
E01=0123456 [±]
```

2. Press [+] or [−] unitil the desired emergency telephone number is displayed. / Example:

```
E03=6543210 [±]
```

3. Press [SET]

-The unit will start dialing automatically.

-If any documents are in the document entrance, the unit will start fax transmission..

To insert a character

1. Follow steps 1-3 on the left.

2. Press [SET].

1.14.6. DOCUMENTS YOU CAN SEND

Minimum size	Maximum size	Effective scanning area

128 mm (5")
128 mm (5")

600 mm (23⁵/₈")
216 mm (8¹/₂")

Scanned area
4 mm
4 mm
208 mm (8³/₁₆")
Paper width
216 mm (8¹/₂")

Document weight

Single sheet:
45 g/m² to 90 g/m²
(12 lb. to 24 lb.)

Multiple sheets:
60 g/m² to 75 g/m²
(16 lb. to 20 lb.)
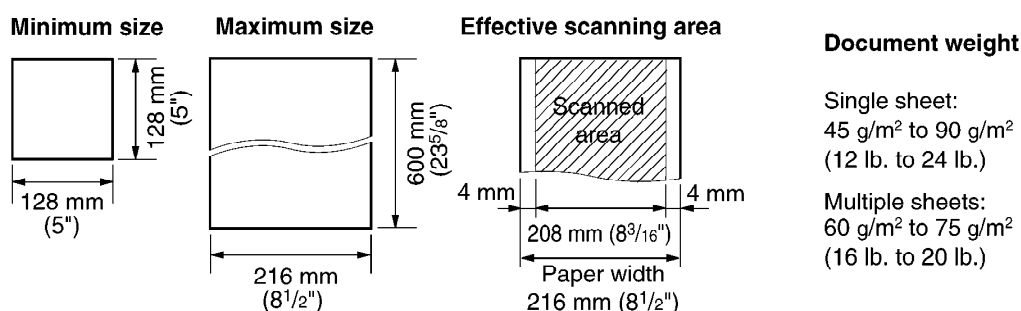
Note:

- Remove clips, staples or other similar fasteners.

- Check that ink, paste or correction fluid has dried.

- Do not send the following types of documents:(Use copies for fax transmission.)

— Chemically treated paper such as carbon or carbonless duplicating paper

— Electrostatically charged paper

— Badly curled, creased or torn paper

— Paper with a coated surface

— Paper with a faint image

— Paper with printing on the opposite side that can be seen

through the front (i.e. newspaper)

- To transmit the document(s) with a width of less than A4 size (210mm), we recommend using a
copy machine to copy the original document onto A4 or letter-sized paper, than transmit the copied
document.

1.15. MAINTENANCE ITEMS AND COMPONENT LOCATIONS

1.15.1. OUTLINE

MAINTENANCE AND REPAIRS ARE PERFORMED USING THE FOLLOWING STEPS.

1. Periodic maintenance
 Inspect the equipment periodically and if necessary, clean any contaminated parts.

2. Check for breakdowns
 Look for problems and consider how they arose. / If the equipment can be still used, perform copying, self testing or communication testing.

3. Check equipment
 Perform copying, self testing and communication testing to determine if the problem originates from the transmitter, receiver or the telephone line.

4. Determine causes
 Determine the causes of equipment problem by troubleshooting.

5. Equipment repairs
Repair or replace the defective parts and take appropriate measures at this stage to ensure that the problem will not recur.

6. Confirm normal operation of the equipment
After completing the repairs, conduct copying, self testing and communication testing to confirm that the equipment operates normally.

7. Record keeping
 Make a record of the measures taken to rectify the problem for future reference.

1.15.2. MAINTENANCE CHECK ITEMS/COMPONENT LOCATIONS

Document Sensor

Read Position Sensor

Document Exit Roller

Recording Paper Sensor

Platen Roller

Separation Roller

SWITCH 3

MOTOR
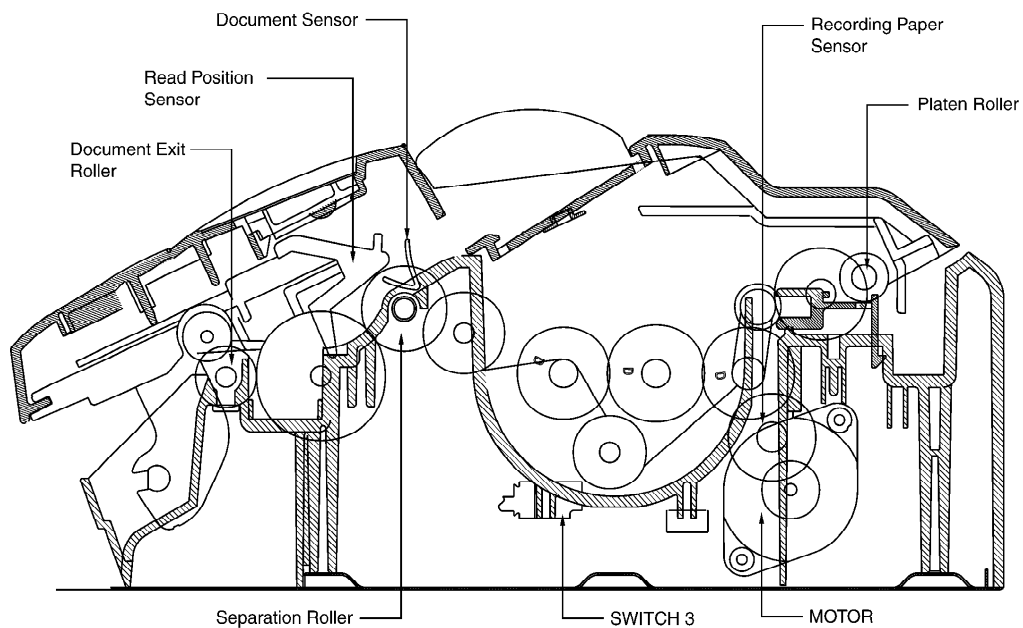
1.15.2.1. MAINTENANCE LIST

NO.	OPERATION	CHECK	REMARK
1	Document Path	Remove any foreign matter such as paper.	—
2	Rollers	If the roller is dirty, clean it with a damp cloth then dry thoroughly.	See CLEANING (
3	Thermal Head	If the thermal head is dirty, clean the printing surface with a cloth moistened with denatured alcohol (alcohol without water), then dry thoroughly.	See CLEANING (DISASSEMBLY INSTRUCTIONS
4	Glass	If the glass is dirty, clean the with a dry soft cloth.	See CLEANING (
5	Sensors	Document sensor (PS1), Read position sensor (PS2), Recording paper/cover open sensor (SW1) Jam sensor (SW3).	See SENSOR SE and SENSORS A SWITCHES () .
6	Abnormal, wear and tear or loose parts	If the glass is dirty, clean them with a dry soft cloth.	—

1.15.2.2. MAINTENANCE CYCLE

No.	Item	Cleaning Cycle	Replacement	
			Cycle	Procedure
1	Separation Roller (Ref. No. 72)	3 months	7 years* (100,000 documents)	See **HOW @TO REMOVE THE BLOCK AND SEPARATION RO**
2	Separation Rubber (Ref. No. 21)	3 months	7 years* (100,000 documents)	See **HOW @TO REMOVE THE BLOCK AND SEPARATION RO**
3	Feed Rollers (Ref. No. 58)	3 months	7 years* (100,000 documents)	See **HOW @TO REMOVE THE BLOCK AND SEPARATION RO**
4	Thermal Head (Ref. No. 53)	3 months	7 years* (100,000 documents)	See **HOW @TO REMOVE THE BLOCK AND SEPARATION RO**

1.15.3. CLEANING
1.15.3.1. DOCUMENT FEEDER

If misfeeding occurs frequently or if dirty patterns or black bands or white bands appear on a copied or transmitted document or the original of a copied document, clean the document feeder.

1. **Disconnect the power cord and the telephone line cord.**

2. **Open the cover by pressing the cover open button.**
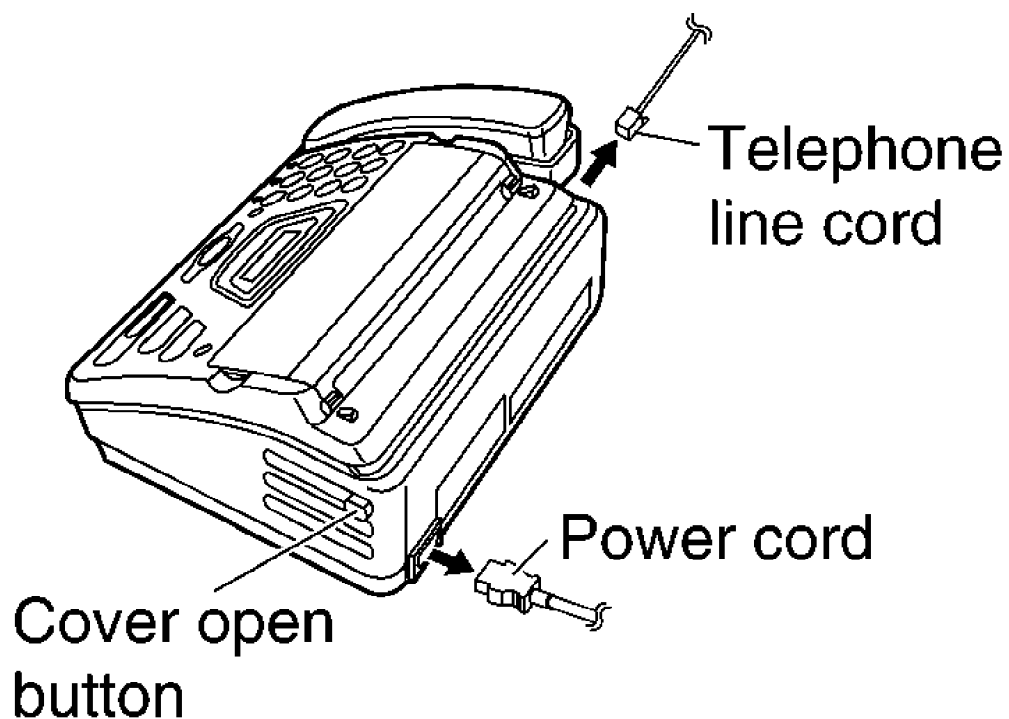
3. **Clean the document feeder rollers, sub roller and rubber flap with**

a cloth moistened with isopropyl rubbing alcohol, and let all parts dry thoroughly.

4. **Clean the white plate and glass with a soft dry cloth.**

5. **Close the cover securely by pushing down on both ends.**

6. **Connect the power cord and the telephone line cord.**

Caution:
Do not use paper products, such as paper towels or tissues, to clean the inside of the unit.
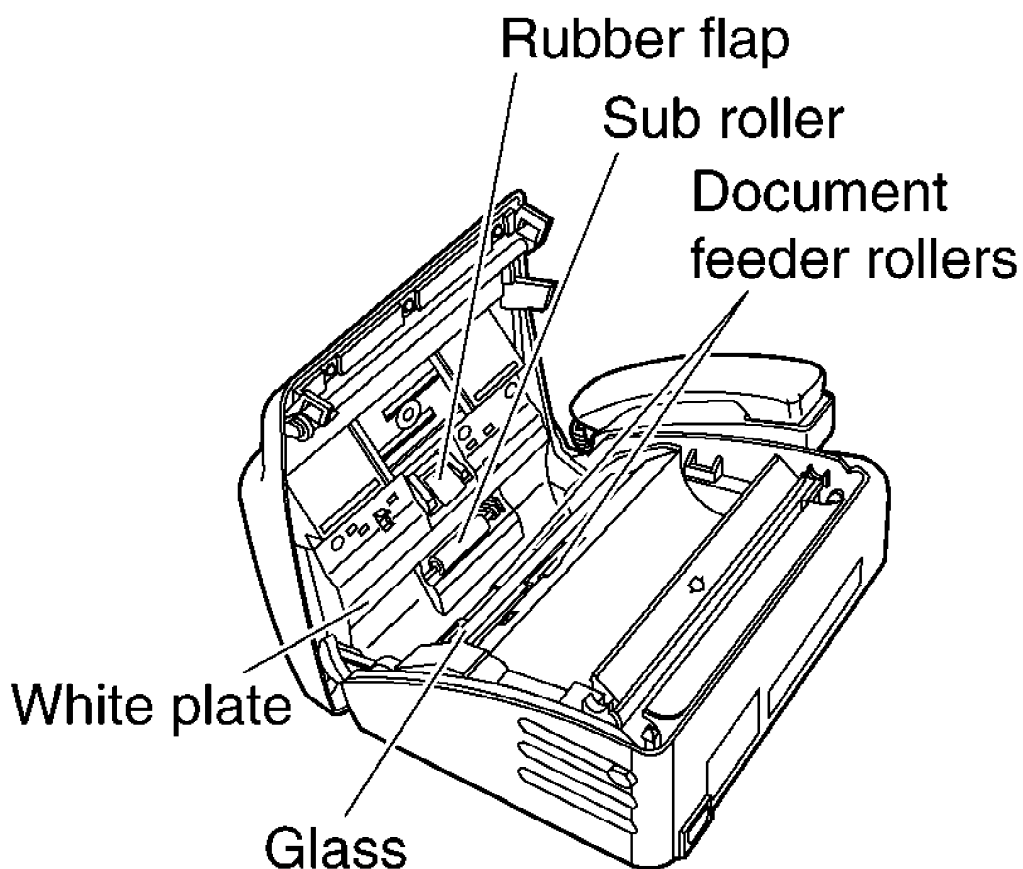
1.15.3.2. THE THERMAL HEAD
If dirty patterns or black bands appear on a copied or received document, clean the thermal head.

1. **Disconnect the power cord and the telephone line cord.**

2. **Open the cover by pressing the cover open button.**

3. **Clean the thermal head with a cloth moistened with isopropyl rubbing alcohol, and let it dry thoroughly.**

4. Close the cover securely by pushing down on both sides.

5. Connect the power cord and the telephone line cord.

Caution:
To prevent a malfunction due to static electricity, do not use a dry cloth and do not touch the thermal head directly.
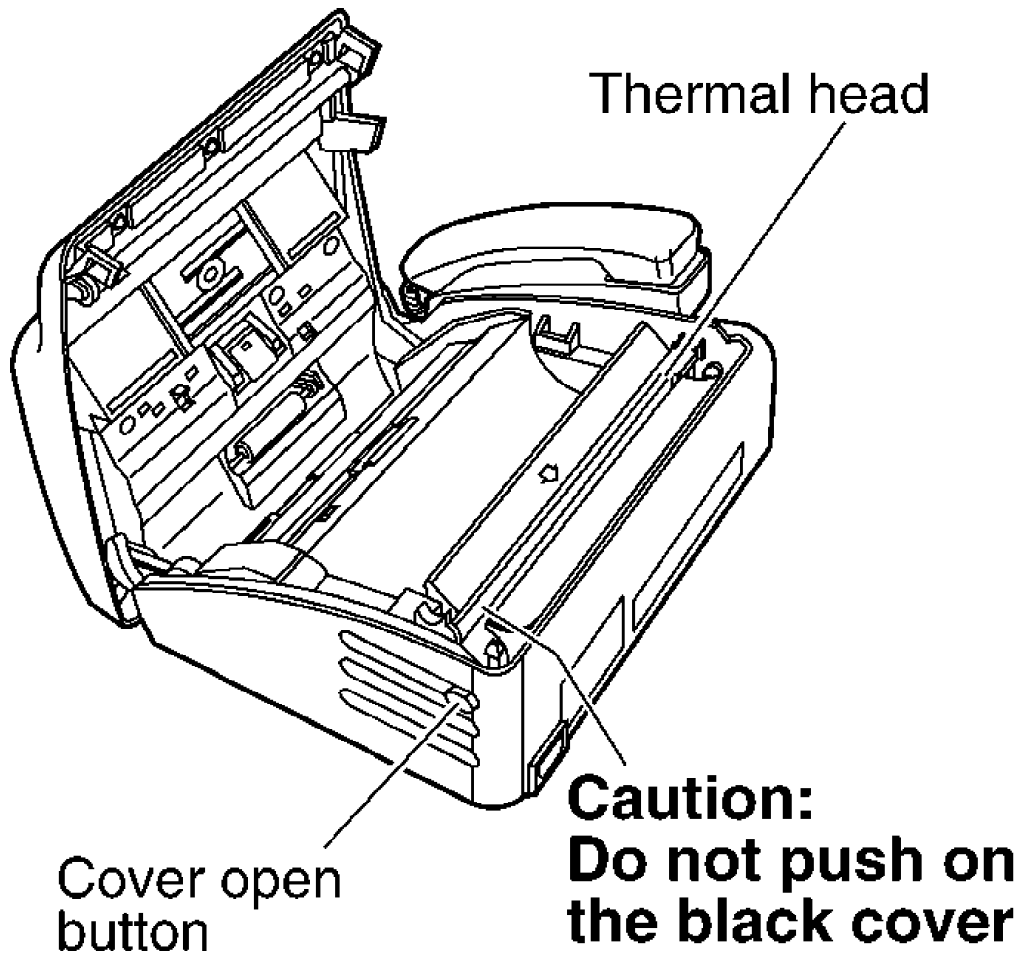
2. TROUBLESHOOTING GUIDE

2.1. TROUBLESHOOTING SUMMARY

2.1.1. TROUBLESHOOTING

After confirming the problem by asking the user, troubleshoot according to the instructions and observe the following precautions.

2.1.2. PRECAUTIONS

1. If there is a problem with the print quality or the paper feed, first check if the installation space and the print paper meets the

specifications, the paper selection lever/paper thickness lever is set correctly, and the paper is set correctly without any slack.

2. Before troubleshooting, first check that the connectors and cables are connected correctly (not loose).
If the problem occurs randomly, check it very carefully.

3. When connecting the AC power cord with the unit case and checking the operation, exercise utmost care when handling electric parts in order to avoid electric shocks and short-circuits.

4. After troubleshooting, double check that you have not forgotten any connectors, left any loose screws, etc.

5. Always test to verify that the unit is working normally.

2.1.3. WHEN YOU DON'T KNOW HOW TO OPERATE THE UNIT, USE THE HELP FUNCTION

- How to use:
 1. press HELP.
 2. press ◄ or ► until the desired item is displayed.
 3. press SET.

2.2. USER RECOVERABLE ERRORS

If the unit detects a problem, the following messages will appear on the display.

Refer to **LCD MESSAGE** ()

DISPLAY MESSAGE	CAUSE AND SOLUTION
CALL SERVICE 1	-There is something wrong with the unit. Contact our service personnel. / [This error is displayed whe thermal head does not warm up. Check the thermistor on the thermal head and connector lead.]
CALL SERVICE 2	-This message appears when the gear is not in an idle state. Check the GEAR BLOCK.
CHECK COVER	-The cover is open. Close it.
CHECK DOCUMENT	-The document was not fed into the unit properly. Reinsert the document. If misfeeding occurs freque the document feeder rollers (Refer to DOCUMENT FEEDER ()) and try again. (Refer to DOCUMENT JA -Attempted to transmit a document longer than 600 mm. Press STOP to remove the document. Divide the document into two or more sheets and try again.
CHECK MEMORY	-Memory (telephone numbers, parameters, etc.) has been erased. Re-program. / [The backup battery (the digital board may be low or dead, so check it.]
NO RESPONSE	-The other part'y fax machine is busy or has run out of recording paper. Try again.
OUT OF PAPER	-The unit has run out of recording paper. Install a recording paper roll. / (Refer to INSTALLING THE RE PAPER ().)
POLLING ERROR	-The other part'y fax machine dose not provide the polling function. Check with the other party.
REDIAL TIME OUT	-The other part'y fax machine is busy or has run out of recording paper. Try again.
REMOVE DOCUMENT	-The document is jammed. Remove the jammed document. -[Alternately, turn off service code #559 to enable sending of documents longer than 600 mm] (Refer t DOCUMENT JAMS (SENDING) ().)
TRANSMIT ERROR	-A transmission error occurred. Try again.
UNIT OVERHEATED	-The unit is too hot. Let the unit cool down. / [If many copies are nearly all black, this message will be When this occure, open the front cover and let the unit cool down.]

Notes: The explanations given in the [ ] are for servicemen only. /

2.2.1. DOCUMENT JAMS (SENDING)

If the unit does not release the document during feeding, remove the jammed document as follows.

1. Open the cover by pressing the cover open button.
2. Remove the jammed document carefully.

...

Jammed document

Cover open button
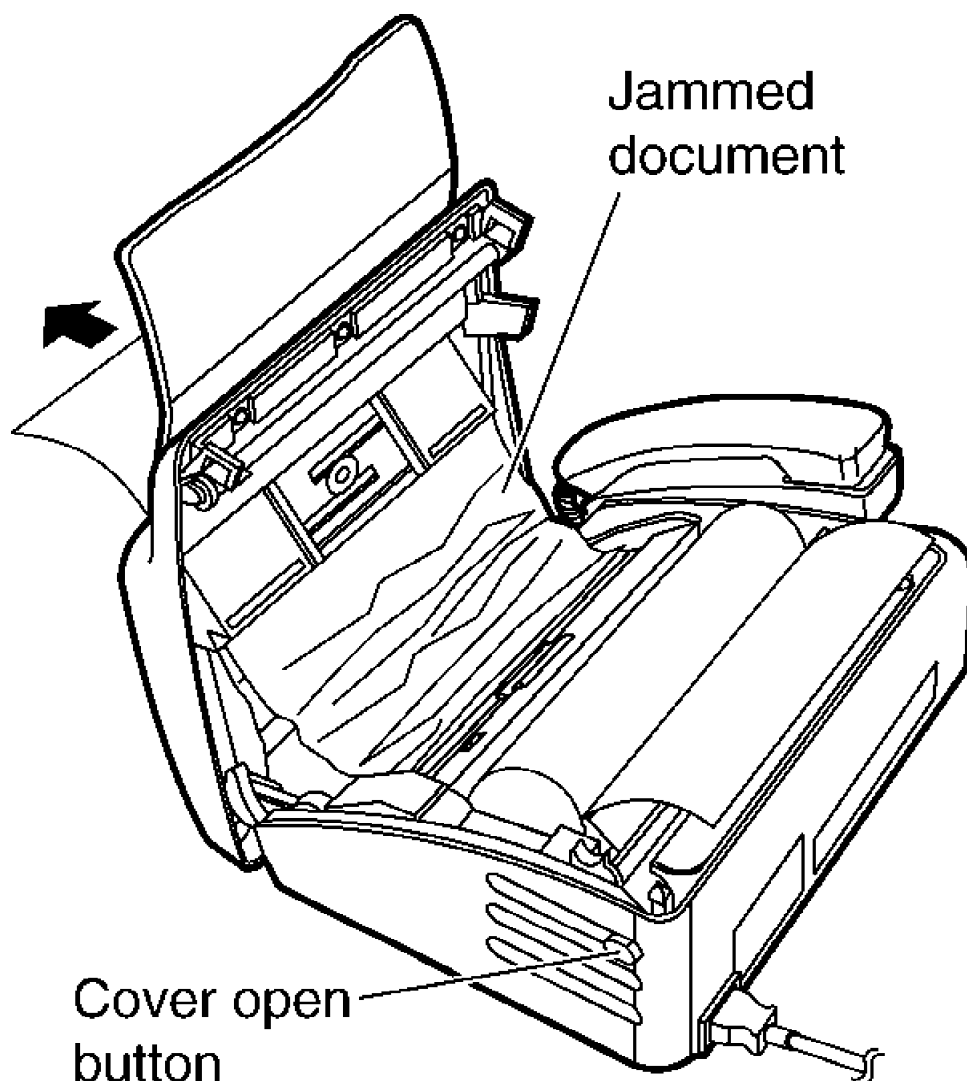
3. Pull the leading edge of the recording paper approximately 10 cm (4 inches) out of the unit.

   - Make sure that there is no slack in the paper roll.

10 cm
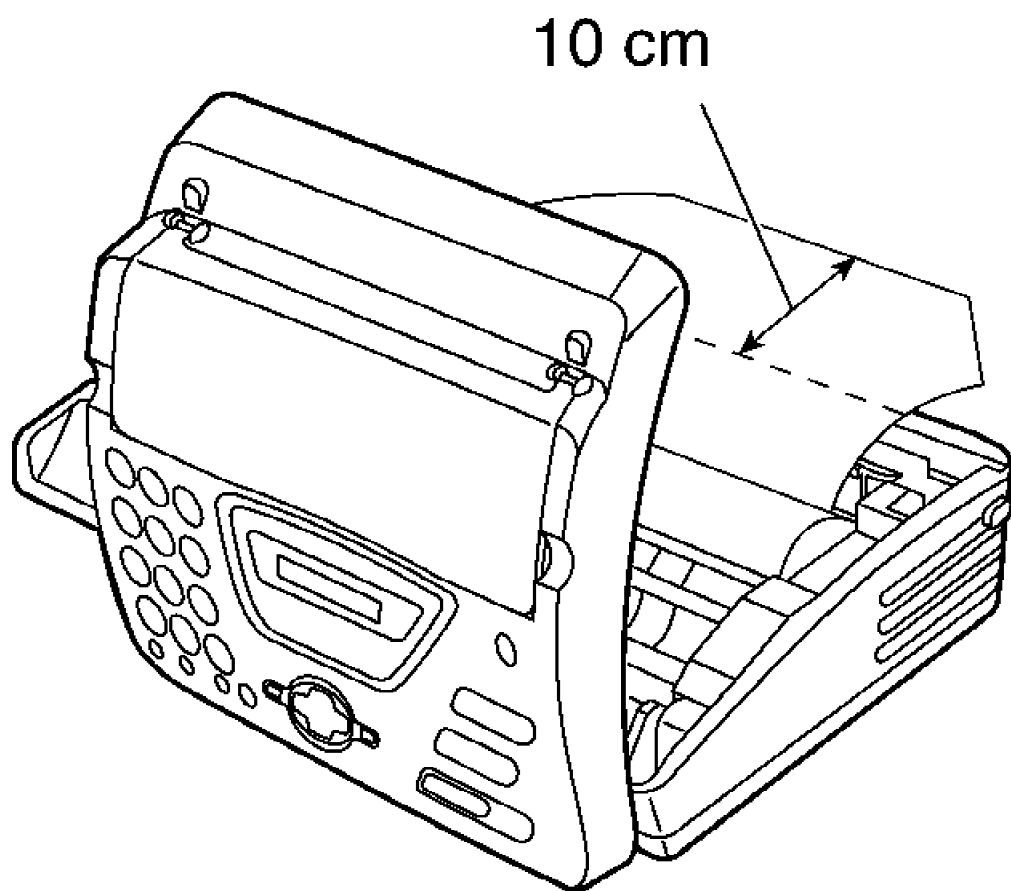
4. Close the cover securely by pushing down on both sides.
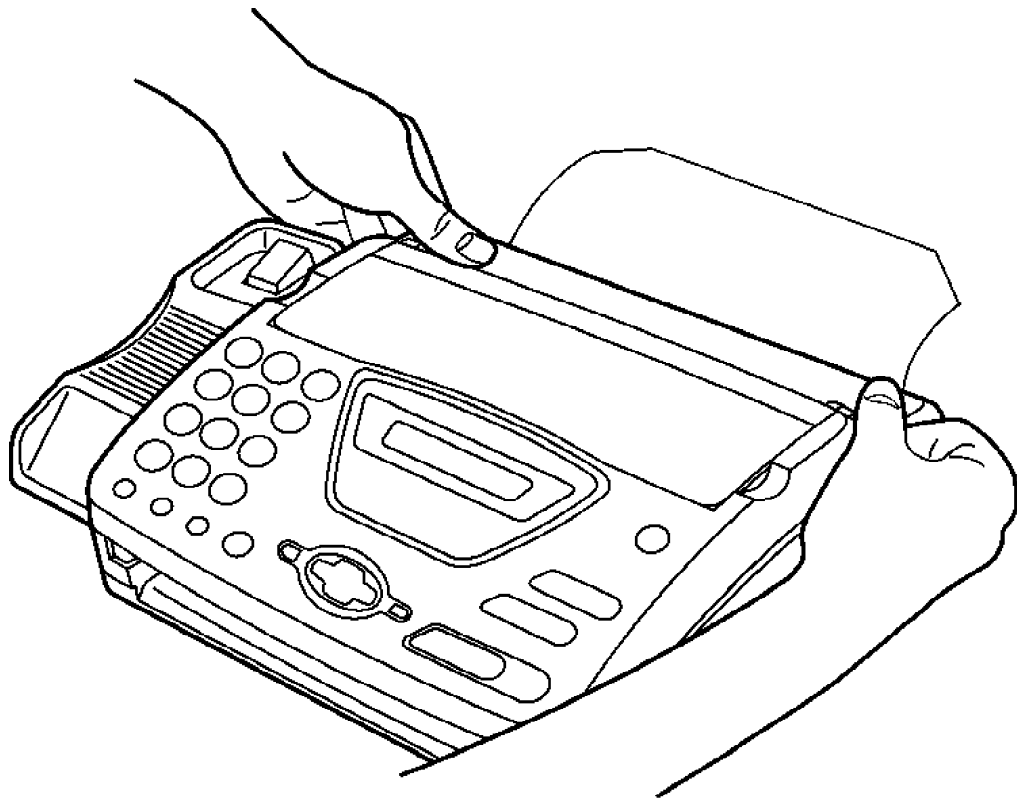
5. Tear off the excess paper by pulling it towards you.

Note:

- Do not pull out the jammed document forcibly before opening the cover.

2.2.2. RECORDING PAPER JAM

If the unit dose not eject any recording paper during fax reception or copying, the recording paper has jammed. Remove the jammed paper as shown below.

1. Open the cover by pressing the cover open button and remove the recording paper roll.

Cover open button
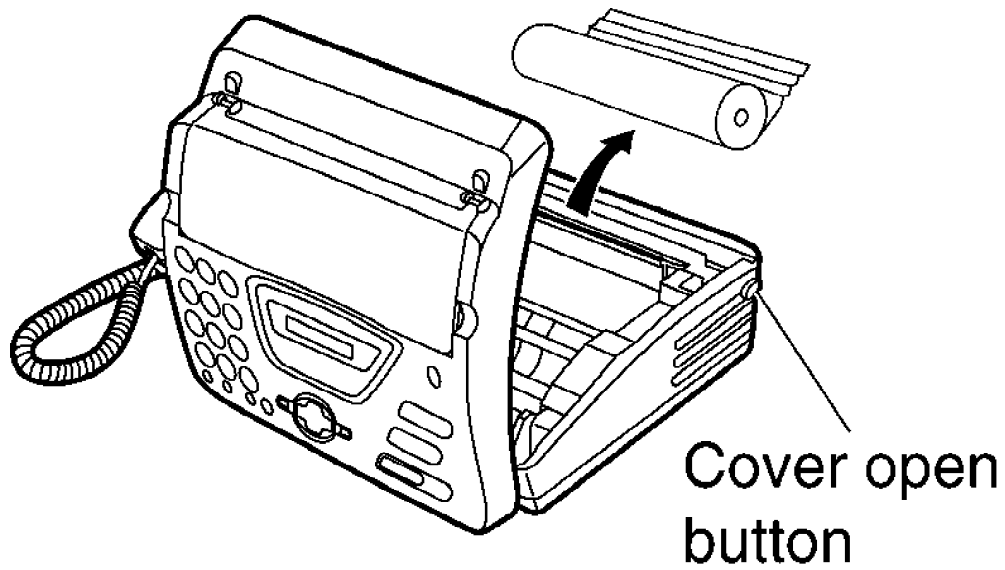
2. Replace the recording paper roll in the proper direction, and pull the leading edge of the paper approximately 10 cm (4 inches) out of the unit.

Correct   Incorrect
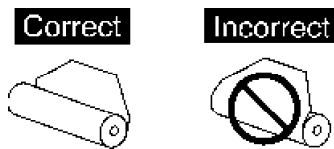
- Make sure that there is no slack in the paper roll.
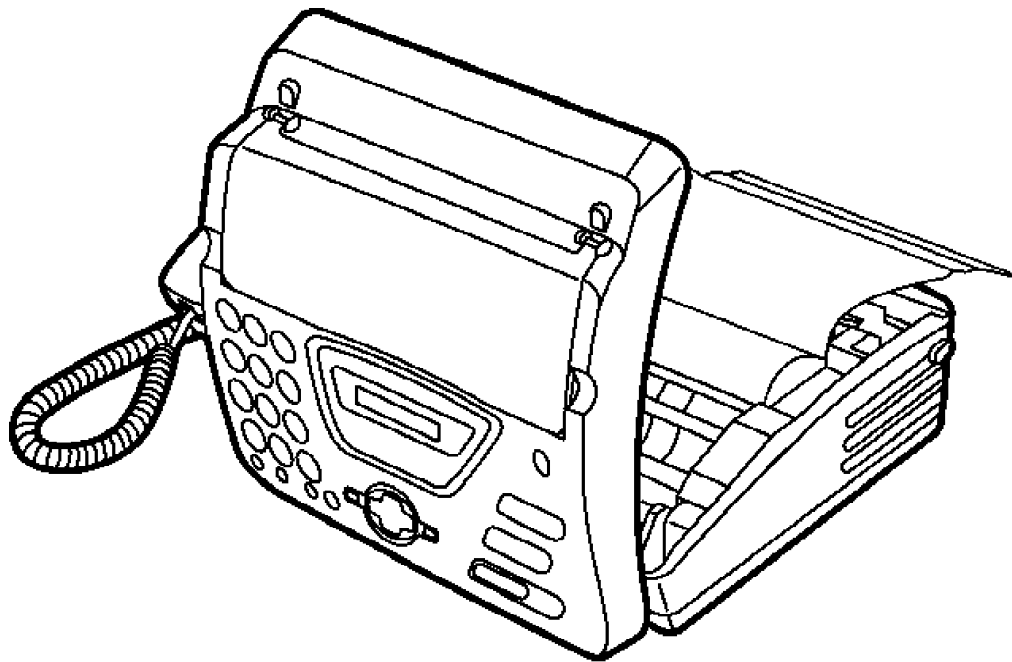
3. Close the cover securely by pushing down on both sides.
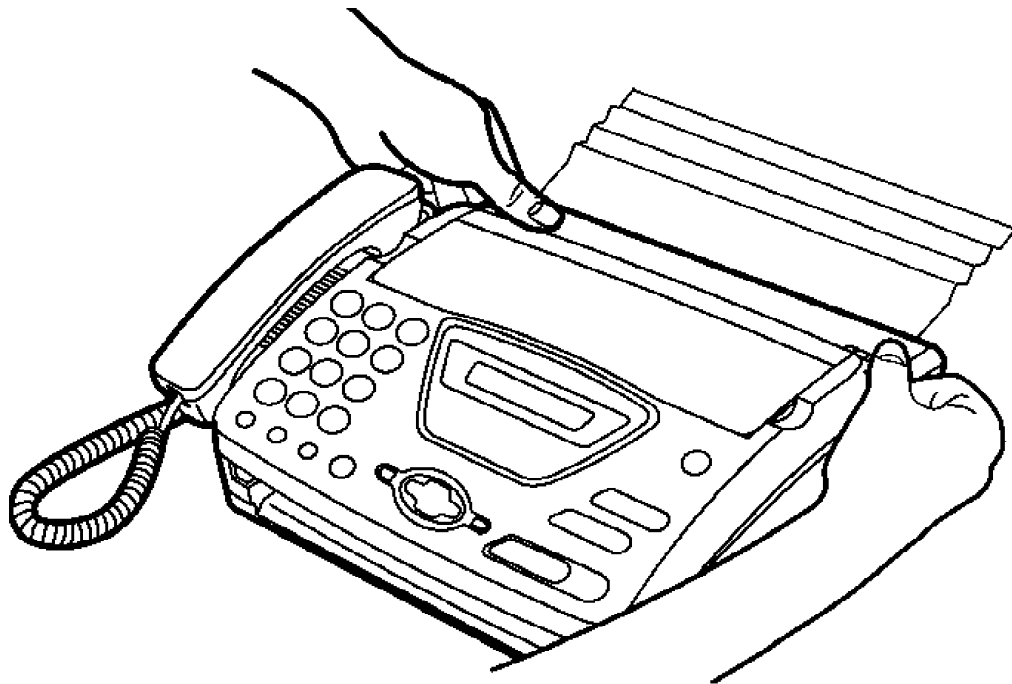
4. Tear off the excess paper by pulling it towards you.
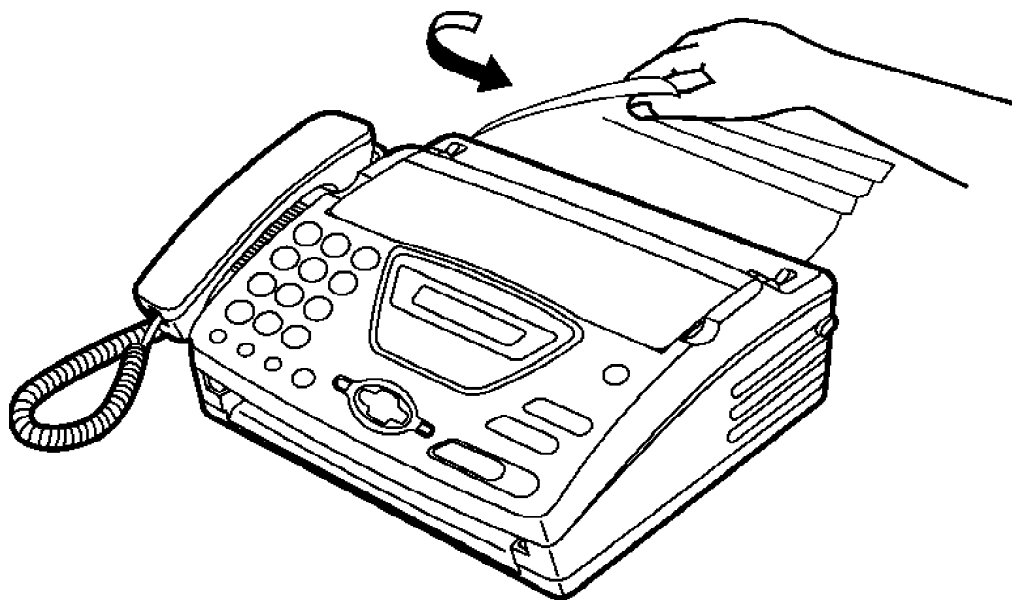
Note:

**- When the power cord is connected, every time you close the cover
  a message will be printed. If the recording paper is set to the**

wrong side, a message will not be printed. Install the paper correctly.

2.3. TROUBLESHOOTING DETAILS

2.3.1. OUTLINE

Troubleshooting guide provides a logical path of deduction to assist in locating a fault and suggests methods of restoring the unit to full working condition. Use the reported symptoms of the fault to determine the best troubleshooting method. Even difficult faults can be tracked to a specific block or area, for example, the "Digital Board" or "Image Sensor". / A variety of fault descriptions from customers often point to the same area and, for this reason, careful analysis of the reported symptoms is required. After every repair, test all functions to ensure no problems are evident.

2.3.2. STARTING TROUBLESHOOTING

Select the appropriate troubleshooting method according to the symptoms.


```
                        ┌──────────────┐
                        │  Power on.   │
                        └──────────────┘
                     Plug in the AC cord.

                        Look at the LCD

LCD  ─ slightly changes      LCD    good              LCD        Blank
 □□□□□□□                    ┌──────────────┐
                           │   12:00AM    │       Blank LCD means that the power line
or  ─ Blinking             └──────────────┘       is broken (open-circuit).
 □
                    If user recoverable errors (Refer to 2.2.
See 2.3.6. DIGITAL BOARD   USER RECOVERABLE ERRORS are      See 2.3.6. DIGITAL BOARD
SECTION.                   displayed, correct them according to   SECTION.
                           each error item.

                           Already known symptom     Yes

                                    No

                    Determine the symptom using         See the table for
                    the check list. See 2.3.3.1.        troubleshooting items.
                    SIMPLE CHECK LIST.
```

CROSS REFERENCE:
USER RECOVERABLE ERRORS ()
SIMPLE CHECK LIST ()
DIGITAL BOARD SECTION ()

2.3.3. TROUBLESHOOTING ITEMS TABLE

FUNCTION	SYMPTOM	REFERENCE
Printing	Skewed receiving image	See SKEWED RECEIVING IMAGE ()
	Expanded print	See EXPANDER PRINT (WHEN PRINTI
	Image is distorted	See IMAGE IS DISTORTED (WHEN PR
	Black or White vertical lines appear.	See BLACK OR WHITE VERTICAL LIN APPEAR ()
ADF (Auto Document Feeder)	No feed	See NO DOCUMENT FEED ()
	Paper jam	See DOCUMENT JAM ()
	Multiple feed	See MULTIPLE FEED ()
	Skew	See SKEW ()
Abnormal mechanical sound	Abnomal sound from the product	See WHEN COPYING OR PRINTING, A ABNORMAL SOUND IS HEARD FROM ()
Power supply	Voltage output is abnormal.	See POWER SUPPLY BOARD SECTIO
Operation panel	keys are not accepted.	See OPERATION BOARD SECTION ()
Sensor	If the electric circuit is the cause, "REMOVE DOCUMENT" will be displayed.	See SENSOR SECTION ()
Communication FAX, TEL (Analog/Digital board)	Cannot communicate by fax.	See DEFECTIVE ITS (INTEGRATED TE SYSTEM) SECTION ()
	Error code is displayed.	See HOW TO OUTPUT THE JOURNAL ()
	Cannot talk.	See ANALOG BOARD SECTION ()
	DTMF tone doesn't work.	
	Handset/Monitor sound, volume	

2.3.3.1. SIMPLE CHECK LIST

	SERIAL NO.		DATE	
	FUNCTION	JUDGEMENT	REFERENCE	
FAX operation	Transmission	OK / NG		
	Receiving	OK / NG		
Copy operation	FINE mode	OK / NG		
	PHOTO mode	OK / NG		
Telephone operation	Handset transceiver / receiver	OK / NG		
	Monitor sound	OK / NG		
	Ringer sound	OK / NG		
	Dial operation	OK / NG		
	Volume operation	OK / NG		
Operation Panel	Key check	OK / NG	Service code #561 (Refer to **TEST FUNCTION**	
	LCD check	OK / NG	Service code #558 (Refer to **TEST FUNCTION**	
Sensor	Sensor check	OK / NG	Service code #815 (Refer to **TEST FUNCTION**	
Clock		OK / NG	Is the time kept correctly? Check with another clock.	
External Telephone	Handset transceiver/receiver	OK / NG		
	Remote control	OK / NG	Change to FAX receiving pressing * 9. (Refer to code no. 041.on **PROGRAM MODE TABLE**	

Note:

- Check according to the sevvice code referring to the TEST FUNCTIONS ().

2.3.4. ADF (AUTO DOCUMENT FEED) SECTION
2.3.4.1. NO DOCUMENT FEED

CROSS REFERENCE:
DIGITAL BOARD SECTION ()
POWER SUPPLY BOARD SECTION ()
SENSOR SECTION ()
TEST FUNCTIONS ()
DISASSEMBLY INSTRUCTIONS ()

2.3.4.2. DOCUMENT JAM

Open the lid and check the feed route.   Check the paper jam for cause.

OK? — NO → Clean or replace the defective parts. → OK? — OK → END
                                                      NG
YES

Clean each roller.
(Refer to **3 DISASSEMBLY INSTRUCTIONS**) → OK? — OK → END
                                             NG

Check each sensor's movement.   Confirm if the tip of the read position sensor lever works smoothly.
                                 [Use the sensor test function (Refer to **2.5. TEST FUNCTIONS**.).]

OK? — NO → Repair or replace the sensor lever. → OK? — OK → END
                                                   NG
YES
                                             Go to **2.3.10. SENSOR SECTION**.   Check if the sensor reacts while the flag is moving.

Check each roller's mount.   Check if the separation, feed and pinch rollers are attached correctly.

OK? — NO → Repair the defective parts. → OK? — OK → END
                                           NG
YES

Check the white plate.
     NG
Replace the white plate.

CROSS REFERENCE:
SENSOR SECTION **()**
DISASSEMBLY INSTRUCTIONS **()**

2.3.4.3. MULTIPLE FEED

```
┌─────────────────────────┐   Confirm whether the pad is dirty or not and if it
│ Check the separation pad.│   is attached correctly.
└─────────────────────────┘
           │
           ▼
        ◇ OK? ◇ ──NO──▶ ┌──────────────────┐ ──▶ ◇ OK? ◇ ──YES──▶ END
                         │ Clean or replace the│
         YES             │ defective parts.   │      NO
                         └──────────────────┘
           │
           ▼
┌─────────────────────┐
│ Check if the separation│ ──▶ ◇ OK? ◇ ──YES──▶ END
│ spring is distorted.   │        NO
└─────────────────────┘
           │
           ▼
┌─────────────────────┐
│ Clean each roller.   │ ──▶ ◇ OK? ◇ ──YES──▶ END
│ (Refer to            │        NO
│ 3 DISASSEMBLY        │
│ INSTRUCTIONS.)       │
└─────────────────────┘
           │
           ▼
┌─────────────────────┐
│ Replace the separation│
│ pad, roller and pressure│
│ spring.              │
└─────────────────────┘
```
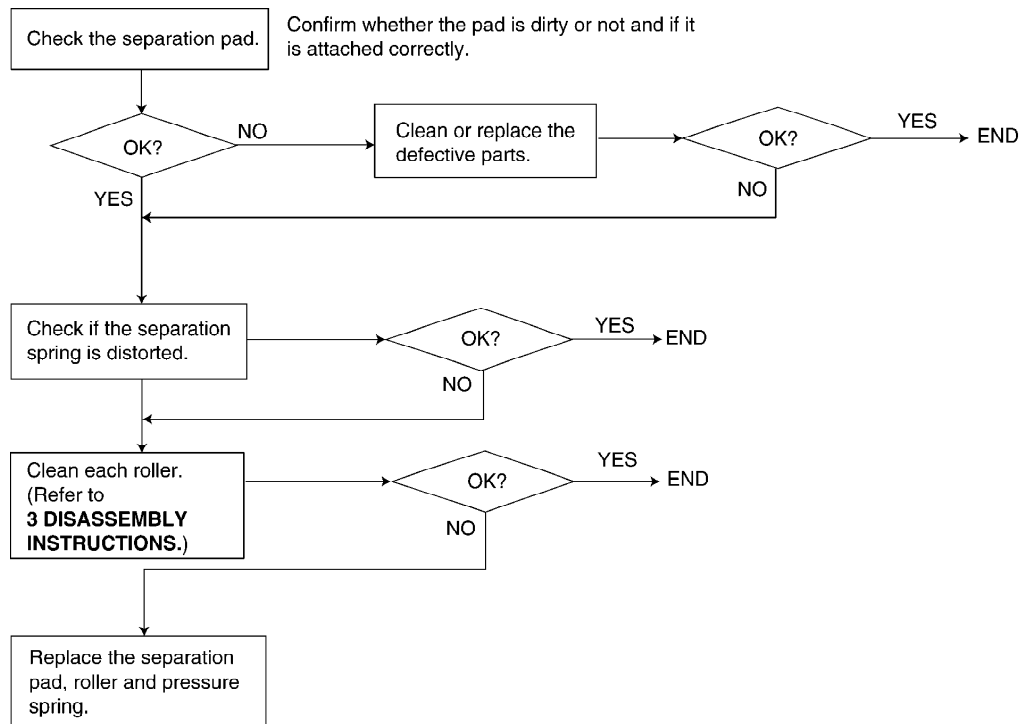
CROSS REFERENCE:
DISASSEMBLY INSTRUCTIONS ()

2.3.4.4. SKEW

```
┌─────────────────────────┐    Check the document for folds or if tape or staples are attached.
│ Is the document set OK? │    Also check whether a different size document is set at the same time.
└─────────────────────────┘
            │
            ▼
          ◇ OK? ◇──NO──▶ ┌──────────────────────┐ ────▶ ◇ OK? ◇──YES──▶ END
            │            │ Reset the document.  │              NO
           YES◀──────────└──────────────────────┘◀─────────────┘
            │
            ▼
┌─────────────────────────┐    Check whether there are foreign
│ Check the feed route.   │    objects or missing parts.
└─────────────────────────┘
            │
            ▼
          ◇ OK? ◇──NO──▶ ┌──────────────────────┐ ────▶ ◇ OK? ◇──YES──▶ END
            │            │ Clean or replace the │              NO
           YES◀──────────│ defective parts.     │◀─────────────┘
            │            └──────────────────────┘
            ▼
┌─────────────────────────┐
│ Check the balance of    │
│ both separation pressure│
│ springs.                │
└─────────────────────────┘
            │
            ▼
          ◇ OK? ◇──NO──▶ ┌──────────────────────┐ ────▶ ◇ OK? ◇──YES──▶ END
            │            │ Replace the separation│             NO
           YES◀──────────│ pressure spring.     │◀─────────────┘
            │            └──────────────────────┘
            ▼
┌─────────────────────────┐
│ Clean each roller.      │────▶ ◇ OK? ◇──YES──▶ END
│ (Refer to               │         NO
│ 3 DISASSEMBLY           │
│ INSTRUCTIONS.)          │◀────────┘
└─────────────────────────┘
            │
            ▼
┌─────────────────────────┐
│ Check the white plate.  │
└─────────────────────────┘
            │
            ▼
          ◇ OK? ◇──NO──▶ ┌──────────────────────┐ ────▶ ◇ OK? ◇──YES──▶ END
            │            │ Replace the white plate.│           NO
           YES◀──────────└──────────────────────┘◀─────────────┘
            │
            ▼
┌─────────────────────────┐
│ Check the CIS unit.     │
└─────────────────────────┘
            │
            ▼
          ◇ OK? ◇──NO──▶ ┌──────────────────────┐ ────▶ ◇ OK? ◇──YES──▶ END
            │            │ Repair or replace the│
            │            │ defective parts.     │
            ▼            └──────────────────────┘
           END
```

CROSS REFERENCE:
DISASSEMBLY INSTRUCTIONS ()

2.3.4.5. IMAGE IS DISTORTED (WHEN PRINTING)

Please perform the print test (Refer to **2.5. TEST FUNCTIONS**.).

OK? — NO → Go to **2.3.12. THERMAL HEAD SECTION**.

YES

Check the feed route. — Check if there are foreign objects or missing parts.

OK? — NO → Clean or repair the defective parts. → OK? — YES → END

YES / NO

Clean each roller. (Refer to **3 DISASSEMBLY INSTRUCTIONS**.) → Check for relapse. — YES → END

NO

Check the white plate. — Confirm the plate is not damaged.

OK? — NO → Replace the white plate. → OK? — YES → END

YES / NO

Check each roller. — Check if the separation, feed and pinch rollers are attached correctly.

OK? — NO → Repair the defective parts. → OK? — YES → END

YES / NO

Check each roller for dirt or scratches.

OK? — NO → Clean each roller. (Refer to **3 DISASSEMBLY INSTRUCTIONS**.) → OK? — YES → END

YES / NO

Go to **2.3.11. READ SECTION**. — If image distortion is within -1.5%, this is considered normal.

CROSS REFERENCE:
READ SECTION ()
THERMAL HEAD SECTION ()
TEST FUNCTIONS ()
DISASSEMBLY INSTRUCTIONS ()

2.3.4.6. BLACK OR WHITE VERTICAL LINES APPEAR

```
                ┌─────────────────────┐
                │ Please perform the  │
                │ print test (Refer to│
                │ 2.5. TEST           │
                │ FUNCTIONS.).        │
                └─────────────────────┘
                          │
                          ▼
                  ╱─────────────╲      YES
                 ╱  Do lines     ╲──────────────►  ┌────────────────────────┐
                 ╲  appear?      ╱                  │ Replace the thermal head.│
                  ╲─────────────╱                   └────────────────────────┘
                     NO │
                        ▼
                ┌─────────────────────┐
                │ Clean the feed route.│     Clean the white plate and target glass thoroughly.
                └─────────────────────┘
                          │
                          ▼
                  ╱─────────────╲      NO
                 ╱  Do lines     ╲──────────────►  END
                 ╲  appear?      ╱
                  ╲─────────────╱
                    YES │
                        ▼
                ┌─────────────────────┐
                │ Replace the white   │
                │ plate, CIS unit, etc.│
                └─────────────────────┘
                          │
                          ▼
                  ╱─────────────╲      YES
                 ╱    OK?        ╲──────────────►  END
                 ╲               ╱
                  ╲─────────────╱
                     NO │
                        ▼
                ┌─────────────────────┐
                │ Go to the read      │
                │ digital board       │
                │ section. (Refer to  │
                │ 2.3.6.              │
                │ DIGITAL BOARD       │
                │ SECTION.)           │
                └─────────────────────┘
```

CROSS REFERENCE:
DIGITAL BOARD SECTION ()
TEST FUNCTIONS ()

2.3.4.7. SKEWED RECEIVING IMAGE

```
┌─────────────────────┐     NG      ┌─────────────────────────┐
│ Check the recording │ ──────────> │ Reset the recording paper. │
│ paper setting.      │            └─────────────────────────┘
└─────────────────────┘
         │ OK
         │
         ▼
┌─────────────────────┐
│ Replace the         │
│ recording paper roller. │
└─────────────────────┘
```
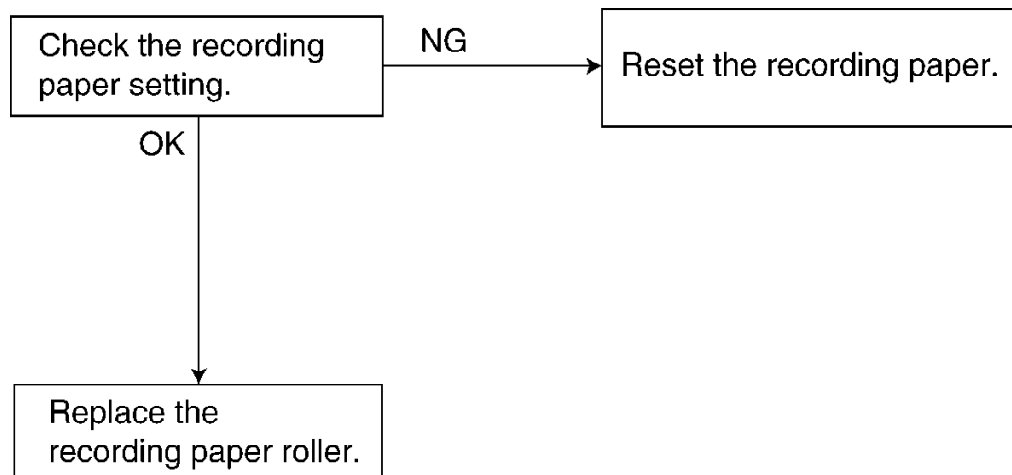
2.3.4.8. EXPANDER PRINT (WHEN PRINTING)

```
┌─────────────────────┐     NG      ┌─────────────────────┐
│ Check if the cover open │ ──────> │ Lock the cover open │
│ button is locked.   │            │ button.             │
└─────────────────────┘            └─────────────────────┘
         │ OK
         │
         ▼
┌─────────────────────┐
│ Clean each roller.  │
│ (Refer to 3         │
│ DISASSEMBLY         │
│ INSTRUCTIONS.)      │
└─────────────────────┘
```
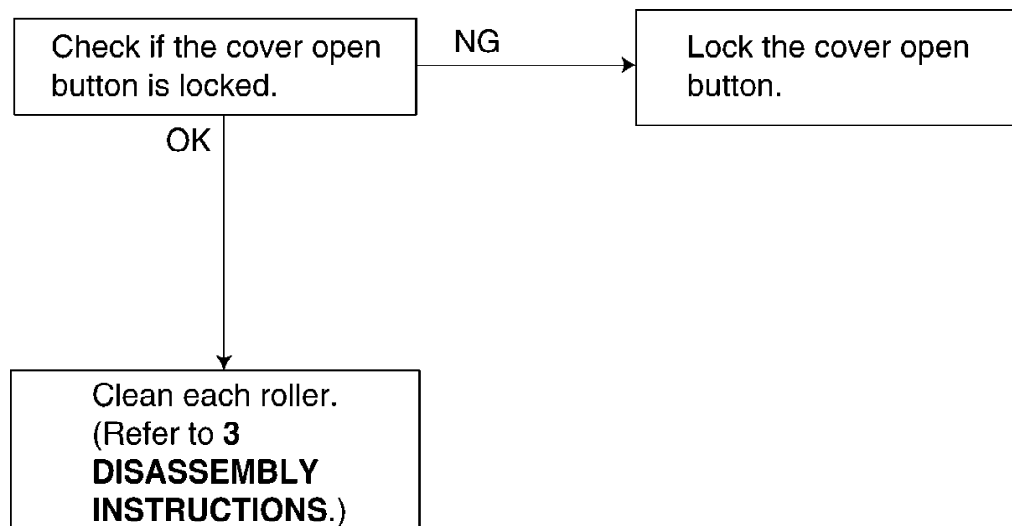
CROSS REFERENCE:
DISASSEMBLY INSTRUCTIONS ()

2.3.4.9. WHEN COPYING OR PRINTING, AN ABNORMAL SOUND IS HEARD FROM THE UNIT

```
┌─────────────────────────┐   ADF section  ┌──────────────────────────┐
│ In a print test, is the │───────────────▶│ Check the document convey-│──────▶ (A)
│ noise heard from the    │                │ ance element.            │     (Next page)
│ printing section or ADF │                └──────────────────────────┘
│ section?                │
└─────────────────────────┘
             │ Printing section
             ▼
┌─────────────────────────┐
│ Check the printing      │
│ section.                │
└─────────────────────────┘
             │
             ▼
┌─────────────────────────┐   Check the drive gear for damage, inserted foreign
│ Does the recording paper│   objects and also if the pendulum gear spring is
│ convey ? Confirm the    │   attached correctly.
│ drive section.          │
└─────────────────────────┘
             │
             ▼
        ◇ Defective? ◇      NO    ┌──────────────────────────────────────┐
                          ───────▶│ Check the other rotation sections,    │
             │ YES               │ operations, oscillation sections and  │
             ▼                   │ fix or change the defective part.     │
┌─────────────────────────┐      └──────────────────────────────────────┘
│ Fix or change the       │
│ defective part.         │
└─────────────────────────┘

        (From the previous page)
                 │
                (A)
                 │
                 ▼
┌─────────────────────────────┐   Check each roller (Refer to 3 DISASSEMBLY INSTRUCTIONS.)
│ Confirm the document's      │   for damage, inserted foreign objects or improper installation.
│ conveyance drive section.   │
└─────────────────────────────┘
                 │
                 ▼
            ◇ OK? ◇   NO   ┌──────────────────────┐          ◇ Does it recur? ◇  NO
                    ──────▶│ Fix, clean or change │─────────▶                ──────▶ END
             │ YES         │ the defective part.  │                │ YES
             │             └──────────────────────┘
             ◀─────────────────────────────────────────────────────┘
             │
             ▼
┌─────────────────────────┐   Grease the motor and gear.
│ Re-grease the spring.   │   (Do not apply large amounts of grease.)
└─────────────────────────┘
             │
             ▼
        ◇ Does it recur? ◇   NO
                      ─────────▶ END
             │ YES
             ▼
┌─────────────────────────┐
│ Change the gear and     │
│ gear chassis.           │
└─────────────────────────┘
```
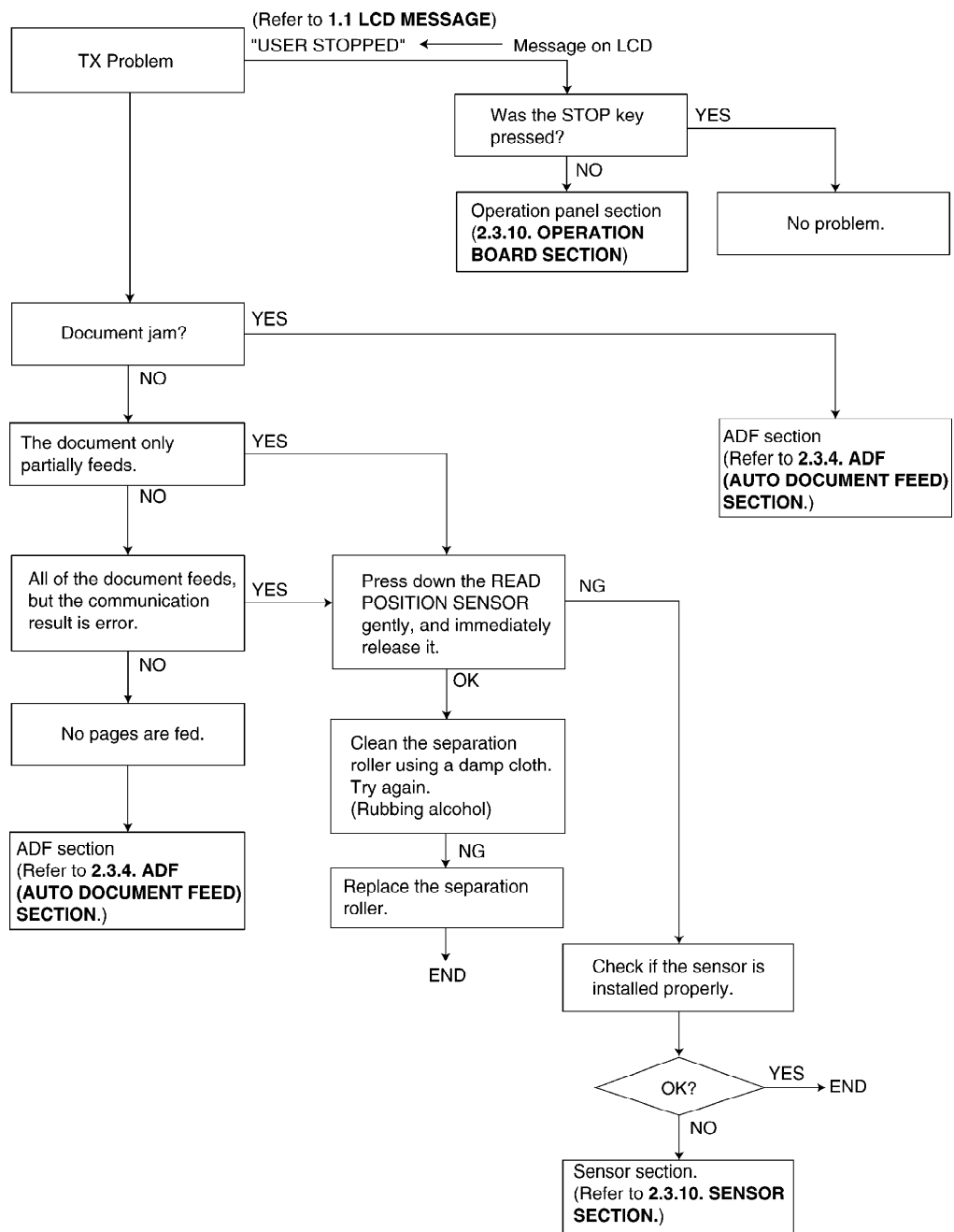
CROSS REFERENCE:
DISASSEMBLY INSTRUCTIONS ()

2.3.5. COMMUNICATION SECTION

Find the problem in the table shown below, and refer to the corresponding troubleshooting procedure in DEFECTIVE FACSIMILE SECTION ().

No.	Symptom	Content	Possible cause
1	The paper is not fed properly when faxing. (Copying is also not possible.)	Troubleshooting	Problem with the feeding mechanism.
2	The fax usually transmits successfully but sometimes fails. (Copying is possible.)	Troubleshooting	Problem with the service line or with the receiver's fax.
3	The fax receives successfully one time and fails another. (Copying is possible.)	Troubleshooting	Problem with the service line or with the transmitter's fax.
4	The fax completely fails to transmit or receive. (The unit can copy documents.)	Troubleshooting	Problem with the electric circuit.
5	The fax fails either to transmit or receive when making a long distance or an international call. (The unit can copy documents.)	Detailed description of the possible causes (Similar to troubleshooting items No.2 and No.3.)	Problem with the service line.
6	No.1-No.5	The troubleshooting procedure for each error code will be printed on the communication result report.	

2.3.5.1. DEFECTIVE FACSIMILE SECTION
2.3.5.1.1. TRANSMIT PROBLEM

```
(Refer to 1.1 LCD MESSAGE)
┌──────────────┐            "USER STOPPED" ◄─────── Message on LCD
│  TX Problem  │──────┐
└──────────────┘      │         ┌──────────────────┐  YES
       │              │         │  Was the STOP key │──────────────┐
       │              │         │  pressed?         │              │
       │              │         └──────────────────┘              │
       │              │                   │ NO                     │
       │              │         ┌──────────────────┐     ┌──────────────────┐
       │              │         │ Operation panel  │     │   No problem.    │
       │              │         │ section          │     └──────────────────┘
       │              │         │ (2.3.10. OPERATION│
       │              │         │ BOARD SECTION)   │
       ▼              │         └──────────────────┘
┌──────────────┐  YES
│ Document jam?│────────────────────────────────────────────┐
└──────────────┘                                             │
       │ NO                                                  │
       ▼                                        ┌──────────────────────────┐
┌──────────────┐  YES                           │ ADF section              │
│ The document │──────────────────┐             │ (Refer to 2.3.4. ADF     │
│ only partially│                 │             │ (AUTO DOCUMENT FEED)     │
│ feeds.       │                  │             │ SECTION.)                │
└──────────────┘                  │             └──────────────────────────┘
       │ NO                       ▼
       ▼                 ┌──────────────────┐  NG
┌──────────────────┐ YES │ Press down the   │──────────────┐
│ All of the       │────►│ READ POSITION    │              │
│ document feeds,  │     │ SENSOR gently,   │              │
│ but the          │     │ and immediately  │              │
│ communication    │     │ release it.      │              │
│ result is error. │     └──────────────────┘              │
└──────────────────┘              │ OK                      │
       │ NO                       ▼                         │
       ▼                 ┌──────────────────┐               │
┌──────────────────┐     │ Clean the        │               │
│ No pages are fed.│     │ separation       │               │
└──────────────────┘     │ roller using a   │               │
       │                 │ damp cloth.      │               │
       │                 │ Try again.       │               │
       │                 │ (Rubbing alcohol)│               │
       ▼                 └──────────────────┘               │
┌──────────────────┐              │ NG                       │
│ ADF section      │              ▼                         ▼
│ (Refer to 2.3.4. │     ┌──────────────────┐     ┌──────────────────┐
│ ADF (AUTO        │     │ Replace the      │     │ Check if the     │
│ DOCUMENT FEED)   │     │ separation       │     │ sensor is        │
│ SECTION.)        │     │ roller.          │     │ installed        │
└──────────────────┘     └──────────────────┘     │ properly.        │
                                  │                └──────────────────┘
                                  ▼                         │
                                 END                        ▼
                                                     ◇─────────── YES
                                                     │ OK? │─────────► END
                                                     ◇
                                                        │ NO
                                                        ▼
                                               ┌──────────────────┐
                                               │ Sensor section.  │
                                               │ (Refer to 2.3.10.│
                                               │ SENSOR SECTION.) │
                                               └──────────────────┘
```
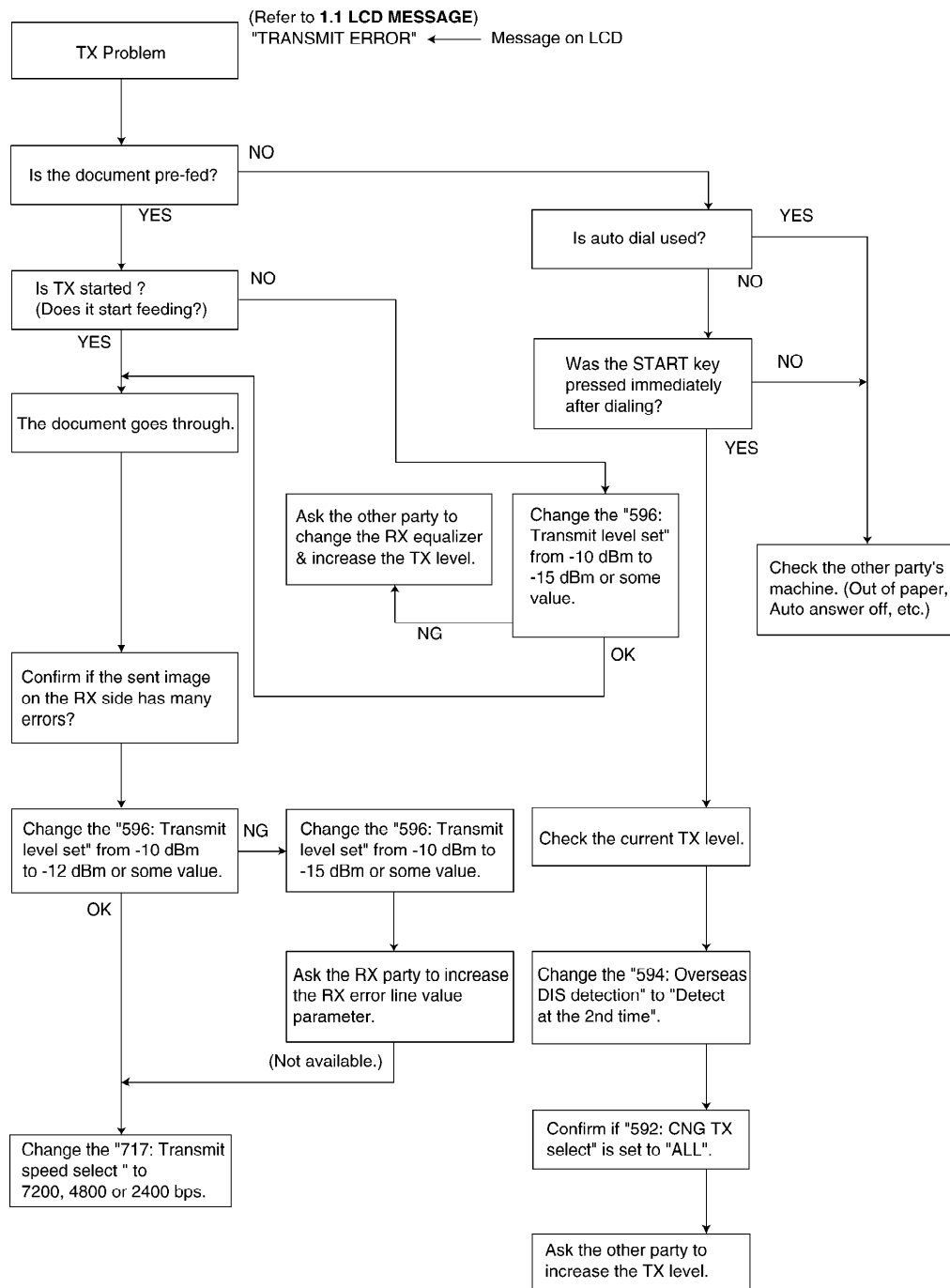
CROSS REFERENCE:
LCD MESSAGE ()
ADF (AUTO DOCUMENT FEED) SECTION ()
OPERATION BOARD SECTION ()
SENSOR SECTION ()

2.3.5.1.2. SOMETIMES THERE IS A TRANSMIT PROBLEM

(Refer to **1.1 LCD MESSAGE**)
"TRANSMIT ERROR" ← Message on LCD

```
┌─────────────────┐
│   TX Problem    │
└─────────────────┘

┌──────────────────────┐   NO
│ Is the document      │─────────────────────────────┐
│ pre-fed?             │                              │
└──────────────────────┘                              ▼
         │ YES                          ┌──────────────────────┐  YES
         │                              │ Is auto dial used?   │────────┐
         ▼                              └──────────────────────┘        │
┌──────────────────────┐  NO                     │ NO                   │
│ Is TX started ?      │───────────┐             ▼                     │
│ (Does it start       │           │   ┌──────────────────────┐  NO    │
│ feeding?)            │           │   │ Was the START key    │────────┐│
└──────────────────────┘           │   │ pressed immediately  │        ││
         │ YES                      │   │ after dialing?       │        ││
         ▼                          │   └──────────────────────┘        ││
┌──────────────────────┐           │             │ YES                  ││
│ The document goes     │           │             │                     ││
│ through.             │           │             │     ┌───────────────────────┐
└──────────────────────┘           │             │     │ Check the other       │
                                    │             │     │ party's machine.      │
         ┌──────────────────┐   ┌─────────────┐  │     │ (Out of paper,        │
         │ Ask the other    │   │ Change the  │  │     │ Auto answer off, etc.)│
         │ party to change  │◄──│ "596:       │  │     └───────────────────────┘
         │ the RX equalizer │NG │ Transmit    │  │
         │ & increase the   │   │ level set"  │  │
         │ TX level.        │   │ from -10    │  │
         └──────────────────┘   │ dBm to -15  │  │
                                │ dBm or some │  │
                                │ value.      │  │
                                └─────────────┘  │
                                        │ OK      │
         ▼                              │         │
┌──────────────────────┐               │         │
│ Confirm if the sent  │◄──────────────┘         │
│ image on the RX side │                         │
│ has many errors?     │                         │
└──────────────────────┘                         │
         │                                        │
         ▼                                        ▼
┌──────────────────┐  NG  ┌──────────────────┐ ┌──────────────────────┐
│ Change the "596: │─────►│ Change the "596: │ │ Check the current    │
│ Transmit level   │      │ Transmit level   │ │ TX level.            │
│ set" from -10    │      │ set" from -10    │ └──────────────────────┘
│ dBm to -12 dBm   │      │ dBm to -15 dBm   │           │
│ or some value.   │      │ or some value.   │           ▼
└──────────────────┘      └──────────────────┘ ┌──────────────────────┐
         │ OK                      │            │ Change the "594:     │
         │                         ▼            │ Overseas DIS         │
         │              ┌──────────────────┐    │ detection" to        │
         │              │ Ask the RX party │    │ "Detect at the 2nd   │
         │              │ to increase the  │    │ time".               │
         │              │ RX error line    │    └──────────────────────┘
         │              │ value parameter. │              │
         │              └──────────────────┘              ▼
         │                (Not available.)    ┌──────────────────────┐
         │◄──────────────────────────────┘    │ Confirm if "592:     │
         ▼                                     │ CNG TX select" is    │
┌──────────────────────┐                       │ set to "ALL".        │
│ Change the "717:     │                       └──────────────────────┘
│ Transmit speed       │                                 │
│ select " to 7200,    │                                 ▼
│ 4800 or 2400 bps.    │                       ┌──────────────────────┐
└──────────────────────┘                       │ Ask the other party  │
                                                │ to increase the TX   │
                                                │ level.               │
                                                └──────────────────────┘
```

CROSS REFERENCE:
LCD MESSAGE ()

2.3.5.1.3. RECEPTION PROBLEM

Confirm the following before starting troubleshooting. / Is the recording paper installed properly?
There is the receiving problem when sometimes the below errors may be occurred.
(Refer to LCD MESSAGE ())
OUT OF PAPER / CHECK COVER / UNIT OVERHEATER(If it doesn't return automatically, COVER

OPEN, etc., reset the unit.) / CHECK DOCUMENT

Please refer to USER RECOVERABLE ERRORS () for the above items. / Also, when a hardware deformity occurs, please check each sensor.
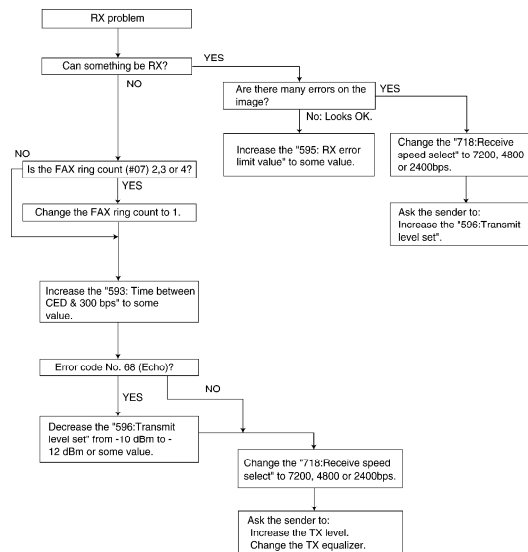
2.3.5.1.4. THE UNIT CAN COPY, BUT CANNOT TRANSMIT/RECEIVE

```
┌─────────────────────────┐
│ Connect the unit to the │
│ loop simulator.         │
│ Switch : TX side a-b    │
│ Connect the oscilloscope.│
└─────────────────────────┘
            │
            ▼
┌─────────────────────────┐
│ Modem test start        │
│ (TEST CODE NO. 554)     │
└─────────────────────────┘
            │
            ▼
┌─────────────────────┐  YES  ┌──────────────────────┐
│ Are four signals output├────►│ Connect the PBX and  │
│ at the Tip-Ring?    │       │ TEL. line and go off-hook.│
└─────────────────────┘       └──────────────────────┘
          │ NO                              │
          ▼                                 │
┌─────────────────────┐  YES  ┌──────────────┐   NO   ┌────────────────────┐
│ Is the signal at pin ├─────►│ Check the trace│◄──────│ Is the signal at pin 45│
│ 3 of IC5 output?    │       │ between pin 3 of│       │ of IC5 dial tone input?│
└─────────────────────┘       │ IC5 and Tip-Ring.│      └────────────────────┘
          │ NO                └──────────────┘                   │ YES
          ▼                                                      ▼
┌─────────────────────┐       ┌──────────────┐         ┌────────────────────┐
│ Check the solder at │       │ Check the trace│        │ Check the solder at │
│ pins 1~16 of IC5.   │       │ between T1 and pin│◄─────│ pins 1~16 of IC5.   │
└─────────────────────┘       │ 15 of IC5.     │        └────────────────────┘
          │ OK                └──────────────┘                   │ OK
          ▼                                                      ▼
┌─────────────────────┐                                ┌────────────────────┐
│ Check the solder at │                                │ Check the solder at │
│ pins 70~81 of IC1.  │                                │ pins 70~81 of IC1.  │
└─────────────────────┘                                └────────────────────┘
          │ OK                                                   │ OK
          ▼                                                      ▼
┌─────────────────────┐                                ┌────────────────────┐
│ Replace IC5.        │                                │ Replace IC5.        │
└─────────────────────┘                                └────────────────────┘
          │ NG                                                   │ NG
          ▼                                                      ▼
┌─────────────────────┐                                ┌────────────────────┐
│ Replace IC1.        │                                │ Replace IC1.        │
└─────────────────────┘                                └────────────────────┘
```

2.3.5.1.5. UNIT CAN COPY, BUT CANNOT TRANSMIT/RECEIVE LONG DISTANCE OR INTERNATIONAL COMMUNICATIONS

The following 2 causes can be considered for this.

Cause 1:
The other party is executing automatic dialling, the call has been received by this unit, and the CED or DIS signal response time is too long. (In most cases, this unit detects the CNG signal and can respond to the CED or DIS.) (According to the ITU-T standard, the communication procedure is stopped when there is no response from the other party within 35 sec, so that the

other party releases the line.)

(Response time)

Line Connection Time   False ring

3 sec   1 sec

Dial

False ring Send Time
& CNG Detect Time
(About 17 sec.depending on the
user program mode #30 setting.)

Ringing Time
(about 4 sec/ring)

CED Signal
send

DIS Signal
send

Other party's
FAX machine
detects the
DIS signal.

75 msec

Max. 35 sec.

Other party's FAX
machine dials
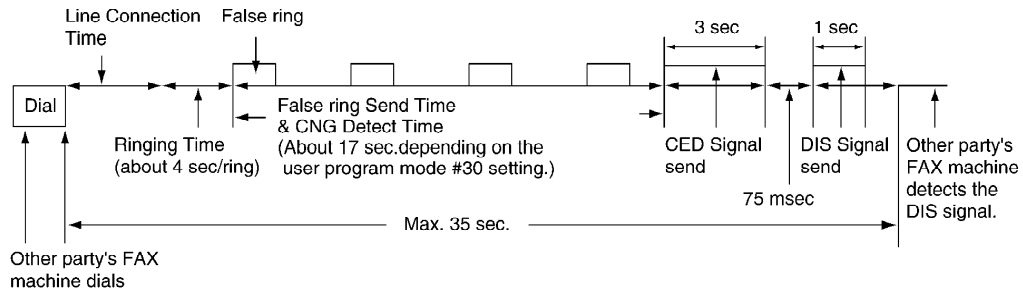
(Cause and Countermeasure)
As shown in the chart above, the total handshaking time must be reduced. Long distance connection and linking of several stations means the line connection time cannot be reduced. Accordingly, the following countermeasures should be attempted. / (A) The TEL/FAX DELAYED RING count should be 1. (User parameter: code No. 78) / (B) As the 35 sec. count starts directly after dialing or directly after the START button has been pressed for models with a START button, the other party should be called manually, if possible. / Another possibility is entering two pauses at the end of the auto dial number on the transmission side. Then the count start time will be delayed for 2 pauses (about 10 sec.).

Cause 2:
Erroneous detection due to an echo or echo canceler.

FAX 1   FAX 2

Station 1   S1   S2   Station 2

2 Line Type   2 Line Type

The sea bottom cable or satellite
communication path (4 Line Type)
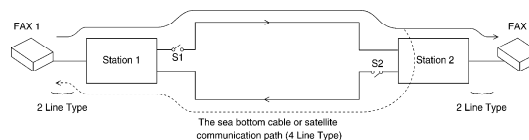
(Echo/Echo Canceler)
The signal from FAX1 reaches FAX2 via the stations 1 and 2, but the reflection signal at station 2 also returns via station 1(echo). As the distance between station 1 and station 2 is far, the echo returns to FAX 1 a max. of 600 msec after transmission. There is a possibility that this signal is detected erroneously as the signal from FAX2. For a normal call, there is a possibility that the echo of their own voice will make the call difficult to understand. For this reason, each station (station 1, station 2) attaches echo cancelers (S1, S2) for international lines or long distance lines. For the echo canceler, the level of the transmission signal from FAX 1 is compared with the level of the reception signal from FAX2. When the S1 is closed and S2 is open, so that the echo does not return to FAX1.

(Causes and Countermeasures)

No.	Countermeasure Side	Echo Communication Problem Example	Countermeasure	Service
1	Sending side	Some time is needed to compare the level of the receiving and sending signals for the echo canceler. The header of the training signal lacks due to a switching delay to close S1.	Add a dummy signal to the beginning of the training signal.	Service co (Internatior sele This counte becomes th valu
2	Receiving side	The echo canceler function stops according to a CED signal frequency of 2100Hz (S1 and S2 are both ON), a DIS signal is returned as an echo, and a DCS signal from the sending side overlaps the DIS echo. Then the receiving side FAX cannot retrieve the DCS signal. (Refer to Fig. a)	Change to a 1100Hz CED signal frequency. (Refer to Fig. b)	Service co (CED fre sele
	Receiving side		Change the regular rime of 75 msec between the CED signal and DIS signal to 500 msec. This will give at least 250 msec to recover the echo canceler operation. (Refer to Fig. c)	Service co (Time betw and 30(
	Sending side		The sending side FAX sends a DCS signal not after receiving the 1st DIS signal but after receiving the 2nd DIS signal. (Refer to Fig. d)	Service co (Overse detection
3	Sending side	Communication failure occurs in a long distance communication on the telephone line without an echo canceler. or	Decrease the transmission level from -10 dBm to -15 dBm and the echo level will decrease.	Service co (Transmit
4	Sending side Receiving side		Decrease the receiving sensitivity from -13 dBm to about -32 dBm so an echo signal will not received.	Service co (Receiving :
5	Sending side Receiving side	There are some cases (e.g. Mobil comms.) which cause the collision of TX / RX signals due to the delay / echo and noise of the network / terminal. (Refer to Fig. e)	Set additional Pause time (Service mode: code No. 774) in between the original and its repeated signals, to prevent the collision of the signals at both end.	Service co (T4 ti

Fig. a (Overlapping the Echo of the DIS signal and DCS signal)
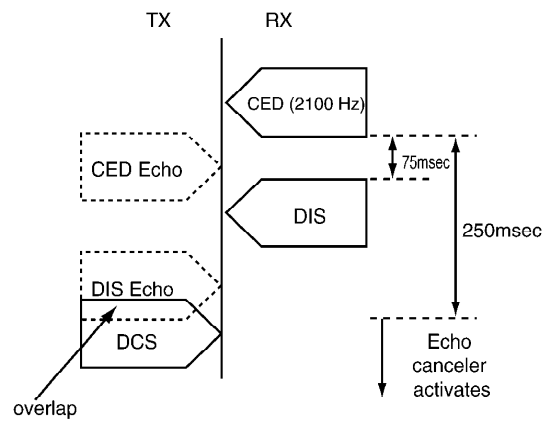
Fig. b (Countermeasure by Changing the CED Frequency)
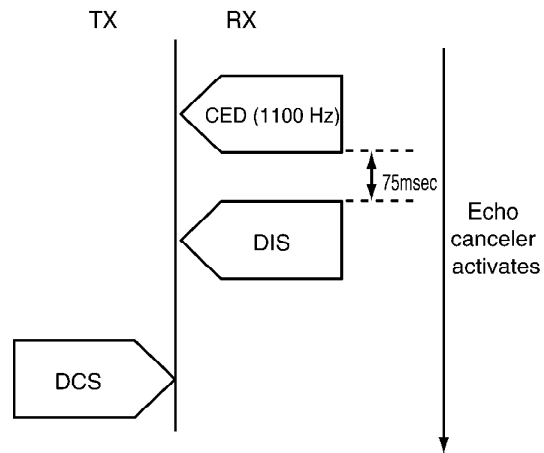
Fig. c (Countermeasure by Changing the Interval Between CED and DIS)
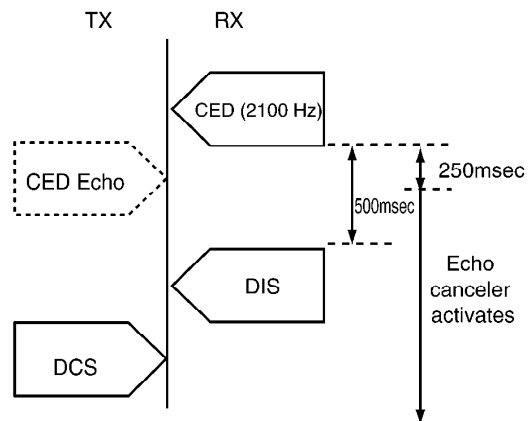
Fig. d (C3ountemeasure by Ignoring the 1st DIS)

TX   RX

CED (2100 Hz)

CED Echo

75msec

1st DIS

250msec

1st DIS Echo

3 sec

2nd DIS

DCS

Echo
canceler
activates
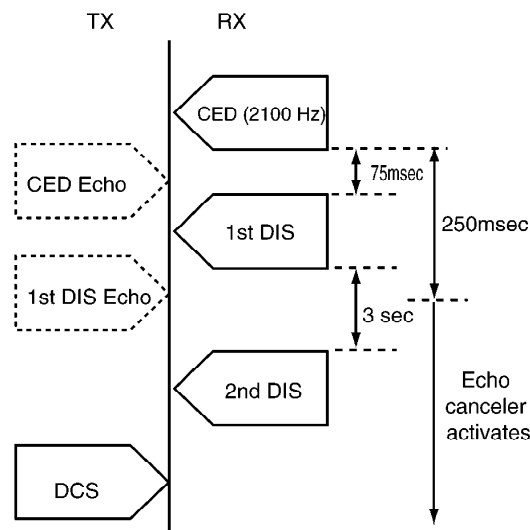
<TX side signal>	<RX side signal>	<Countermeasure>
2nd / 3rd DCS / Training	& delayed CFR / FTT	at TX side
2nd / 3rd EOP / EOM / MPS	& delayed MCF / PIP / PIN / RTP / RTN	at TX side
delayed DCS	& 2nd / 3rd / --- DIS	at RX side

(Fig. e)

Tx   Rx

Signal   Delayed signal

Crush
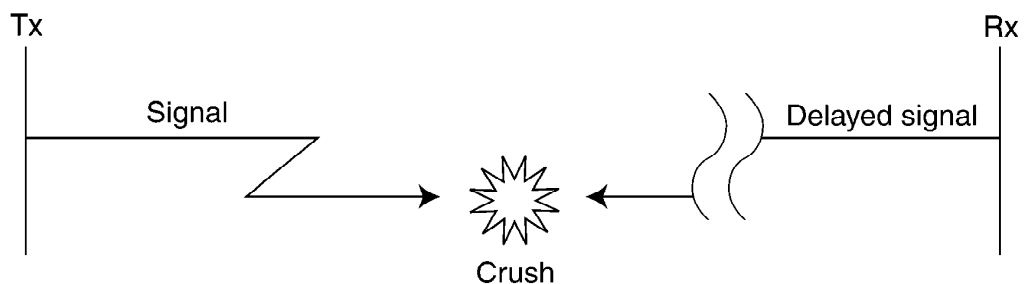
2.3.5.1.6. THE UNIT CAN COPY, BUT THE TRANSMISSION AND RECEPTION IMAGE ARE INCORRECT

(Long distance or international communication operation)
This symptom highly depends on the transmission and reception capability of the other FAX unit and the line conditions.
The countermeasures for this unit are shown below.

Transmission Operation:
Set the transmitting speed to 4800BPS (service mode: code No. 717) or select the overseas mode.

Reception Operation:
If 80% or more of the reception is incorrect, set the receiving speed to 4800BPS. (Service mode: code No. 718)

- Refer to **SERVICE FUNCTION TABLE**().
2.3.5.1.7. HOW TO RECORD FAX SIGNAL BY USING PC

Recording FAX signal is one of the useful analysis measures to solve communication problems. The way of recording easily by using PC is shown as follows.

1. Equipment

- 1 jig
- 1 PC (with LINE IN)
- 1 audio cord (mini jack supported)
- 2 tel cords

Parts No.	Parts Name & Description	Qt'y
PQJJ1T004Z	JACK1, JACK2	2
PQJJ1D010Z	PIN JACK	1
ECQE2155KF or ECQE2E155KC	CAPACITOR	2
MA4020	DIODE	2

2. Setting up

FAX SIGNAL RECORDING JIG

```
┌──────────┐          ┌──────────┐
│          │  JACK2   │          │  JACK1
│   FAX    │──────────│   JIG    │──────────── CO Line
│          │          │          │
└──────────┘          └────┬─────┘
                           │
                        PIN JACK
                           │
      Audio cord           │
                           │
                        LINE IN
                           │
                      ┌────┴─────┐
                      │          │
                      │    PC    │
                      │          │
                      └──────────┘
```
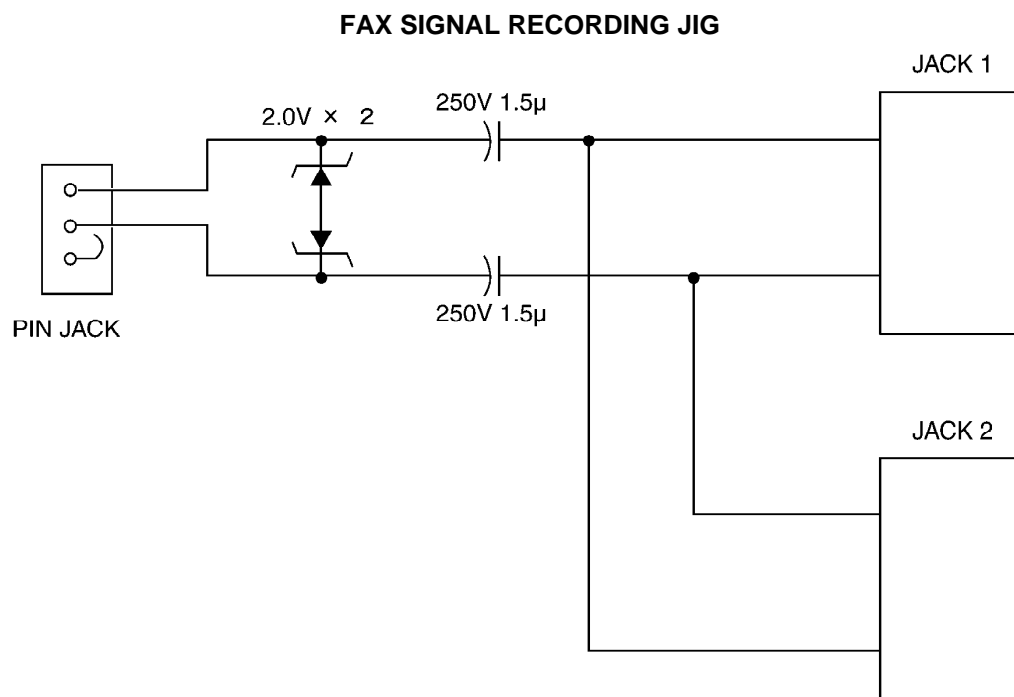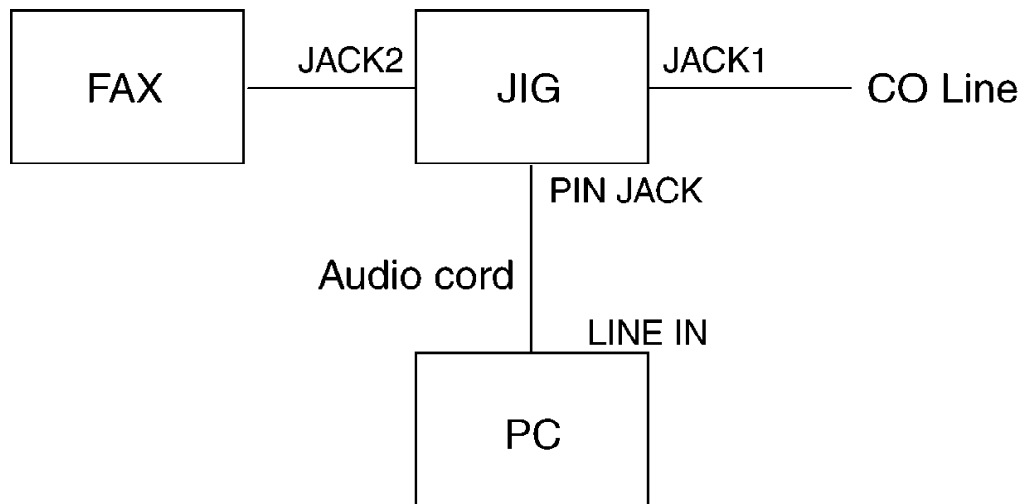
4. PC setting and recording

**1. Set LINE IN to be valid in the volume control setting.
   Refer to the PC instruction book.**

**2. Start up the PC software " SOUND RECORDER". (This software is
   bundled to Windows OS, which can create WAV file.)
   Set the audio format " PCM 22.050kHz, 8bit, mono".**

**3. Click the record button and start recording after acquisition the
   signal.**

Note:

- Not to be wind wave patterns on the wave monitor.

**- Please compress the recording data when you send attaching to E-
   Mail because the data size will be so heavy.**

- Any software which can create WAV files is available.

2.3.5.1.8. HOW TO OUTPUT THE JOURNAL REPORT

1. Press three times.

2. Press ⃞SET⃞ .

3. Press ◄ or ► until the " JOURNAL REPORT " is displayed.

4. The report is printed out.

```
┌─────────────────────────────────────────────────────────────────────────┐
│   ▐JOURNAL▌                                      06 ENE. 2001 01:28AM    │
│                                                                           │
│                                                                           │
│  NO. OTRO FACSIMIL    HORA DE INICIO  DURACION   MODE    PAGINAS RESUL TADO      *CODIGO │
│  01  11               06 ENE. 01:20AM  00'38    TRANS     00    NO HAY RESPUESTA   (43)  │
│                                                                           │
└────────────────────────────────────────────⌐               ┌────────────┘
                                                └───┐  └───┐              │
                                   (3)              │      │              │
                                   SND:   Sent directly.  (2) Communication  (1) Error code
                                   RCV:   Received directly    message
```

Error code table:

(1) CODE	(2) RESULT	(3) MODE	SYMPTOM	C n
	PRESSED THE STOP KEY	SND & RCV	Communication was interrupted by the STOP button.	
	DOCUMENT JAMMED	SND	The document paper is jammed.	
	NO DOCUMENT	SND	No document paper.	
	PRINTER OVERHEATED	RCV	The thermal head is overheated.	
	PAPER OUT	RCV	Out of thermal paper or the cover is open.	
40	OTHER FAX NOT RESPOND	SND	Transmission is stopped when the T1 TIMER expires.	
41	COMMUNICATION ERROR	SND	DCN is received after DCS transmission.	
42	COMMUNICATION ERROR	SND	FTT is received after transmission of a 2400BPS training signal.	
43	COMMUNICATION ERROR	SND	No response after post message is transmitted three times.	
44	COMMUNICATION ERROR	SND	RTN and PIN are received.	
46	COMMUNICATION ERROR	SND	No response after FTT is transmitted.	
48	COMMUNICATION ERROR	SND	No post message.	
49	COMMUNICATION ERROR	SND	RTN is transmitted.	
50	COMMUNICATION ERROR	SND	PIN is transmitted (to PRI-Q).	
51	COMMUNICATION ERROR	SND	PIN is transmitted.	
52	OTHER FAX NOT RESPOND	SND	Reception is finished when the T1 TIMER expires.	
53	ERROR-NOT YOUR UNIT	RCV	DCN is received after transmission of NSC and DTC.	
54	ERROR-NOT YOUR UNIT	RCV	DCN is received after transmission of NSC .	
57	COMMUNICATION ERROR	SND	300bps error	
58	COMMUNICATION ERROR	RCV	DCN is received after FTT transmission.	

(1) CODE	(2) RESULT	(3) MODE	SYMPTOM	C n
59	ERROR-NOT YOUR UNIT	SND	DCN responds to a post message.	
64	COMMUNICATION ERROR	SND	Polling is not possible.	
68	COMMUNICATION ERROR	RCV	No response at the other party after MCF or CFR is transmitted.	
70	ERROR-NOT YOUR UNIT	RCV	DCN is received after CFR transmission.	
72	COMMUNICATION ERROR	RCV	The carrier is cut when the image signal is received.	
FF	COMMUNICATION ERROR	SND & RCV	Modem error.	

SND=TRANSMISSION RCV=RECEPTION

Most fax communication problems can be resolved by the following steps.

1. Change the transmit level. (Service code: 596, refer to SERVICE FUNCTION TABLE().)

2. Change the TX speed/RX speed. (Service code: 717/718, refer to SERVICE FUNCTION TABLE ().)

Note*:

If the problem remains, see the following "Countermeasure" flow chart.

(1) Transmission is stopped when the T1 TIMER expires.

Turn ON the FAX monitor function and transmit the data to the same receiver.

Is the FAX signal sound (DIS) heard?

NO

YES

Is communication OK?

NO

YES

Confirm if the receiver's FAX machine is set to the reception mode or the answering machine's message is on.

Confirm the service parameter and compatibility of both the caller's and receiver's FAX machines.

Confirm if the receiver's FAX machine was set to the reception mode when the previous communication was NG.

(2) DCN is received after DCS transmission.
DCN is received after FTT transmission.
Reception is not EOP, EOM PIN, RTP or RTN.

Confirm the receiver's FAX machine.

Is it the same brand as your unit?

NO

YES

Is the receiver's FAX machine in the "out of paper or mechanical error" status?

NO

YES

Ask the receiver to cancel the password of the receiver's FAX machine or set the caller's password corresponding to the receiver's, and transmit the data again.

Ask the receiver to set the receiver's FAX machine to the receive mode and transmit again.

Confirm the service parameter and compatibility of both the caller and receiver's FAX machines.

62

```
                              ┌─────────┐      FTT is received after the transmission of a 2400BPS
                              │    3    │      training signal.
                              └────┬────┘
                                   │
                        ┌──────────┴──────────┐
                        │ Perform the communication test
                        │ using the LOOP simulator.      │
                        └──────────┬──────────┘
                                   │
                                  ╱ ╲
                    YES          ╱   ╲
         ┌─────────────────────╱ Is "Fall back" executed from ╲
         │                     ╲    9600BPS?                  ╱
         │                      ╲   ╱
         │                       ╲ ╱
         │                     NO │        ┌─────────┐
         │                        │◄───────│   3.1   │
         │                        │        └─────────┘
┌────────┴────────┐      ┌────────┴──────────────────────────────┐
│  Modem test     │      │ (1) Raise the level of transmission. (Do not
│ (TEST CODE NO.554)     │     raise the level above the standard of each
└─────────────────┘      │     country.  If the communication is
                         │     OK at the level beyond the standard, it is due
                         │     to the line condition or the receiver's
                         │     machine sensitivity.)
                         │     If no effect is obtained:
                         │ (2) Slow down the transmission start speed
                         │     and transmit to the receiver again.
                         └────────┬──────────────────────────────┘
                                  │
                                 ╱ ╲                    YES
                                ╱   ╲───────────────────────────┐
                                ╲ Is communication OK? ╱        │
                                 ╲   ╱                          │
     ┌─────────┐                  ╲ ╱                           │
     │   3.2   │───────────────► NO │                           │
     └─────────┘                    │                           │
                         ┌──────────┴──────────┐     ┌──────────┴──────────┐
                         │ Ask the receiver to perform the  │ If this error frequently occurs at
                         │ FAX communication from the re-   │ the receiver, perform transmis-
                         │ ceiver to the caller.            │ sion in the above mentioned
                         └──────────┬──────────┘     │ mode on the receiving side.       │
                                    │                └─────────────────────┘
                                   ╱ ╲                  YES
                                  ╱   ╲─────────────────────────┐
                                  ╲ Is communication OK? ╱      │
                                   ╲   ╱                        │
                                    ╲ ╱                         │
                                  NO │                          │
                         ┌──────────┴──────────┐     ┌──────────┴──────────┐
                         │ Perform voice communication │        End         │
                         │ with the receiver.          │                    │
                         └──────────┬──────────┘     └─────────────────────┘
                                    │
                         ┌──────────┴──────────┐
                         │ Check if the line is not inter-
                         │ rupted by noises or cross talk.
                         │ If not, wait until the line is
                         │ satisfactory for correct com-
                         │ munication.
                         └─────────────────────┘
```

CROSS REFERENCE:
TEST FUNCTIONS()

63

```
                                         ┌──────────┐    No response after the post message is transmitted
                                         │    4     │    three times.
                                         └────┬─────┘
                                              │
                                    ┌─────────▼─────────┐
                                    │ Inquire with the  │
                                    │ receiver if the   │
                                    │ caller's document │
                                    │ was sent          │
                                    │ correctly.        │
                                    └─────────┬─────────┘
                                              │
                                         ◇─────────◇
                                    ╱  Was the data sent  ╲─────────────────┐  NO
                                    ╲     correctly?      ╱                  │
                                         ◇─────────◇                   ┌─────▼─────┐
                                              │ YES                    │    3.2    │
                                    ┌─────────▼─────────┐              └───────────┘
                                    │ Ask the service   │
                                    │ section for the   │
                                    │ receiver's FAX    │
                                    │ machine to con-   │
                                    │ firm the machine's│
                                    │ condition.        │
                                    └───────────────────┘

                                         ┌──────────┐    RTN and PIN are received.
                                         │    5     │
                                         └────┬─────┘
                                              │
                                         ┌────▼─────┐
                                         │   3.1    │
                                         └──────────┘


                                         ┌──────────┐    No response after FTT is transmitted.
                                         │    6     │
                                         └────┬─────┘
                                              │
                                    ┌─────────▼─────────┐
                                    │ Perform the       │
                                    │ communication test│
                                    │ using the LOOP    │
                                    │ simulator and     │
                                    │ check the         │
                                    │ machine's         │
                                    │ reception         │
                                    │ condition.        │
                                    └─────────┬─────────┘
                                              │
            ┌──────────────────┐   YES   ◇─────────◇
            │ Modem test       │◄────────╱ Is FTT sent from  ╲
            │ (Refer to 2.5.   │         ╲ the receiver?     ╱
            │ TEST FUNCTIONS.) │             ◇─────────◇
            └──────────────────┘                  │
                                              NO  │   ┌──────────┐
                                                  │◄──┤   6.1    │
                                                  │   └──────────┘
                                              No problem with the machine hardware.
                                    ┌─────────▼─────────┐
                                    │ Perform voice     │
                                    │ communication     │
                                    │ with the NG caller.│
                                    └─────────┬─────────┘
                                    ┌─────────▼─────────┐
                                    │ Check if the line │
                                    │ was not inter-    │
                                    │ rupted by noises  │
                                    │ or cross talk. If │
                                    │ not, wait until   │
                                    │ the line is able  │
                                    │ to perform correct│
                                    │ communication.    │
                                    └───────────────────┘
```

CROSS REFERENCE:
TEST FUNCTIONS()

```
                              ┌─────────┐
                              │    7    │   No post message
                              └────┬────┘

              ┌──────────────────────────────────────┐
              │ Turn ON the FAX monitor func-         │
              │ tion and have the receiver trans-     │
              │ mit the data.                         │
              └──────────────────┬───────────────────┘

                                            ┌─────────┐
                                            │   7.1   │
                                            └────┬────┘
                  Is the FAX signal
                  (post message) audible    NO
                  after the image data is  ─────►
                  received?                         ┌──────────────────────────────┐
                         │                          │ Ask the service section for the │
                        YES                         │ sender's FAX machine to confirm │
                         │                          │ the machine's condition.        │
  (Receive Completed)                               └──────────────────────────────┘
       NO           Does an error            YES
     ◄──────       (error code=48) still occur?  ─────►

                                                       Do error lines exist on the   NO   ┌─────┐
   ┌──────────┐    ┌──────────────────────┐            received document?          ─────► │ 7.1 │
   │ Try again.│    │ Decrease the RX speed.│ ◄────────                                    └─────┘
   └──────────┘    └──────────────────────┘
                                                              YES

                              ┌─────────┐   RTN is transmitted.
                              │    8    │   PIN is transmitted (to PRI-Q).
                              └────┬────┘   PIN is transmitted.

              ┌──────────────────────────────────────┐
              │ Perform the communication test        │
              │ using the LOOP simulator and          │
              │ check the machine's reception         │
              │ condition.                            │
              └──────────────────┬───────────────────┘

   ┌─────────────────┐
   │ Modem test       │    NO     Is the data faxed
   │ (Refer to 2.5. TEST │ ◄─────  correctly?
   │ FUNCTIONS.)      │
   └─────────────────┘               │
                                    YES

              ┌──────────────────────────────────────┐
              │ Turn ON the FAX monitor               │
              │ function and have the receiver        │
              │ transmit the data again.              │
              └──────────────────┬───────────────────┘

                  Does the communication
                  error "code 49" occur?    ─────►

                         │                       NO
                        YES                ┌──────────────┐
                   ┌─────────┐             │     End      │
                   │   6.1   │             └──────────────┘
                   └─────────┘
```

CROSS REFERENCE:
TEST FUNCTIONS()

```
┌──────────────┐
│      9       │        Reception is complete when the T1 TIMER expires.
└──────┬───────┘
       │
       ▼
┌──────────────────────┐
│ Perform the communica-│
│ tion test using the   │
│ LOOP simulator and    │
│ check the machine's   │
│ reception condition.  │
└──────┬───────────────┘
       │
       ▼
┌──────────────┐  NO   ◇ Is the data transmitted
│ Modem test   │◄──────  correctly?
│ (Refer to 2.5.│
│ TEST          │
│ FUNCTIONS.)   │
└──────────────┘        │ YES
                        ▼
           ┌────────────────────────┐
           │ Turn ON the FAX monitor │
           │ function and have the   │
           │ receiver transmit the   │
           │ data again.             │
           └──────────┬─────────────┘
                      │
                      ▼
              ◇ Is communication OK?  ──YES──► ┌──────────┐
                      │ NO                      │   End    │
                      ▼                         └──────────┘
      NO    ◇ Is the FAX signal
    ◄─────── audible after the image
             data is received?
                      │ YES
                      ▼
           ┌──────────┐           ┌──────────────┐
           │   6.1    │           │ Confirm if the│
           └──────────┘           │ receiver's FAX│
                                  │ machine was   │
                                  │ set to the    │
                                  │ receive mode. │
                                  └──────────────┘
```

CROSS REFERENCE:
TEST FUNCTIONS()

(10)　DCN is received after the transmission of NSC and DTC.

Confirm if a mechanical problem occurred. E.g., transmission was interrupted, the document was out of place, or on the receiving side (being polled).

Was it a mechanical error as mentioned above?　NO

YES

Ask the receiver to set the poll mode again and perform polling.

Ask the service section for the receiver's FAX machine to confirm the machine's condition.

(11)　DCN is received after DIS transmission.

Confirm if a mechanical problem occurred. E.g., the caller interrupted the transmission.

Was it a mechanical error as mentioned above?　NO

YES

Have the caller transmit the data again.

Ask the service section for the caller's FAX machine to confirm the machine's condition.

(12)　300BPS error
Modem error

Check the modem peripheral's hardware

hardware.

```
    ┌─────────────┐      DCN is received after FTT transmission.
    │     13      │      There is no response at the other party after MCF or
    └──────┬──────┘      CFR is transmitted.
           │             DCN is received after CFR transmission.
           ▼
  ┌─────────────────────┐
  │ Confirm if a mechanical problem
  │ occurred. E.g., the caller inter-
  │ rupted the transmission.
  └──────┬──────────────┘
         │
         ▼
      ◇─────────────◇           NO
    ◇  Was it a mechanical error as  ◇──────────────┐
      ◇  mentioned above?  ◇                        │
         ◇─────────◇                                │
           │                                        │
          YES                                       │
           │                                        ▼
           ▼                               ┌─────────────┐
  ┌──────────────────────┐                 │    6.1      │
  │ Ask the caller to transmit the         └─────────────┘
  │ data again.
  └──────────────────────┘
```

```
    ┌─────────────┐      DCN responds to the post message.
    │     14      │
    └──────┬──────┘
           │
           ▼
  ┌─────────────────────┐
  │ Confirm if a mechanical problem
  │ occurred. E.g., the receiver inter-
  │ rupted the reception.
  └──────┬──────────────┘
         │
         ▼
      ◇─────────────◇          YES
    ◇  Was it a mechanical error as  ◇──────────────┐
      ◇  mentioned above?  ◇                        │
         ◇─────────◇                                │
           │                                        │
           NO                                       │
           │                                        ▼
           ▼                               ┌──────────────────────┐
  ┌──────────────────────┐                 │ Ask the receiver to set the
  │ Perform voice communication            │ receiver's FAX machine to the
  │ with the NG receiver.                  │ receive mode and communi-
  └──────┬───────────────┘                 │ cate again.
         │                                 └──────────────────────┘
         ▼
  ┌──────────────────────┐
  │ Check if the line was not inter-
  │ rupted by noises or cross
  │ talk.  If not, wait until the line
  └──────────────────────┘
```

talk. If not, wait until the line
is able to perform correct com-
munication.

```
[ 15 ]        Polling is not possible.
   │
   ▼
┌─────────────────────────┐
│ Confirm if a mechanical problem │
│ occurred. E.g., transmission was │
│ interrupted, the document was │
│ out of place, or on the receiving │
│ side (being polled). │
└─────────────────────────┘
   │
   ▼
  ◇ Was it a mechanical error as    NO
    mentioned above?  ─────────────────┐
   │ YES                               │
   ▼                                   ▼
┌─────────────────────────┐  ┌─────────────────────────┐
│ Ask the receiver to set the poll │  │ Ask the service section for the │
│ mode again and perform polling. │  │ receiver's FAX machine to confirm │
│                         │  │ the machine's condition. │
└─────────────────────────┘  └─────────────────────────┘
```

```
[ 16 ]        The carrier is cut when the image signal is received.
   │
   ▼
┌─────────────────────────┐
│ Perform the communication test │
│ using the LOOP simulator and │
│ check the machine reception │
│ condition. │
└─────────────────────────┘
   │
   ▼
┌──────────────┐  YES   ◇ Is the carrier cut?
│ Modem test   │ ◄──────
│ (Refer to 2.5. TEST │
│ FUNCTIONS.) │        │ NO
└──────────────┘        ▼
                      [ 6.1 ]
```

CROSS REFERENCE:
TEST FUNCTIONS()

2.3.5.2. REMOTE PROGRAMMING

**If, after the call is connected, the customer describes the situation and it is determined that the
problem can be corrected by making parameter changes, this function makes it possible to
change parameters such as the user code and service code from another fax (using DTMF
tones). Therefore, travel to the customer's location is not required. However, it is not possible to
change all the parameters remotely (Refer to PROGRAM MODE TABLE ()). The function used to
accomplish this is remote programming.**

First, in order to check the current status of the service code parameter, out put the setup list (code: 991) and service list (code: 999) from the customer's fax machine. Based on this, the parameters for the desired codes can be changed. The procedure for changing and listing parameters is described on ENTERING THE REMOTE PROGRAMMING MODE AND CHANGING SERVICE CODES (). Also, before exiting the remote programming mode, it is advisable to obtain a new list to confirm that only the desired parameters were changed.

Hint:
Since the connected telephone is in use during the remote programming mode, it may be helpful to ask the customer to switch to the speakerphone (except for a digital speakerphone). This frees the customer from the need to remain right next to the fax while you are making parameter settings. When finished, inform the customer. Also note that in very noisy locations where the DTMF tones are not audible, the remote programming function will not work.

2.3.5.2.1. ENTERING THE REMOTE PROGRAMMING MODE AND CHANGING SERVICE CODES

After the call is connected, ask the user to press the MENU button.

Enter the remote programming ID: "9, 0, 0, 0, ✶ ".

A high-pitched beep ("Piii") sounds to indicate that the remote programming mode has been activated.

If nothing is audible, enter "9, 0, 0, 0, ✶" again.

Enter the 3 digit code (**2.3.5.2.2. PROGRAM MODE TABLE**) of the desired service function and then press ✶ (set).

A high-pitched beep ("Piii") sounds to indicate that the service setting mode has been activated.

Three short high-pitched beeps ("Pi Pi Pi") sound if an invalid code was entered. If this happens, reenter the correct code.

Enter the 1 to 3 digit code (**2.3.5.2.2. PROGRAM MODE TABLE**) of the desired function and then press ✶ (set).

Three short high-pitched beeps ("Pi Pi Pi") sound if an invalid value was entered. If this happens, reenter the correct value.

Two short high-pitched beeps ("Pi Pi") sound to indicate that the setting is complete.

To make another setting

Obtain a list (991: Set up list, 999: Service list) to confirm that the changes were made correctly.

To quit the remote programming mode, ask the customer (the call should still be connected) to press the STOP key to return the machine to the normal mode. Then hang up the phone.

END

CROSS REFERENCE:
PROGRAM MODE TABLE ()

2.3.5.2.2. PROGRAM MODE TABLE

Code	Function	Set Value	Default	F
001	Set the date and time	dd/mm/yy hh:mm	---------	
002	Your logo	---------	---------	
003	Your fax number	---------	---------	
004	Print transmission report	1:ERROR / 2:ON / 3:OFF	ERROR	
005	Auto receive mode	1:FAX ONLY / 2:TEL/FAX	FAX ONLY	
007	FAX ring count	1 to 4 rings	1 ring	
009	TEL/FAX delayed ring	1 to 4 rings	1 ring	
013	Dialing mode	1:PULSE / 2:TONE	TONE	
022	Journal auto print	1:ON / 2:OFF	ON	
023	Overseas mode	1:ON / 2:OFF	OFF	
025	Delayed send	1:ON / 2:OFF	OFF	
030	Silent FAX recognition ring	3 to 9 rings	3 rings	
031	Ring detection	1: A / 2:B / 3:C / 4:D / 5:OFF	OFF	
041	FAX activation code	ON/OFF	ON/ID=*9	
046	Friendly reception	1:ON / 2:OFF	ON	
048	Lauguage swith	ENGLISH/SPANISH	SPANISH	
049	Auto disconnect	ON/OFF	ON/ID=*0	
058	Original setting	1:NORMAL / 2 :LIGHT / 3: DARKER	NORMAL	
070	FAX pager	ON/OFF	OFF	
076	Connecting tone	1:ON / 2:OFF	ON	
080	Set the default	YES/NO	NO	
501	Pause time set	001~600 X 100 msec	050	
502	Flash time set	01~99 X 10 msec	70	
503	Dial speed set	1:10pps / 2:20 pps	10	
520	CED frequency select	1:2100Hz / 2:1100Hz	2100	
521	International mode select	1:ON / 2:OFF	ON	
522	Auto standby select	1:ON / 2:OFF	ON	
523	Receive equalizer select	1:ON / 2:OFF	OFF	
524	SND EQL.	1:ON / 2:OFF	OFF	
531	Release PIN code for DIAL LOCK	1:ON / 2:NO	NO	
544	Document feed position adjustment value set	01~99 step	---------	
550	Memory clear	Press "START".	---------	
551	ROM check	Press "START".	---------	
553	Monitor on FAX communication select	1:OFF 2:P-B 3:ALL	OFF	
554	Modem test	Press "START".	---------	
555	Scanner test	Press "START".	---------	
556	Motor test	Press "START".	---------	
557	LED test	Press "START".	---------	

Code	Function	Set Value	Default	F
558	LCD test	Press "START".	---------	
559	Document jam detection select	1:ON / 2:OFF	ON	
561	Key test	Press any key.	---------	
570	Break % select	1:61% / 2:67%	61%	
571	ITS auto redial time set	00~99	05	
572	ITS auto redial line disconnection time set	001~999 set	065	
573	Remote turn-on ring number set	01~99	10	
590	FAX auto redial time set	00~99	05	
591	FAX auto redial line disconnection time set	001~999	065	
592	CNG transmit select	1:OFF/2:ALL/3:AUTO	ALL	
593	Time between CED and 300 bps	1:75/2:500/3:1s	75 ms	
594	Overseas DIS detection select	1:1st/2:2nd	1st	
595	Receive error limit value set	001~999	100	
596	Transmit level set	15~00dBm	-10	
598	Receiving Sensitivity	20~48	45	
717	Transmit speed select	1:9600/2:7200/3:4800/4: 2400bps	9600bps	
718	Receive speed select	1:9600/2:7200/3:4800/4: 2400bps	9600bps	
719	Ringer off in TEL/FAX mode	1:ON/2:OFF	ON	
721	Pause tone detect	1:ON/2:OFF	ON	
722	Redial tone detect	1:ON/2:OFF	ON	
763	Friendly reception CNG detection select	1:10S/2:20S/3:30S	20S	
771	T1 timer	1:35 sec/2:60 sec	35 sec	
774	T4 timer	00~99 X 100ms	00	
815	Sensor check	Press "START".	---------	
844	Original setting	1: NORMAL/2:LIGHT/3: DARKER	NORMAL	
991	Transmit basic list	1: START	---------	
992	Transmit advanced list	1: START	---------	
994	Transmit journal report	1: START	---------	
996	Journal 3	1: START	---------	
999	Transmit service list	1: START	---------	

OK : Can set the value by the remote programming feature or print a list.
NG : Cannot set the value.

Note:
Note: Refer to **SERVICE FUNCTION TABLE** () for descriptions of the individual codes.

For example, the "004 Transmission report mode" set value "1:ERROR/2:ON/3:OFF" number corresponds to the number dialled.

2.3.6. DIGITAL BOARD SECTION

One of most difficult problems to deal with is when the system will not boot up.
The symptom: No response when the power is turned on. (No LCD display, keys are not accepted.)
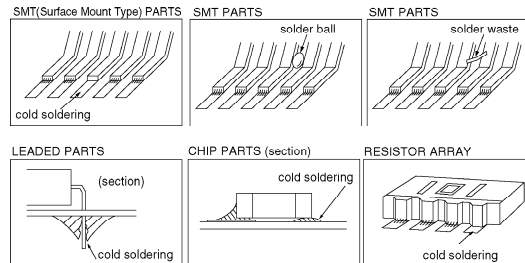
Note:

1. Electrical continuity may have existed at the factory check, but a faulty contact occurred as a result of vibration, etc., during transport.

2. Solder waste remaining on the board may get caught under the IC during transport, causing a short circuit.

Before we begin mass production, several hundred trial units are produced at the plant, various tests are applied and any malfunctions are analyzed. (In past experiences, digital IC (especially SRAM and ROM) malfunctions are extremely rare after installation in the product.) / This may be repaired by replacing the IC, (ASIC etc.). However, the real cause may not have been an IC malfunction but a soldering fault instead. / Soldering faults which are difficult to detect with the naked eye are common, particularly for an ASIC and RA (Resistor Array). But if you have an oscilloscope, you can easily determine the problem site or IC malfunction by checking the main signal lines. / Even if you don't have such a measuring instrument, by checking each main signal line and resoldering it, in many cases the problem will be resolved. / An explanation of the main signals (for booting up the unit) is below.

> Don't replace ICs or stop repairing until checking the signal lines.
> An IC malfunction rarely occurs. (By understanding the necessary signals for booting up the unit, the "Not Boot up" display is not a serious problem.)

What are the main signals for booting up the unit?
Please refer to the **DIGITAL BLOCK DIAGRAM** (). / The ASIC (including the CPU) (IC1) controls all the other digital ICs. When the power is turned on, the ASIC (CPU) retrieves the operation code stored in the ROM (IC2), then follows the instructions for controlling each IC. All ICs have some inner registers that are assigned to a certain address. / It is the address bus by which the ASIC (CPU) designates the location inside each IC. And the data bus reads or writes the data in order to transmit the instructions from the ASIC (CPU) to the ICs. / These signal lines are all controlled by voltages of 5V (H) / 3.3V (H) or 0V (L).

2.3.6.1. DIGITAL BLOCK DIAGRAM

The signal lines that must be normal for the system to boot up are listed here [List 1]. / For signal lines other than these, even if they malfunction they do not directly affect booting up the system.

(1)	D0~D7	(Data Bus)
(2)	A0~A16	(Address Bus)
(3)	$\overline{RD}$	(Read Signal)
(4)	$\overline{WR}$	(Write Signal)
(5)	$\overline{ROMCS}$	(ROM Select Signal)
(6)	$\overline{RAMCS}$	(SRAM Select Signal)

If these signals are normal, once the power is turned on, each IC repeatedly outputs 5V or 3.3V (H) and 0V (L). The following page shows NG and normal wave patterns.

NG Wave pattern (Refer to NG EXAMPLE)

0V never appears.   5V never appears.

NG   5V or 3.3V   NG

0V
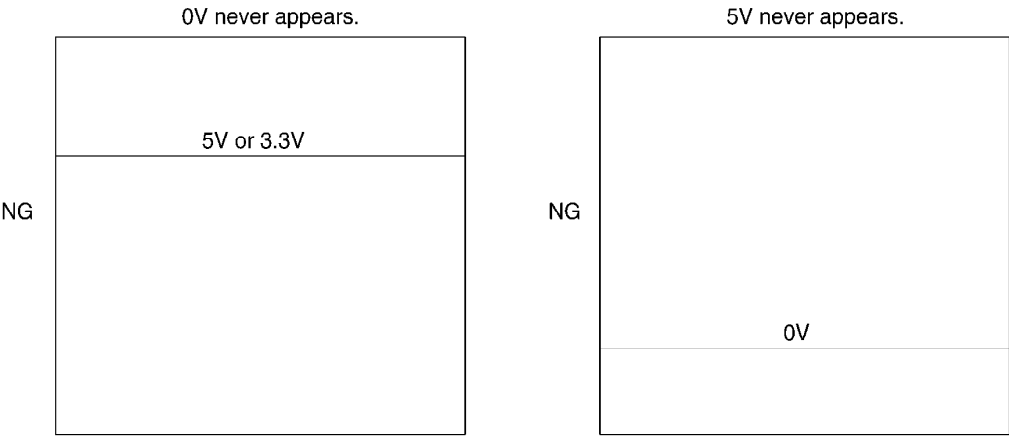
For a short between D0 and D1

[⊞] 1.00 V   M 400ns A Ch1 ƒ   1.50 V

⌂→▼ 0.00000 s
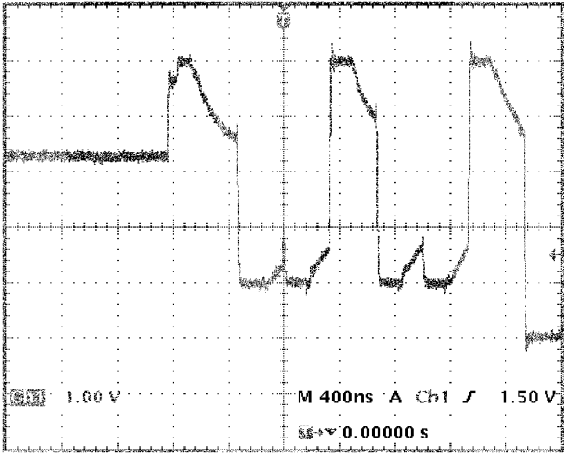
Normal Wave Patterns

OK

(1) D0~D7   200ns/div, 1v/div
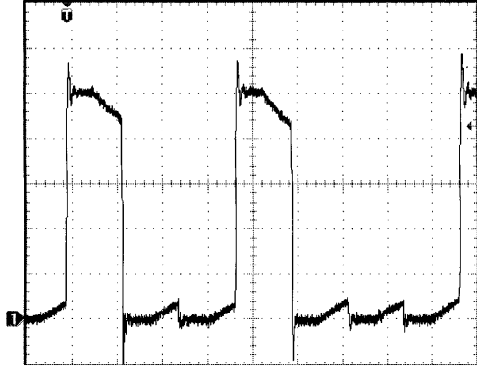
(2) A0~A17   200ns/div, 1v/div
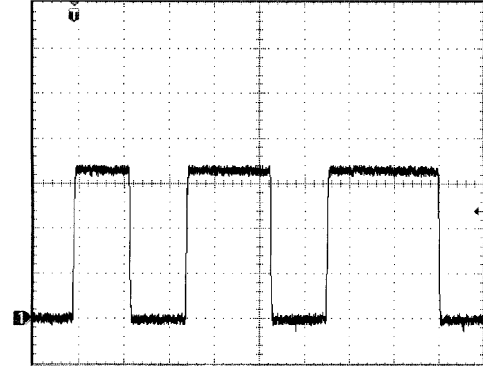
(3) $\overline{RD}$ 200ns/div, 1v/div
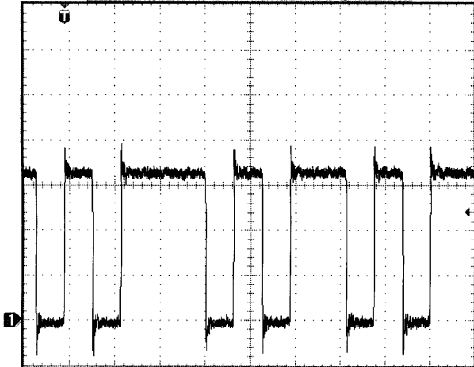
(4) $\overline{WR}$ 200ns/div, 1v/div
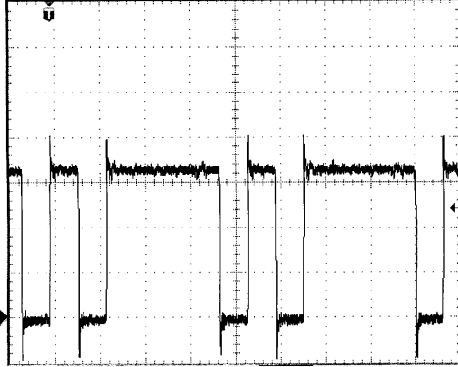
(5) $\overline{ROMCS}$ 200ns/div, 1v/div
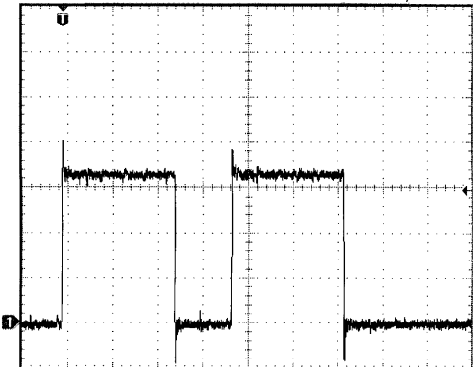
(6) $\overline{RAMCS}$ 200ns/div, 1v/div
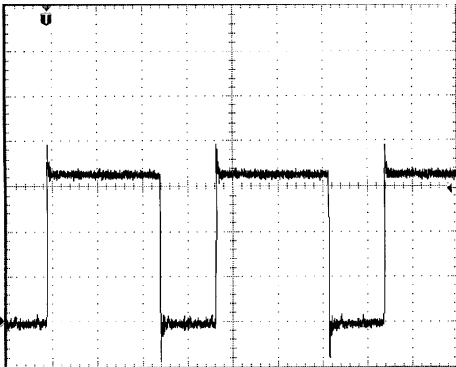
For these reasons and the software sequence to boot up the unit, if you use an oscilloscope to judge whether a signal is OK or NG, you must check in the same order as in [List 1]. (If the ASIC (CPU) failed to access the ROM, the ASIC cannot access the SRAM normally.)
The digital circuit actually operates according to the timing combinations of these signals. So, if the timing of these signals is even slightly off, the circuit will not operate normally. Even of the IC did malfunction, the output voltage level may become abnormal but the timing is accurate according to the specifications. (If oscillation is provided accurately.) / Accordingly, the problem

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presented here is whether each IC outputs the correct signal. (See the I/O and Pin No. diagram.)
In other words, is it constantly switching between 5V or 3.3V (H) and 0V (L) as described earlier.

All you have to do is check that the IC repeatedly outputs (H) 5V or 3.3V and (L) 0V.

I/O and Pin No. Diagram
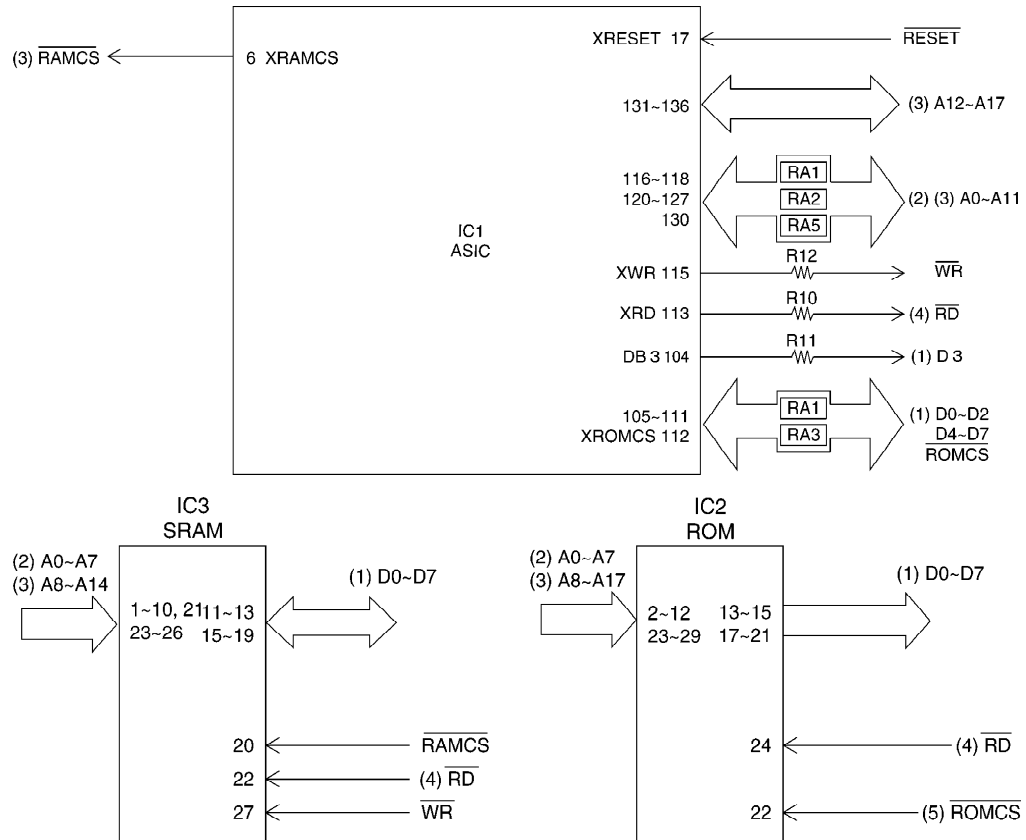
After the power is turned on, the ASIC (CPU) initializes and checks each IC.
The ROM and SRAM are checked.
If initialization fails for the ICs, the system will not boot up.

[1] Power check

AC POWER ON

+5 V: Is there +5 V at pin 7 of CN1? —NG→ Problem with the power supply unit.

+3.3 V: Is there +3.3 V at Q2 Collector ? —NG→ Check Q2, Q3 and Q4.

[2] Oscillation

X3=24MHz

※Check IC1 (ASIC) 82 pin = 8MHz.

[3] Reset

OK

Reset: IC1 (ASIC) 14 pin

Ⓐ WDERR   Ⓑ Constant 0V   Ⓒ Constant 5V

Ⓐ
3.3V
60mS
0V

Ⓑ Constant 0V → Check the reset signal line and reset IC (IC4).

Ⓒ Constant 5V → Check the status by test types A, B, C and D. Refer to **2.3.6.3. CHECK THE STATUS OF THE DIGITAL BOARD.**

Ⓐ WDERR

[4] Check each signal line.

Use this order.

(1) D0~D7
(2) A0~A16
(3) $\overline{\text{RD}}$
$\overline{\text{ROMCS}}$
$\overline{\text{WR}}$
$\overline{\text{RAMCS}}$

—NG→ "See **2.3.6.2 NG EXAMPCE**"

OK

Go to **next page**.

CROSS REFERENCE:
NG EXAMPLE ()
CHECK THE STATUS OF THE DIGITAL BOARD ()

(from the previous page)

When all waveforms are OK.

Reconfirm RESET.

RESET — 3.3V

LCD display → NG → Check the LCD.

LCD display → OK → OK

WDERR

RESET

Example

IC malfunction
(See **2.3.6.3. CHECK THE STATUS OF THE DIGITAL BOARD**)

ASIC
Chip

Open the circuit inside.
Replace the CPU.
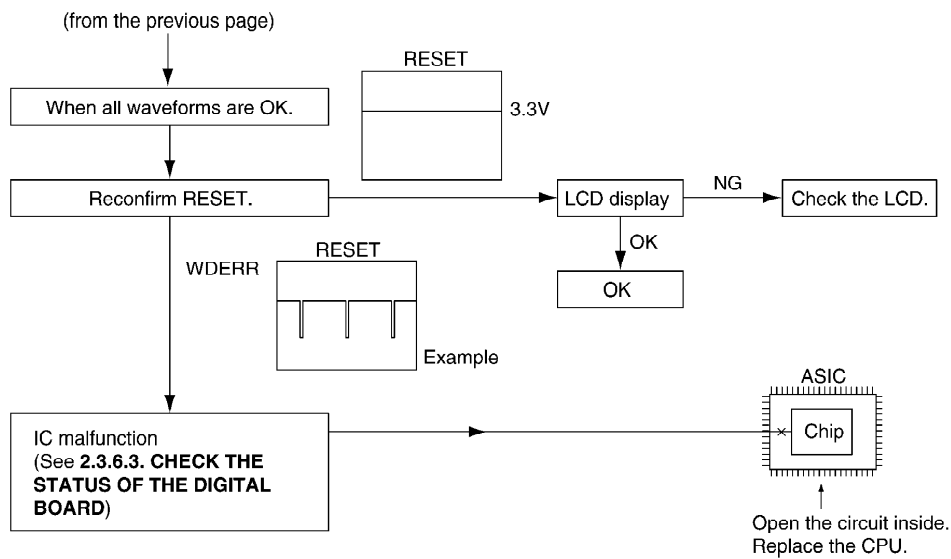
Other NG examples while the power is ON and the LCD displays the following.

LCD display │ CALL SERVICE 1 → This display occurs when the temperature of the thermistor on the terminal head is NG.
Faulty connection of the thermal head connector.

ASIC IC1 pins 193 and 207 or the thermistor on the thermal head is NG.
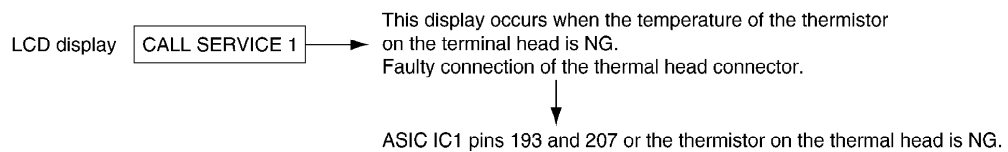
CROSS REFERENCE:
CHECK THE STATUS OF THE DIGITAL BOARD ()

2.3.6.2. NG EXAMPLE

1.

5V or 3.3V

0V

Short circuit from the adjacent signal wires.
Check for a short circuit in the RA and IC leads and the signal wire at the through hole.

Solder waste

470

Solder ball

Through hole

2.

Approx. 0 or 1 V

Short between the signal line and GND.

OR   IC malfunction

IC1

IC4

Chip

3.

0V

ASIC   RA   SRAM

Solder fault on RA.
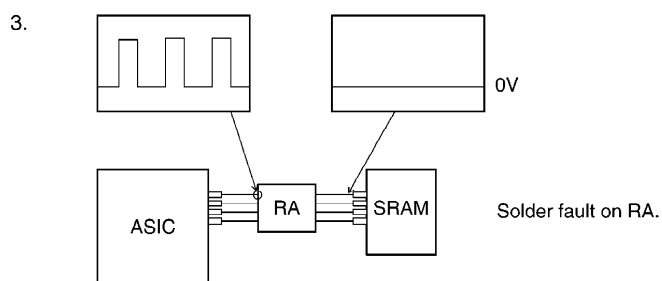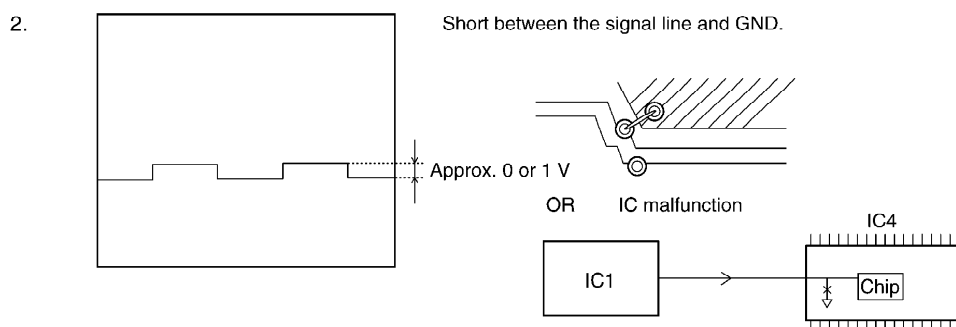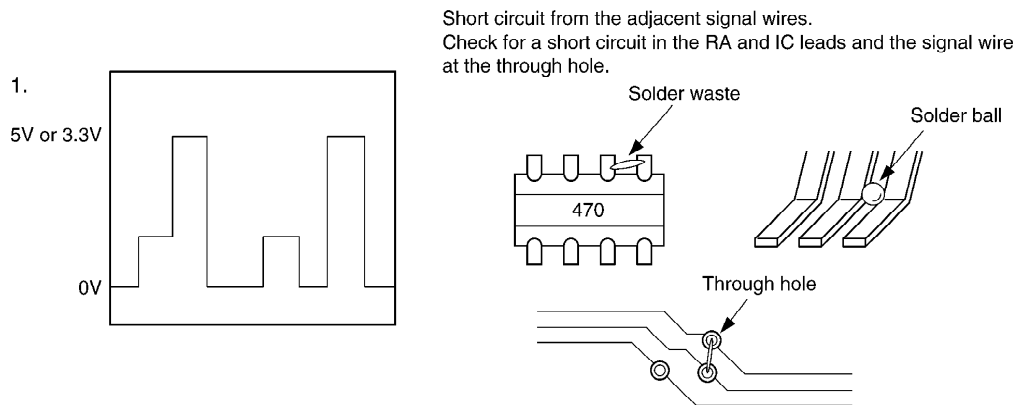
2.3.6.3. CHECK THE STATUS OF THE DIGITAL BOARD

Put the unit in the test mode and check the voltage at lands A, B, C and D.

(TEST LAND)   Tester
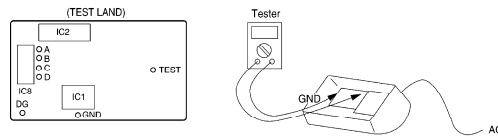
Turn off the power supply.
Short using a metallic object, such as tweezers, between the TEST and GND land, and turn on the AC power.
Check the following after turning on the power, using an oscilloscope or tester.
To cancel the status check mode, turn off the AC power.

Item	Check point voltage				Check points
	A	B	C	D	
CLOCK(IC1)	5V	0V	0V	0V	IC1
MODEM(IC1)	0V	5V	0V	0V	IC1
S-RAM(IC3)	0V	0V	5V	0V	IC3 (20 pin), IC1 (6 pin), IC3
ASIC(IC1)	0V	0V	0V	5V	RA1~RA5, R10, R12 and R11 IC1(104~136 pins)
ALL OK	5V	5V	0V	0V	

This indicates that the Add/Data Bus, RAM, ROM, MODEM, and ASIC are all completely connected to the CPU and that control from the CPU is possible.

Please check the soldering and conduction of these components.
If there is no problem, replace the ICs.

If you still have a problem with the digital board, Please see "checking details". (Refer to **NG wave patterm**.)

To cancel the status check mode, turn off the AC power.

2.3.7. ANALOG BOARD SECTION

The analog parts check is actually different than the digital parts check. The signal route is determined by the purpose of the check. For example, the handset TX route begins from the handset microphone and is output in the telephone line. In this route, it is mainly an analog signal. Tracing the signal can be done easily using an oscilloscope. Each route is shown on the CHECK SHEET ()here. If there is a problem with the unit (for example, you cannot communicate with the H/S, etc.), trace the signal in the area and determine the cause.

2.3.7.1. CHECK SHEET

(SYMPTOM) ITEMS TO CHECK

signal   ROUTE

IN →   OUT

Monitor
TEL LINE-L1-R14-R12-T2-C23-R33-IC2(6-7)-CN1(10)-{CN9(10)-IC6(9-8)-C52-R42-IC8(2-1)-C27-R13-IC1(62-63)-C62-R57-IC9(6-7)-C67-CN9(16)}-CN1(16)-R75-IC1(4-5, 8)-CN2-SPEAKER

Handset Tx
MIC—L5-C54-R49—IC2(2, 3-1)-CN1(15)-{CN9(15)-R62-C66-R131-C60-R51-IC9(2-1)-CN9(11)}-
—L8-C53-R48—
CN1(11)-C30-R31-T2-R12-R14-L1-TEL LINE

Handset Rx
TEL LINE-L1-R14-R12-T2-C23-R33-IC2(6-7)-CN1(10)-{CN9(10)-IC6(9-8)-C52-R42-IC8(2-1)-C27-R13-IC1(62-63)-C62-R57-IC9(6-7)-R60-C63-IC6(4-3)-C65-CN9(17)}-CN1(17)-R64-Q2(Base-Collector)-C47-CN3-HANDSET SPEAKER

DTMF
Monitor
{IC5(3)-C48-R37-R38-IC8(6-7)-C54-R44-IC8(2-1)-C27-R13-IC1(62-63)-C62-R57-IC9(6-7)-C67-CN9(16)}-CN1(16)-R75-IC1(4-5, 8)-CN2-SPEAKER

Handset
{IC5(3)-C48-R37-R38-IC8(6-7)-C54-R44-IC8(2-1)-C27-R13-IC1(62-63)-C62-R57-IC9(6-7)-R60-C63-IC6(4-3)-C65-CN9(17)}-CN1(17)-R64-Q2(Base-Collector)-C47-CN3-SHANDSET SPEAKER

DTMF TEL LINE
FAX Tx DUMMY Ring Back Tone
{IC5(3)-C48-R37-R38-IC8(6-7)-C53-IC6(2-1)-C58-R49-IC9(2-1)-CN9(11)}-CN1(11)-C30-R31-T2-R12-R14-L1-TEL LINE

Ringing/Alarm Beep/Keytone
{IC1(59)-R28-C45-R35-IC8(2-1)-C27-R13-IC1(62-63)-C62-R57-IC9(6-7)-C67-CN9(16)}-CN1(16)-R75-IC1(4-5, 8)-CN2-SPEAKER

FAX Rx
TEL LINE-L1-R14-R12-T2-C23-R33-IC2(6-7)-CN1(10)-{CN9(10)-IC6(10-11)-R33-C43-IC5(15)}

DTMF detection
TEL LINE—L2-RL1(3-5)(detection for Ext.TEL)—CN5-C11-R17-T2-C23-R33-IC2(6-7)-CN1(10)-{CN9(10)-IC6(10-11)-R33-C43-IC5(15)}

Note:

{ }: Inside the digital board /

a. No handset and monitor transmission/reception

Following the ITS section or NCU section, search for the route between the microphone and
the telephone line (sending) or between the telephone line and the speaker (receiving) where the signal disappears.
Check the components at that point.

b. No pulse dialling

| Does pin 99 of IC1 on the digital board change from high to low level? | NO → | Replace Q3 on the analog board. | NO → | Does pin 99 of IC1 on the digital board change from high to low level? | NO → | Check IC1 on the digital board. |

YES ↓

| Does the base Q3 on the analog board change from high to low level? | NO → | Check the conduction between the base of Q3 on the analog board and pin 99 of IC1 on the digital board. |

YES ↓

| Check RL1 on the analog board. |

c. Not ring tone

| With the unit on-hook (standby), does a bell ring when pins 3-4 of PC1 on the analog board are shorted? | NO → | Is a current flowing between pin 4 of PC1 on the analog board and pin 56 of IC1 on the digital board? | NO → | Check the path between pin4 of PC1 on the analog board and pin 56 of IC1 on the digital board. |

YES ↓   YES ↓

| Check the bell detect circuit (R16, C11, PC1 etc.) on the analog board. | | Check the path over which the bell signal is sent to the speaker. |

d. No tone dialling

| Check that the DTMF signal is being output from pin 3 of IC5 on the digital board. | NO → | Check IC1 and pins 70~81 of IC1 on the digital board. |

YES ↓

| Check that the DTMF signal is being output at the points on the DTMF circuit send route. |

2.3.8. POWER SUPPLY BOARD SECTION

1. Key components for troubleshooting
Check the following parts first: F101, D101-D104, C106, Q101, PC101 and IC101.
This comes from our experience with experimental tests. / For example: power supply and lightning surge voltage test, with standing voltage test, intentional short circuit test, etc.

Caution:

If you find a melted fuse in the unit, do not turn on the power until

you locate and repair the faulty parts (except for the fuse); otherwise the fuse will melt again and you cannot pinpoint the faulty point.

In most cases, the symptom is that nothing is output. It is more likely that the fault is in the primary side rather than the secondary side. Check the primary side first.
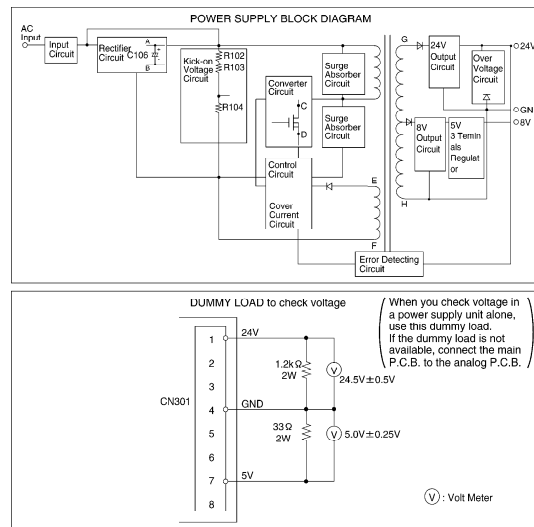
2. Troubleshooting Flow Chart

Is F101 open? — NO

YES

Replace F101.

Is D101-D104 short? — NO

YES

Replace D101-D104.

Are D-G, D-S, and S-G (Q101) short? — NO

YES

Replace Q101.

24V output OK? — YES

NO

(Control circuit check)

Are D105,D106,D107, PC101 or Q102 short? — NO

YES

Replace the broken part.

24V output OK? — YES → (A)

NO

(A)

5V output OK?

NO

Replace D202.

* When testing for a short circuit, turn off first and then turn on when you start to check output voltage (24V or 5V) as illustrated in the flow chart.

* An analog tester is recommended to use for checking a short circuit.

(Control circuit check)

Is R102, R103, R104 or R105 short or open?

NO

YES

Replace the broken part.

24V output OK?

YES

(A)

NO

NO

Does D201, IC201, PC101 or R222 short?

YES

Replace the broken part.

24V output OK?

YES

(A)

NO

NO

Is R221, R222, VR201,
R224 or R225
short or open?

YES

Replace the broken part.

24V output OK?

YES

A

NO

```
                    │
                    ▼
              ╱─────────────╲
            ╱                 ╲          NO
           ╱  Dose D204 short ? ╲───────────────┐
            ╲                 ╱                  │
              ╲─────────────╱                    │
                    │  YES                        │
                    ▼                             │
         ┌────────────────────┐                   │
         │                    │                   │
         │   Replace D204.    │                   │
         │                    │                   │
         └────────────────────┘                   │
                    │                             │
                    ▼                             │
              ╱─────────────╲                     │
            ╱                 ╲      YES           │
           ╱  24V output OK?   ╲──────────►  (A)   │
            ╲                 ╱                    │
              ╲─────────────╱                      │
                    │  NO ◄──────────────────────┘
                    ▼
         ┌────────────────────┐
         │    Power OFF       │
         └────────────────────┘
```

3. Broken parts repair details
(D101, D102, D103, D104)
Check for a short-circuit in terminal 4. If D101, D102, D103 and D104 are short-circuited, F101
will melt (open).
In this case, replace all of the parts (D101, D102, D103, D104, F101).
(Q101)
The worst case of Q101 is a short-circuit between the Drain and Gate because damage expands
to the peripheral circuit of Q101.
This is due to a very high voltage through the Gate circuit which is composed of R107, R109,
D106 and IC101.
You should change all of the parts listed as follows.
F101, Q101, R105, Q102, D107
(D201)

If D201 is broken, the oscillation circuit in the power supply cannot operate. Check it with an electric tester.

(D204)

If D204 shorts, the voltage feedback circuit is almost always the cause. / Replace the following parts if this happens. / PC101, Q102, D203, D106, D105, D107

2.3.9. OPERATION BOARD SECTION

2.3.9.1. NO KEY OPERATION

```
┌──────────────────────────────┐                      ┌──────────────────────────┐
│ Do the keys remain pressed   │         YES          │                          │
│ even when you do noting?     │ ───────────────────► │    Repair the keys.      │
│ Perform a KEY CHECK (Refer to│                      │                          │
│ 2.5. TEST FUNCTION.)         │                      └──────────────────────────┘
└──────────────────────────────┘
  Keys occasionally    NO          OK
  don't work.          │           ───────────────►  END
                       ▼
┌──────────────────────────────┐                      ┌──────────────────────────┐
│ Check if CN6 and CN7         │                      │      Check IC1.          │
│ (digital board) or CN1 and CN2│ ──────────────────► │   (operation board)      │
│ (operation board) is disconnected.│                 │                          │
└──────────────────────────────┘                      └──────────────────────────┘
                 NG
                  │
                  ▼
┌──────────────────────────────┐
│    Repair CN6 and CN7.       │
└──────────────────────────────┘
```
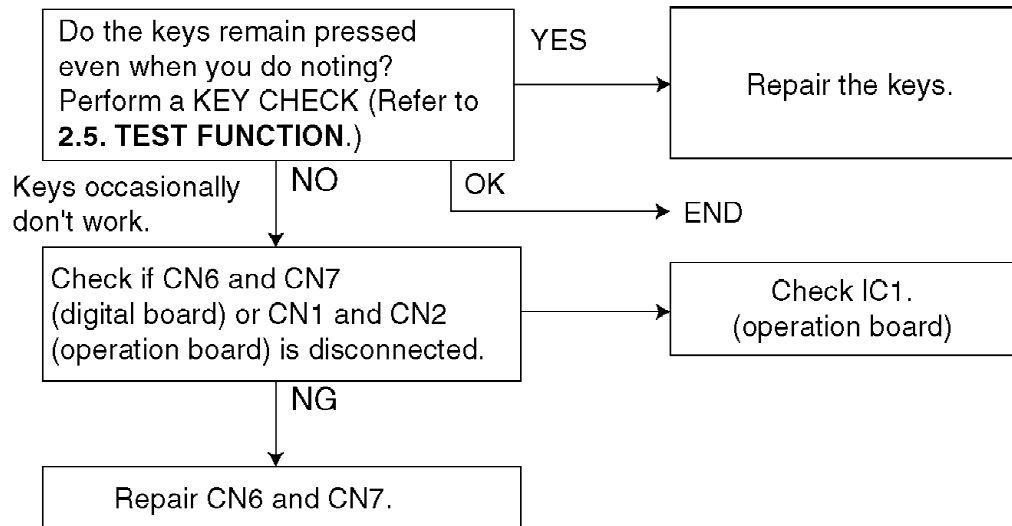
CROSS REFERENCE:

TEST FUNCTIONS ()

2.3.9.2. NO LCD INDICATION

Perform an LCD check (refer to **2.5. TEST FUNCTION**.) to determine if the LCD is operating correctly.

OK → END

NG

Is the cable and connector between the LCD and operation board disconnected?

NO → Repair.

YES

Replace the LCD.

NG

Check if CN6 and CN7 (digital board) or CN1 and CN2 (operation board) is disconnected.

CROSS REFERENCE:
TEST FUNCTIONS ()

2.3.10. SENSOR SECTION

Refer to SENSORS AND SWITCHES () for the circuit descriptions.
Refer to LCD MESSAGE ().

2.3.10.1. CHECK THE DOCUMENT SENSOR (PS1)................."REMOVE DOCUMENT" /

Check the voltage at pin 5 of CN2.

Document set 4~5V
No document 0V — When the pin 3 of CN1 and pin8 of CN1 is low level.

NG → Check the soldering at R12.

OK → Check the soldering at Q1,Q3,D1 and R11.

OK

Replace PS1.

OK

Check if CN6 and CN7 (digital board) or CN1 and CN2 (operation board) is disconnected.

2.3.10.2. CHECK THE READ POSITION SENSOR (PS2)................."CHECK DOCUMENT" /

Check the voltage at pin 5 of CN2.

Document set 0V
No document 4~5V — When the pin 2 of CN1 and oin 8 of of CN1 is low level.

NG → Check the soldering at R12. OK → Check the soldering at Q2,Q3,D1,R11.

OK ↓

Replace PS2.

OK ↓

Check if CN6 and CN7 (digital board) or CN1 and CN2 (operation board) is disconnected.
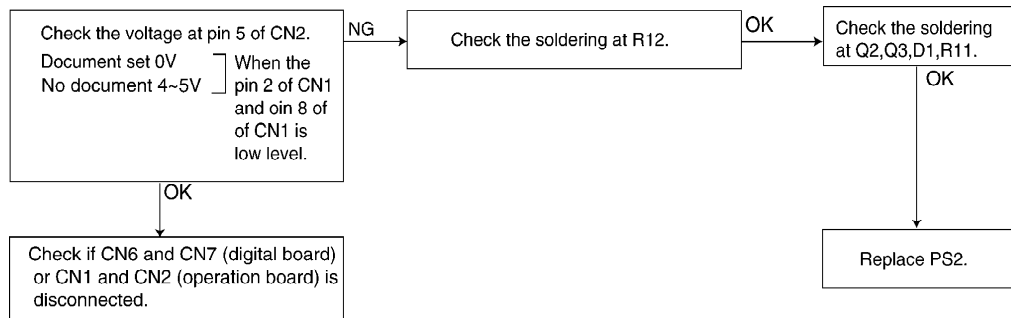
2.3.11. READ SECTION

Refer to SCANNING BLOCK ().

Are the glass surface of the contact image sensor (CIS) and the white panel on the back of the operation block clean?

NG → Clean the location in question.

OK ↓

Conduct a scanner test in service mode "555".

Is the LED array lit?

NO → Is pin 10 of CN8 on the digital board at 23 to 24V?

NO → Check the 24V line of the power supply.

YES ↓

Is pin 154 of IC1 on the digital board at 3.3V?

NO → Check IC1 on the digital board.

YES ↓

Check Q15 on the digital board.

NO ↓

Is pin 173 of IC1 on the digital board at 0V ?

YES ↓

check Q9 on the digital board.

YES ↓

Is pin 3 of CN8 on the digital board at 4 to 5V ?

NO →

YES ↓

Observe the waveform at test point TP12 on the digital board with an oscilloscope (while scanning the white panel).

NO → Check the image sensor.

YES ↓

Apply a trigger at the rising edge of CH2 given the following settings :
CH1   0.2V/div connect to VIDEO.
CH2   5V/div connect to FIG.
Time   1ms/div

0.8V   1.3V

2.3.12. THERMAL HEAD SECTION

Refer to THERMAL HEAD ().

Flowchart:

- During copying, is the base of Q8 on the digital board at 4 to 5V ? → NO → Check pin 170 of IC1 on the digital board. → NG → Make the necessary repairs.
- YES ↓
- During copying, are pins 1 to 3 of Q13 on the digital board at 23 to 25V ? → NO → Is pin 1 of CN1 on the digital board at 23 to 25V? → NO → Check the power supply.
- YES ↓ / YES ↓
- During copying, is pin 5 of Q13 on the digital board at 23 to 25V ? — YES / NO → Replace Q13
- Check the route between pin 1 of CN1 and pin 1 of Q13 on the digital board.
- Check the voltage at pin 207 of IC1 on the digital board. (Refer to **5.3.7. SUPERVISION CIRCUIT FOR THE THERMAL HEAD TEMPERATURE**)
- Check the solder points of pin 159, 160, 163, 166, 167 of IC1 on the digital board. → NG → Make the necessary repairs.
- OK ↓
- Check the waveform of CN4 on the digital board. (Refer to **5.4.3. THERMAL HEAD.**)

CROSS REFERENCE:
SUPERVISION CIRCUIT FOR THE THERMAL HEAD TEMPERATURE ()
THERMAL HEAD ()

2.4. PROGRAMMING AND LISTS

The programming functions are used to program the various features and functions of the machine, and to test the machine. / Programming can be done in both the on-hook and off-hook conditions. This facilitates communication between the user and the service while programming the machine.

2.4.1. OPERATION

There are 2 basic categories of programming functions, the User Mode and the Service Mode. The Service Mode is further broken down into the normal and special programs. The normal programs are those listed in the Operating Instructions and are available to the user. The special programs are only those listed here and not displayed to the user. In both the User and Service Modes, there are Set Functions and Test Functions. The Set Functions are used to program various features and functions, and the Test Functions are used to test the various functions. / The Set Functions are accessed by entering their code, changing the appropriate value, then pressing the SET key. / The Test Functions are accessed by entering their code and pressing the key listed on the menu. While programming, to cancel any entry, press the STOP key.

2.4.2. OPERATION FLOW

Programming
- User mode (user programmable)
  - (1) TEST mode → PRINT mode (Prints out a list to confirm the set values.)
  - (2) SET mode
- Service mode (not user programmable)
  - Normal — (3) SET mode → PRINT mode (Prints out a list to confirm the set values.)
  - Special — (4) SET mode
  - (5) TEST mode

Operating Procedure

MENU button

LCD
SYSTEM SET UP

LCD
SETUP ITEM [   ]

Follow the instructions on the LCD.

Code

User mode
□ □   XXXXXXX

(Some codes are for the Test Functions, while others are for the Set Functions.)

User mode
Print out
LCD
MENU button → PRINT LIST → START/COPY/SET button → ▲button

LCD
START/COPY/SET button ← BASIC LIST / ADVANCED LIST ←

Code

Follow the instructions on the LCD.

Service mode
9 0 0 0 ✳ ● → □ □   XXXXXXX

(Some codes are for the Test Functions, and some are for the special and normal Set Functions.)

LCD
P-SF-■

Set value
Print out
START/COPY/SET button

2.4.3. USER MODE (The list below is an example of the SYSTEM SETUP LIST the unit prints out.)

【 CARACTERISTICAS BASICAS 】

NO.	CARACTERISTICA	PROGRAMACION ACTUAL	
#01	FECHA Y HORA	01 ENE. 2001 12:02AM	
#02	SU LOGO		
#03	SU NÚMERO DE FAX		
#04	IMPRESION DE REPORTE DE TRANSMISION	ERROR	[ERROR,ON,OFF]
#05	MODO DE RECEPCION AUTOMATICA	SOLO FAX	[SOLO FAX,TEL/FAX]
#07	NÚMERO DE TIMBR ADOS EN FAX	1	[1...4]
#09	TIMBRADO RETARDADO EN TEL/FAX	1	[1...4]
#13	EL MODO DE MARCACION	TONO	[TONO,PULSO]

Code → (#02)
Set Value ↘ (#02)

【 CARACTERISTICAS AVANZADAS 】

NO.	CARACTERISITCA	PROGRAMACION ACTUAL	
#22	IMPRESION DE REPORTE DIARIO	ON	[ON,OFF]
#23	MODO DE LARGA DISTANCIA	OFF	[ON,OFF]
#25	TRANSMISION DIFERIDA	OFF	[ON,OFF]
	DESTINO =		
	HORA DE INICIO =	12:00AM	
#30	TIMBRADO DE RECONOCIMIENTO	3	[3...9]
#31	TIMBRADO DISTINTIVO	OFF	[A,B,C,D,OFF]
#41	CODIGO DE ACTIVACION REMOTA DE FAX	ON	[ON,OFF]
	CODIGO =	*9	
#46	RECEPCION AMISTOSA	ON	[ON,OFF]
#48	IDIOMA	ESPAÑOL	[ESPAÑOL,INGLES]
#49	DESCONECTAR AUTOMÁTICAMENTE	ON	[ON,OFF]
	CODIGO =	*0	
#58	MODO ORIGINAL	NORMAL	[NORMAL,CLARO,OSCURO]
#70	AVISO A BEEPER	OFF	[ON,OFF]
	DESTINO =		
#76	TONO DE CONEXION	ON	[ON,OFF]
#80	RESTABLECER A PARAMETROS INICIALES (EXCEPTO #48)		

Set Value ↘ (#80)
Code → (#80)

Note:
The above values are the default values.

2.4.4. SERVICE FUNCTION TABLE

Code	Function	Set Value	Effective Range	Default	Remarks
501	Setting the pause time	001~600 X 100 msec	001~600	050	Selects the pause time in msec steps.
502	Setting the flash recall time	01~99 X 10 msec	01~99	70	Selects the line break time flashing in 10 msec steps.
503	Setting the pulse dial speed	1:10pps 2:20pps	1, 2	1	Sets the pulse dial speed.
520	Setting the CED frequency	1:2100Hz 2: 1100Hz	1, 2	1	When international communications cannot be performed smoothly selec 1100Hz. However some ex system should not be acc (1100Hz on CED). (See "5. copy, but cannot transmit/ long distance or internatio communications" in **DEFE FACSIMILE SECTION** ().)
521	Setting the international line mode	1:ON 2:OFF	1, 2	1	Selects the international li during FAX communicatio "5. Unit can copy, but cann transmit/receive long dista international communicati **DEFECTIVE FACSIMILE S** ().)
522	Auto standby select	1:ON 2:OFF	1, 2	1	Set the resolution and con conditions for FAX or copy default settings.
523	Receive equalizer select	1:ON 2:OFF	1,2	2	When the telephone statio from the unit or reception be performed correctly, ad accordingly.
524	SND EQL.	1:ON 2:OFF	1,2	2	When the telephone statio from the unit or reception be performed correctly, ad accordingly.
531	Release PIN code for DIAL LOCK	1:ON 2:YES	1,2	1	When you want to veleasе code for dial lock, press th key. Then the setting value to the default.
544	Selecting the document feed position	01~99 step	00~99	50	When the ADF function is incorrect, adjust the feed p (8 step = 1mm)
550	Memory clear				Press "START/COPY/SET"
551	ROM version and sum check				Press "START/COPY/SET"
553	Setting the FAX monitor function	1: OFF 2:PHASE B 3:ALL	1, 2, 3	1	Sets whether to monitor th signal with the unit's spea during FAX communicatio

Code	Function	Set Value	Effective Range	Default	Remarks
554	Modem test				Press "START/COPY/SET'
555	Scanner test				Press "START/COPY/SET'
556	Motor test				Press "START/COPY/SET'
557	LED test				Press "START/COPY/SET'
558	LCD test				Press "START/COPY/SET'
559	Setting the document jam detection	1:ON 2:OFF	1, 2	1	Selects the jam detection (document during FAX transmission/copying.
561	KEY test				Press any key.
570	Setting the % break	1:61% 2:67%	1, 2	1	Sets the % break of pulse (
571	Setting the number of times that ITS is redialed	00~99	00~99	5 times	Selects the number of time ITS is redialed (not includi first dial).
572	Setting the ITS redial interval	001~999 sec	001~999	065 sec	Sets the interval of ITS red
573	Setting of number of rings for REMOTE TURN ON	01~99	01~99	10 times	Sets the number of rings b the unit starts to receive a document in the TEL mod(
590	Setting the number of FAX redial times	00~99	00~99	05 times	Selects the number of redi during FAX communicatio including the first dial).
591	Setting the FAX redial interval	001~999 sec	001~999	065 sec	Sets the FAX redial interva FAX communication.
592	Designation of CNG sending	1: OFF 2:ALL 3: AUTO	1, 2, 3	2	Lets you select the CNG o during FAX transmission. CNG is output at phase A. CNG is output only when automatic dialing is perfor OFF: CNG is not output at
593	Setting the interval between CED and the 300 bps signal	1: 75 msec 2:500 msec 3:1000 msec	1, 2, 3	1	Sets the interval between t signal and subsequent 30(signal. (See "5. Unit can c(cannot transmit/receive lo distance or international communications" in DEFE FACSIMILE SECTION ().)

Code	Function	Set Value	Effective Range	Default	Remarks
594	Setting the overseas DIS detection	1: Detects on the 1st time.2: Detects on the 2nd time.	1, 2	1	Sets the recognition form DIS signal. 1:Detects the fi signal sent from the receiv during FAX transmission. Ignores the first DIS signa from the receiver during F transmission. (See "5. Uni copy, but cannot transmit/ long distance or internatio communications" in **DEFE FACSIMILE SECTION** ().)
595	Setting an acceptable reception error value	001~999 X number of times	001~999	100	Sets the number of accept error lines when the FAX reconstructs the received
596	Setting the transmit level	- 15~00	- 15~00	- 10 dBm	Selects the FAX transmiss level.
598	Receiving Sensitivity	- 43dBm	20~48	45	(See "5. Unit can copy, but transmit/receive long dista international communicati **DEFECTIVE FACSIMILE S** ().)
717	Transmit speed select	1:9600BPS 2: 7200BPS 3: 4800BPS 4: 2400BPS	1~4	1	Adjusts the speed to start during FAX transmission.
718	Receive speed select	1:9600BPS 2: 7200BPS 3: 4800BPS 4: 2400BPS	1~4	1	Adjusts the speed to start during FAX reception.
719	Ringer off in TEL/ FAX mode	1:ON 2:OFF	1, 2	1	Sets the ringer switch off call is received in the TEL/ mode.
721	Pause tone detect	1:ON 2:OFF	1, 2	1	Selects the tone detection pauses in dialing.
722	Redial tone detect	1:ON 2:OFF	1, 2	1	Selects the tone detection after redialing.
731	CPC mode	1:A 2:B 3:OFF	1, 2, 3	1	Set the CPC signal detecti mode from the converter.
763	CNG detect time	1:10 sec 2:20 sec 3:30 sec	1, 2, 3	2	Selects the CNG detection friendly reception.
771	T1 timer	1:35 sec 2:60 sec	1, 2	1	Sets a higher value when t response from the other p needs more time during F/ transmission.
774	T4 timer	00~99	00~99	00	

Code	Function	Set Value	Effective Range	Default	Remarks
815	Sensor check				Press "START/COPY/SET'
844	Original setting	1:NORMAL 2:LIGHT 3:DARKER	1~3	1	Use this feature when you transmit and copy a docur with very faint writing or v writing. NORMAL: Used for norma LIGHT: Used for faint writi DARKER: Used for dark w This feature will return to t normal mode after transmi copying.

2.4.5. SERVICE MODE SETTINGS (Example of a printed out list)

```
【 SERVICE DATA LIST 】

501 PAUSE TIME          =  050*100ms        [001...600]*100ms
502 FLASH TIME          =  70*10ms          [01...99]*10ms
503 DIAL SPEED          =  10pps            [1=10    2=20]pps
520 CED FREQ.           =  2100Hz           [1=2100  2=1100]Hz
521 INTL. MODE          =  ON               [1=ON    2=OFF]
522 AUTO STANDBY        =  ON               [1=ON    2=OFF]
523 RCV EQL.            =  OFF              [1=ON    2=OFF]
524 SND EQL.            =  OFF              [1=ON    2=OFF]
      \ Code                   \ Set Value


【 SPECIAL SERVICE SETTINGS 】

531   544   553   559   570   571   572   573   590   591   592   593   594
  1    50     1     1     1    05   065    10    05   065     2     1     1
                                              / Code
595   596   598   717   718   719   721   722   763   771   774   844
100    10    45     1     1     1     1     1     2     1    00     1
                                     \ Set Value
```

Note:
The above values are the default values.

```
【 HISTORY 】

1. DATE

   TIME=00002 HOURS
2. KEY OPERATION
   1ST. 50:
   01 01 05 3C 39 3A 3A 3A 3B 04 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00
   00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00
   LAST 50:
   00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00
   00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00 00
3. NUMBER OF COPY
   =00000
4. NUMBER OF RX
   =00000
5. NUMBER OF TX
   =00000

   YOUR LOGO
   YOUR FAX NUMBER
```

2.4.6. OTHER

[HISTORY]

No.	Display	Function
1	DATA	Date and time which are set by a user for the first time after purchase. TIME is the expiration from the first power on after purchase.
2	KEY OPERATION	Indicate 2-digit codes. (Refer to BUTTON CODE TABLE ().) 1st.50: History of the key operation from 1st to 50th after purchase. Last.50: History of the last 50 key operations.
3	NUMBER of COPY	The number of pages copied..
4	NUMBER of RX	The number of pages received.
5	NUMBER of TX	The number of pages sent.

2.4.7. SPECIAL SERVICE JOURNAL REPORTS
Example:

Journal 3 shown below, which are special journals giving the additional detailed information about the latest 35 communications, can be printed by Service Code 882. Remote printing function for the journal reports (JOURNAL and JOURNAL 3) is also available for service technicians. (Refer to REMOTE PROGRAMMING ().) The JOURNAL report only gives you basic information about a communication, but the JOURNAL 3 report provide different information on the same item (communication).

```
DIARIO                                        25 ENE. 2000 11:22AM

NO. OTRO FACSIMIL   HORA DE INICIO  DURACION   MODO    PAGINAS RESULTADO        *CODIGO
01  3332222         21 ENE. 07:14AM 00'45      TRANS   01      OK
02  9998765         21 ENE. 08:17AM 00'58      TRANS   02      OK
03  John            21 ENE. 09:18AM 00'48      RECEP   01      OK
04  5555               :35AM 02'45            TRANS   03      ERROR DE COMUNICACION 43
                                               RECEP   05      OK
                                                       03      OK


JOURNAL 3
                                               Jan. 12 2000 00:51PM
         (1)      (2)      (3)    (4)    (5)        (6)       (7)          (8)
NO.      ENCODE   MSLT     RESOL  SPEED  RCV-TRIG.FQM(RX)  ERROR LINE(RX)  MAKER CODE
01       MH       20msec   STD.   9600BPS MAN RCV  000000    00000         79
```

HOW TO READ JOURNAL REPORTS:

1. Look at NO. 01 in the JOURNAL. If you want to know about the details about that item, see NO. 01 in the JOURNAL 3. You can get the following information.
   * MODE: Fax transmission / * TX SPEED: 9.6 kbps / * RESOLUTION : standard / * ENCODE: MH / * MAKER CODE: 79

For further details, see JOURNAL 3 ().

2.4.7.1. JOURNAL 3
Descriptions:

1. ENCODE
   Compression Code: MH/MR

2. MSLT

MSLT means Minimum Scan Line Time. Used only at the factory.

3. RESOLUTION (RESOL)

Indicates the resolution of the communication. If multiple pages are transmitted or received, it indicates the last page's resolution. If there is a communication error, "?" is displayed.

4. SPEED

Indicates the speed of communication. If multiple pages are transmitted or received, it indicates the last page´s communication speed. If there is a communication error, "?" is displayed.

5. RCV-TRIG. (CNT.)

Indicates the trigger that causes the unit to switch to the fax receive mode. The available options are listed in JOURNAL 3 in 2.4.7.2. PRINTOUT EXAMPLE. The values in parentheses indicate how many times the trigger has been used. (For example, "0003" means three times.)

No.	Display	Function
1	FAX MODE	Means the unit received a fax message in the FAX mode.
2	MAN RCV	Means the unit received a fax message by manual operation.
3	FRN RCV	Means the unit received a fax message by friendly signal detection.
4	RMT DTMF	Means the unit detected DTMF (Remote Fax activation code) entered remotely.
5	PAL DTMF	Means the unit detected DTMF (Remote Fax activation code) entered by a paralle connected telephone.
6	TURN-ON	Means the unit started to receive after 15 rings. (Remote Turn On: Service Code #573)
7	TIME OUT	Means the unit started to receive after Ring Time Out in the EXT-TAM or TEL/FA: mode.
8	IDENT	Means the unit detected Ring Detection.
9	TEL/FAX	Means the unit detected the CNN while it was sending the Dummy Ring Back To in the TEL/FAX mode.

[NO RESPONSE DISAPPEARED ON JOURNAL]
The "NO RESPONSE DISAPPEARED ON JOURNAL" displays the information about the last 10 communications terminated by "No Response". (Some of the communications terminated by "No Response" were not displayed in the JOURNAL.)When a fax transmission cannot be performed because the other party's unit is set to the TEL mode, "No response" will be printed.

6. EQM

EQM means Eye Quality Monitor. Used only at the factory.

7. ERROR LINE(RX)

When an error occurs while receiving a fax, this shows the number of error lines.

8. MAKER CODE

This shows a 2 digit code of the other partyís fax machine brand. 0E: "KX" model / 00: Unknown / 79: "UF" model / 19: "Xerox" model

2.4.7.2. PRINTOUT EXAMPLE

```
【 JOURNAL3 】

                                              01 ENE. 1999 12:04AM

  NO.   ENCODE  MSLT    RESOL   SPEED  RCV-TRIG.  EQM(RX) ERROR LINE(RX)   MAKER CODE
  01    MR      20msec  STD.    9600BPS ?         000000  00000            0E
```

2.5. TEST FUNCTIONS

Test Mode	Type of Mode	Code	Function
		Operation after code input	
PRINT TEST	Service Mode	"8" "5"	Prints a test pattern and checks the thermal head
		START	abnormalities (missing dots, etc), and also checks operation of the reception motor.(Refer to JOURN
MOTOR TEST	Service Mode	"5" "5" "6"	Rotates the transmission and reception motors to the operation of the motors.
		START	0.....Stop
			1.....Turn forward TX roller at 400pps 2-2 phase
			2.....Turn forward TX roller at 400pps 1-2 phase
			3.....Turn forward RX roller at 400pps 2-2 phase
			4.....Turn forward RX roller at 400pps 1-2 phase
			5.....Turn forward TX/RX roller at 400pps 1-2 phase
			6.....Reverse the motor at 400pps 1-2 phase
			7.....Set the cam gear to the home position
			8.....Set the cam gear to the RX mode
			9.....Set the cam gear to the copy mode
			press the STOP button to cansel.
MODEM TEST	Service Mode	"5" "5" "4"	Sends four kinds of FAX signals to check the sen
		START	function of the modem. / 1)1100 Hz: Consecutive EOM for tonal / 2)2100 Hz: G2 carrier signal / Co of CED signal / 3)G3,V29 training signal [modulati of carrier signal (1700 Hz)]
ROM CHECK	Service Mode	"5" "5" "1"	Indicates the version and checks the sum of the R
		START	

Test Mode	Type of Mode	Code	Function
		Operation after code input	
SCAN CHECK	Service Mode	"5" "5" "5"	Tums on the LEDs of the image sensor and opera
		START	read systems.
LCD CHECK	Service Mode	"5" "5" "8"	Checks the LCD indication.Illuminates all the dots
		START	if they are normal.
DTMF SINGLE TEST	Service Mode	"5" "5" "2"	Outputs the DTMF as single tones. Used to check
		1....ON	frequencies of the individual DTMF tones. Refer to
		2....OFF	**SINGLE TONE TRANSMIT SELECTION** ().
KEY CHECK	Service Mode	"5" "6" "1"	Checks the button operation.
		START (any key)	Indicates the button code on the LCD while the bu pressed. Refer to **BUTTON CODE TABLE** ().
FACTORY SET	Service Mode	"5" "5" "0"	Clears the memory where the users can store dat
		START	
SENSOR CHECK & VOX CHECK	Service Mode	"8" "1" "5"	**CHECKS THE SENSOR OPERATION**
		START	After entering this mode, perform the copy operat For each sensor's operation, refer to **SENSORS A SWITCHES**(). [Do Sn Pa] : LCD DISPLAY **Do: Document set sensor** :Paper inserted. Turns on when a document is ins **Sn: Read position sensor.** :At the read position, turns on when the front cov opened and the sensor lever is pressed directory. **Pa: Recording Paper Sensor** :Set Recording Paper. Turns on and off when the lock lever is pushed down and up.

2.5.1. DTMF SINGLE TONE TRANSMIT SELECTION

When set to ON (=1), the 12 keys and transmission frequencies are as shown.

key	High Frequency (Hz)	key	Low Frequency (Hz)
"1"	697	"5"	1209
"2"	770	"6"	1336
"3"	852	"7"	1477
"4"	941	"8"	1633

When set to OFF (=2), the 12 keys and transmission frequencies are as shown.

High (Hz) Low (Hz)	1209	1336	1477
697	"1"	"2"	"3"
770	"4"	"5"	"6"
852	"7"	"8"	"9"
941	"✶"	"0"	"#"

Note:

After performing this check, do not forget to turn the setting off. Otherwise, dialing in DTMF signal will not work.

2.5.2. BUTTON CODE TABLE

Code	Button Name	Code	Button Name	Code	Button Name
02	RESOLUTION	31	1	87	STATION 1
03	MODE RECEIVE	32	2	88	STATION 2
04	START/COPY/SET	33	3	89	STATION 3
05	MEMU	34	4	3A	0
07	HELP	35	5	3B	✶
08	MONITOR	36	6	3C	#
0B	LOWER	37	7	3D	REDIAL/PAUSE
0C	DIRECTORY	38	8	3E	FLASH
0D	⊞ VOLUME	39	9	00	NO INPUT
0E	⊟ VOLUME	38		01	STOP

Note:
These codes (00, 01) are only for the data in the History Report.

2.5.3. PRINT TEST PATTERN
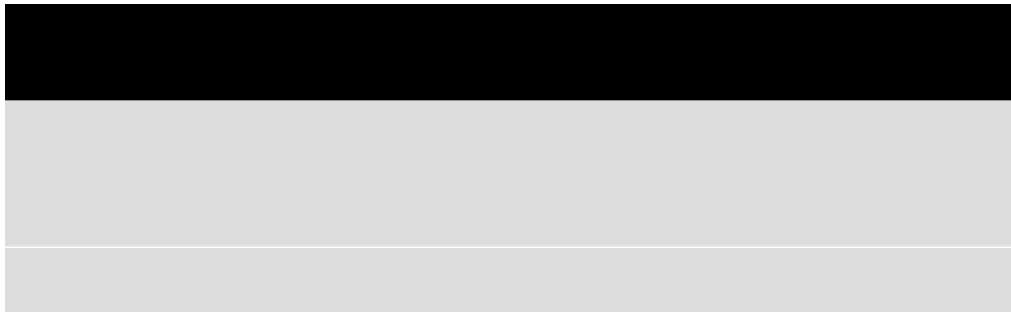
3. DISASSEMBLY INSTRUCTIONS

3.1. HOW TO REMOVE THE HANDSET CRADLE CABINET, HOOK BUTTON AND SPEAKER

Procedure: 1

REF No. 1

1) Push the cover open button.
2) Push the tabs with a screwdriver. (See Fig.A.)
3) Remove the Handset Cradle Cabinet.
4) Remove the Hook Button.
5) Remove the Speaker.

HANDSET CRADLE
CABINET

HOOK BUTTON

SPEAKER

VIEW

COVER OPEN BUTTON

Screwdriver

Caution:
Be careful not to damage the
tabs with a screwdriver.

Fig. A
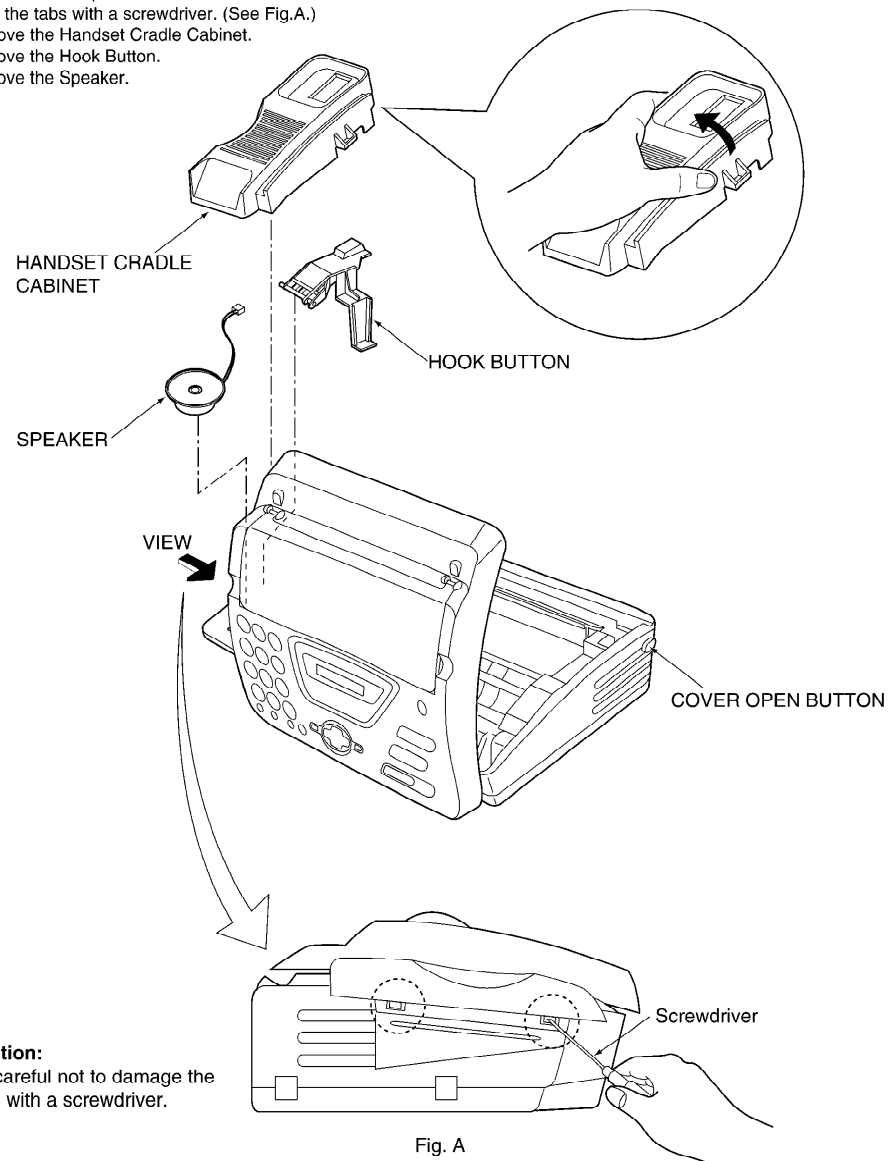
3.2. HOW TO REMOVE THE OPERATION BLOCK

Procedure: 2

REF No. 2

1) Unhook all the connectors connecting the main cabinet with the OPERATION PANEL BLOCK .
2) Push the cover open button in the direction of the arrow to open the operation block.
3) Tilt the unit vertically so that its left side faces down the grey-shaded ARM as illustrated in Fig. A, insert a screwdriver and unlatch the ARM as illustrated in Fig. A.
4) Pull out both sides of the arms in the direction of the arrow shown in Fig. B.
5) Remove the OPERATION PANEL BLOCK.

Screwdriver

Fig. B

COVER OPEN BUTTON

Screwdriver

Fig. B

OPERATION
PANEL BLOCK

ARM

Screwdriver

Fig. A
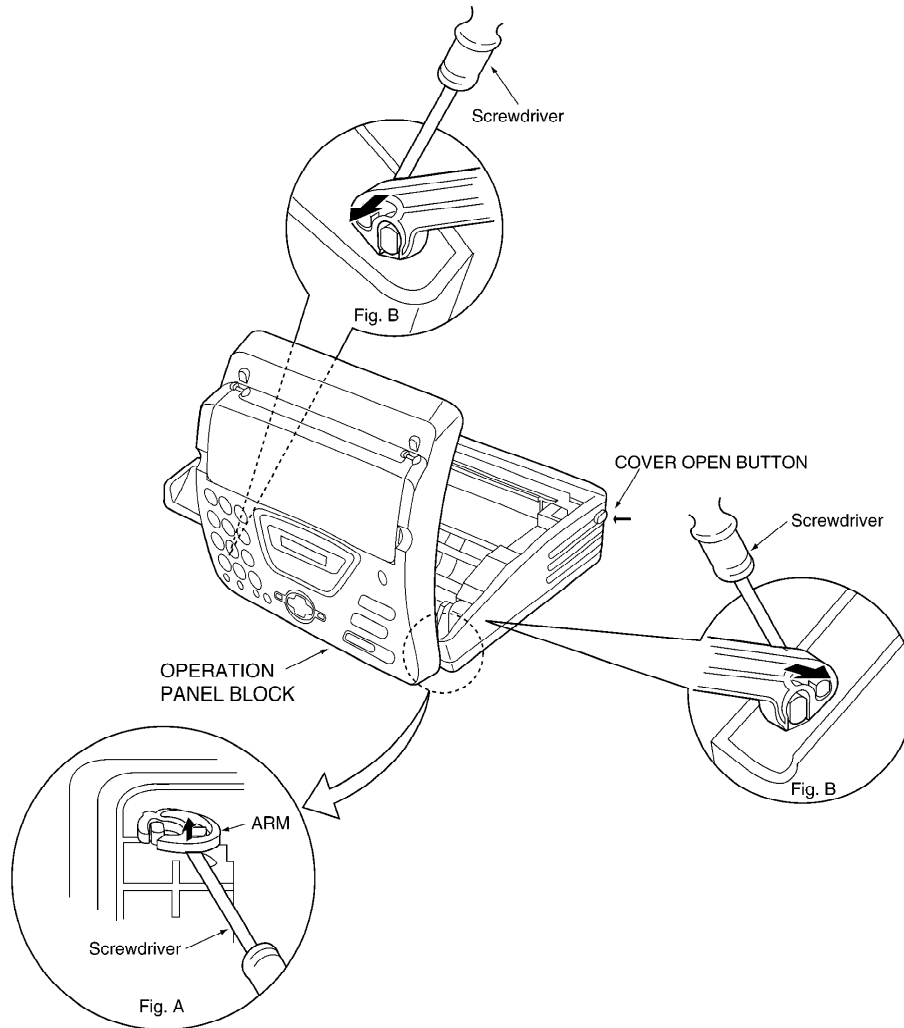
3.3. HOW TO REMOVE THE OPERATION BOARD AND LCD

REF No. 3

1) Remove the 4 screws (A) and the Operation Panel Cover.
2) Remove the 2 screws (A) on the Operation Board and LCD.
3) Remove the Operation Board.
4) Remove the connectors.

(A)

(A)   SEPARATION RUBBER

(A)

(A)

CONNECTORs

(A)   OPERATION PANEL
                             COVER

(A)

                             OPERATION BOARD

LCD
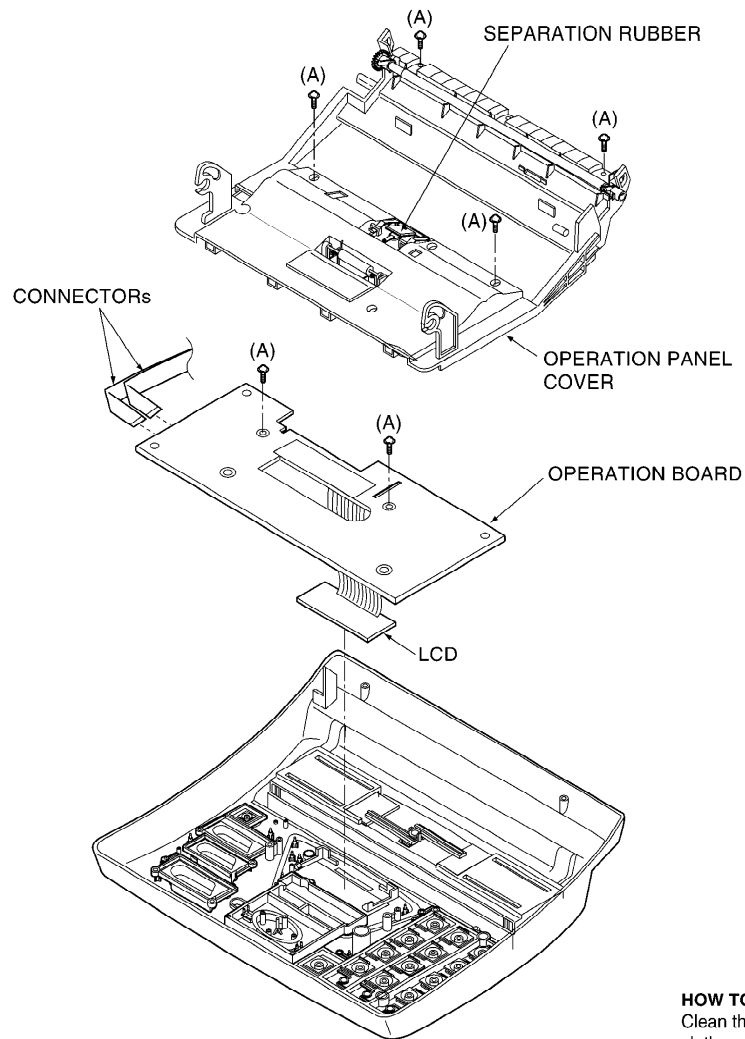
HOW TO CLEAN:
Clean the roller with a
cloth soaked in alcohol.

3.4. HOW TO REMOVE THE BOTTOM FRAME AND ANALOG BOARD

REF No. 4

1) Remove the 5 screws (A) and 3 screws (C) on the Bottom Frame.
2) Remove the Bottom Frame.
3) Remove the 2 screws (A) on the Analog Board.
4) Remove the connector.
5) Remove the Analog Board.

(A)
(C)
(C) (C)
(A)
(A)
(A)
(A)
BOTTOM FRAME
(A)
ANALOG BOARD
(A)
CONNECTOR
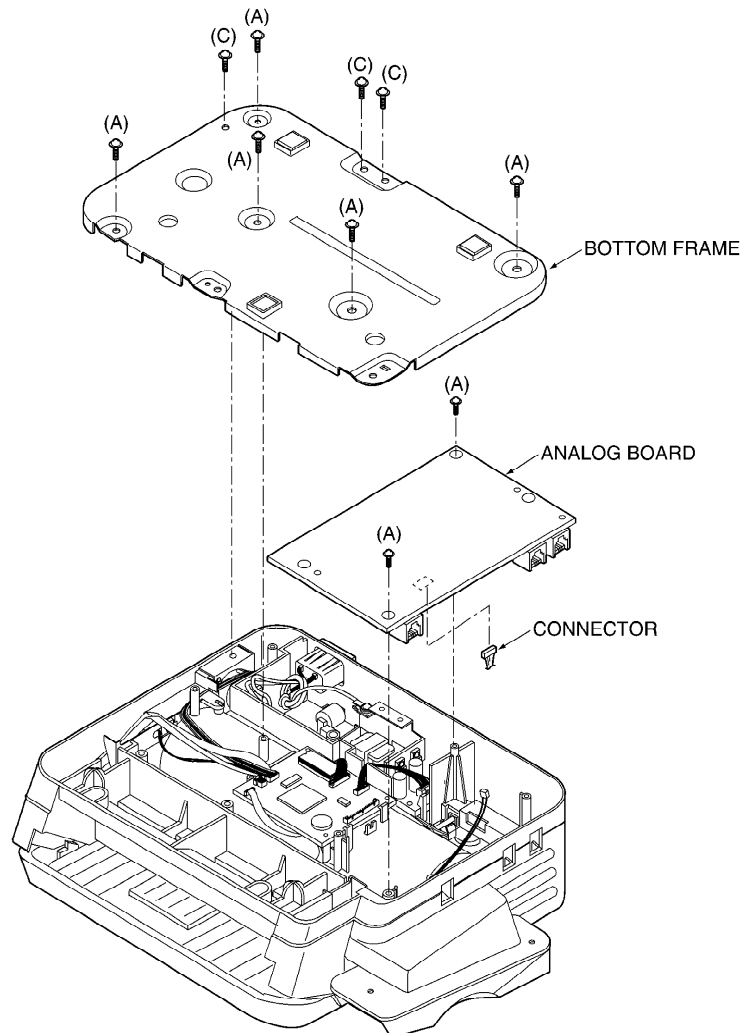
3.5. HOW TO REMOVE THE DIGITAL, POWER SUPPLY BOARD AND AC INLET

REF No. 5

1) Remove the connectors on the Digital Board.
2) Remove the Digital Board.
3) Remove the 1 screws (D).
4) Remove the AC connectors on the Power Supply Board.
5) Remove the AC Inlet.
6) Remove the 1 screws (A).
7) Remove the Power Supply Board.

claws

When insert the Power supply Board, firstly set to claws on this side.

CONNECTORs

(A)

POWER SUPPLY BOARD

AC INLET

(D)

claw

Insert this side in the claw of Main cabinet, then set the Digital board.

CONNECTORs

CONNECTORs

DIGITAL BOARD
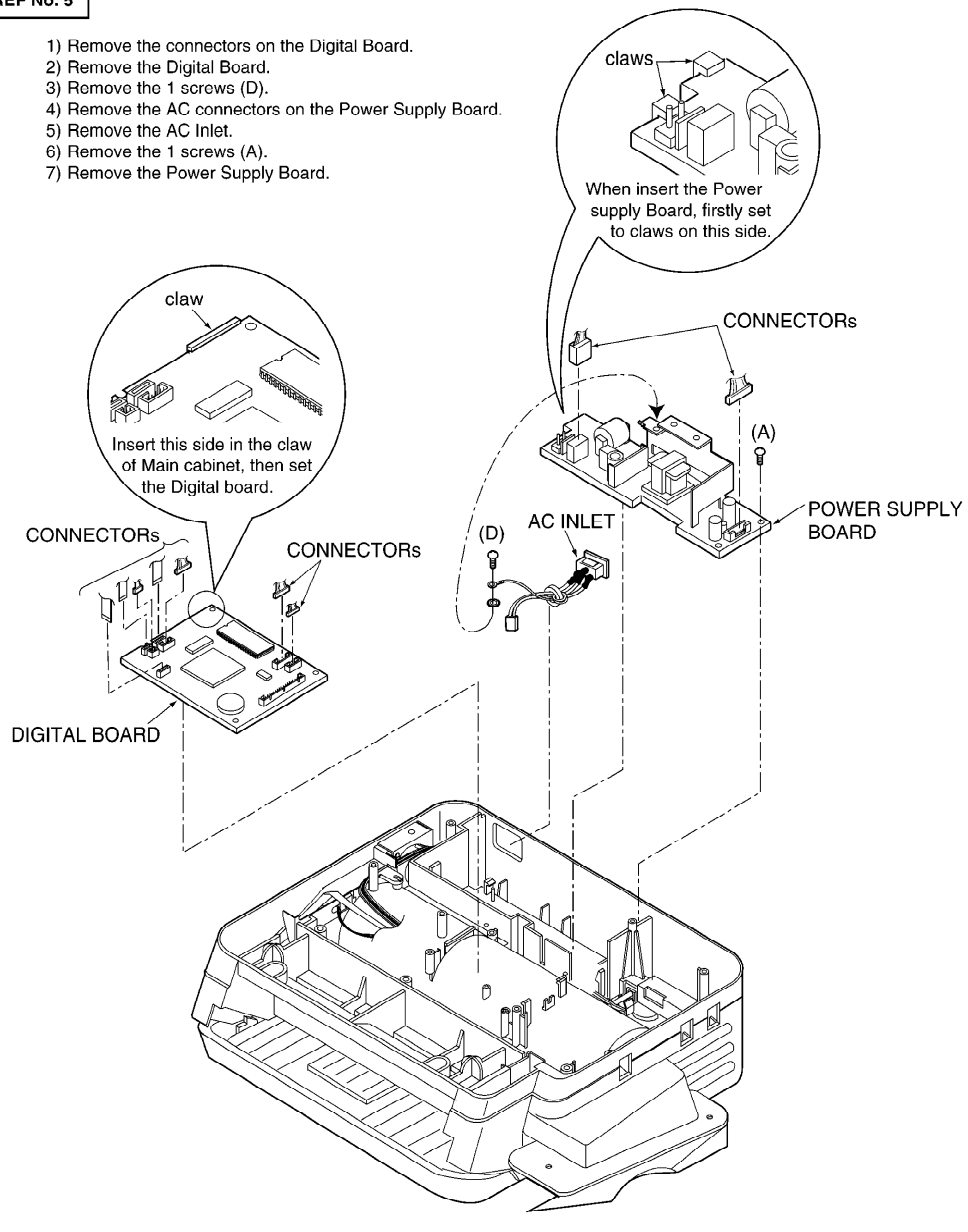
3.6. HOW □@TO REMOVE THE MOTOR BLOCK AND SEPARATION ROLLER

Procedure: 4→5→6

REF No. 6

1) Remove the 2 screw (A).
2) Remove the MOTOR BLOCK.
3) Unlock the Spacers as shown in Fig. A.
4) Remove the Separation Roller.

(A)

(A)

MOTOR BLOCK

Fig. A

SPACER

SEPARATION
ROLLER

SPACER
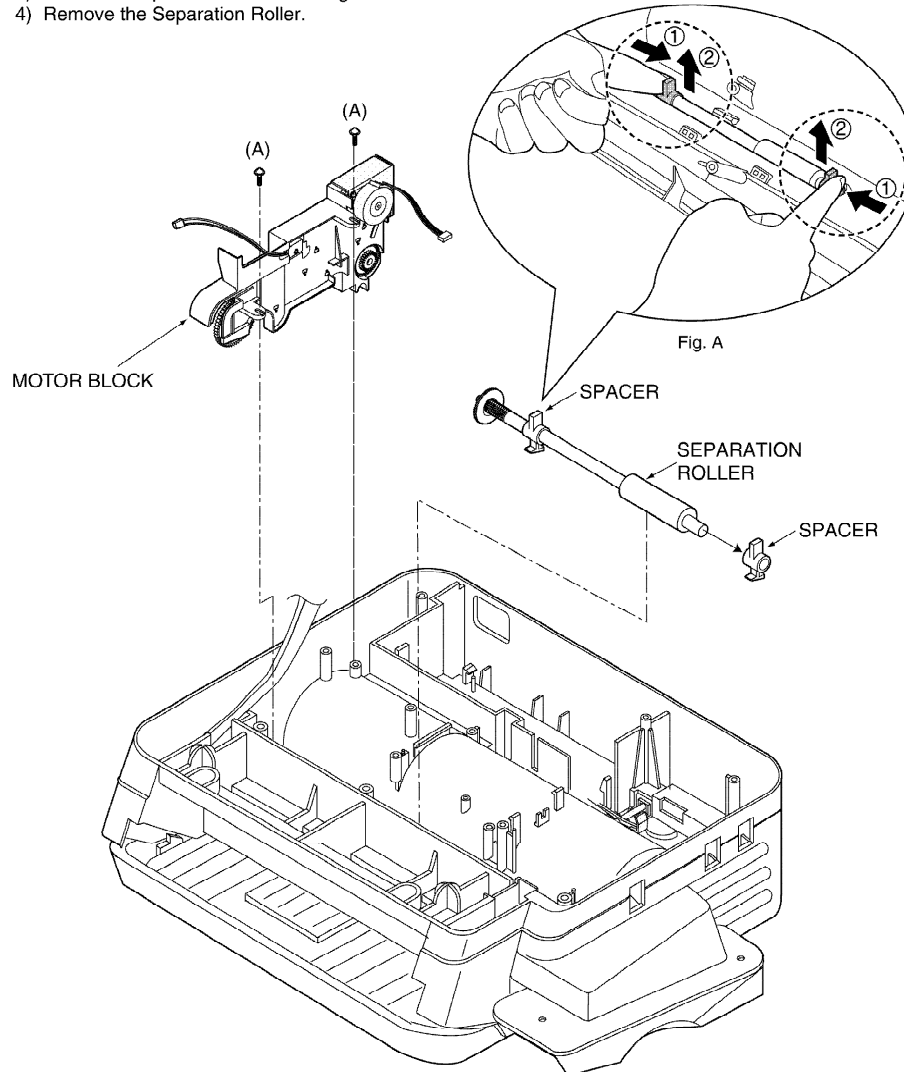
3.7. HOW TO REMOVE THE MOTOR AND GEARS OF MOTOR BLOCK

Procedure: 4→5→6→7

REF No. 7

1) Remove the SW.
2) Remove the MOTOR.
3) Remove the CHASSIS.

SW

CHASSIS

MOTOR
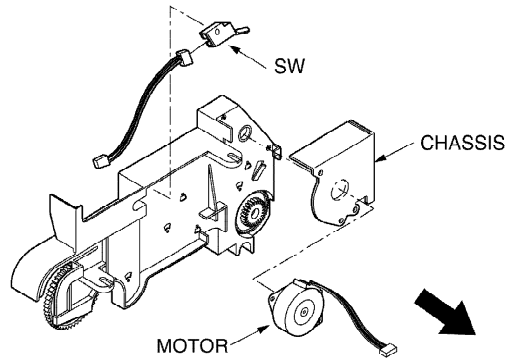
1) Remove the SPRING.
2) Remove the gear (1).
3) Remove the gear (2).
4) Remove the gear (3).
5) Remove the screws (A).
6) Remove the gear (4).

(4)

(3)

(A)

SPRING

(2)

(1)
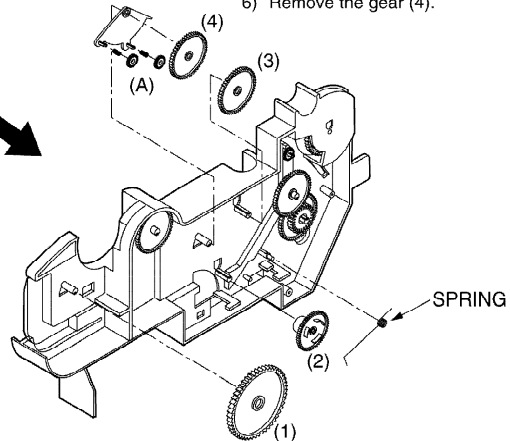
1) Remove the screw (A).
2) Remove the gear (5).
3) Remove the gear (6).
4) Remove the gear (7).
5) Remove the gear (8).

(8)

(A)

(5)

(7)

(6)
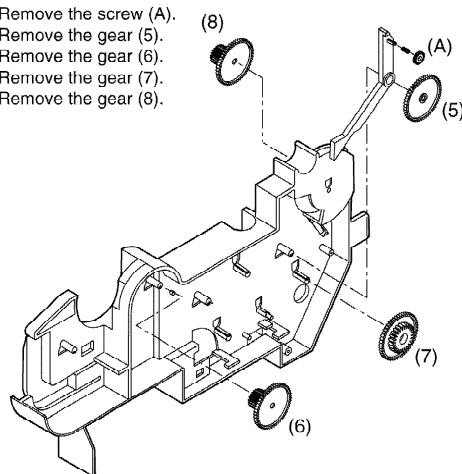
3.8. HOW TO REMOVE THE IMAGE SENSOR (CIS)

REF No. 8

1) Remove the Sheet as shown in Fig. A.
2) Remove the Image Sensor (CIS) as shown in Fig. B.

Fig. A

Fig. B

SHEET

IMAGE SENSOR (CIS)
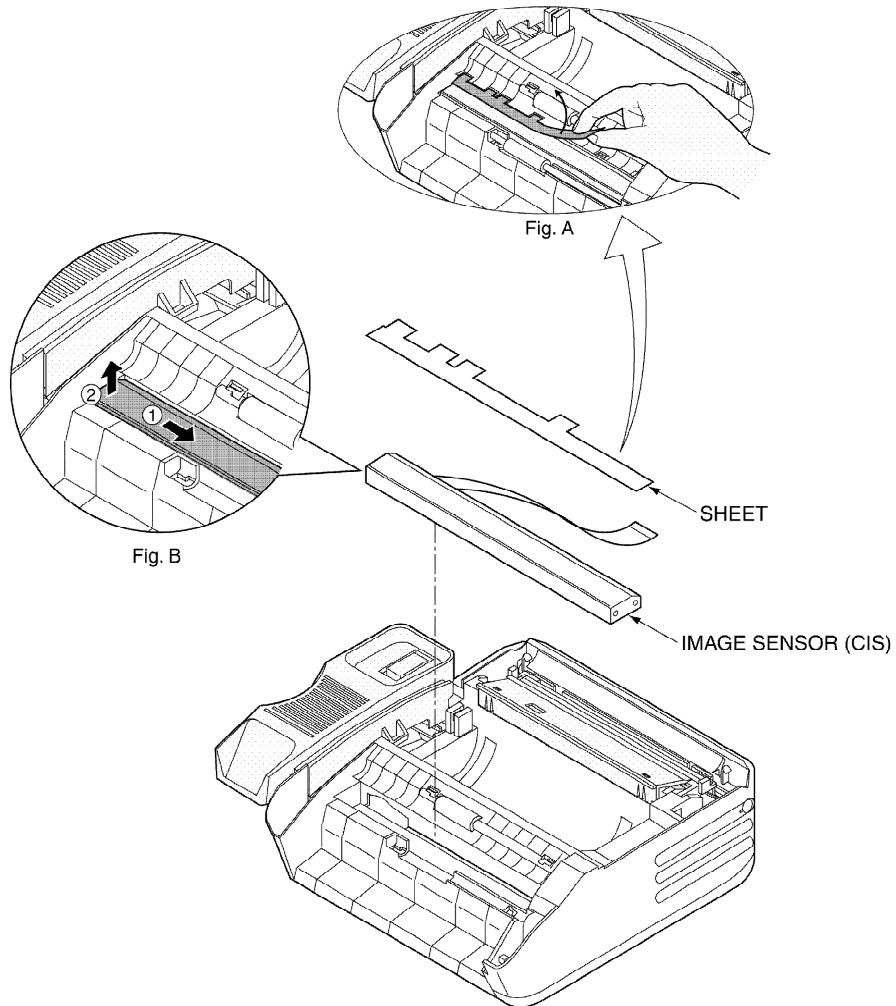
3.9. HOW TO REMOVE THE DOCUMENT FEED ROLLER

REF No. 9

1) Unhook the Spring as shown in Fig. B.
2) Unrock the Spacers as shown in Fig. A.
3) Remove the Document Feed Roller.
Note:
When insert the document Feed Roller, hook the Spring to the shaft.

SPACER

Fig. B

DOCUMENT
FEED ROLLER

SPACER

Put the Spring into
this boss.

SPRING

Hook the Spring
to this Shaft.

HOW TO CLEAN:
Clean the roller with a
cloth soaked in alcohol.
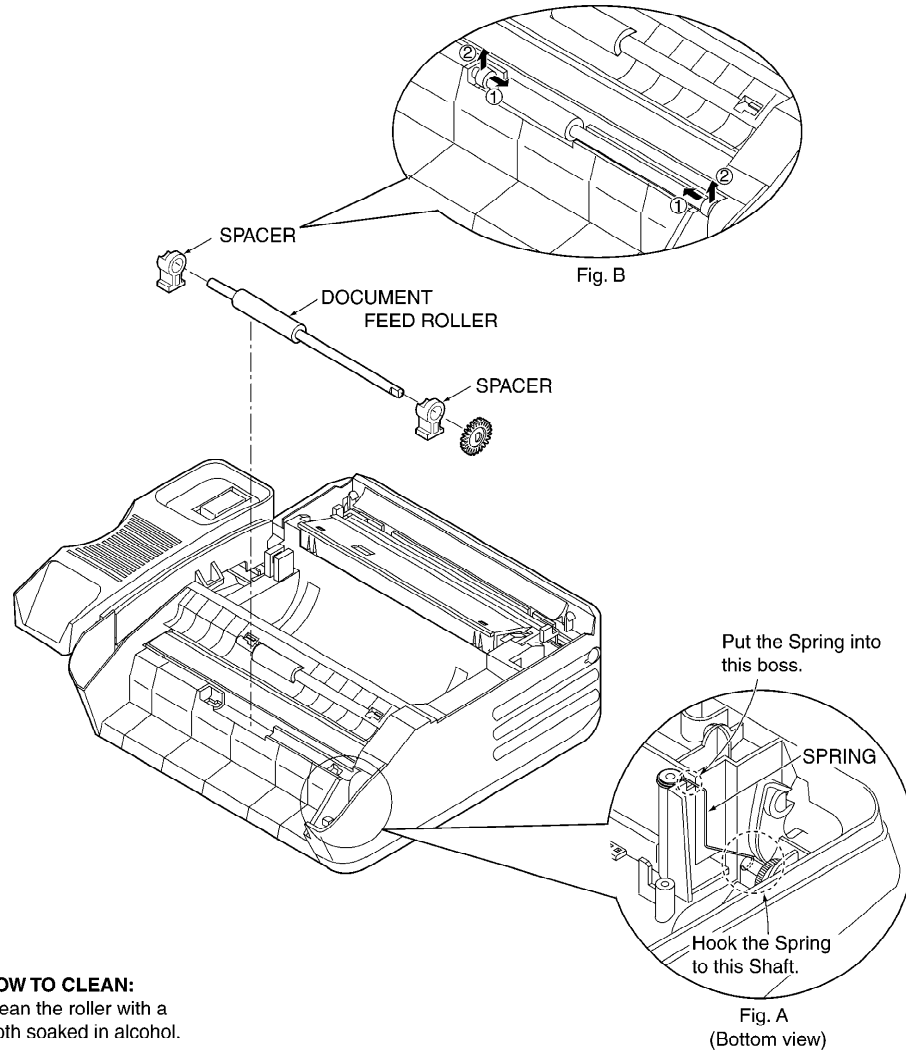
Fig. A
(Bottom view)

3.10. HOW TO REMOVE THE THERMAL HEAD

REF No. 10

1) Push the cover open button in the direction of the arrow to open the operation block.
2) Remove the Head Cover with a screwdriver as shown in Fig. A.
3) Remove the 2 connector.
4) Remove the Thermal Head as shown in Fig. B.
5) Remove the lock lever as shown in Fig. C.

HEAD COVER

THERMAL HEAD

LOCK LEVER

SPRING

Fig.A

Fig.B

(Bottom view)   Fig.C
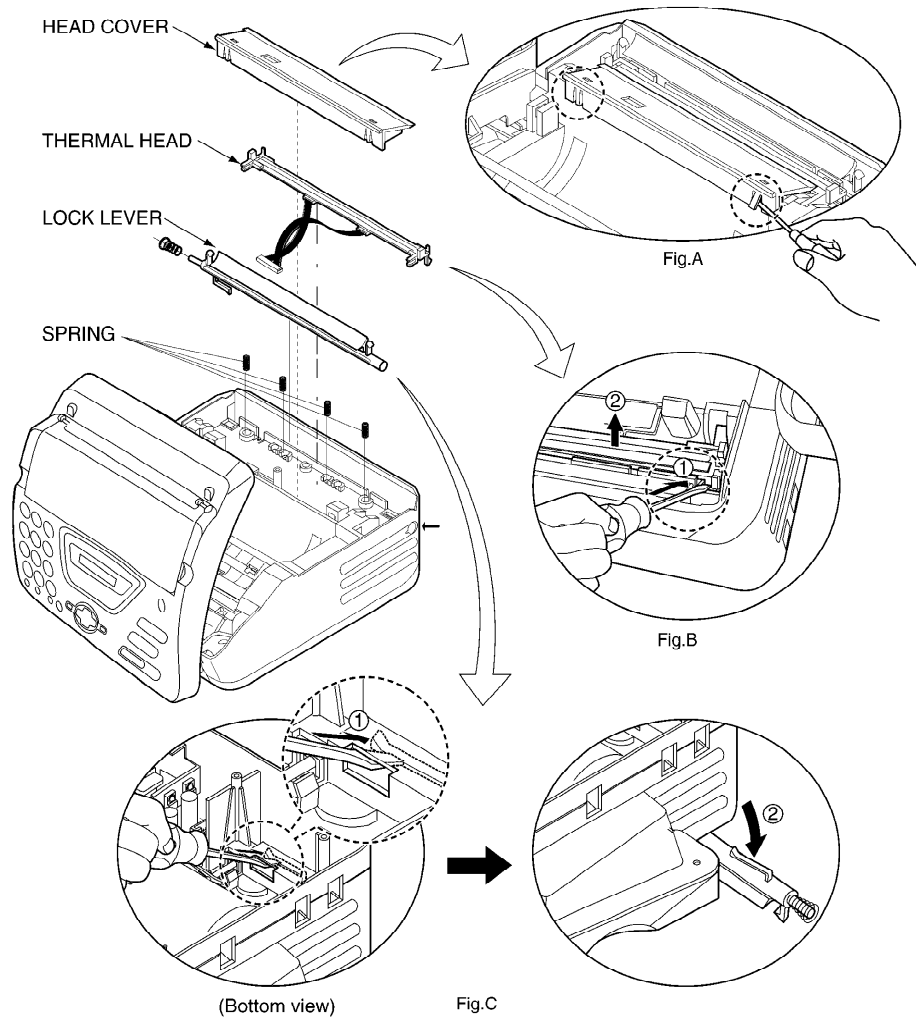
3.11. INSTALLATION POSITION OF THE LEAD WIRES

Put the lead into the cutting crack.

Put the lead under this rib.
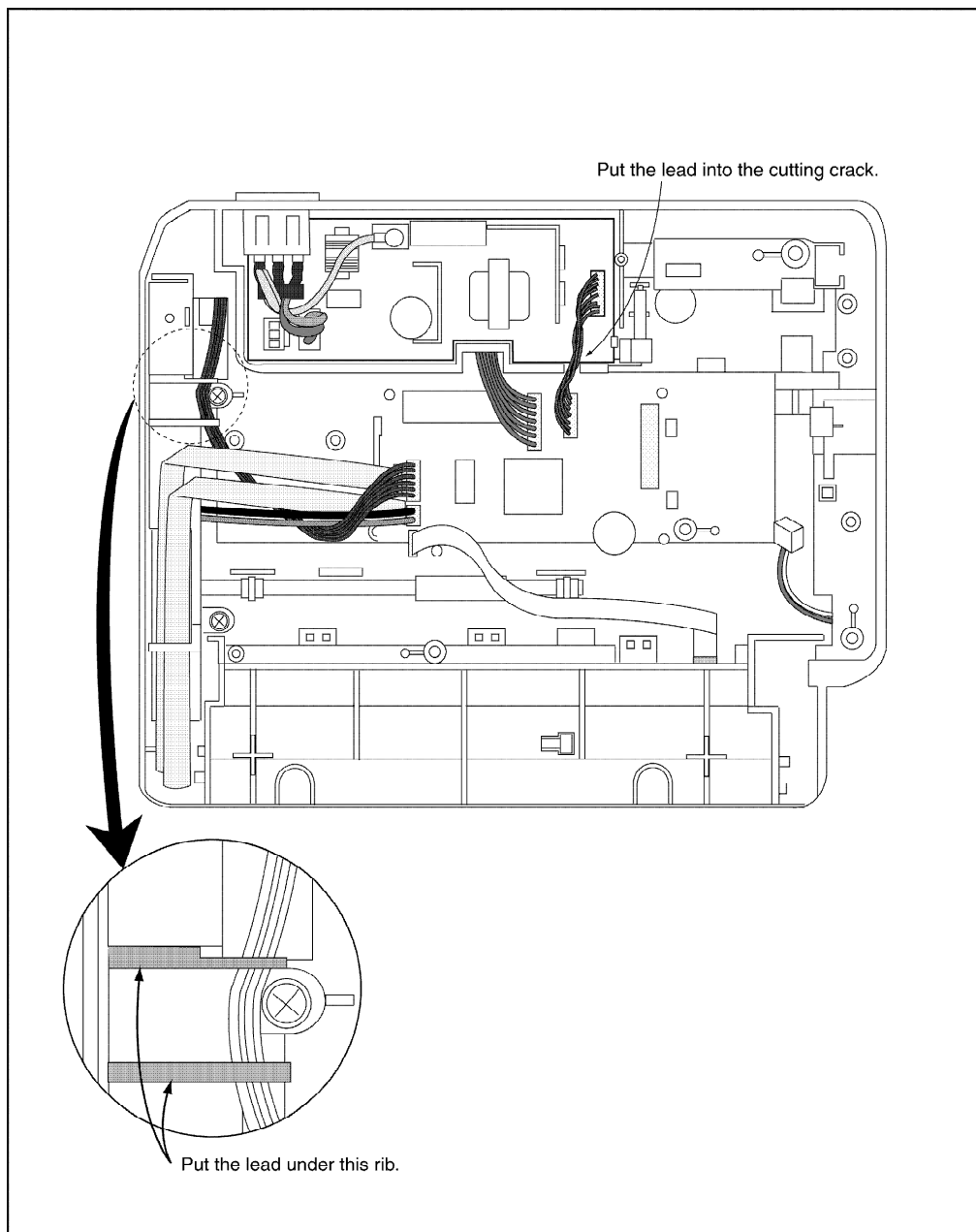
4. HOW TO REPLACE THE FLAT PACKAGE IC

If you do not have the special tools (for example: SPOT HEATER) to remove the SPOT HEATER'S Flat IC, if you have solder (large amount), a soldering iron, and a cutter knife, you can easily remove the ICs even if there are more than 100 pins.

4.1. PREPARATION
- SOLDER
   Sparkle Solder 115A-1, 115B-1 OR Almit Solder KR-19, KR-19RMA
- Soldering iron

Recommended power consumption is between 30 W to 40 W. / Temperature of Copper Rod 662 ± 50°F (350 ± 10°C) / (An expert may handle a 60~80 W iron, but a beginner might damage the foil by overheating.)

- Flux / HI115 Specific gravity 0.863 / (Original flux should be replaced daily.)

4.2. FLAT PACKAGE IC REMOVAL PROCEDURE

1. When all of the IC lead cannot been seen at the standard degree, fill with large quantities of solder.

Note:
If you do not fill with solder and directly cut the IC lead with the cutter, stress may build up directly in the P.C. board's pattern. If you do not fill with large quantities of solder as in step 1, the P.C. board pattern may be removed.
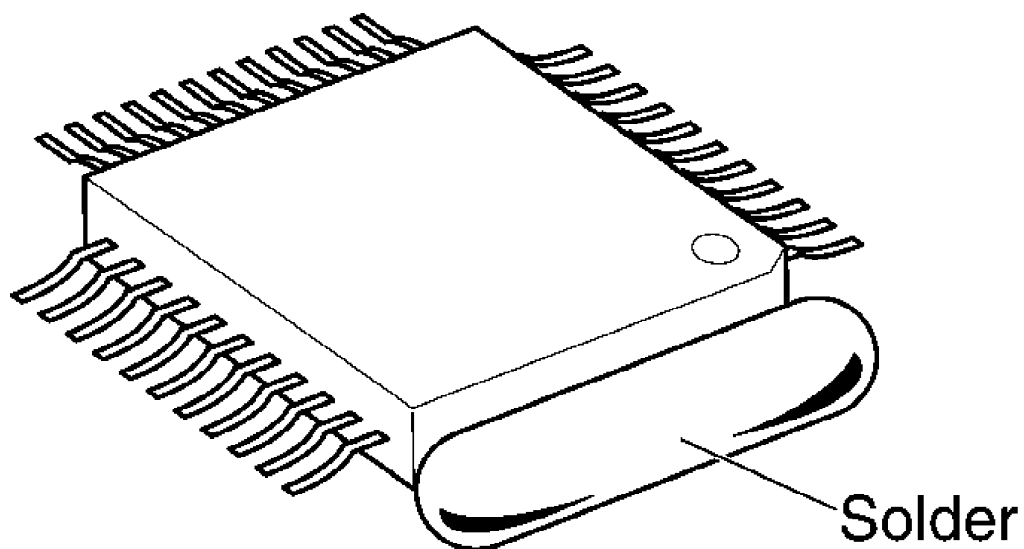
Solder

2. Using a cutter, cut the lead at the source. (Cut the contents with a cutter lightly, 5 or 6 times.)

Cutter
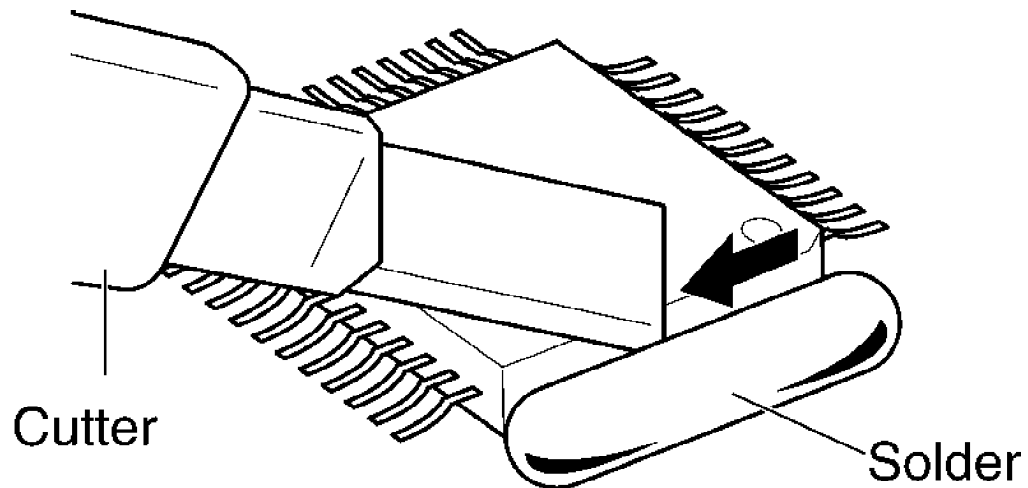
Solder

3. Remove when the solder melts. (Remove the lead at the same time.)
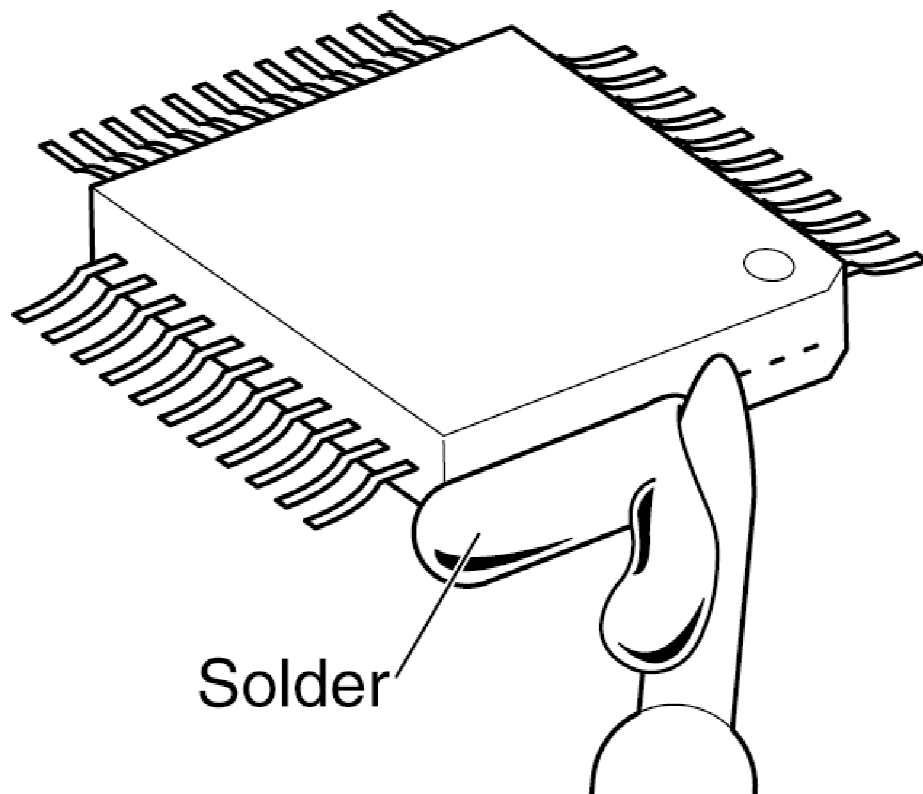
Solder

After removing the Flat IC and when attaching a new IC, remove any of the excess solder on the land using the soldering wire, etc. If the excess solder is not removed from the land, the IC will slip and not be attached properly

4.3. FLAT PACKAGE IC INSTALLATION PROCEDURE

1) Temporarily fix the FLAT PACKAGE IC by soldering on the two marked pins.

● ——————Temporary soldering point.
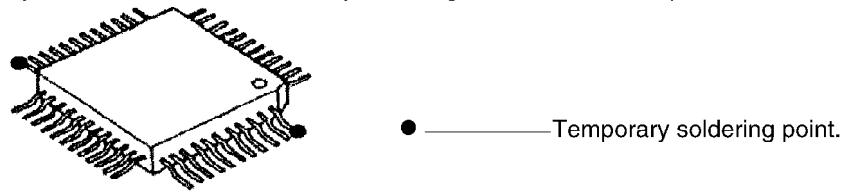
*Check the accuracy of the IC setting with the corresponding soldering foil.

2) Apply flux to all pins of the FLAT PACKAGE IC.

Flux
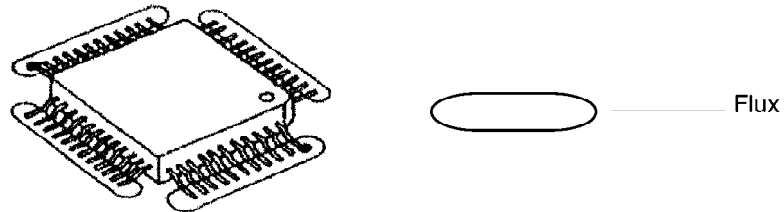
3) Solder using the specified solder, in the direction of the arrow, by sliding the soldering iron.

Soldering iron

Specified solder
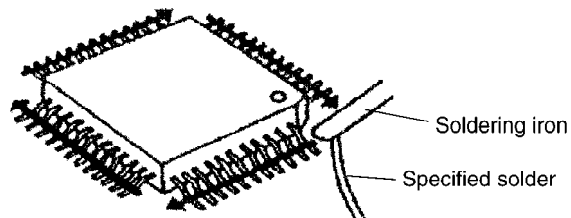
4.4. BRIDGE MODIFICATION PROCEDURE

1) Lightly re-solder the bridged portion.

2) Remove the remaining solder along the pins using a soldering iron as shown in the figure below.

bridge
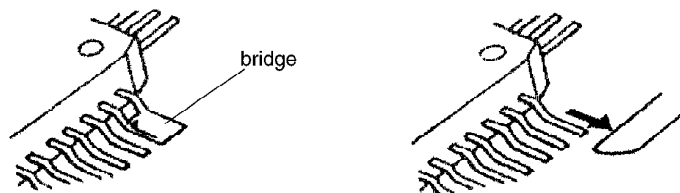
5. CIRCUIT OPERATIONS

5.1. CONNECTION DIAGRAM

POWER SUPPLY BOARD

CN1
1 +24V
2 +24V
3 +24V
4 GND
5 GND
6 GND
7 +5V
8 NC

THERMAL HEAD

CN4
1 COM
2 LATCH
3 STB1
4 GND
5 VDD
1 TH
2 CLOCK
3 GND
4 STR2
5 SI
6 COM

CN9
1 +24V
2 D-GND
3 +5VD
4 +5VA
5 A-GND
6 BELL
7 EX-HOOK
8 RELAY
9 PAPER
10 RX
11 TX
12 HOOK
13 SP-MUTE
14 P-SHORT
15 HS-TX
16 SP-OUT
17 HS-RX

DIGITAL BOARD

CN1

ANALOG BOARD

CN4 JACK TO TEL LINE
CN5 JACK TO EX TEL

HANDSET
CN3

SPEAKER
CN2
1 SP+
2 SP-

MOTOR
A
B
NA
NB
CO

CN3
1
2
3
4
5

SENSOR
CN5
1
2

CIS
1 V.LED
2 G.LED
3 CLK
4 GND
5 ST
6 GND
SEL
7 +5V
8 GND
9 SIG
10

CN8
1
2
3
4
5
6
7
8
9
10

CN7
1 +5V
2 OPESE
3 RS
4 E
5 KIN0
6 KIN1
7 KIN2
8 KIN3
9 KSTAR

CN1
9
8
7
6
5
4
3
2
1

OPERATION PANEL

CN3
1 VSS
2 VDD
3 VO
4 RS
5 R/W
6 E
7 DB0
8 DB1
9 DB2
10 DB3

LCD

CN6
1 KSCLK
2 KLATC
3 KTXD
4 KRXD
5 DG
6 NC

CN2
8
7
6
5
4
3

5.2. GENERAL BLOCK DIAGRAM

The control section will be explained as shown in the block diagram.

1. ASIC (IC1)

Composed mainly of an address decoder, modem control section, CPU and RTC.

Controls the general FAX operations.

Controls the operation panel I/F.

Controls the thermal head I/F and CIS I/F.

Executes image processing.

Monitors the H/S volume.

I/O ports

2. ROM (IC2)

Contains all of the program instructions for unit operations.

3. Static RAM (IC3)

This memory is used mainly for the parameter working storage area.

4. MODEM (Incruded in IC1)

Modem for the FAX.

5. Read Section

Contact Image Sensor (CIS) to read transmitting documents.

6. Thermal Head

Contains heating elements for dot matrix image printing.

7. Motor driver (IC7)

Drives the motor.

8. Reset circuit (IC4)

Provides a reset pulse to each of the major ICs.

9. Analog board

Composed of an ITS circuit and NCU circuit.

10. Sensor Section

Composed of a document sensor, recording paper sensor, motor position sensors, read position sensor.

11. Power supply switching board section

Supplies +5V and +24V to the unit.

12. CODEC (IC5)

A/D and D/A converter.

5.2.1. General Block Diagram

5.3. CONTROL SECTION

5.3.1. BLOCK DIAGRAM

5.3.2. ASIC (IC1)

This custom IC is used for general FAX operations.

1. CPU

This model uses a Z80 equivalent CPU operating at 8MHz. / Many of the peripheral functions are handled by custom designed LSIS.

As a result, the CPU only needs to process the result.

2. RTC
Real time clock.

3. DECODER
Decodes the address.

4. MODEM
Execute modulation and demodulation for the FAX.

5. ROM/RAM I/F
Controls the SELECT signal of ROM or RAM and bank switching.

6. CIS I/F
Controls document reading.

7. IMAGE DATA RAM
This is inside the ASIC and has 8KB which is used for image processing.

8. THERMAL HEAD I/F
Transmits the recorded data to the thermal head.

9. MOTOR I/F
Controls the motor which feeds the document and feeds the reading document.

10. OPERATION PANEL I/F
Serial interface with Operation Panel.

11. I/O PORT
 I/O Port Interface (for analog board port control).

12. ANALOG UNIT
Electronic volume for the handset and monitor. / Sends beep tones, etc.

Explanation of the Pin Distribution (IC1)

Pin	Pin Name	Buffer Power supply	5V Tolerant	Signal Name	I/O	Description
1	X32OUT	VDDRTC	-	X32OUT		32.768kHz oscillator for RTC (b feed back resistor)
2	X32IN	VDDRTC	NO	X32IN		32.768kHz oscillator for RTC (b feed back resistor)
3	VDDRTC			+3.3V/ BATT		32.768kHz backup power suppl
4	XBACKEN	VDDRTC	YES	XRESET		Backup enable
5	VDDSRAM			+3.3V/ BATT		RAMCS buffer/backup power s reset
6	XRAMCS	VDDSRAM	-	VDDSRAM		SRAM chip select ("H": 3.3V or
7	XRAMCE2/ ALARM	VDDSRAM	-	OPEN		Not used
8	FTG	MULT3/5	NO	FTG	O	FTG
9	F1	MULT3/5	NO	F1	O	F1 (50%/75% selector)
10	MULT3/5			+5V		Power supply
11	VSS			DG		Ground
12	F2/OP50	MULT3/5	NO	E	O	LCD control
13	FR/OP51	MULT3/5	NO	OPEN	O	Not used
14	XRESET	3.3V	YES	XRESET		Reset input for internal digital
15	VSS			DG		Ground
16	XORESET	3.3V	-	XORESET		Reset output
17	XRESETI	3.3V	YES	XRESETI		Voltage detector IC output for
18	XWDERR	3.3V	YES	XWDERR		Watch dog timer error
19	XRSTSWO/ OP82	3.3V	YES	OPEN	O	Not used
20	VIDRST/IOP20	3.3V	YES	OPEN	O	Not used
21	SPHCLK/IOP21	3.3V	YES	OPEN	O	Not used
22	DARKON/IOP22	3.3V	YES	OPEN	O	Not used
23	ADSEL2/IOP23	3.3V	YES	OPEN	O	Not used
24	BELL/OP	3.3V	YES	OPEN	O	Not used
25	3.3V			+3.3V		Power supply
26	IRDATXD/IOP81	3.3V	YES	OPEN	O	Not used
27	IRDARXD/ IOP80	3.3V	YES	OPEN	O	Not used
28	TXD/IOP30	3.3V	YES	BREAK	O	TEL Line Break Control
29	RXD/IOP31	3.3V	YES	H/S ALC	I	Not used (Hardware Control)
30	XRTS/IOP32	3.3V	YES	DTMF IMP	O	DTMF-IMP Control
31	XCTS/IOP33	3.3V	YES	P-SHORT	O	P-SHORT Control (Not Used)
32	XDSR/IOP34	3.3V	YES	OPEN	O	Not used
33	DCD/IOP35	3.3V	YES	OPEN	O	Not used
34	XDTR/IOP36	3.3V	YES	OPEN	O	Not used
35	RI/CLK/IOP37	3.3V	YES	OPEN	O	Not used
36	IOP90	3.3V	YES	OPEN	O	Not used
37	IOP91	3.3V	YES	OPEN	O	Not used
38	VSS			DG		Ground

Pin	Pin Name	Buffer Power supply	5V Tolerant	Signal Name	I/O	Description
39	IOP92	3.3V	YES	OPEN	O	Not used
40	IOP93	3.3V	YES	OPEN	O	Not used
41	IOP94	3.3V	YES	OPEN	O	Not used
42	IOP95	3.3V	YES	OPEN	O	Not used
43	3.3V			+3.3V		Power supply
44	FMEMCS/IOP27	3.3V	YES	OPEN	O	Not used
45	FMEMDO/IOP26	3.3V	YES		I	Not used
46	FMEMDI/IOP25	3.3V	YES		O	Not used
47	FMEMCLK/ IOP24	3.3V	YES	TELRXENB	I/O	Telephone RX root control
48	CBUSY2	3.3V	-	OPEN		Not used
49	CSO/OP70	3.3V	-	OPEN		Not used
50	CBUSY1	3.3V	YES	OPEN		Not used
51	CCLK	3.3V	YES	OPEN		Not used
52	CSI	3.3V	YES	OPEN		Not used
53	MIDAT/IOP45	MULT3/5	YES	MTXENB	O	Modem TX route control
54	MICLK/IOP46	MULT3/5	YES	MOMRXENB	O	Modem RX route control
55	MILAT/IOP47	MULT3/5	YES	H/SRXENB	O	Handset RX route control
56	RVN	3.3V	YES	BELL		Bell signal detection
57	CPC	3.3V	YES	PAPER		Recording paper detection
58	TONE1	3.3V	-	TONE1		Not used
59	TONE2	3.3V	-	TONE2		Tone2 (bell alarm key tone)
60	VSS			DG		Ground
61	3.3V			+3.3V		Power supply
62	EVOLIN	(3.3V)	-	EVOL IN		Electronic volume (handset mo
63	EVOLOUT	(3.3V)	-	EVOL OUT		Electronic volume (handset mo
64	EVOLREF	(3.3V)	-	EVOL REF		Electronic volume (handset mo
65	VSS			DG		Ground
66	IOP57	3.3V	YES	EX-HOOK	O	Not used
67	XMDMINT	3.3V	YES	XINTMDM		Modem interrupt
68	XINTMDM	3.3V	-	XMDMINT		Modem INT output/general outp
69	XNMI/XINT	3.3V	YES	XNMI		NMI
70	EYECKO	MULT3/5	NO	EYECKO		Modem AFE connection (APDM
71	APDMDT	3.3V	YES	APDMDT		Modem AFE connection
72	C3	MULT3/5	NO	C3		Modem AFE connection
73	C4	MULT3/5	NO	C4		Modem AFE connection
74	C5	MULT3/5	NO	C5		Modem AFE connection
75	MULT3/5			+5V		Power supply
76	DPDMDT	MULT3/5	NO	DPDMDT		Modem AFE connection
77	DPDMCK	MULT3/5	NO	DPDMCK		Modem AFE connection
78	MUTE	MULT3/5	NO	MUTE		Modem AFE connection
79	XEYESYC	MULT3/5	NO	XEYESYC		Modem eye pattern EYESYNC
80	EYEDAT	MULT3/5	NO	EYEDAT		Modem eye pattern EYEDAT
81	XRESETD	MULT3/5	NO	XRESETD		Modem AFE connection

Pin	Pin Name	Buffer Power supply	5V Tolerant	Signal Name	I/O	Description
82	CPUCK	3.3V	-	CPUCK		CPU clock (6MHz) output
83	XHOLDAK	3.3V	-	OPEN		Not used
84	XWAIT/IP60	3.3V	YES	HOOK		Hook detection
85	XHOLD/IP61	3.3V	YES	PULL DOWN		Not used
86	XHSTRD/IOP40	3.3V	YES	H/S MUTE	O	Handset TX mute
87	VSS			DG		Ground
88	XINMDM	3.3V	NO			20.736MHz crystal oscillator bu
89	XOUTMDM	3.3V	-			20.736MHz crystal oscillator bu
90	TEST1	3.3V	NO	+3.3V		Test pin. fixed High
91	TEST2	3.3V	NO	+3.3V		Test pin. fixed High
92	XTEST	3.3V	-	XTEST		24MHz clock output
93	TEST3	3.3V	NO	+3.3V		Test pin. fixed High
94	XOUT	3.3V	-	XOUT		24MHz oscillator
95	XIN	3.3V	NO	XIN		24MHz oscillator
96	VSS			DG		Ground
97	3.3V			+3.3V		Power supply
98	TEST4	3.3V	NO	+3.3V		Test pin. fixed High
99	XHSTWR/IOP41	3.3V	YES	RLY	O	Tel line relay control
100	XOPRBE/MUX/ OP53	3.3V	-	SP-MUTE		Speaker mute control
101	XRAS/IOP42	3.3V	NO	OPEN	O	Not used
102	XCAS1/IOP43	3.3V	NO	OPEN	O	Not used
103	XCAS2/IOP44	3.3V	NO	OPEN	O	Not used
104	DB3	3.3V	YES	D3		Data bus
105	DB2	3.3V	YES	2		Data bus
106	DB4	3.3V	YES	4		Data bus
107	DB1	3.3V	YES	1		Data bus
108	DB5	3.3V	YES	5		Data bus
109	DB0	3.3V	YES	0		Data bus
110	DB6	3.3V	YES	6		Data bus
111	DB7	3.3V	YES	D7		Data bus
112	XROMCS	3.3V	-	XROMCS		ROM chip select
113	XRD	3.3V	-	/RD		Read signal output
114	3.3V			+3.3V		Power supply
115	XWR	3.3V	-	/WR		Write signal output
116	ADR0	3.3V	-	A0		Address bus
117	ADR1	3.3V	-	1		Address bus
118	ADR2	3.3V	-	2		Address bus
119	VSS			DG		Ground
120	ADR3	3.3V	-	3		Address bus
121	ADR4	3.3V	-	4		Address bus
122	ADR5	3.3V	-	5		Address bus
123	ADR6	3.3V	-	6		Address bus

Pin	Pin Name	Buffer Power supply	5V Tolerant	Signal Name	I/O	Description
124	ADR7	3.3V	-	7		Address bus
125	ADR8	3.3V	-	8		Address bus
126	ADR9	3.3V	-	9		Address bus
127	ADR10	3.3V	-	10		Address bus
128	VSS			DG		Ground
129	3.3V			+3.3V		Power supply
130	ADR11	3.3V	-	11		Address bus
131	ADR12	3.3V	-	12		Address bus
132	RBA0	3.3V	-	A13		Bank address
133	RBA1	3.3V	-	14		Bank address
134	RBA2	3.3V	-	15		Bank address
135	RBA3	3.3V	-	16		Bank address
136	RBA4	3.3V	-	17		Bank address
137	RBA5/OP	3.3V	-	18		Not used
138	RBA6/IOP	3.3V	NO	19	O	Not used
139	XRESCS1/OP72	3.3V	-	OPEN		Not used
140	XRESCS2/OP71	3.3V	-	OPEN		Not used
141	XMDMCS/OP	3.3V	-	OPEN		Not used
142	VSS			DG		Ground
143	XRESCS3/OP52	3.3V	-	OPEN		Not used
144	20KOSC/IOP56	3.3V	YES	OPEN	O	Not used
145	ADR13	3.3V	-	OPEN		Not used
146	ADR14	3.3V	-	OPEN		Not used
147	3.3V			+3.3V		Power supply
148	ADR15	3.3V	-	OPEN		Not used
149	RM0/IOP00	3.3V	YES	T5	O	Motor control
150	RM1/IOP01	3.3V	YES	T4	O	Motor control
151	RM2/IOP02	3.3V	YES	T3	O	Motor control
152	RM3/IOP03	3.3V	YES	T2	O	Motor control
153	RXE/IP04	3.3V	YES	T0	O	Motor control
154	TM0/IOP10	3.3V	YES	LEDON	O	CIS LED control
155	TM1/IOP11	3.3V	YES	OPEN	O	Not used
156	TM2/IOP12	3.3V	YES	OPEN	O	Not used
157	TM3/IOP13	3.3V	YES	OPEN	O	Not used
158	TXE/IP14	3.3V	YES	PULL DOWN	I	Pull down
159	STB1	MULT3/5	NO	STB1	O	Thermal head strobe 1
160	STB2	MULT3/5	NO	STB2	O	Thermal head strobe 2
161	STB3	MULT3/5	NO	OPEN	O	Not used
162	STB4	MULT3/5	NO	OPEN	O	Not used
163	THDAT	MULT3/5	NO	TH DATA	O	Thermal data
164	VSS			DG		Ground
165	MULT3/5	-		+5V		Power supply for THCLK DAT L
166	THCLK	MULT3/5	NO	TH CLK	O	Thermal head clock

Pin	Pin Name	Buffer Power supply	5V Tolerant	Signal Name	I/O	Description
167	THLAT	MULT3/5	NO	TH LAT	O	Thermal head latch
168	STBNP	3.3V	YES	CIS SEL		
169	3.3V			+3.3V		Power supply
170	TXD2/IOP	3.3V	YES	TH ON	O	Thermal head 24V ON
171	RXD2/IOP	3.3V	YES	RS	I/O	LCD control
172	RTS2/IOP	3.3V	YES	OPEN	O	Not used
173	CTS2/IOP	3.3V	YES	CIS ON	O	CIS 5v supply control
174	DSR2/IOP	3.3V	YES	MOTOR PO.	I	Motor position detection
175	DCD2/IOP	3.3V	YES	OPEN	O	Not used
176	DTR2/IOP	3.3V	YES	OPEN	O	Not used
177	RI2/IOP	3.3V	YES	OPEN	O	Not used
178	XRSTSWI/IP83	3.3V	YES	PULL DOWN		Pull down
179	KEYIN0	3.3V	YES	KIN0	I/O	Key read
180	KEYIN1	3.3V	YES	KIN1	I/O	Key read
181	KEYIN2	3.3V	YES	KIN2	I/O	Key read document sensor con
182	KEYIN3	3.3V	YES	KIN3	I/O	Key read read start position se control
183	KEYIN4	3.3V	YES	OPEN	O	Not used
184	KEYIN5	3.3V	YES	OPEN	O	Not used
185	OPLED	3.3V	YES	OPESEL	OD	Operation panel control
186	VSS			DG		GND
187	3.3V			3.3V	OD	Power supply
188	KSTART	3.3V	YES	KSTART	OD	LCD control
189	KLATCH	3.3V	YES	KLATCH	OD	Key scan LCD control
190	KSCLK	3.3V	YES	KSCLK	OD	Key scan LCD control
191	KTXD	3.3V	YES	KTXD	I	Key scan LCD control
192	KRXD	3.3V	YES	KRXD	O	Document read start position s
193	ADSEL1	3.3V	YES	ADSEL1		Thermal head temperature det trigger
194	VSSC			DG		Ground for analog image proce
195	VREFB	Analog	-	VREFB		A/D reference-
196	VREFT	Analog	-	VREFT		A/D reference+
197	BIAS	Analog	-	BIAS		
198	VREFH	Analog	-	VREFH		A/D reference center
199	VDDC			+3.3V		Power supply for analog image
200	VSSA			DG		Ground for analog image proce
201	VDDA			+3.3V		Power supply for analog image
202	VDDB			+3.3V		Power supply for analog image
203	VCL	Analog	-	VCL		Clamp level
204	AIN3	Analog	-	AIN3		
205	AIN1	Analog	-	AIN1		Analog image signal (CIS outp input)

Pin	Pin Name	Buffer Power supply	5V Tolerant	Signal Name	I/O	Description
206	AMON	Analog	-	OPEN		Not used
207	AIN2	Analog	-	AIN2		Thermistor voltage detection
208	VSSB			DG		Ground for analog image proce

5.3.3. ROM (IC2)

This 128 KB ROM (OTPROM or MASKROM) has 32 KB of common area and bank area (BK4~BK15). / The capacity of each bank is 8 KB. / The addresses of the common area are from 0000H to 7FFFH, and addresses 8000H to 9FFFH are for the bank area.

5.3.4. RAM (IC3)

This 32 KB RAM has 8 KB of common area and bank area (BK0, BK1). / The capacity of each bank is 12 KB. / The addresses of the common area are from D000H to EFFFH, and addresses A000H to CFFFH are for the bank area.

5.3.5. RESET CIRCUIT

The output from pin 1 of the Reset IC (IC4) resets the gate array (IC1).

During a power surge, a positive reset pulse of 175 msec or more is generated and the system is reset completely. / This is done to prevent partial resetting and system runaway during a power fluctuation.

Timing Chart
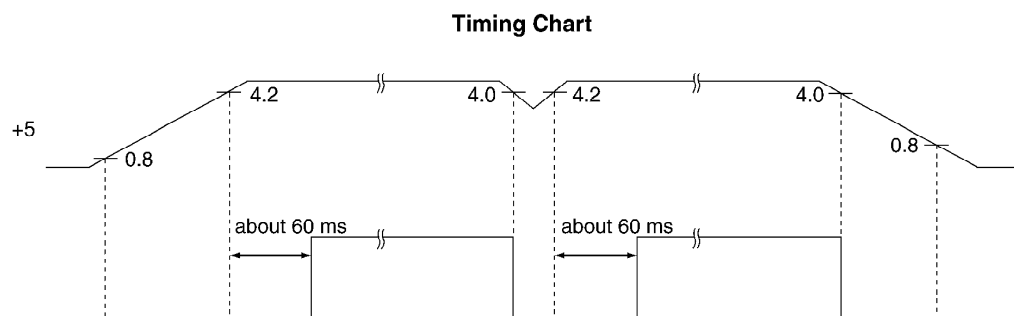
When pin 1 of IC4 becomes low, it will prohibit the RAM (IC3) from changing data. / The RAM (IC3) will go into the backup mode, when it is backed up by a lithium battery.

Circuit Diagram
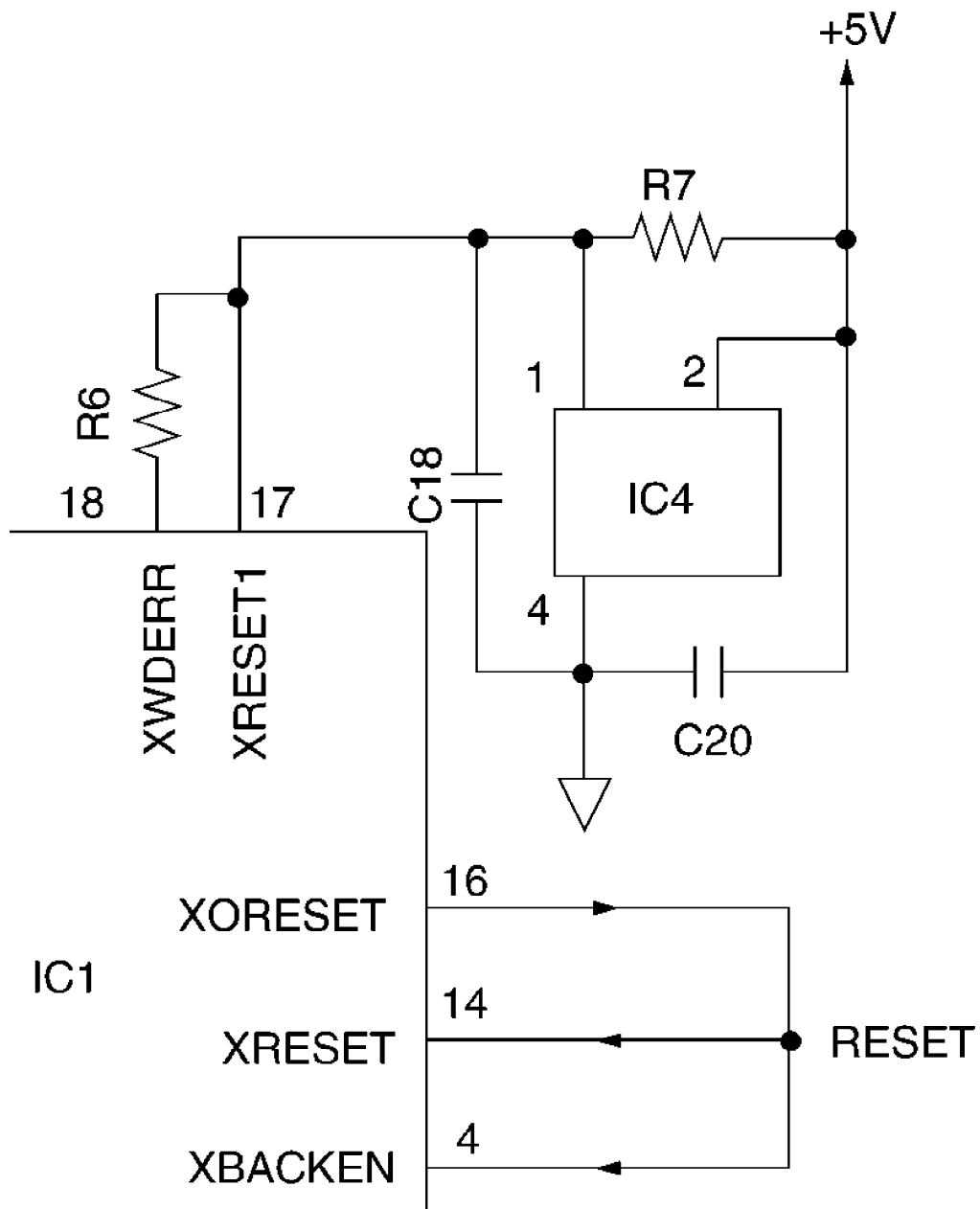
The watch dog timer, built-in the gate array (IC1), is initialized about every 1.5 ms. / When a watch dog error occurs, pin 18 of the gate array (IC1) becomes low. / The terminal of the $\overline{\text{WDERR}}$ signal is connected to the reset line so the $\overline{\text{WDERR}}$ signal works as the reset signal.

5.3.6. SRAM and RTC BACK UP CIRCUIT

1. Function

This unit has a lithium battery (BAT1) which works for the RAM (IC3) and Real Time Clock (RTC, Integrated into ASIC:IC1). / The user parameter for auto dial numbers, the transmission ID, the

system setup date and so on are stored in the RAM (IC3). / The RTC continues functioning, even when the power switch is OFF, backed up by a lithium battery.

2. Circuit Operation

When the power is turned ON, power is supplied RAM (IC3) and RTC (IC1). / At this time, the voltage at pin 28 of RAM is +5V and pin 3 of RTC (IC1) is +3.3V. When the power is turned OFF, the battery supplies the power to RAM and RTC through J1, R14,D1 or D7. At that time, the voltage at pin 28 of RAM and pin 3 of IC1 are about +2.5V. When the power is OFF and the +5V and +3.3V voltages decrease, IC4 detects them and LOW is input to pin 17 of IC1. Pin 16 of IC1 outputs the reset signals. Pin 28 of RAM (IC3) and pin 3 of RTC (IC1) become low, then RAM and RTC (IC1) go into the back up mode, when the power consumption is lower.

Circuit Diagram

+5V

R7

IC4

1   2

4

C18   C20

17
XRESET1
IC1

XORESET   16

XRAMCS   6

VDDSRAM   5

VDDRTC   3

RTC

C14
2
X1   C13
1

+5V

D6

D1

SRAM
IC3

28   VCC

20    $\overline{CS}$

R14

J1

BAT1
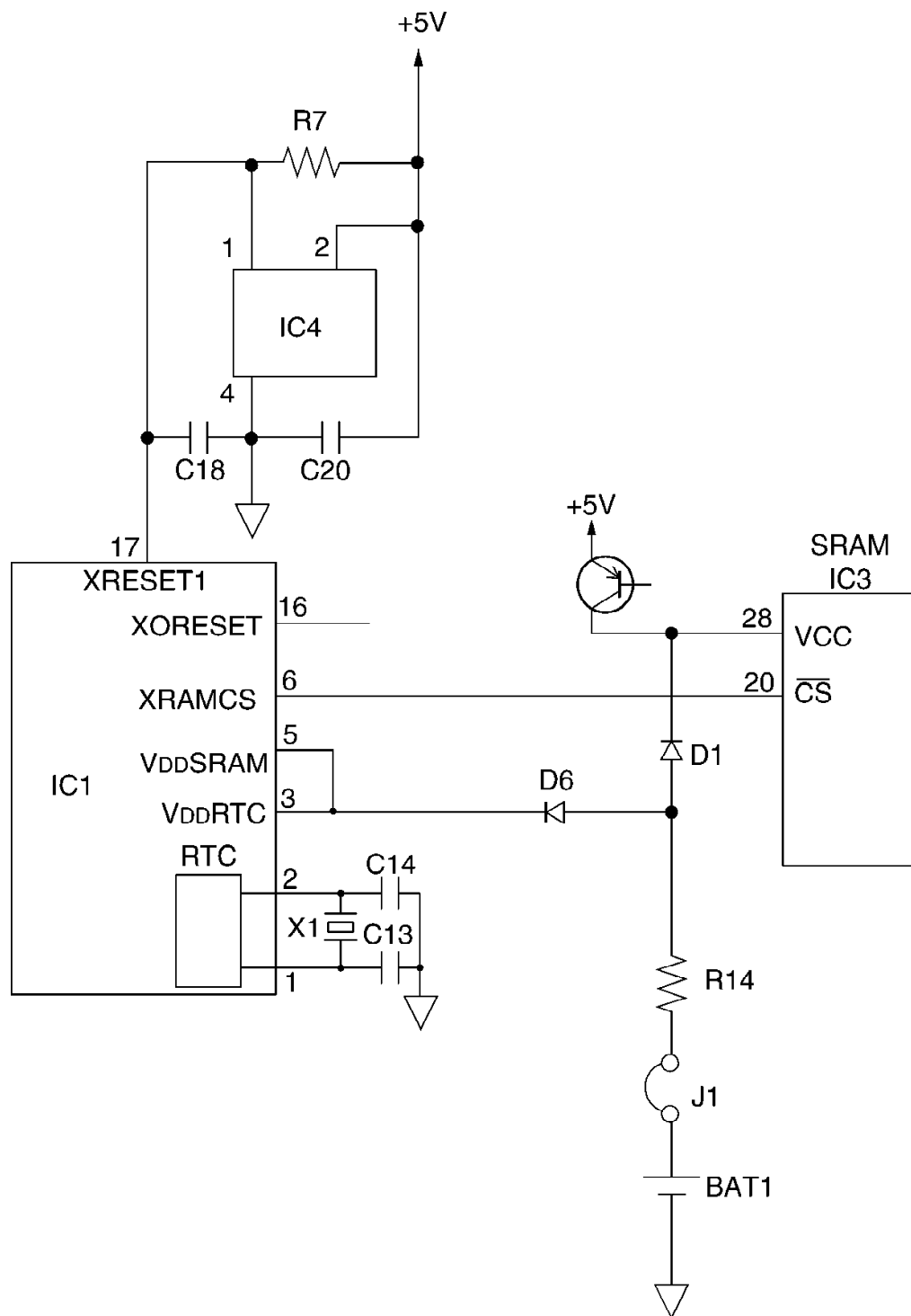
5.3.7. SUPERVISION CIRCUIT FOR THE THERMAL HEAD TEMPERATURE

1. Function

The thermistor changes the resistor according to the temperature and uses the thermistor's characteristics. / The output of pin 193

of IC1 becomes a low level. / Then when it becomes a high level, it triggers point (A). / In point (C), according to the voltage output time, the thermal head's temperature is detected.

After the thermal head temperature is converted to voltage in (B), it is then changed to digital data in the A/D converter inside IC1. The CPU decides the strobe width of the thermal head according to this value. Therefore, this circuit can keep the thermal head at an even temperature in order to stabilize the printing density and prevent the head from being overheated.

Circuit Diagram

	159	STB1
	160	STB2
	163	THDAT
	166	THCLK
	167	THLAT
	193	ADSEL1
	207	AIN2

CPU

A/D

IC1

(A)

Thermal Head

R72 C75

R66

Thermistor

R73 C74

C77 (B)

L18 (C)

3.3V
(A)
0V

(B)
0V
Effective signal

(C)
1V
IC1 internal bias
CLAMP

ref LEVEL CLAMP
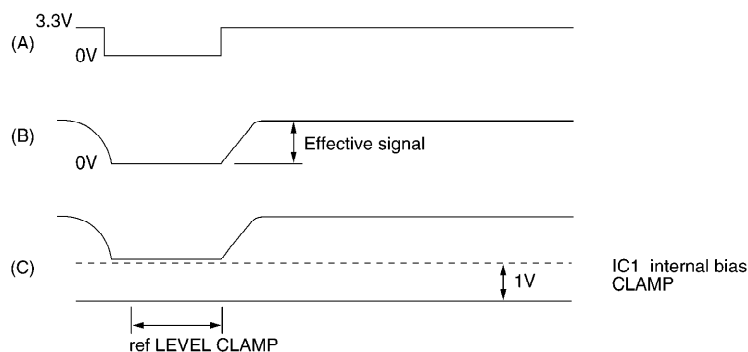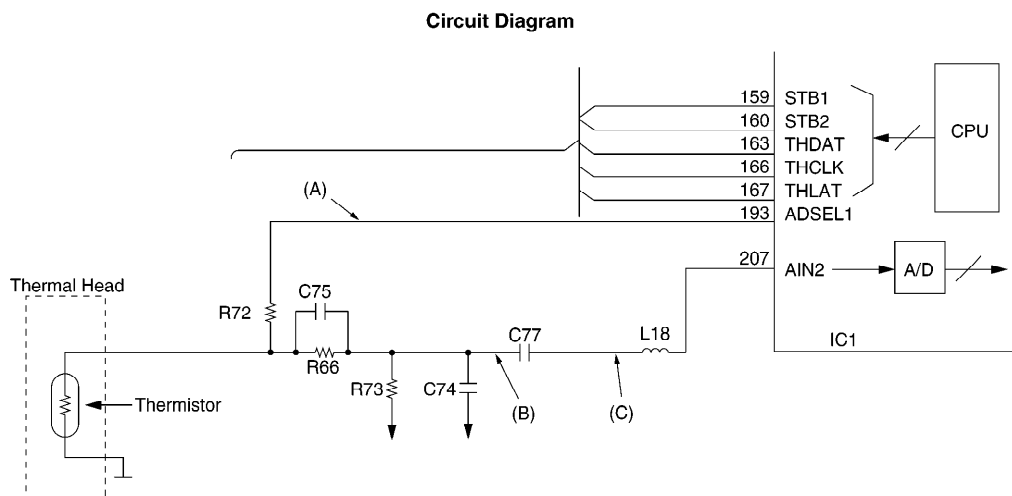
5.3.8. LED ARRAY(CIS)

The LED ARRAY will light during transmission and copying as a light source to recognize document characters, patterns, or graphics on a document. / It is also possible to light the LED ARRAY in the test mode.

Circuit Diagram
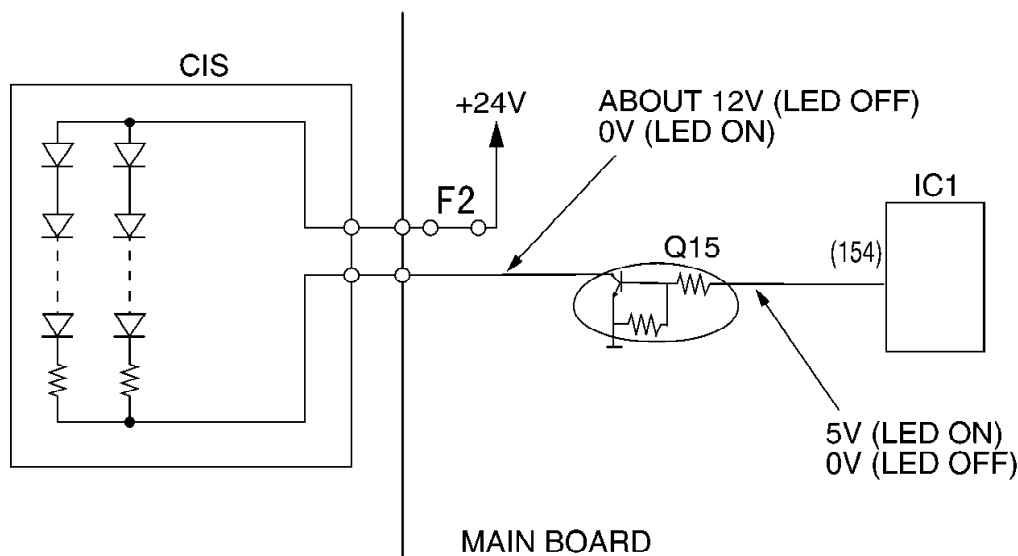
5.4. FACSIMILE SECTION

5.4.1. IMAGE DATA FLOW DURING FACSIMILE OPERATION

COPY (Fine, Super-Fine, Half Tone)

1. **Line information is read by CIS, via route (1), and is input to IC1.**

2. **In IC1, the data is adjusted to a suitable level for A/D conversion in the Analog Signal Processing Section, and via route (2) it is input to A/D conversion (8 bit). After finishing A/D conversion, the data is input to the Image Processing Section via route (3). Then via routes (4) and (5), it is stored in RAM as shading data.**

3. **The draft's information that is read by CIS is input to IC1 via route (1). After it is adjusted to a suitable level for A/D conversion via route (2), the draft's information is converted to A/D (8 bit), and it is input to the Image Processing Section. / The other side, the shading data which flows from RAM via routes (6) and (7), is input to the Image Processing Section. / After finishing the draft's information image processing, white is regarded as "0" and black is regarded as "1". / Then via routes (4) and (5), they are stored in RAM.**

4. **The white/black data stored as above is input to the P/S converter via routes (6) and (8). / The white/black data converted to serial data in the P/S converter is input to the Thermal Head via route (9) and is printed out on recording paper.**

Note:
Standard: Reads 3.85 times/mm
Fine: Reads 7.7 times/mm
Super-Fine: Reads 15.4 times/mm

Transmission

1. Same processing as COPY items 1) - 3).

2. The data stored in RAM of IC1 is output from IC1 via routes (6) and (10), and is stored in the system bus. / Via route (11), it is stored in the communication buffer inside RAM (IC3).

3. While fetching data stored in the communication buffer synchronous with the modem, the CPU inputs data to the modem along route (12) and (14). / In the analog front end IC (IC5) it is converted to serial analog data and forwarded over telephone lines via the NCU Section.

Reception

1. The serial analog image data is received over telephone lines and input to the analog front end IC (IC5) via the NCU section, where it is demodulated to parallel digital data. The balance data is sent to the modem. Then the CPU stores the data in the communication buffer of RAM (IC3) along route (11) and (15).

2. The data stored in RAM (IC3) is decoded by the CPU via route (12), and is stored in RAM by routes (13) and (5).

3. Same processing as COPY item 4).

5.4.2. BLOCK DIAGRAM

SYSTEM
BUS

IC1

IC3
RAM

IC2
ROM

A/D
(2)
(1) CONTACT
IMAGE
SENSOR

ANALOG
SIGNAL
PROCESSING
SECTION

(3)

IMAGE
PROCESSING
SECTION

(12)
(11)

(7) (4)
CPU

(13) (5)
RAM
(10) (6)

(14)
(15) MODEM

(8)

(9) THERMAL
HEAD

Analog
Front/End
IC5
(AFE)

P/S
CONVERTER

NCU

TEL.LINE
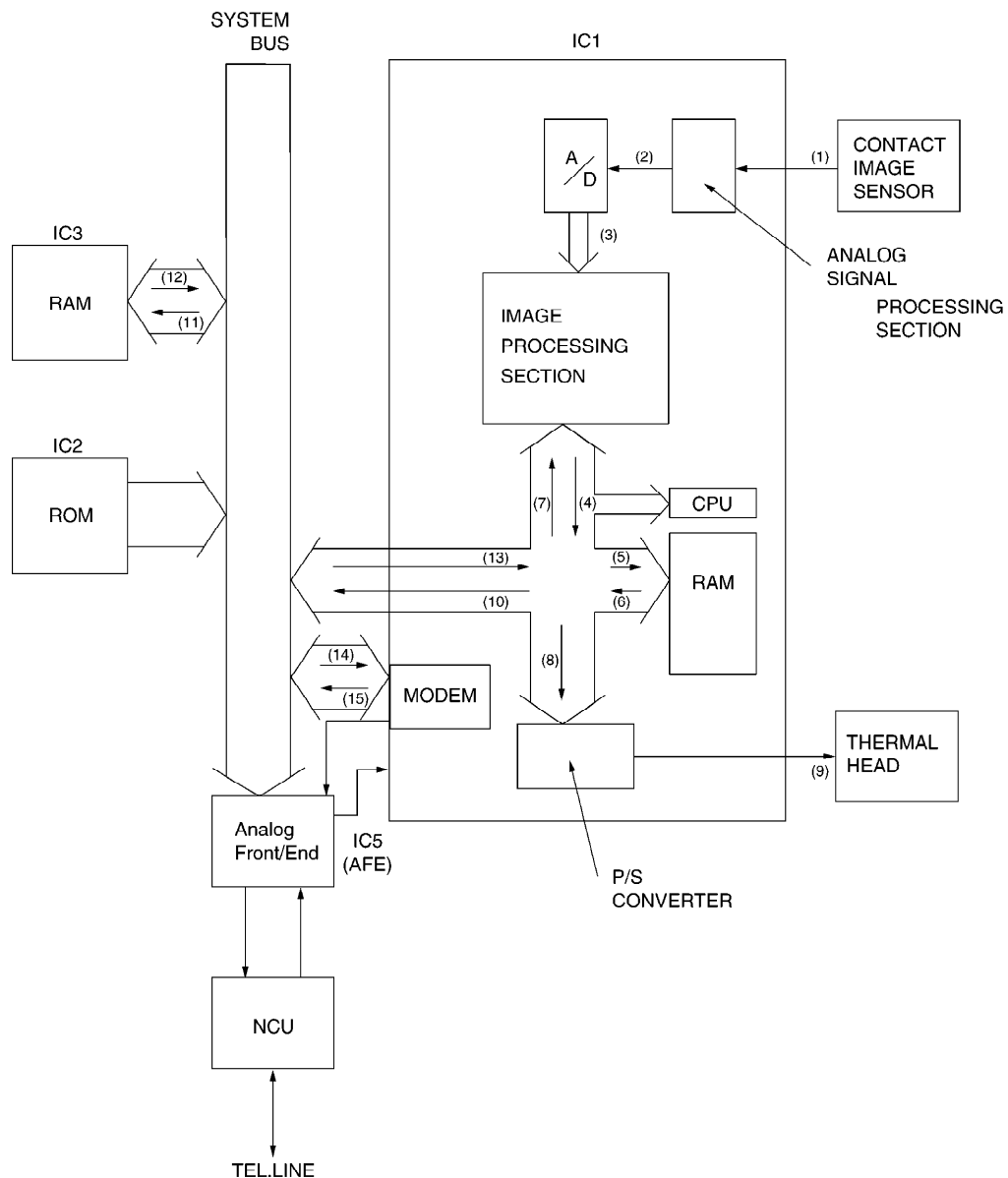
5.4.3. THERMAL HEAD

1. Function

This unit utilizes state of the art thermal printer technology. / The recording paper (roll paper) is chemically processed. When the thermal head contacts this paper it emits heat momentarily, and black dots (appearing like points) are printed on the paper. If this continues, letters and/or diagrams appear, and the original document is reproduced.

Platen Roller

Thermal Recording Paper
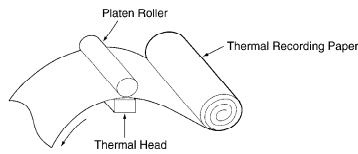
Thermal Head

2. Circuit Operation

There are 9 driver ICs aligned horizontally on the thermal head and each one of these ICs can drive 192 heat emitting registers. This means that one line is at a density of 192×9=1728 dots=(8 dots/mm). / White/Black (white=0, black=1) data in one line increments is synchronized at IC1 pin 166 (THCLK), and sent from IC1 pin 163 (THDAT) to the shift register of the ICs. The shift registers of the 9 ICs are connected in series, and upon the shift of dot increment 1728, all the shift registers become filled with data, and a latch pulse is emitted to each IC from IC1 pin 167 (THLAT).

With this latch pulse, all the contents of the shift registers are latched to the latch registers. Thereafter, through the addition of strobes from the IC1 pins (159, 160) only black dot locations (=1) among latched data activates the driver, and the current passes to heat the emitting body causing heat emission. / Here, the three line strobes, STB1 to STB2, impress at intervals of 9.216 msec, as required for one-line printout. / The sequence is shown on the next page. [Moreover, for the strobe width, the thermistor value inside the thermal head is detected according to IC1 pin 207. (See **BLOCK DIAGRAM** ().) Depending on that value, the strobe width is recorded in ROM (IC2). / Accordingly, the strobe width is determined. / When the thermal head is not used, the IC1 (170, THON) becomes low, Q8 turns OFF, Q13 turns OFF, and the +24 V power supply for the thermal head driver is not impressed to protect the IC.

Circuit Diagram

Timing Chart
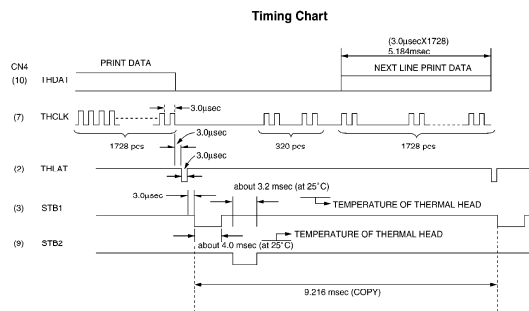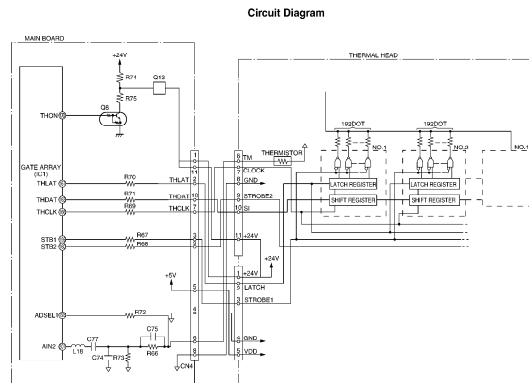
5.4.4. SCANNING BLOCK

The scanning block of this device consists of a control circuit and a contact image sensor made up of a celfoc lens array, an LED array, and photoelectric conversion elements.

Circuit Diagram
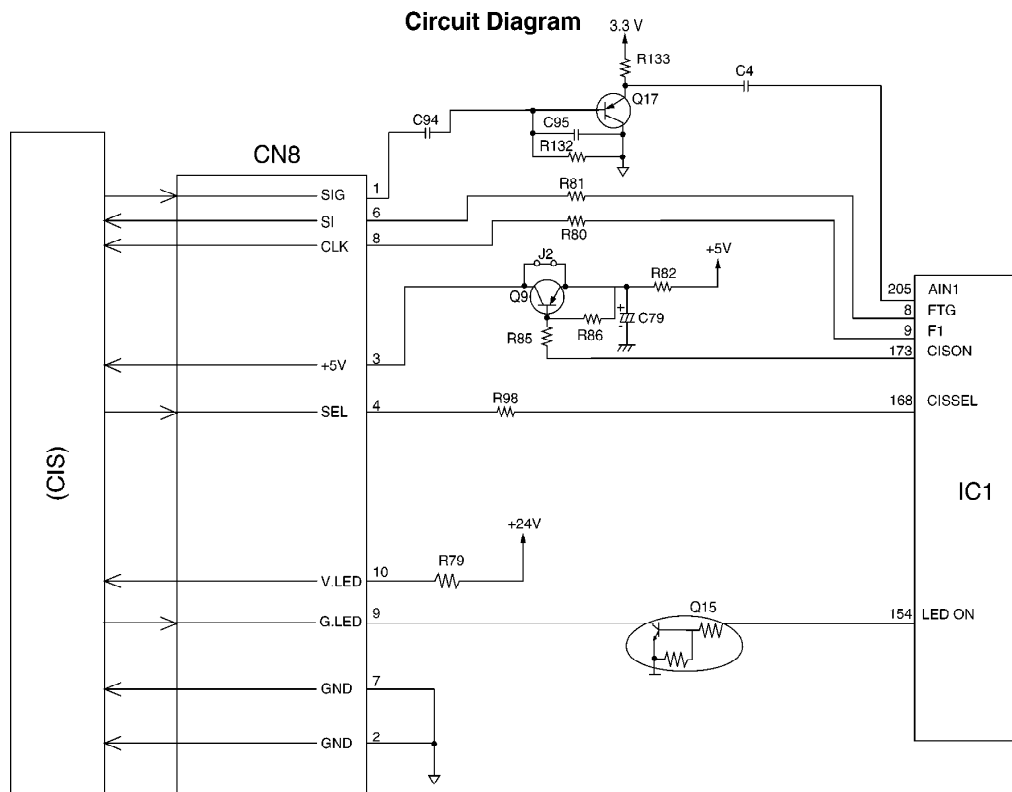
When an original is inserted and the start button pressed, pin 154 of IC1 goes to a high level and the transistor inside IC7 turns on. This applies voltage to the LED array to light it. The contact image sensor is driven by each of the FTG-F1 signals output from IC1, and the original image

illuminated by the LED array undergoes photoelectric conversion to output an analog image signal (AIN). The analog image signal is input to the system LSI (IC1) on ANA1 (pin 205 of IC1) and converted into 8-bit data by the A/D converter inside IC1. Then this signal undergoes digital processing in order to obtain a high-quality image.

5.4.5. STEPPING MOTOR DRIVE CIRCUIT

1. Function

One individual stepping motor is used for transmission and reception. It feeds the document or recording paper synchronized for reading or printing.

2. Circuit Operation

During motor drive, gate array IC1 pin 153 becomes a high level, and Q14 and Q7 go ON as a result. +24 V is supplied to the motor coil. / Stepping pulses are output from gate array IC1, causing driver IC7 to go ON. The motor coil is energized sequentially in 2 phase increments or 1-2 phase increments, which causes a 1-step rotation. A 1-step rotation is 0.13mm of recording paper or document paper. The timing chart is below.

Timing chart (2 Phase)	1-2. Phase (Asic T2-T5, output)
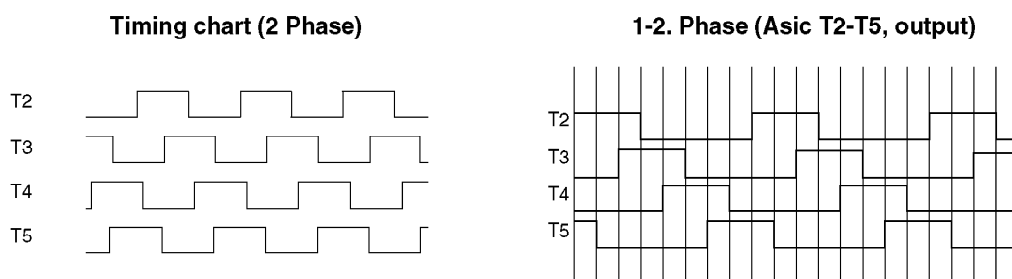
Stepping Motor Phase Pattern

Function	Mode	Phase Pattern	Speed
Copy	Fine/Half Tone	1-2	217 pps
	Super Fine	1-2	108.5 pps
FAX	STD	2	217 pps
	Fine/Half Tone	1-2	217 pps
	Super Fine	1-2	108.5 pps
———	Paper Feed	2-2	434 pps

Clrcuit Diagram

GATE ARRAY
IC4

+24V   +5V

R63

R64   Q7   D2

T0   153   Q14

IC7

9   D3

CN3

11   4
5
T2   152   6
3   (RECEPTION)
TRANSMISSION
MOTOR

12
T3   151   5

13   2
T4   150   4

14   1
T5   149   3
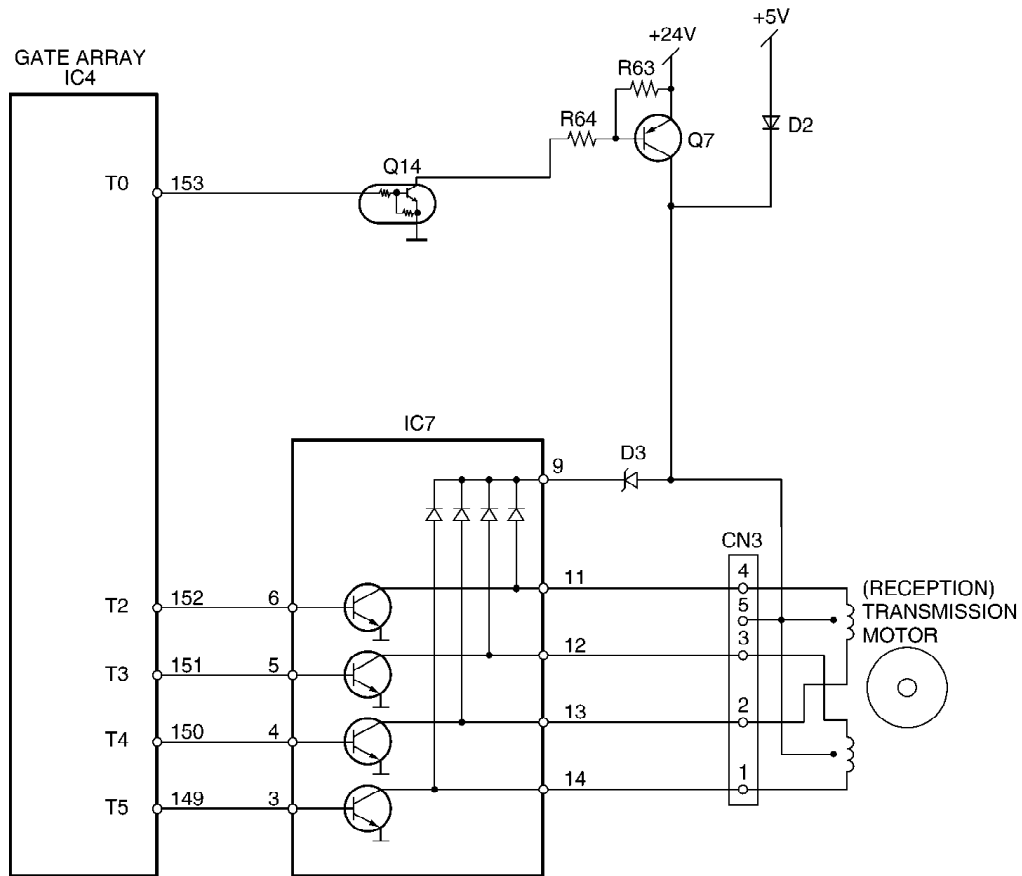
When the motor is OFF, gate array IC1 pin 153 becomes a low level and Q14 and Q7 also turns OFF. Instead of +24V, +5V is supplied through D2 so that the motor is held in place.

5.4.6. GEAR SECTION

This section shows how the motor-driven gear mechanism works in the main operations: FAX transmission, FAX reception the motor and copying.

5.4.6.1. MODE SELECTION

When the motor attached to the Drive Motor Gear rotates counterclockwise (CCW), Swing Gear A-2 engages the CAM and the CAM turns counterclockwise to select a mode. (See Fig. A.) There are three mode options controlled by the Switch: A: Transmitmode, B: Receive mode and C: Copy mode. In Fig. B, you can see which mode is selected by the position of the rib in the CAM.
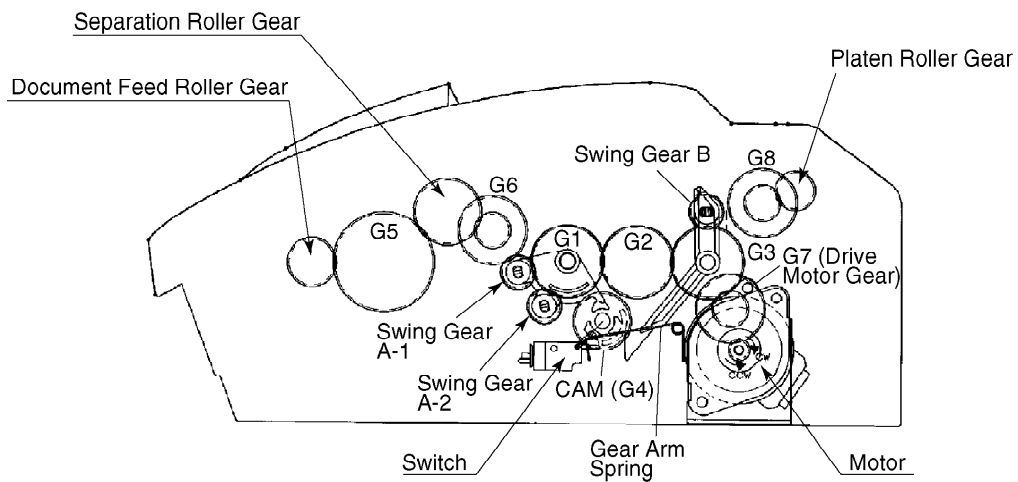
Fig. A [The operation is in the Transmit mode (A).]

A: Transmit mode   B: Receive mode   C: Copy mode
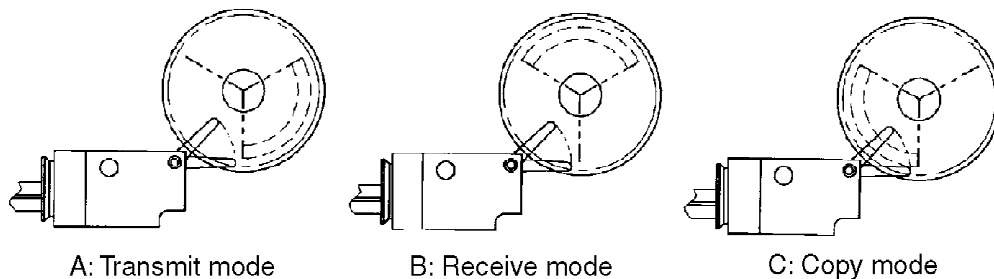
Fig. B

5.4.6.2. MODE OPERATION

Once a mode is selected, the Drive Motor Gear rotates clockwise (CW) and then the Swing Gear A-1 controls the mode operation.

A: Transmit mode
Swing Gear A-1 engages G6 and conveys its drive power to the Separation Roller Gear for pre-feeding documents.

B: Receive mode
Swing Gear B engages G8 and conveys its drive power to the Platen Roller Gear for printing the received data.

C: Copy mode
Swing Gear A-1 and B engage Gears 6 and 8 respectively and drive both the Separation Roller Gear and the Platen Roller Gear for feeding documents and recording paper in the copying operation.

5.4.6.3. MECHANICAL MOVEMENTS IN THE MAIN OPERATIONS
5.4.6.3.1. IDLE STATUS

```
            ┌─────────────────────┐
            │      Power ON        │
            └─────────────────────┘
                      │
            ┌─────────────────────────────────┐
            │ The motor rotates CCW until the │
            │ Switch turns ON.                │
            └─────────────────────────────────┘
                      │
            ┌─────────────────────┐   NO
            │  The Switch is ON   │──────────┐
            └─────────────────────┘          │
                      │ YES                   │
                              ┌──────────────────────────────────┐
                              │ "Call service 2" is displayed.   │
                              └──────────────────────────────────┘
                      │◄────────────────────────────┘
            ┌─────────────────────┐
            │        END          │
            └─────────────────────┘
```

5.4.6.3.2. SCANNING

```
        ┌───────────────────────────────┐  NO
        │ When the document is set, in  │──────►  See 2.3.10. SENSOR SECTION
        │ paper tray does the Document  │
        │ Sensor (PS1) turn ON ?        │
        └───────────────────────────────┘
                    │ YES
        ┌───────────────────────────────┐
        │ The motor rotates CW and the  │
        │ document is pre-fed.          │
        └───────────────────────────────┘
                    │
           ┌─────────────────────┐
           │  Press the dial key.│
           └─────────────────────┘
                    │
           ┌─────────────────────┐
           │ Press the start key.│
           └─────────────────────┘
                    │
        ┌───────────────────────────────┐  NO
        │ Does the motor rotate CW and  │──────►  Error is displayed.
        │ is the Read Position Sensor   │
        │ (PS2) ON?                     │
        └───────────────────────────────┘
                    │ YES
        ┌─────────────────────────────────────┐
        │ The motor rotates CW and the        │
        │ document data is scanned by the     │
        │ Image Sensor until the Read         │
        │ Position Sensor (PS2) turns OFF.    │
        └─────────────────────────────────────┘
                    │
        ┌───────────────────────────────┐
        │ The motor rotates cow and the │
        │ document is ejected.          │
        └───────────────────────────────┘
                    │
           ┌─────────────────────┐
           │        END          │
           └─────────────────────┘
```

CROSS REFERENCE:
SENSOR SECTION ()

5.4.6.3.3. PRINTING

```
┌─────────────────────────────────────┐
│ Is the recording paper installed in the │
│      paper cassette properly ?       │
└─────────────────────────────────────┘
                 │ YES
                 ▼
      ┌──────────────────────┐
      │  Is the data received ? │
      └──────────────────────┘
                 │ YES
                 ▼
┌─────────────────────────────────────┐
│ The motor rotates CCW and the       │
│ CAM is set to the Receive mode (B). │
└─────────────────────────────────────┘
                 │
                 ▼
┌─────────────────────────────────────┐
│ The motor rotates CW and the received │
│ document is printed.                │
└─────────────────────────────────────┘
                 │
                 ▼
┌─────────────────────────────────────┐
│ The motor rotates CCW and the recording │
│ paper is ejected.                   │
└─────────────────────────────────────┘
                 │
                 ▼
┌─────────────────────────────────────┐
│ The motor rotates CW and the CAM is set to │
│ the Transmit mode (A).              │
└─────────────────────────────────────┘
                 │
                 ▼
         ┌──────────────┐
         │     END      │
         └──────────────┘
```
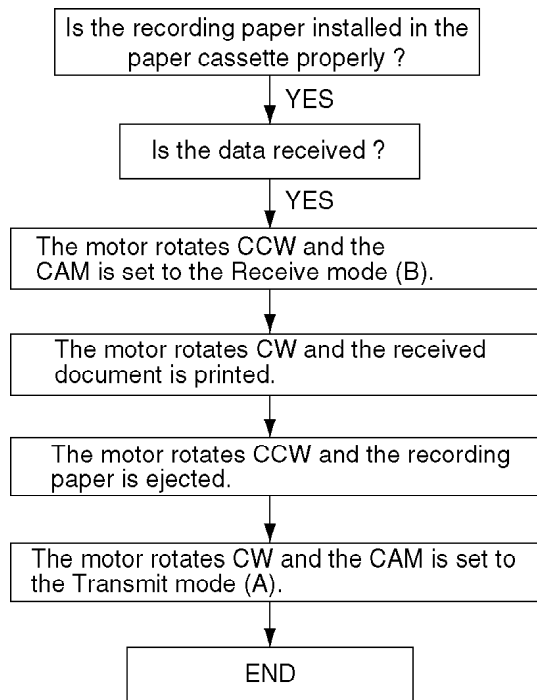
Note:

See 6.5. SENSERS AND SWITCHES.

5.4.6.3.4. COPYING

When the document is set in the paper tray, does the Document Sensor (PS1) turn ON ? → No → Refer to **2.3.10. SENSOR SECTION**

↓ YES

The motor rotates cow and the document is pre-fed.

↓

Press the start key.

↓

The motor rotates cow and the Read Position Sensor (PS2) is ON.

↓

The motor rotates cow and the CAM is set to the Copy mode (C).

↓

The motor rotates cow and the document data is scanned by the Image Sensor and the recording paper is printed until the Read Position Sensor (PS2) turns OFF.

↓

The motor rotates cow and the CAM is set to the Receive mode (B).

↓

The motor rotates cow and the recording paper is ejected.

↓

The motor rotates cow and the CAM is set to the Transmit mode (A).

↓

The motor rotates cow and the document is ejected.

↓

END

CROSS REFERENCE:
SENSOR SECTION ()

5.5. SENSORS AND SWITCHES

All of the sensor and switches are shown below.

Sensor Circuit Location	Sensor	Sensor or Switch Name	Message Error
Digital	SW3	Motor Position	———
Analog	SW1	Cover Open and Paper set	[CHECK COVER] and [OUT OF PAPER]
	SW2	Hook SW	———
Operation Panel	PS2	Document Read Position	[REMOVE DOCUMENT]
	PS1	Document	[CHECK DOCUMENT]

Document Sensor
Read Position Sensor
Document Exit Roller
Recording Paper Sensor
Platen Roller
Separation Roller
SWITCH 3
MOTOR
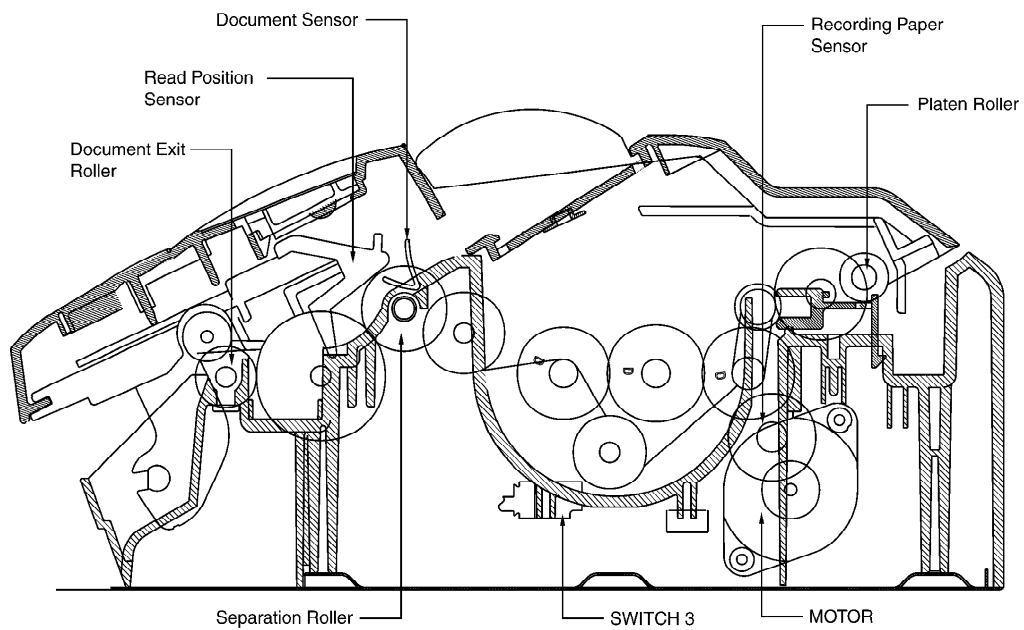
5.5.1. MOTOR POSITION SENSOR

This sensor is a detection switch for recording the position of the CAM.
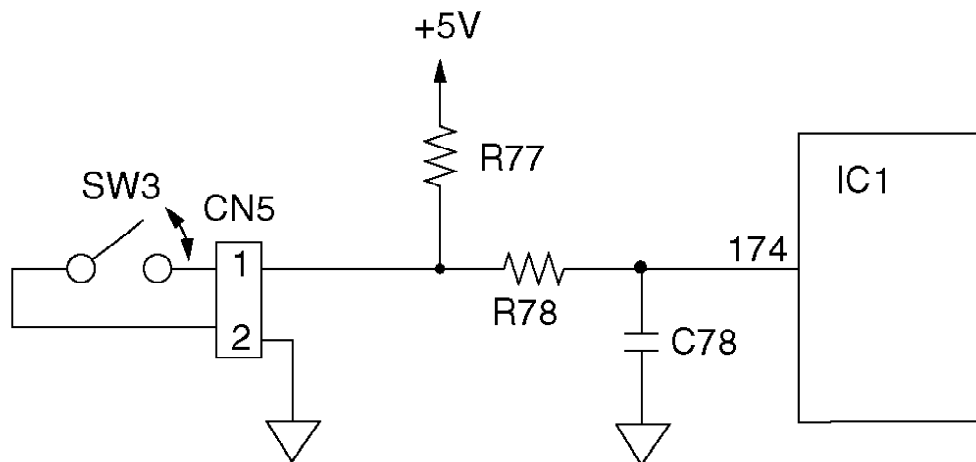
Digital Board	
	Signal (IC1-174 Pin)
Home position	Low level
Other	High level

5.5.2. COVER OPEN AND PAPER SET SWITCH (SW1)

When there is no recording paper, the plate is separated from the switch lever and the switch turns off. / Pin 9 of CN101 (Analog board) becomes a high level. / When there is recording paper, the plate pushes the switch lever and the switch turns ON. / Pin 9 of CN101 (Analog board) becomes a low level.

PLATE

+5V

R2

CN1

SW1

R1

9

C1
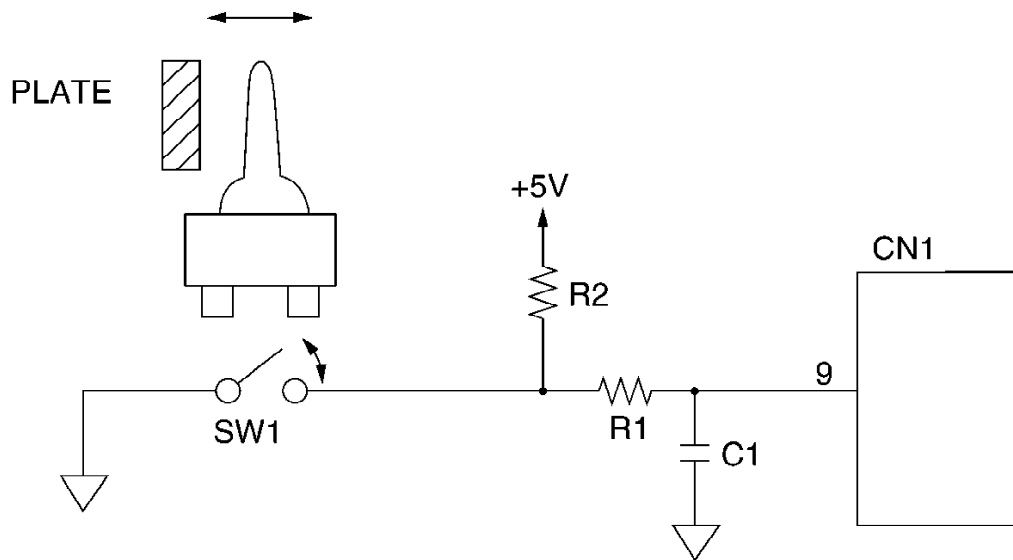
Analog Board	
	Signal (CN1-9 Pin)
Paper	Low level
No paper	High level

5.5.3. READ POSITION (PS2)

When a document is brought to the read position, the shelter plate passes the sensor light, the photo transistor becomes ON, and the input signal of the CN2-5 pin (Operation) becomes a low level. When there is no document at the read position, the shelter plate closes the sensor light, the photo transistor becomes OFF, and the input signal of the CN2-5 pin (Operation) becomes a high level. (When checking this sensor, CN1-8 pin, 2pin becomes low level).
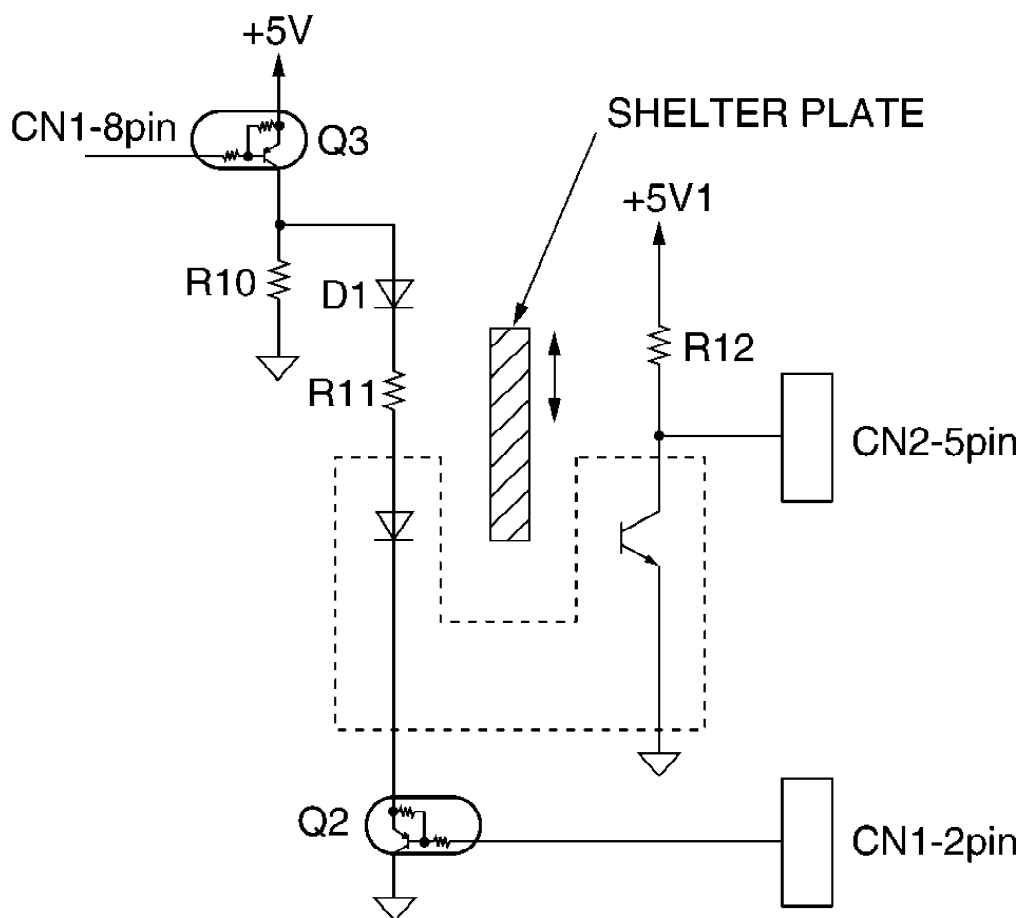
Operation Board		
	Photo transistor	Signal (CN2-5 Pin)
Out of the Read Position	OFF	High level
At the Read Position	ON	Low level

5.5.4. DOCUMENT SENSOR (PS1)

When a document is set, the shelter plate closes the sensor light, the photo transistor becomes OFF, and the input signal of the CN2-5 pin (Operation) becomes a high level. When there is no document, the shelter plate passes the sensor light, the photo transistor becomes ON, and the input signal of the CN2-5 pin (Operation) becomes a low level. / (When checking this sensor, the CN1-8 pin, 3pin becomes a low level.)
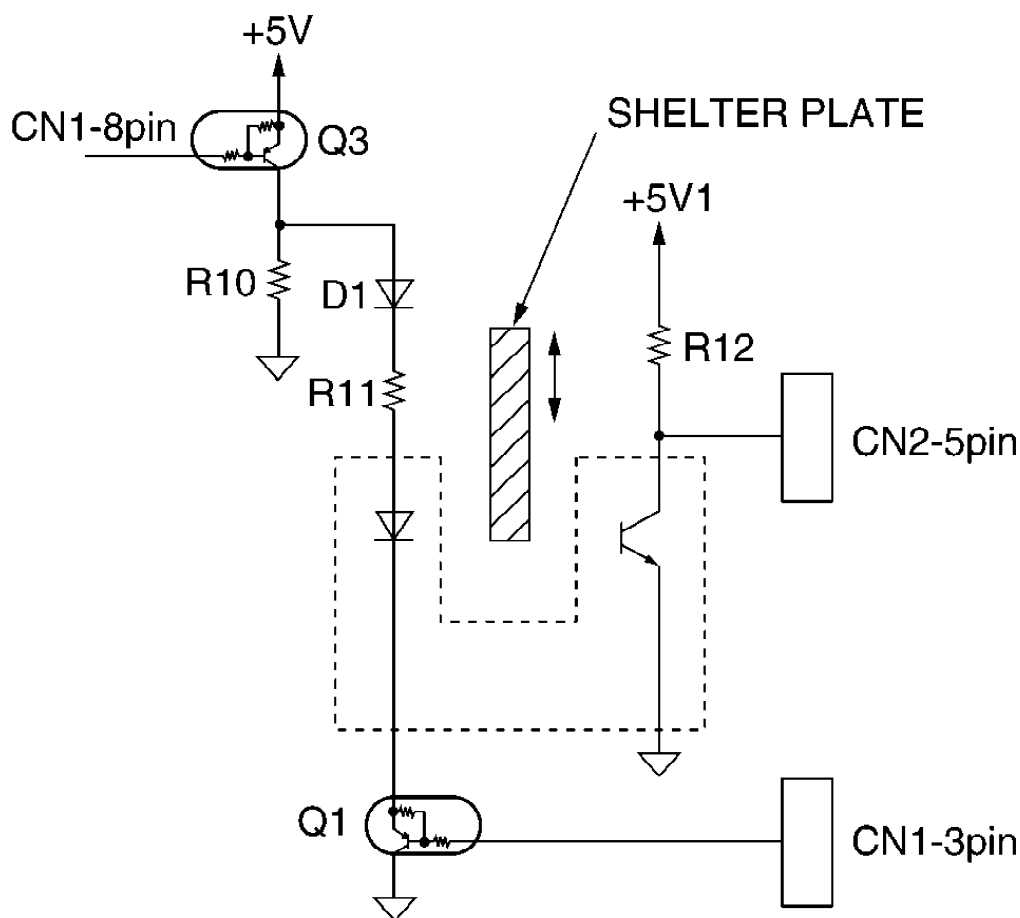
Operation Board		
	Photo transistor	Signal (CN2-5 Pin)
No document	ON	Low level
Set document	OFF	High level

5.6. MODEM SECTION

5.6.1. FUNCTION

The unit uses a 1 chip modem (IC1), enabling it to act as an interface between the control section for FAX sending and receiving, and the telephone line. During a sending operation, the digital image signals are modulated and sent to the telephone line. During a receiving operation, the analog image signals which are received via the telephone line are demodulated and converted into digital image signals. The communication format and procedures for FAX communication are standardized by ITU-T. This 1 chip modem (IC1) has hardware which sends and detects all of the necessary signals for FAX communication and DTMF. / It can be controlled by writing commands from the ASIC (IC1) to the register in the modem (IC1). / This modem (IC1) also sends DTMF signals, generates a call tone (from the speaker), and detects busy tones, dial tones and DTMF.

Overview of Facsimile Communication Procedures (ITU-T Recommendation):

1. ON ITU-T (International Telecommunications' Union.)
   The No. XIV Group of ITU-T, one of the four permanent
   organizations of the International Telecommunications Uniib
   (ITU), investigates and make recommendations on international
   standards for facsimiles.

2. Definition of Each Group

- Group I (G1)
   A-4 size documents without using formats which reduce the band
   width of a signal sent over telephone lines. / Determined in 1968. /
   Transmission for about 6 minutes at scanning line density of 3.85
   lines/mm.

- Group II (G2)
   Using reduction technology in the modulation/demodulation
   format, an A-4 size document is sent at an official scanning line
   density of 3.85 lines/mm for about 3 minutes. / Methods to
   suppress redundancy are not used. / Determined in 1976.

- Group III (G3)
   A method of suppressing redundancy in the image signal prior to
   modulation is used. An A-4 size document is sent with about one
   minute. / Determined in 1980.

- Group IV (G4)
   Transmission is via the data network. A method is provided for
   suppressing redundancy in signals prior to transmission, and
   error-free reception of transmission is possible. / The scope of
   these facsimile applications is not limited simply to transmission
   of written statements. Through symbiotic linkages with other
   communication methods, it can be expected to expand to include
   integrated services.

3. Facsimile Call Time Series
As shown in the following diagram, the facsimile call time series is divided into five phases.
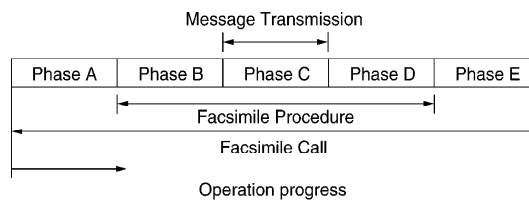
Phase A : Call setting
Call setting can be manual/automatic.
Phase B : Pre-message procedure
Phase B is a pre-processing procedure and sequence for confirming the status of the terminal, transmission route, etc. and for terminal control. It implements the terminal preparation status, determines and displays terminal constants, confirms synchronization status, etc. and prepares for transmission of facsimile messages.
Phase C : Message transmission
Phase C is the procedure for transmitting facsimile messages.
Phase D : Post message procedure
Phase D is the procedure for confirming that the message is completed and received. For continuous transmission, phase B or phase C are repeated for transmission.
Phase E : Call retrieval
Phase E is the procedure for call retrieval, that is for circuit disconnection.

4. Concerning Transmission Time
[Transmission Time] = [Control Time] + [Image Transmission Time] + [Hold Time]
Transmission time consists of the following.

Control time:
This is time at the start of transmission when the functions at the sending and receiving sides are confirmed, the transmission mode is established, and transmission and reception are synchronized.

Image transmission time:
This is the time required for the transmission of document contents (image data). In general, this time is recorded in the catalog, etc.

Hold time:
This is the time required after the document contents have been sent to confirm that the document was in fact sent, and to check for telephone reservations and/or the existence of continuous transmission.

5. Facsimile Standards

Item	Telephone Network Facsimile
	G3 Machine
Connection Control Mode	Telephone Network Signal Mode
Terminal Control Mode	T. 30 Binary
Facsimile Signal Format	Digital
Modulation Mode	PSK (V. 27 ter) or QAM (V. 29)
Transmission Speed	300 bps (Control Signal) 2400, 4800, 7200, 9600 bps (FAX Signal)
Redundancy Compression Process (Coding Mode)	1 dimension: MH Mode 2 dimension: MR Mode (K=2.4)
Resolution	Main Scan: 8 pel/mm Sub Scan: 3.85, 7.7l/mm
Line Synchronization Signal	EOL Signal
1 Line Transmission Time [ms/line]	Depends on the degree of data reduction. Minimum Value: 10, 20 Can be recognized in 40ms.

6. Explanation of Technology

a. G3 Communication Signals (T. 30 Binary Process)
For G3 facsimile communication, this is the procedure for exchanging control signals between the sending and receiving machines both before and after transmission of image signals. / Control signals at 300 bps FSK are: 1850 Hz...0, 1650Hz...1. / An example of the binary process in G3 communication is shown below.
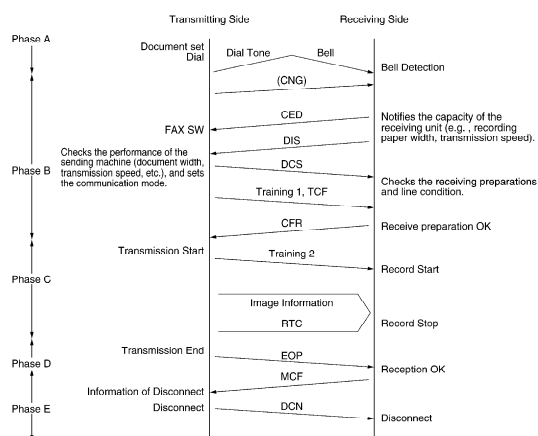
Explanation of Signals
Control signals are comprised mainly of 8-bit identification signals and of the data signals added to them. Data signals are added to DIS and DCS signals.
Signal.....DIS (Digital Identification Signal) / Identification Signal Format.....00000001
Function: / Notifies the capacity of the receiving unit. The added data signals are as follows.

(Example)

Bit No.	DIS/DTC	DCS
1	Transmitter - T.2 operation	
2	Receiver - T.2 operation	Receiver - T.2 operation
3	T.2 IOC = 176	T.2 IOC = 176
4	Transmitter - T.3 operation	
5	Receiver - T.3 operation	Receiver - T.3 operation
6	Reserved for future T.3 operation features.	
7	Reserved for future T.3 operation features.	
8	Reserved for future T.3 operation features.	
9	Transmitter - T.4 operation	
10	Receiver - T.4 operation	Receiver - T.4 operation
11, 12 (0, 0) (0, 1) (1, 0) (1, 1)	Data signaling rate V.27 ter fall back mode V.27 ter V.29 V.27 ter and V.29	Data signaling rate 2400 bit/s, V.27 ter 4800 bit/s, V.27 ter 9600 bit/s, V.29 7200 bit/s, V.29
13	Reserved for the new modulation system.	
14	Reserved for the new modulation system.	
15	Vertical resolution = 7.7 line/mm	Vertical resolution = 7.7 line/mm
16	Two-dimensional coding capability	Two-dimensional coding

Bit No.	DIS/DTC	DCS
17, 18	**Recording width capabilities**	**Recording width**
(0, 0)	**1728 picture elements along scan line length of**	**1728 picture elements along scan line length of**
(0, 1)	**215 mm ± 1%**	**215 mm ± 1%**
	1728 picture elements along scan line length of	**2432 picture elements along scan line length of**
	215 mm ± 1% and	**303 mm ± 1%**
	2048 picture elements along scan line length of	
(1, 0)	**255 mm ± 1% and**	
	2432 picture elements along scan line length of	**2048 picture elements along scan line length of**
	303 mm ± 1%	**255 mm ± 1%**
(1, 1)	**1728 picture elements along scan line length of**	
	215 mm ± 1% and	
	2048 picture elements along scan line length of	**Invalid**
	255 mm ± 1%	
	Invalid	
19, 20	**Maximum recording length capability**	**Maximum recording length**
(0, 0)	**A4 (297 mm)**	**A4 (297 mm)**
(0, 1)	**Unlimited**	**Unlimited**
(1, 0)	**A4 (297 mm) and B4 (364 mm)**	**B4 (364 mm)**
(1, 1)	**Invalid**	**Invalid**

Signal.....DCS (Digital Command Signal) / Identification Signal Format.....X1000001
Function: / Notifies the capacity of the receiving machine obtained at DIS and announces the transmission mode of the sender. The added data signals are as follows.

(Example)

Bit No.	DIS/DTC	Standard setting	DCS
21, 22, 23 (0, 0, 0) (0, 0, 1) (0, 1, 0) (1, 0, 0) (0, 1, 1) (1, 1, 0) (1, 0, 1) (1, 1, 1)	Minimum scan line time capability of the receiver 20 ms at 3.85 l/mm: T7.7 = T3.85 40 ms at 3.85 l/mm: T7.7 = T3.85 10 ms at 3.85 l/mm: T7.7 = T3.85 5 ms at 3.85 l/mm: T7.7 = T3.85 10 ms at 3.85 l/mm: T7.7 = 1/2 T3.85 20 ms at 3.85 l/mm: T7.7 = 1/2 T3.85 40 ms at 3.85 l/mm: T7.7 = 1/2 T3.85 0 ms at 3.85 l/mm: T7.7 = T3.85		Minimum scan line time 20 ms 40 ms 10 ms 5 ms 0 ms
24	Extend field	1	Extend field
25	2400 bit/s handshaking	0	2400 bit/s handshaking
26	Uncompressed mode	0	Uncompressed mode
27	Error correction mode	0	Error correction mode
28	Set to "0".	0	Frame size 0 = 256 octets 1 = octets
29	Error limiting mode	0	Error limiting mode
30	Reserved for G4 capability on PSTN	0	Reserved for G4 capability o
31	Unassigned	0	
32	Extend field	1	Extend field
33 (0) (1)	Validity of bits 17, 18 Bits 17, 18 are valid Bits 17, 18 are invalid	0	Recording width Recording width indicated b 18 Recording width indicated b field bit / information
34	Recording width capability 1216 picture elements along scan line length of 151 ± mm 1%	0	Middle 1216 elements of 172 elements
35	Recording width capability 864 picture elements along scan line length of 107 ± mm 1%	0	Middle 864 elements of 1728 elements
36	Recording width capability 1728 picture elements along scan line length of 151 ± mm 1%	0	Invalid
37	Recording width capability 1728 picture elements along scan line length of 107 ± mm 1%	0	Invalid
38	Reserved for future recording width capabilities.	0	
39	Reserved for future recording width capabilities.	0	
40	Extend field	1	Extend field
41	Semi super time / mm	1	
42	Semi super time / mm	0	
43	Super time	0	

Bit No.	DIS/DTC	Standard setting	DCS
44	Inch	0	
45	mm	1	
46	MSC/SF	0	
47	Select Polling	0	
48	EXT	0	

Note 1 - Standard facsimile units conforming to T.2 must have the following capability: Index of cooperation (IOC)=264.

Note 2 - Standard facsimile units conforming to T.3 must have the following capability: Index of cooperation (IOC)=264.

Note 3 - Standard facsimile units conforming to T.4 must have the following capability: Paper length=297 mm.

Signal	Identification Signal Format	Function
Training 1	—————————	A fixed pattern is transmitted to the receiving at a speed (2400 to 9600 bps) designated by and the receiving side optimizes the automat equalizer, etc., according to this signal.
TCF (Training Check)	—————————	Sends 0 continuously for 1.5 seconds at the speed as the training signal.
CFR (Confirmation to Receive)	X0100001	Notifies the sending side that TCF has been properly received. If TCF is not properly rece FTT (Failure To Train) X0100010 is relayed to sender. The sender then reduces the transmission speed by one stage and initiate training once again.
Training 2	—————————	Used for reconfirming the receiving side like training 1.
Image Signal	Refer to the next page.	—————————
RTC (Return to Control)	—————————	Sends 12 bits (0...01 × 6 times) to the receive the same speed as the image signal and noti completion of transmission of the first sheet
EOP (End of Procedure)	X1110100	End of one communication
MCF (Message Confirmation)	X0110001	End of 1 page reception
DCN (Disconnect)	X1011111	Phase E starts.
MPS (Multi-Page Signal)	X1110010	Completion of transmission of 1 page. If ther still more documents to be sent, they are out instead of EOP. After MCF reception, the sen transmits an image signal of the second she
PRI-EOP (Procedural Interrupt-EOP)	X1111100	If there is an operator call from the sender, it output after RTC.
Signal	Identification Signal Format	Function
PIP (Procedural Interrupt Positive)	X0110101	This is output when an operator call is receiv

b. Redundancy Compression Process Coding Mode / This unit uses one-dimensional MH format.

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Basic Facsimile Technique

(a) Document

(b) Part of document — Facsimile

(c) Run length and image signals equivalent to (b)

	Black	4	2	4	2	8	3	
	White		15	12	16	18	13	

(d) Codification of (c) according to MH formula

00110111101010	011	110101	11	001000	011	101010
(White 400)	(Black 4)	(White 15)	(Black 2)	(White 12)	(Black 4)	(White 16)

11	0100111	000101	000011	10
(Black 2)	(White 18)	(Black 8)	(White 13)	(Black 3)

(c) Total bit number before MH codification (497 bit)
(d) Total bit number after MH codification (63 bit)

Modified Huffman (MH) Code

Run length	Code for White Line	Code for Black Line
0	00110101	0000110111
1	000111	010
2	0111	11
3	1000	10
4	1011	011
5	1100	0011
6	1110	0010
7	1111	00011
8	10011	000101
9	10100	000100
10	00111	0000100
11	01000	0000101
12	001000	0000111
13	000011	00000100
14	110100	00000111
15	110101	000011000
16	101010	0000010111
17	101011	0000011000
18	0100111	0000001000

5.6.2. MODEM CIRCUIT OPERATION

The ASIC (IC1) has all the hardware satisfying the ITU-T standards mentioned previously. / The modem is included in IC1. The signal communicates with the TEL line through the analog front end IC (IC5) of digital/analog, analog/digital convertor. The modem in IC1 is operated using the 20.736 MHz (x2) clock.

1. Facsimile Transmission/DTMF Line Send

The digital image data on the data bus is modulated in the modem (IC1), and sent to analog front end (IC5) as the digital data, then it is converted to the analog signal there. Passing through IC9 and IC6, the signal is sent to NCU section.

Refer to **CHECK SHEET** ()

2. Facsimile Reception

The analog image data which is received from the telephone line passes through the NCU section and enters pin 15 of the analog front end (IC5). The signals that enter pin 15 of the analog front end (IC5) convert the analog signals to the digital signals, then the data is sent to the modem (IC1).

Refer to **CHECK SHEET** ()

3. DTMF Transmission

The DTMF signal generated in the ASIC (IC1) is sent to the analog front end (IC5) to perform the digital/analog conversion, then output from pin 3 of IC5, and is then sent to the circuit on the same route as used for facsimile transmission.

Refer to **CHECK SHEET** ()

4. Call Tone Transmission

This is the call signal which is generated in the ASIC (IC1) and sent to the speaker.

Refer to **CHECK SHEET ()**

5. Busy/Dial Tone Detection
The path is the same as FAX receiving.

5.7. ANALOG UNIT BLOCK DIAGRAM

5.8. NCU SECTION

5.8.1. GENERAL
This section is the interface between the telephone line and external telephone. It is composed of an EXT. TEL Line relay (RLY1), bell detection circuit, EXT TEL selection circuit, pulse dialing circuit, line amplifier, sidetone circuits and multiplexer.

5.8.2. LINE RELAY (RL1)
Circuit Operation
Normally, this relay switches to the external telephone side (Break) and switches to the open side (make) when the unit starts facsimile communication. Pulse dialing is also performed by ON /OFF of the relay.
[IC1 (99) High Level → CN9 (8)] → CN1(8) → Q3 ON → RL1 (make)

5.8.3. BELL DETECTION CIRCUIT
Circuit Operation
The signal waveform for each section is indicated below. The signal (low level section) input to pin 19 of ASIC IC4 on the digital board is read.
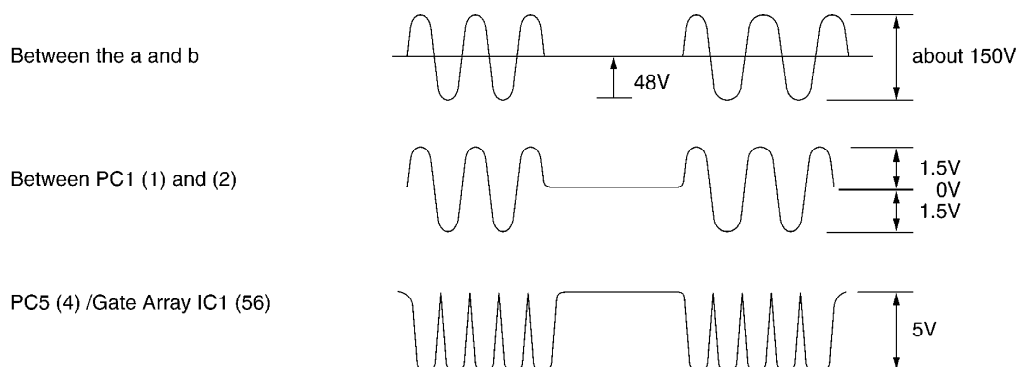
TEL LINE → PC1 (1, 2 - 4) → CN1(6) → [CN9(6) → R119 → IC1(56)]

5.8.4. PULSE DIALING
[IC1 (99) High Level → CN9 (8)] → CN1 (8) → Q3 ON → PC1 ON (make)
Refer to # 013 on the **PROGRAM MODE TABLE ()**

5.8.5. LINE AMPLIFIER AND SIDE TONE CIRCUITS

1. Circuit Operation
The reception signal received as output from line transformer T2 is given as input to C23, R33 and IC2 pin (6). / Then it is input to the reception system at an amplifier gain of 5.9 dB from pin (6). / The transmission signal is input from CN1 pin (11), and output to the TEL line through C30, R31 and T2. Without a side tone circuit,

the transmission signal would return to the reception amplifier via C30 and R31. Here, the signal output from CN1 pin (11) passes through C30, C36 and R39 and enters the amplifier IC2 pin (5). This is used to cancel the return portion of the transmission signal. This is the side tone circuit.

```
Transmission Signal: CN1(11)→C30 ──────────→ R31→ T2 ┌→TEL LINE
                                     ↓
                                    C31
                                     ↓
                                    R39
                                     ↓                          (Side Tone)
                                    C24
                                     ↓
                                    R34
                                     ↓
Reception Signal: TEL LINE→T2→C23→R33→ IC2 (5, 6-7)→ CN1(10)
```
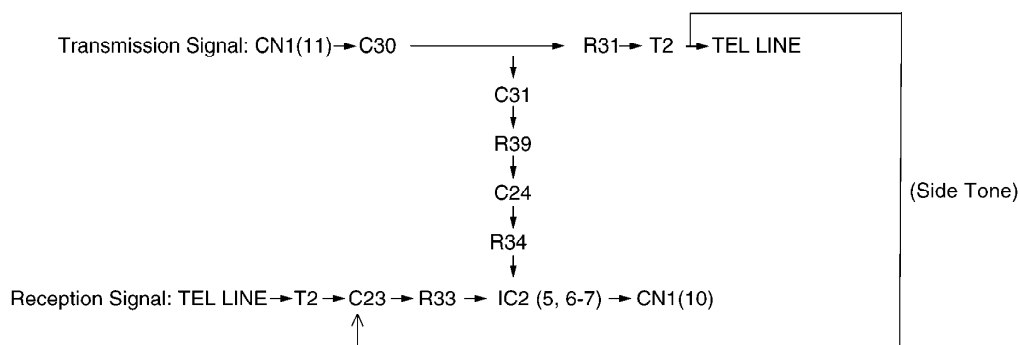
5.9. ITS (Integrated telephone System) and MONITOR SECTION

5.9.1. GENERAL

During the monitor operation, the speaker output passes through the power amplifier (IC1) [Analog board]. / The DTMF signal is output from the modem (IC1: digital board). The alarm tone, the key tone, bell tone, and beep are output from gate array IC1 (digital board). During a pulse dial operation, the monitor tone is output from gate array IC1.

5.9.2. MONITOR CIRCUIT

1. Function
This is the function when you are not holding the handset and can hear the caller's voice from the line.

2. Circuit Operation
(Monitor Signal Path)
Signals received from the telephone line are output through at the speaker via the following path.
Refer to CHECK SHEET ()

5.9.3. HANDSET CIRCUIT

1. Transmission signal
Refer to 2.3.4.4. Analog Board Section

2. Reception Signal
Refer to CHECK SHEET ()

5.9.4. MONITOR CIRCUIT

1. DTMF Monitor

(Monitor)
Refer to CHECK SHEET ()
(Handset)

2. Alarm/Beep/Key tone/Bell
Refer to CHECK SHEET ()

3. Dummy Ring Back Tone
Same with the modem signal transmission.

5.10. EXT. TEL

EXT. TEL JACK is provided for the external TEL connection. / Connect the telephone to the EXT. TEL JACK. Because the unit has the priority, EXT. TEL is disconnected when the unit is OFF-HOOK.

1. EXT. TEL DC LOOP
(Signal Path) / T → CN4(3) → POS1 → L2 → RL1(3-5) → L3 → CN5(4) → EXT.TEL → CN5(3) → L4 → R14 → L1 → CN4(4) → R

2. REMOTE RECEIVING
This is the parallel connection DTMF signal for the TEL or EXT. TEL mode between T and R. When the other party is a FAX, the unit changes to FAX receiving.
(Signal path)
Refer to CHECK SHEET ()

5.10.1. CIRCUIT DIAGRAM

5.11. OPERATION BOARD SECTION

The unit consists of an LCD (Liquid crystal display), KEYs, photo interrupters (sensor), and analog switches (for key scan). / The key scan (analog switch control, reading), sensor detection (sensor control, reading) and LCD control are all controlled by I/O of ASIC (IC1) on the digital board.

5.11.1. KEY SCAN

When CN1(8) (OPSEL) is "H", the analog switch (IC1) is available. The "KLATCH", "KSCLK" and "KTXD" control the analog switch (IC1) to read at KIN0~3.
Analog Switch (IC1) Control

	0	1	2	3	4	5	6	7
KLATCH (A)	L	H	L	H	L	H	L	H
KSCLK (B)	L	L	H	H	L	L	H	H
KTXD (C)	L	L	L	L	H	H	H	H

Key Matrix

	0	1	2	3	4	5	6	7
KIN0	╱	VOLUME HIGH (SW6)	╱	RECEIVE MODE (SW7)	╱	╱	╱	╱
KIN1	NEXT → (SW14)	MONITOR (SW13)	REDIAL/PAUSE (SW12)	COPY (SW15)	0 (SW11)	2 (SW8)	8 (SW10)	5 (SW9)
KIN2	← PREV (SW22)	VOLUME LOW (SW21)	MUTE (SW20)	STOP (SW23)	# (SW19)	3 (SW16)	9 (SW18)	6 (SW17)
KIN3	HELP (SW30)	MENU (SW29)	FLASH (SW28)	FAX/START/SET (SW31)	✳ (SW27)	1 (SW24)	7 (SW26)	4 (SW25)

5.11.2. SENSOR DETECTION

When CN1(8) (OPSEL) is "L", the detection of the document sensor and read start position sensor are available.

5.11.3. LCD CONTROL

"KTXD", "KSCLK", "KLATCH" and "KSTART" are sent as D0~D3 to control the LCD.
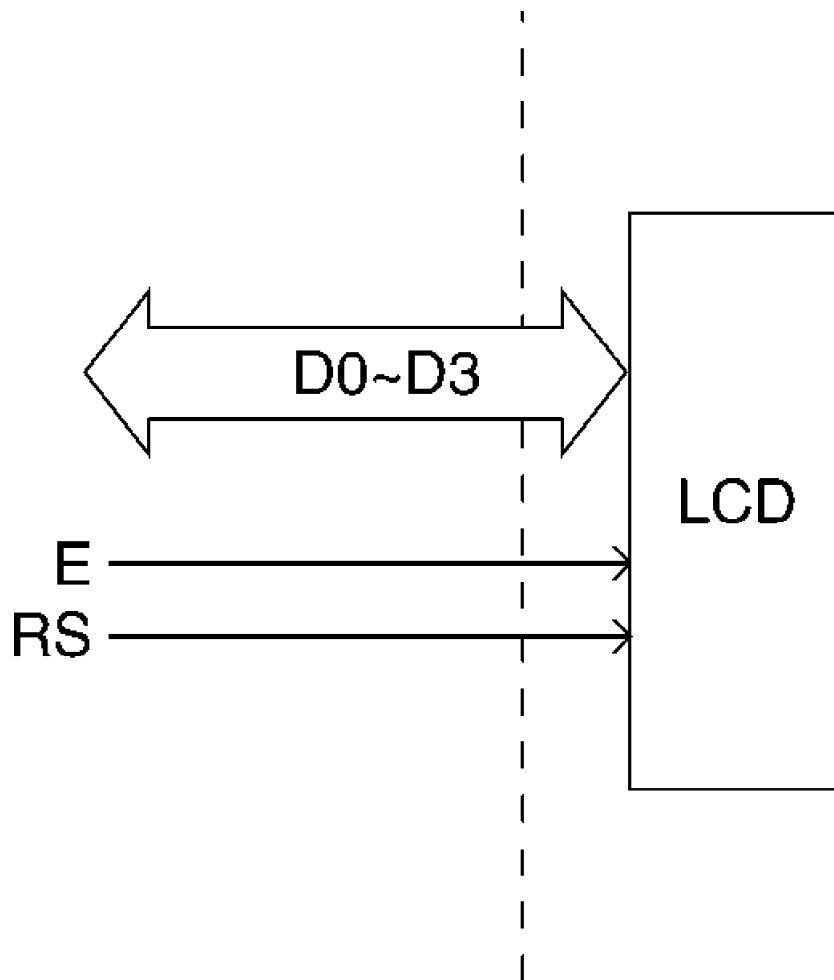
5.12. POWER SUPPLY BOARD SECTION

This power supply board uses the switching regulator method.

Block Diagram

A-B Voltage Wave Form

C-D Voltage Wave Form

E-F G-H Voltage Wave Form
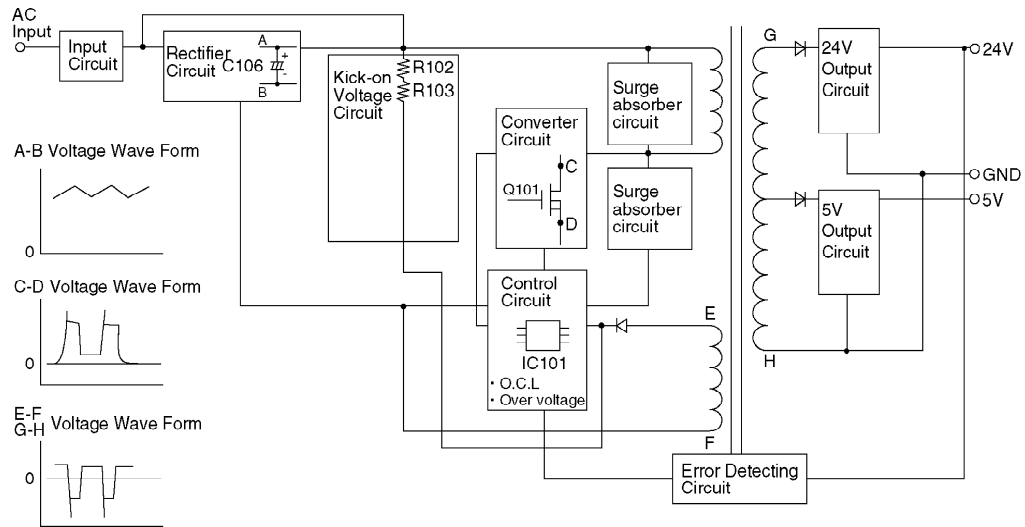
[Input Circuit]
The input current goes into the input rectifier circuit through the filter circuit. The filter circuit decreases the noise voltage and the noise electric field strength.
[Rectifier Circuit]
The input current is rectified by D101,D102,D103 and D104 and charges C106 to make DC voltage. Then it supplies power to the converter circuit.
[Kick-on voltage circuit]
Bias is applied to the Q101 gate via this circuit when the AC power is turned on and Q101 begins operating.

$T=1/f=$ fixing
$T_{ON} + T_{OFF} = T$
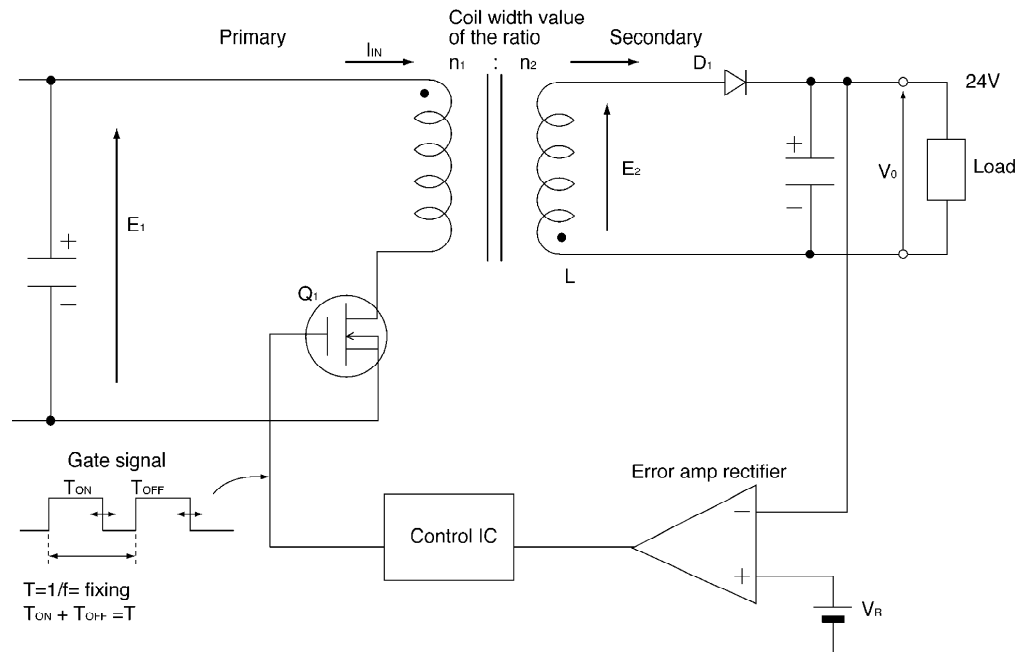
The following is an overview of how the power supply unit is controlled.
The control method of this power supply unit is pulse width modulation.
When Q_1 is ON, the energy is charged in the transformer primary coil according to E_1. When Q_1 is OFF, the energy is output from the secondary transformer as follows.
  L $\rightarrow$ D$_1$ $\rightarrow$ Load $\rightarrow$ L

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Then the power is supplied to the Load. When Q1 is ON, power is not output from the secondary side. The output voltage is fed back in the control IC according to the error amp rectifier. Then depending on how T_{ON} is controlled, stabilization occurs. Also, when the current load becomes too large, in order to decrease the voltage output, the increase in τ is controlled and the output voltage is stabilized.

Therefore, basically the timing: Ton/Toff of Q1 controls the output voltage.

Output/Input voltage value of ratio

τ = Duty ratio
$= \dfrac{Ton}{T}$
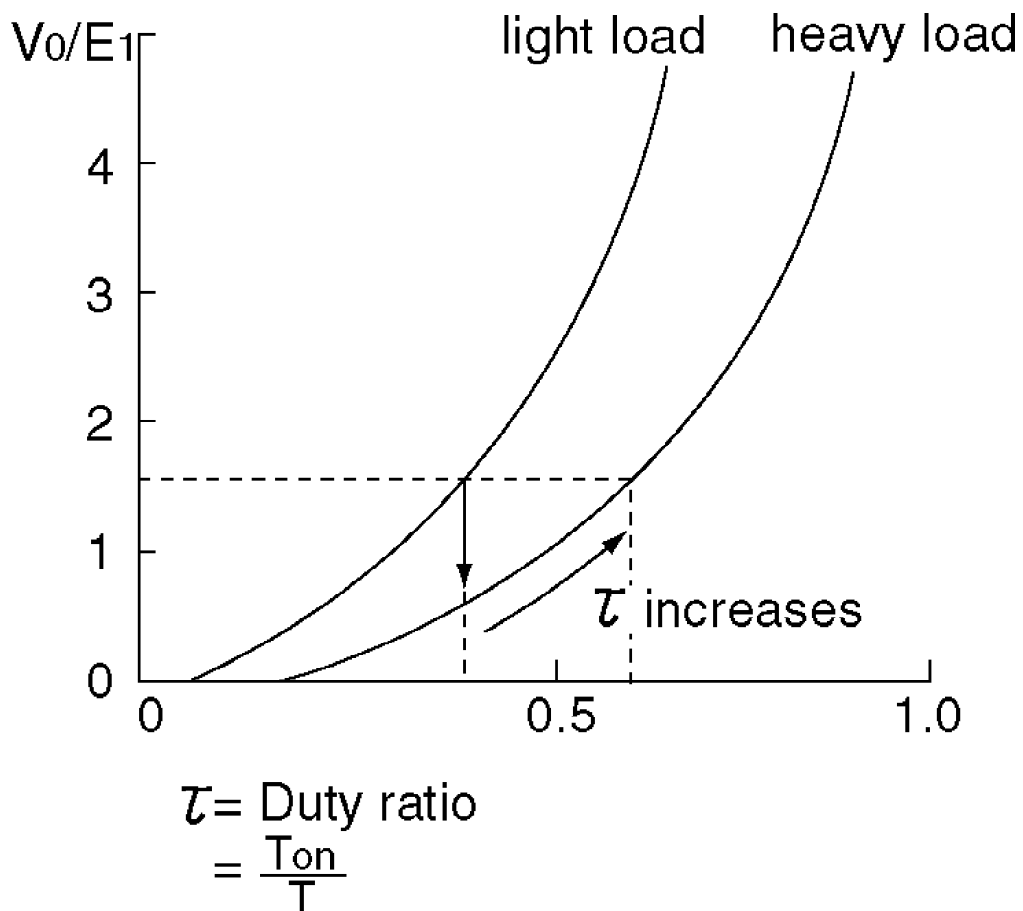
[Surge Absorber Circuit]
This circuit is for absorbing surge voltage generated by the transformer.

[Control Circuit and Detecting Circuit]
The control circuit amplifies the output with increased voltage detected in the error detecting circuit. Then it drives the main transistor.

In this power supply, the duty ratio is defined by changing the ON period of the main transistor. This is shown as follows.

When the output voltage of the 24V circuit increases, the current of the photo coupler PC101 increases, the pulse width of the output control IC becomes narrower and the ON period of Q101 becomes shorter.

[Over Current Limiter (O.C.L)]
The highest drain current (Q101) is limited by a limiter circuit (IC101) of 24V. The 24V output is

limited by this circuit.
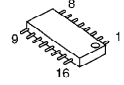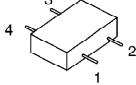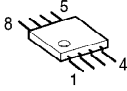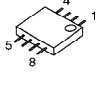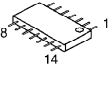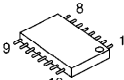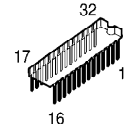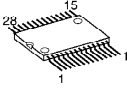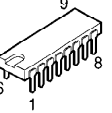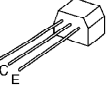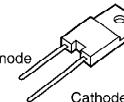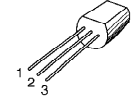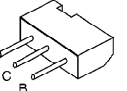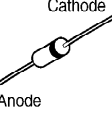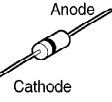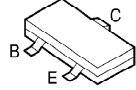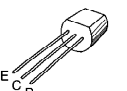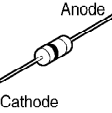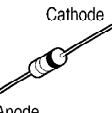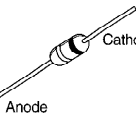
[Over Voltage Circuit]

If the 24V output increases because the error detecting circuit or control circuit is broken, IC101 will recognize this signal and output becomes 0V.

Dummy load method (to quickly check the power supply output)

Refer to POWER SUPPLY BOARD SECTION ()

6. TERMINAL GUIDE OF THE ICs TRANSISTORS AND DIODES

PQVICM4051BF	PFVIS80842AN	PQVINJM4558M PQVIMC34119M PQVINJM2904F	PFVTSI4431DY PFVIT7E05	PQVITC4066BF
PFDITC35133F	PFWIFT71LA	PQVICX58257C	PFVIT2003APS	2SC1741S 2SA933
PFVDSF5LC20U	2SK2640 PFVITA7805F	2SB1322	1SS133	MA165,MA4020
PQVTDTC114EU PQVTDTA143EU,PQVTDTC143E 2SB1197K,2SC4155R 2SB1218A, 2SD1819A	2SC1740S	PFVD1N4005,MA4220 PFVDD1NL20U,MA7200	PFVDRMRLS245 MA4056	
PQVDRLS73T	MA2300,MA4030 MA4075M			

7. FIXTURES AND TOOLS

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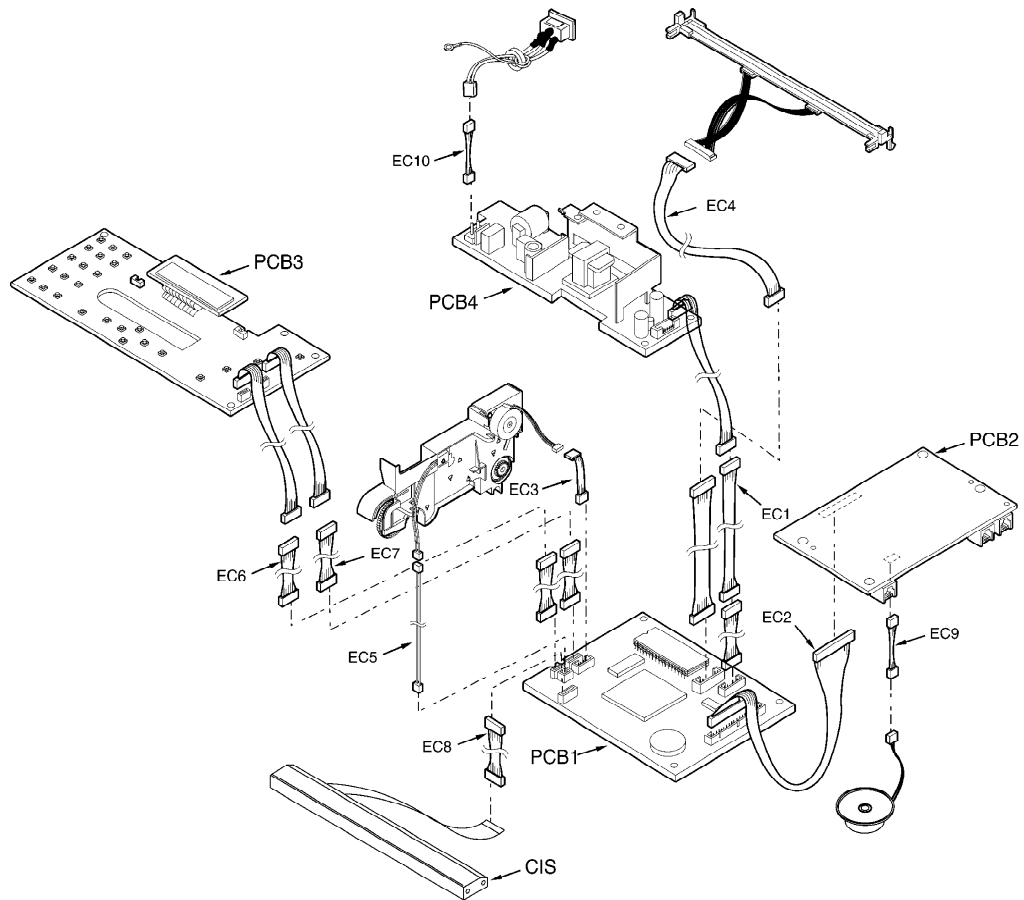
8. CABINET, MECHANICAL AND ELECTRICAL PARTS LOCATION

8.1. OPERATION PANEL SECTION
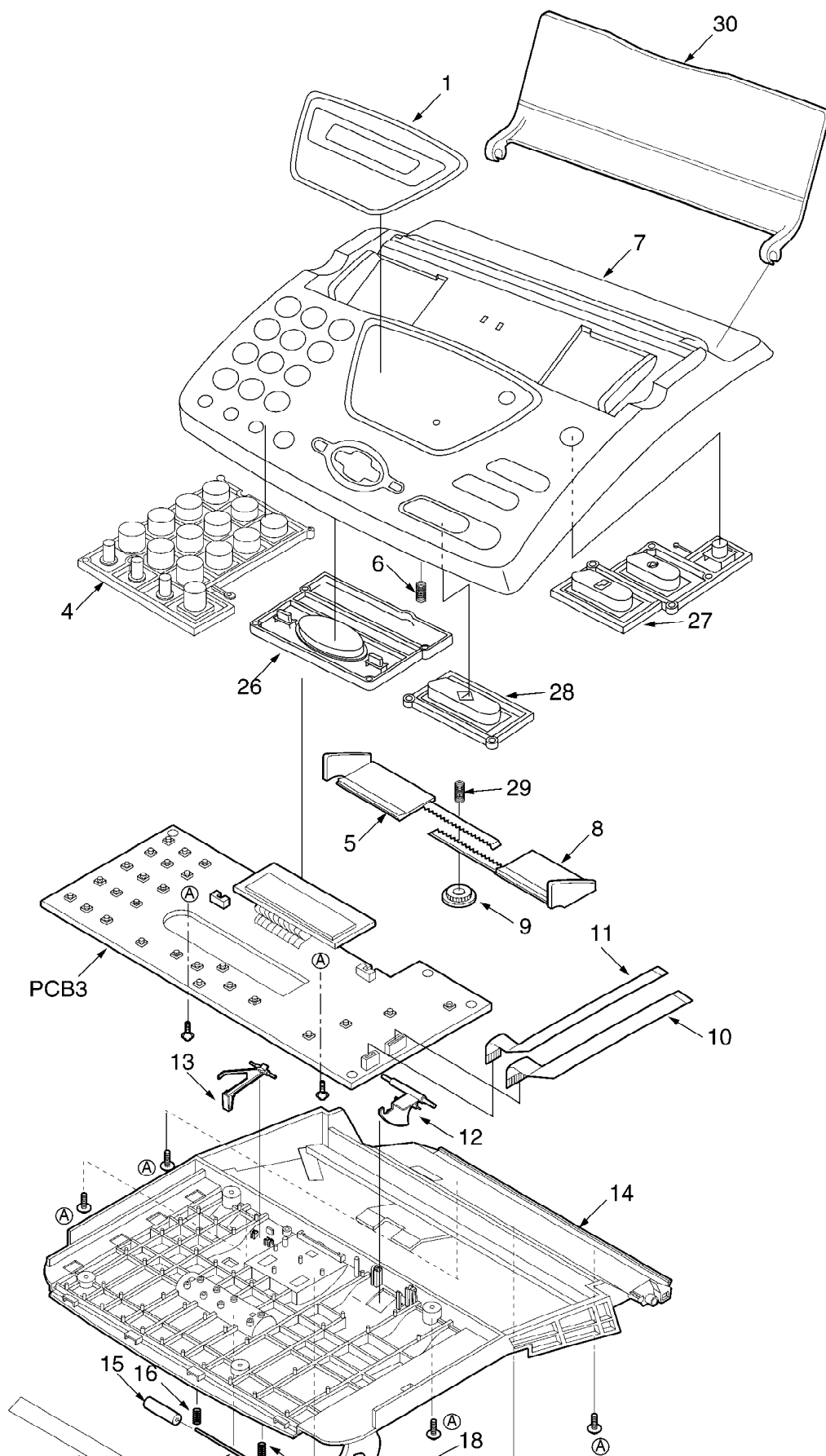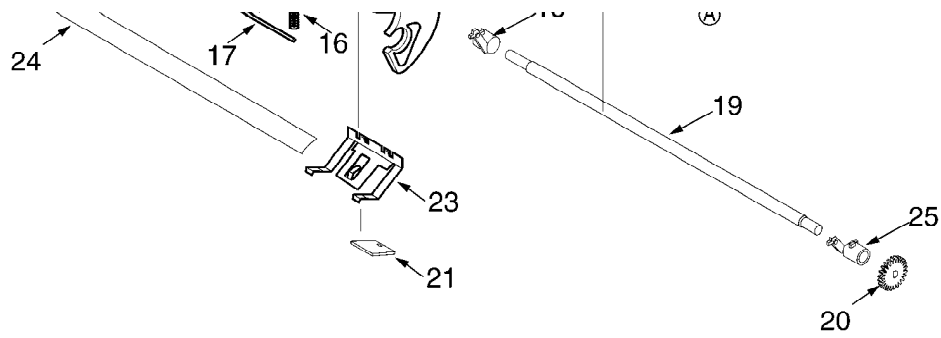
8.2. UPPER CABINET SECTION
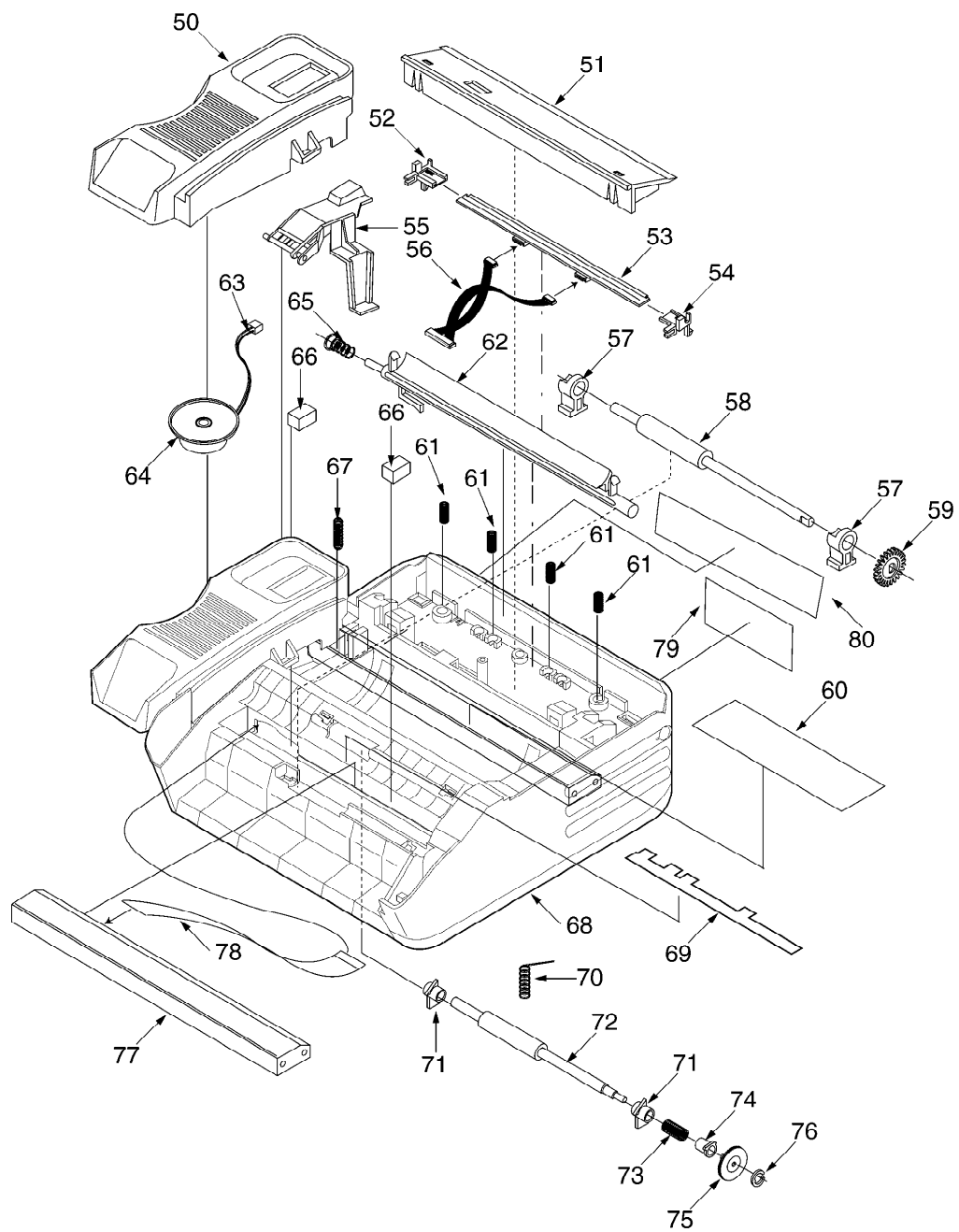
8.3. LOWER CABINET/P.C.B. SECTION

Refer to
8.4. MOTOR SECTION
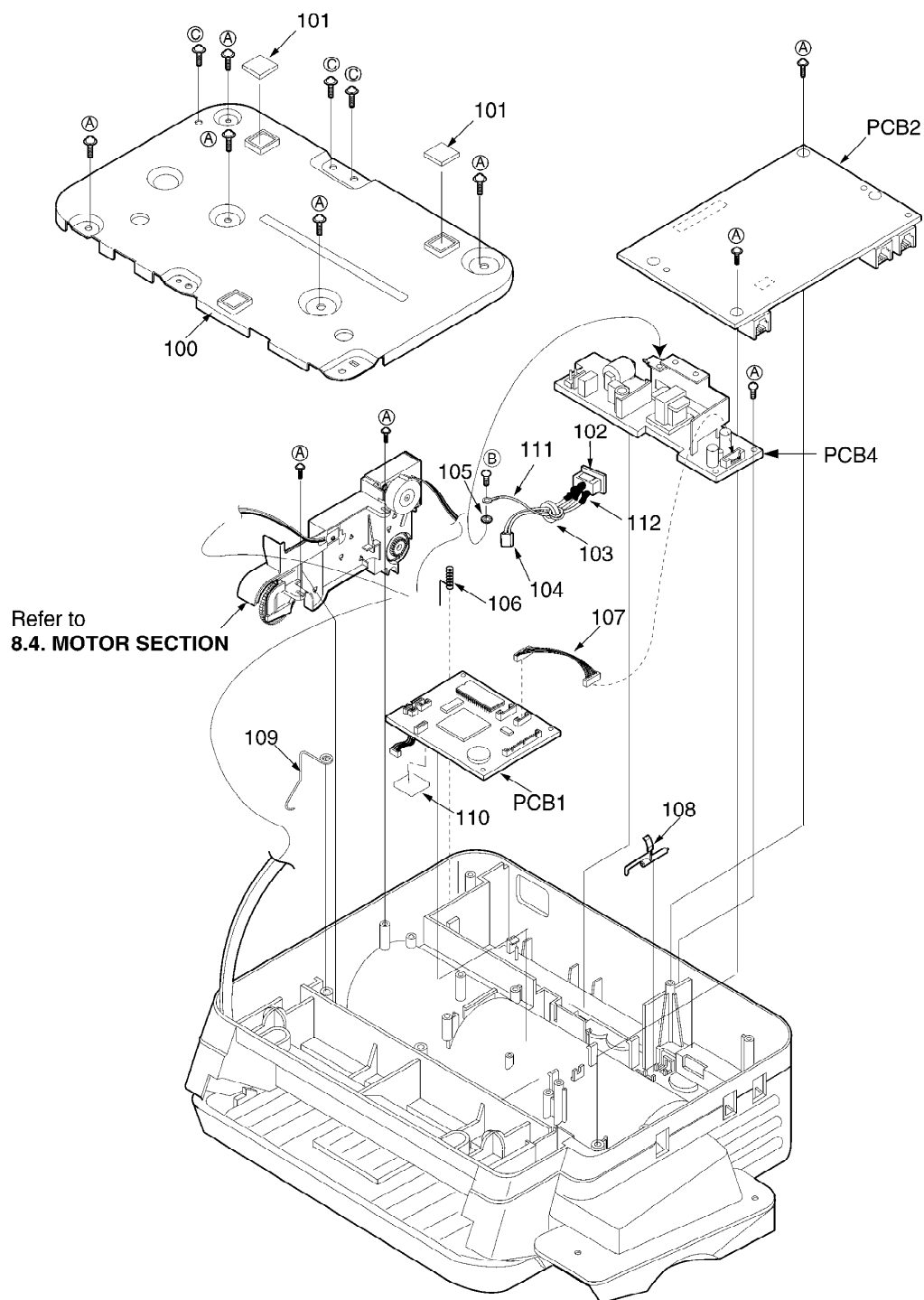
CROSS REFFERENCE:
MOTOR SECTION ()

8.4. MOTOR SECTION

8.5. ACTUAL SIZE OF SCREWS

	Part No.	Illustration
(A)	XTW3 + S10P	
(B)	XSB4 + 6	
(C)	XSN3 + W6FZ	

9. ACCESSORIES AND PACKING MATERIALS
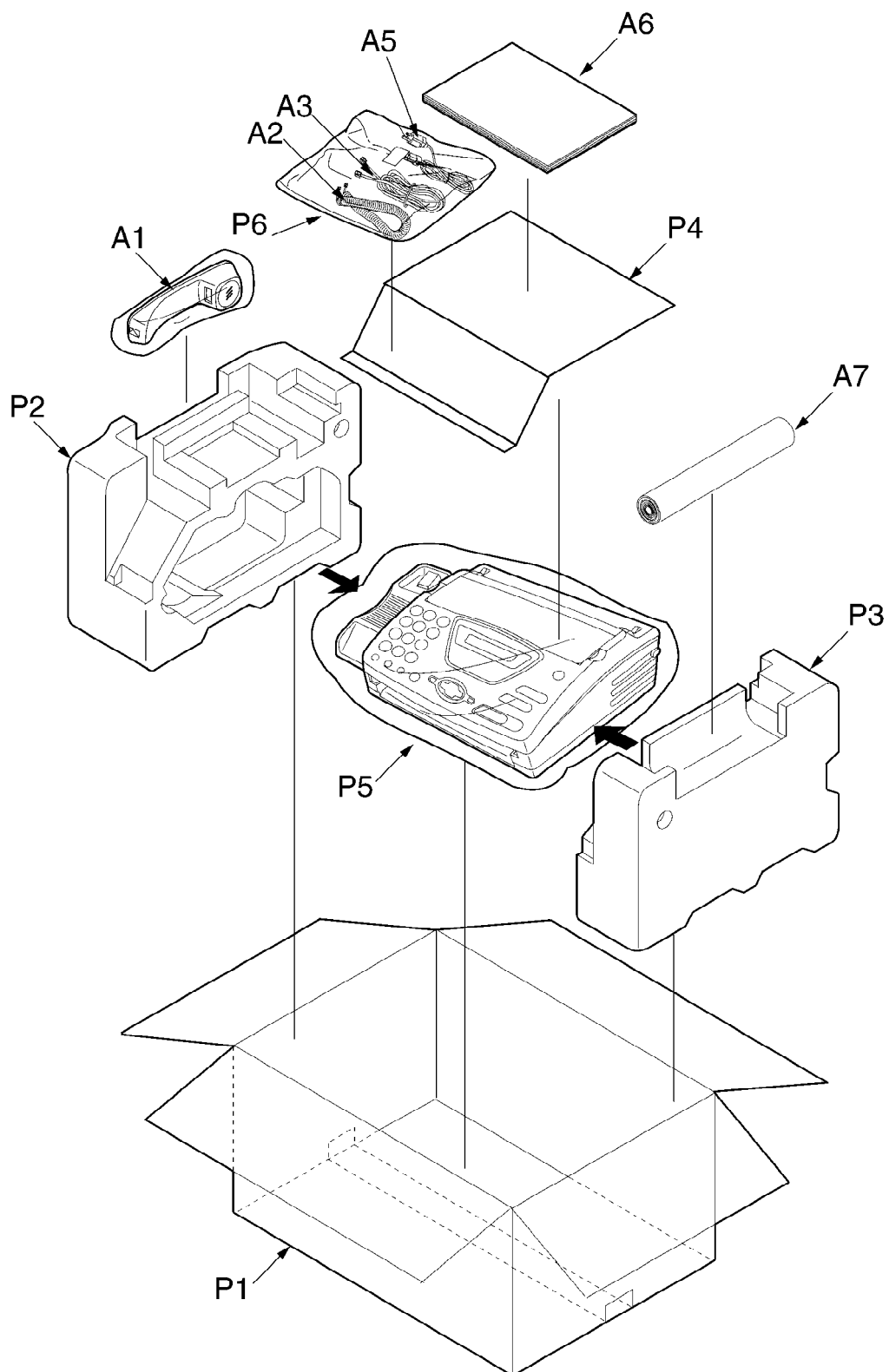
10. REPLACEMENT PARTS LIST

Notes:

1. **The marking (RTL) indicates that the Retention Time is limited for this item.**
   After the discontinuation of this assembly in production, the item will continue to be available for a specific period of time. The retention period of availability is dependent on the type of assembly, and in accordance with the laws governing parts and product retention.
   After the end of this period, the assembly will no longer be available.

2. **Important safety notice / Components identified by ⚠ mark have special characteristics important for safety. When replacing any of these components, use only manufacture's specified parts.**

3. **The S mark indicates service standard parts and may differ from production parts.**

4. **RESISTORS & CAPACITORS / Unless otherwise specified; / All resistors are in ohms (Ω) K=1000 Ω , M=1000k Ω / All capacitors are in MICRO FARADS (μ F) P= μ μ F / *Type & Wattage of Resistor**

Type

ERC:Solid	ERX:Metal Film	PQRD:Carbon
ERD:Carbon	ERG:Metal Oxide	PQRQ:Fuse
PQ4R:Chip	ERO:Metal Film	ERF:Wire Wound

Wattege

10,16,18:1/8W	14,25,S2:1/4W	12,50,S1:1/2W	1:1W	2:2W	5:5W

ECFD:Semi-Conductor	ECCD,ECKD,PQCBC,PQVP : Ceramic
ECQS:Styrol	ECQM,ECQV,ECQE,ECQU,ECQB : Polyester
PQCBX,ECUV:Chip	ECEA,ECSZ,ECOS : Electrolytic
ECMS:Mica	ECQP : Polypropylene

Voltage

ECQ Type	ECQG ECQV Type	ECSZ Type	Others	
1H : 50V	05 : 50V	OF : 3.15V	OJ : 6.3V	1V : 35V
2A : 100V	1 : 100V	1A : 10V	1A : 10V	50,1H : 50V
2E : 250V	2 : 200V	1V : 35V	1C : 16V	1J : 63V
2H : 500V		OJ : 6.3V	1E,25 : 25V	2A : 100V

10.1. CABINET AND ELECTRICAL PARTS

10.1.1. OPERATION PANEL SECTION

Ref. No.	Part No.	Part Name & Description	Remarks
1	PFGP1213Z	PANEL, LCD	
2	Not Used		
3	Not Used		
4	PFBX1171Z1	PUSH BUTTON, DIAL	S
5	PFKR1025Z1	GUIDE, DOCUMENT (LEFT)	S
6	PFUS1170Z	TORSION SPRING, DOCUMENT LEVER	
7	PFGG1172Z1	GRILLE, OPERATION PANEL	S
8	PFKR1026Z1	GUIDE, DOCUMENT (RIGHT)	S
9	PFDG1015Y	GEAR, DOCUMENT GUIDE	
10	PFJE1029Z	LEAD WIRE	
11	PFJE1006Z	LEAD WIRE	
12	PFDE1096Z	LEVER, DOCUMENT DETECTION	
13	PFDE1100Z	LEVER, READ DETECTION	
14	PFUV1052Y	COVER, OPERATION	
15	PQDR9685Y	ROLLER, SUPPORT	
16	PFUS1171Z	TORSION SPRING, ROLLER	
17	PFDF1017Z	SHAFT	
18	PFDJ1020Z	SPACER, PLATEN (LEFT)	
19	PFDN1033Z	ROLLER, PLATEN	
20	PFDG1123Z	GEAR, PLATEN	
21	PFHG1064Z	RUBBER PARTS, SEPARATION	
22	Not Used		
23	PFUS1173Z	TORSION SPRING, DOCUMENT FEED	
24	PFHX1251Z	PLASTIC PARTS, READING SHEET	
25	PFDJ1021Z	SPACER, PLATEN (RIHGT)	
26	PFBX1172Z1	PUSH BUTTON, FUNCTION NAVI	S
27	PFBX1173Z1	PUSH BUTTON, COPY/STOP	S
28	PFBC1094Z1	PUSH BUTTON, START	S
29	PFUS1222Z	SPRING, SLIDER	
30	PFKS1070Z1	TRAY, DOCUMENT	

10.1.2. UPPER CABINET/THERMAL HEAD SECTION

Ref. No.	Part No.	Part Name & Description	Remarks
50	PFKM1049Z1	CABINET BODY, HANDSET CRADLE	S
51	PFHR1132Z	COVER, HEAD	
52	PFDE1180Z	GUIDE, HEAD (LEFT)	
53	PFJHS026Z	PRINTER UNITS, THERMAL HEAD	
54	PFDE1181Z	GUIDE, HEAD (RIGHT)	
55	PFBH1011Z1	PUSH BUTTON, HOOK	S
56	PFJS11Q45Z	CONNECTOR, 11 PIN	
57	PFDJ1018Z	COVER, ROLLER HOLDER	
58	PFDN1032Z	ROLLER, DOCUMENT FEED	
59	PFDG1122Z	GEAR, EXIT ROLLER	
60	PFQT1908Z	INDICATION LABEL, PAPER CAUTION	
61	PFUS1172Y	TORSION SPRING, THERMAL HEAD	
62	PFDE1102Z1	LEVER, LOCK	S
63	PFJS02Q42Z	CONNECTOR, 2 PIN	
64	PFAS50P006Z	SPEAKER	
65	PFUS1179Z	TORSION SPRING, LOCK LEVER	
66	PFHE1019Z	INSULATOR, IMAGE SENSOR FORM	
67	PFUS1176Z	TORSION SPRING, OPERATION PANEL OPEN	
68	PFKM1048T1	CABINET BODY, MAIN	S
69	PFHX1268Y	PLASTIC PARTS, IMAGE SENSOR SHEET	
70	PFUS1181Z	TORSION SPRING, HEAD EARTH	
71	PFDJ1013Y	SPACER, ROLLER	
72	PFDN1034Z	ROLLER, SEPARATION	
73	PQUS10055Z	SPRING, ONE WAY	S
74	PFDE1059Z	SPACER, DELAY	
75	PFDG1124Z	GEAR, SEPARATION ROLLER	
76	XUC2FY	RETAINING RING	
77	N2GBBE000001	PHOTO ELECTRIC TRANSDUCER, IMAGE SENSOR	S
78	PFJE1005Z	LEAD WIRE, IMAGE SENSOR	
79	PFGT1922Z-M	NAME PLATE	
80	PFQT1186Y	INDICATION LABEL, CAUTION	

10.1.3. LOWER SECTION

Ref. No.	Part No.	Part Name & Description	Remarks
100	PFMD1039Y	FRAME, BOTTOM	
101	PFHA1001Z	RUBBER PARTS, LEGS	
102	PFJP03S04Z	CONNECTOR, 3 PIN	⚠
103	PQLB1E1	INSULATOR, FERRITE CORE	
104	PQJS02Q59Y	CONNECTOR, 2 PIN	
105	XWC4B	WASHER	
106	PFUS1177Z	TORSION SPRING, EARTH	
107	PFJS08R44Z	CONNECTOR, 8 PIN	
108	PFDE1097Z	LEVER, PAPER SENSOR	
109	PFUS1214Z	TORSION SPRING, ROLLER EARTH	
110	PFHX1555Z	PLASTIC PARTS, DIGITAL UNIT	
111	XK20C-M4-HW	EARTH LEAD	
112	PQMX10010Z	SUMI TUBE	

10.1.4. GEAR CHASSIS SECTION

Ref. No.	Part No.	Part Name & Description	Remarks
130	PFJQ1015Z	DC MOTOR	
131	PFMH1069Z	CHASSIS, MOTOR PLATE	
132	PFDG1119Y	GEAR, IDLER A	
133	PFDE1095Z	ARM, RX	
134	PFUS1062Z	COIL SPRING, GEAR C	
135	PFDG1021Z	GEAR, CAM	
136	PFDG1022Z	GEAR, D	
137	PFDE1094Z	ARM, TX	
138	PFDG1121Z	GEAR, CAM	
139	PQST2A04Z	SEESAW SWITCH, CAM SENSOR	
140	PFJS03Q43Z	CONNECTOR, 3 PIN	
141	PFUA1022Z	CHASSIS, GEAR	
142	PFUS1169Z	TORSION SPRING, ARM	
143	PFDG1120Z	GEAR, IDLER B	
144	PFHX1399Z	COVER, MOTOR SHEET	

10.1.5. ACCESSORIES AND PACKING MATERIALS

Ref. No.	Part No.	Part Name & Description	Remarks
A1	PFJXE0801Z	HANDSET	
A2	PFJA1029Y	CORD, HANDSET	
A3	PQJA10075Z	CORD, TELEPHONE	
A4	Not Used		
A5	PFJA1030Z	POWER CORD	⚠
A6	PFQX1629Z	INSTRUCTION BOOK	
A7	PQPH10023Z	SHEET RECORDING PAPER (10M)	
P1	PFPE1229Z-M	GIFT BOX ASS'Y	
P2	PFPD1270Z	CUSHION, PAD (LEFT)	
P3	PFPN1271Z	CUSHION, PAD (RIGHT)	
P4	PFPD1089Y	CUSHION, UPPER	
P5	PQPH79Z	PROTECTION COVER	
P6	PQPP10005Z	PROTECTION COVER	

10.2. DIGITAL BOARD PARTS

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Ref. No.	Part No.	Part Name & Description	Remarks
PCB1	PFWP1FT71LA	DIGITAL BOARD ASS`Y (RTL)	
		(ICs)	
IC1	PFVIT7E05A	IC	S
IC2	PFWIFT71LA	IC (ROM)	
IC3	PQVICX58257C	IC	S
IC4	PFVIS80842AN	IC	S
IC5	PFVITC35133F	IC	S
IC6	PQVITC4066BF	IC	S
IC7	PFVIT2003APS	IC	S
IC8	PQVINJM4558M	IC	S
IC9	PQVINJM4558M	IC	S
		(TRANSISTORS)	
Q1	2SB1197K	TRANSISTOR(SI)	S
Q2	2SA933	TRANSISTOR(SI)	S
Q3	2SC4155R	TRANSISTOR(SI)	S
Q4	2SC4155R	TRANSISTOR(SI)	S
Q6	PQVTDTC114EU	TRANSISTOR(SI)	S
Q7	2SB1322	TRANSISTOR(SI)	S
Q8	PQVTDTC114EU	TRANSISTOR(SI)	S
Q9	2SB1218A	TRANSISTOR(SI)	
Q10	2SC4155R	TRANSISTOR(SI)	S
Q11	2SC4155R	TRANSISTOR(SI)	S
Q13	PFVTSI4431DY	TRANSISTOR(SI)	S
Q14	PQVTDTC143E	TRANSISTOR(SI)	S
Q15	PQVTDTC114EU	TRANSISTOR(SI)	S
Q16	PQVTDTC114EU	TRANSISTOR(SI)	S
Q17	2SB1218A	TRANSISTOR(SI)	
		(DIODES)	
D1	PQVDRLS73T	DIODE(SI)	
D2	PFVDRMRLS245	DIODE(SI)	S
D3	MA7200	DIODE(SI)	
D7	PQVDRLS73T	DIODE(SI)	
		(BATTERY)	
BAT1	PFSU1004Z	BATTERY	S
		(CONNECTORS)	
CN1	PQJP8G30Y	CONNECTOR	S
CN3	PQJP5G30Y	CONNECTOR	S
CN4	PQJP11G100Z	CONNECTOR	
CN5	PQJP2G30Y	CONNECTOR	S
CN6	PFJS06A13Z	CONNECTOR	S
CN7	PFJS09A13Z	CONNECTOR	
CN8	PFJS10A13Z	CONNECTOR	S
CN9	PQJP17A19Z	CONNECTOR	S
		(CERAMIC FILTERS)	
L1	PFVF1A121ST	CERAMIC FILTER	
L2	PFVF1A121ST	CERAMIC FILTER	
		(FUSES)	

Ref. No.	Part No.	Part Name & Description	Remarks
F2	PFRB001251KC	FUSE	S
F3	PFRB0031125T	FUSE RESISTOR	S
F4	PFRB001251KC	FUSE	S
		(COILS)	
L18	PQLQR1RS102	COIL	S
		(COMPONENTS PARTS)	
RA1	PFXBV8V151JV	COMPONENTS PARTS	S
RA2	PFXBV8V151JV	COMPONENTS PARTS	S
RA3	PFXBV8V151JV	COMPONENTS PARTS	S
RA4	PFXBV8V151JV	COMPONENTS PARTS	S
RA5	PFXBV8V151JV	COMPONENTS PARTS	S
		(CRYSTAL OSCILLATORS)	
X1	PFVCCFS32Z	CRYSTAL OSCILLATOR	S
X2	PFVC2073FZAT	CRYSTAL OSCILLATOR	S
X3	PFVBKB240ZAT	CRYSTAL OSCILLATOR	S
		(RESISTORS)	
F1	ERDS1VJ000	0	S
J11	ERJ3GEY0R00	0	
J13	PQCUV1H104ZF	0.1	S
L4	ERJ3GEY0R00	0	
L5	ERJ3GEYJ101	0	
L6	ERJ3GEYJ101	0	
L7	ERJ3GEYJ101	0	
L8	ERJ3GEY0R00	0	
L9	ERJ3GEY0R00	0	
L10	ERJ3GEY0R00	0	
L11	ERJ3GEY0R00	0	
L12	ERJ3GEY0R00	0	
L13	ERJ3GEY0R00	0	
L14	ERJ3GEY0R00	0	
L15	ERJ3GEY0R00	0	
L17	ERJ3GEY0R00	0	
L19	ERJ3GEY0R00	0	
L20	ERJ3GEY0R00	0	
L22	ERJ3GEY0R00	0	
L25	ERJ3GEY0R00	0	
R1	ERJ3GEYJ473	47k	
R2	ERJ3GEY0R00	0	
R6	ERJ3GEY0R00	0	
R7	ERJ3GEYJ103	10k	
R8	ERJ3GEYJ472	4.7k	
R9	ERJ3GEYJ472	4.7k	
R10	ERJ3GEYJ151	150	
R11	ERJ3GEYJ151	150	
R12	ERJ3GEYJ151	150	
R13	ERJ3GEYJ102	1k	
R14	ERJ3GEYJ222	2.2k	
R17	ERJ3GEYJ103	10k	
R18	ERJ3GEYJ222	2.2k	

Ref. No.	Part No.	Part Name & Description	Remarks
R19	ERJ3GEYJ122	1.2k	
R20	ERJ3GEYJ821	820	
R21	ERJ3GEYJ472	4.7k	
R22	ERJ3GEYJ912	9.1k	
R24	ERJ3GEYJ103	10k	
R25	ERJ3GEYJ103	10k	
R26	ERJ3GEYJ331	330	
R27	ERJ3GEYJ104	100k	
R28	ERJ3GEYJ124	120k	
R29	ERJ3GEYJ105	1M	
R30	ERJ3GEY0R00	0	
R32	ERJ3GEYJ103	10k	
R33	ERJ3GEYJ102	1k	
R34	ERJ3GEYJ105	1M	
R35	ERJ3GEYJ563	56k	
R36	ERJ3GEYJ103	10k	
R37	ERJ3GEYJ243	24k	
R38	ERJ3GEYJ243	24k	
R39	ERJ3GEYJ753	75k	
R40	ERJ3GEYJ473	47k	
R42	ERJ3GEYJ433	43k	
R43	ERJ3GEYJ224	220k	
R44	ERJ3GEYJ395	3.9M	
R46	ERJ3GEYJ123	12k	
R49	ERJ3GEYJ683	68k	
R51	ERJ3GEYJ103	10k	
R52	ERJ3GEYJ224	220k	
R53	ERJ3GEYJ104	100k	
R54	ERJ3GEYJ105	1M	
R57	ERJ3GEYJ103	10k	
R58	ERJ3GEYJ472	4.7k	
R59	ERJ3GEYJ394	390k	
R60	ERJ3GEYJ562	5.6k	
R62	ERJ3GEYJ393	39k	
R63	ERJ3GEYJ821	820	
R64	ERDS1TJ222	2.2k	S
R66	ERJ3GEYJ563	56k	
R67	ERJ3GEY0R00	0	
R68	ERJ3GEY0R00	0	
R69	ERJ3GEYJ101	100	
R70	ERJ3GEYJ101	100	
R71	ERJ3GEYJ101	100	
R72	ERJ3GEYJ153	15k	
R73	ERJ3GEYJ203	20k	
R74	ERJ3GEYJ562	5.6k	
R75	ERJ3GEYJ472	4.7k	
R77	ERJ3GEYJ472	4.7k	
R78	ERJ3GEYJ102	1k	
R80	ERJ3GEYJ151	150	
R81	ERJ3GEYJ470	47	
R82	ERJ3GEYJ6R8	6.8	
R85	ERJ3GEYJ222	2.2k	
R86	ERJ3GEYJ472	4.7k	
R87	ERJ3GEYJ224	220k	

Ref. No.	Part No.	Part Name & Description	Remarks
R88	ERJ3GEYJ224	220k	
R89	ERJ3GEYJ103	10k	
R90	ERJ3GEYJ224	220k	
R91	ERJ3GEYJ224	220k	
R92	ERJ3GEYJ222	2.2k	
R93	ERJ3GEYJ473	47k	
R98	ERJ3GEYJ102	1k	
R99	ERJ3GEY0R00	0	
R102	ERJ3GEYJ821	820	
R103	ERJ3GEYJ821	820	
R104	ERJ3GEYJ821	820	
R107	ERJ3GEYJ102	1k	
R108	ERJ3GEYJ102	1k	
R109	ERJ3GEYJ102	1k	
R110	ERJ3GEYJ102	1k	
R112	ERJ3GEYJ101	100	
R113	ERJ3GEYJ102	1k	
R116	ERJ3GEYJ101	100	
R117	ERJ3GEYJ102	1k	
R119	ERJ3GEYJ101	100	
R120	ERJ3GEYJ102	1k	
R121	ERJ3GEYJ102	1k	
R131	ERJ3GEYJ682	6.8k	
R132	ERJ3GEYJ224	220k	
R133	ERJ3GEYJ222	2.2k	
R134	ERJ3GEYJ471	470	
R135	ERJ3GEYJ151	150	
		(CAPACITORS)	
C1	ECUV1E104ZFV	0.1	
C2	ECUV1E104ZFV	0.1	
C3	ECUV1E104ZFV	0.1	
C4	ECUV1C104KBV	0.1	
C6	ECUV1E104ZFV	0.1	
C8	ECUV1E104ZFV	0.1	
C10	ECUV1E104ZFV	0.1	
C11	ECUV1E104ZFV	0.1	
C12	ECUV1E104ZFV	0.1	
C13	ECUV1H150JCV	15P	
C14	ECUV1H120JCV	12P	
C15	ECUV1H102KBV	0.001	
C17	ECUV1E104ZFV	0.1	
C18	ECUV1H102KBV	0.001	
C20	ECUV1E104ZFV	0.1	
C21	ECUV1E104ZFV	0.1	
C23	ECUV1E104ZFV	0.1	
C24	ECEA1CK101	100	S
C26	ECUV1E104ZFV	0.1	
C27	ECUV1C104KBV	0.1	
C28	ECUV1E104ZFV	0.1	
C30	ECUV1E104ZFV	0.1	
C31	ECUV1E104ZFV	0.1	
C32	ECUV1E104ZFV	0.1	
C33	ECUV1C224ZFV	0.22	S

Ref. No.	Part No.	Part Name & Description	Remarks
C34	ECEA1CK101	100	S
C35	ECUV1E104ZFV	0.1	
C36	ECEA1CK101	100	S
C37	PQCUV1H104ZF	0.1	S
C38	ECUV1H221JCV	220P	
C39	ECUV1H150JCV	15P	
C40	ECEA1HKS100	10	S
C41	ECUV1E104ZFV	0.1	
C42	ECUV1H102KBV	0.001	
C43	ECUV1C104KBV	0.1	
C44	ECUV1H220JCV	22P	
C45	ECUV1C104KBV	0.1	
C46	ECUV1E104ZFV	0.1	
C47	ECUV1H220JCV	22P	
C48	ECUV1C104KBV	0.1	
C49	ECUV1H220JCV	22P	
C50	ECUV1H222KBV	0.0022	
C51	ECUV1H221JCV	220P	
C52	ECUV1C104KBV	0.1	
C53	ECUV1C104KBV	0.1	
C54	ECUV1H222KBV	0.0022	
C55	ECUV1E104ZFV	0.1	
C56	ECUV1H182KBV	0.0018	
C58	ECUV1C104KBV	0.1	
C60	ECUV1C104KBV	0.1	
C61	ECUV1H151JCV	150P	
C62	ECUV1C104KBV	0.1	
C63	ECUV1C104KBV	0.1	
C64	ECUV1H101JCV	100P	
C65	ECUV1C104KBV	0.1	
C66	ECUV1C104KBV	0.1	
C67	ECUV1C104KBV	0.1	
C74	ECUV1H222KBV	0.0022	
C75	ECUV1H561JCV	560P	S
C77	ECUV1C104KBV	0.1	
C78	ECUV1H102KBV	0.001	
C79	ECEA1CK101	100	S
C80	ECUV1E104ZFV	0.1	
C82	PQCUV1H104ZF	0.1	S
C83	ECUV1E104ZFV	0.1	
C85	ECEA1VKS100	10	S
C90	ECUV1E104ZFV	0.1	
C91	ECUV1E104ZFV	0.1	
C92	ECUV1E104ZFV	0.1	
C94	ECUV1C224ZFV	0.22	S
C95	ECUV1H181JCV	180P	

10.3. ANALOG BOARD PARTS

Ref. No.	Part No.	Part Name & Description	Remarks
PCB2	PFLP1398LAZ	ANALOG BOARD ASS`Y (RTL)	
		(ICs)	
IC1	PQVIMC34119D	IC	S
IC2	PQVINJM2904F	IC	S
		(TRANSISTORS)	
Q2	2SD1819A	TRANSISTOR(SI)	S
Q3	PQVTDTC143E	TRANSISTOR(SI)	S
		(DIODES)	
D6	1SS133	DIODE(SI)	S
D8	1SS133	DIODE(SI)	S
D9	1SS133	DIODE(SI)	S
D11	MA4056	DIODE(SI)	
D12	MA4056	DIODE(SI)	
D13	MA4020	DIODE(SI)	S
D14	MA4020	DIODE(SI)	S
		(CONNECTORS AND JACKS)	
CN1	PQJS17A10Z	CONNECTOR,17PIN	S
CN2	PQJP02G100Z	CONNECTOR,2PIN	
CN3	PQJJ1TB18Z	JACK	S
CN4	PQJJ1T004Z	JACK	S
CN5	PQJJ1T004Z	JACK	S
		(RELAY)	
RL1	PFSL001Z	RELAY	S ⚠
		(VARISTORS)	
SA1	PQVDDSS301L	VARISTOR	S ⚠
SA2	PFRZ002Z	VARISTOR	S
		(SWITCHES)	
SW1	PFSH1A03Z	PUSH SWITCH	S
SW2	ESE14A211	PUSH SWITCH	
		(TRANSFORMER)	
T2	G4A1A0000160	TRANSFORMER	
		(COILS)	
L5	PQLQR1RS102	COIL	S
L8	PQLQR1RS102	COIL	S
		(PHOTO ELECTRIC TRANSDUCER)	
PC1	PQVIPC814K	PHOTO ELECTRIC TRANSDUCER	S
		(THERMISTOR)	
POS1	PQRPAR390N	THERMISTOR	S
		(RESISTORS)	
L1	PQ4R10XJ000	0	S
L2	PQ4R10XJ000	0	S
L3	PQ4R10XJ000	0	S

| 20 | PQ4R16X3000 | 0 | 0 |

Ref. No.	Part No.	Part Name & Description	Remarks
L4	PQ4R10XJ000	0	S
L6	ERJ3GEY0R00	0	
L7	ERJ3GEY0R00	0	
R1	ERJ3GEYJ101	100	
R2	ERJ3GEYJ472	4.7k	
R3	ERJ3GEYJ101	100	
R4	ERJ3GEYJ472	4.7k	
R12	ERG2SJ121	120	
R14	ERDS2TJ221	220	S
R16	ERDS1TJ473	47k	S
R17	ERDS1TJ103	10k	S
R18	ERJ3GEYJ333	33k	
R19	ERJ3GEYJ222	2.2k	
R31	ERDS2TJ471	470	S
R33	ERJ3GEYJ563	56k	
R34	ERJ3GEYJ563	56k	
R35	ERJ3GEYJ114	110k	
R36	ERJ3GEYJ114	110k	
R37	ERDS2TJ222	2.2k	S
R39	ERJ3GEYJ123	12k	
R41	ERJ3GEY0R00	0	
R42	ERJ3GEYJ473	47k	
R45	ERJ3GEYJ331	330	
R46	ERJ3GEYJ152	1.5k	
R47	ERJ3GEYJ152	1.5k	
R48	ERJ3GEYJ153	15k	
R49	ERJ3GEYJ153	15k	
R50	ERJ3GEYJ394	390k	
R51	ERJ3GEYJ224	220k	
R52	ERJ3GEYJ222	2.2k	
R53	ERJ3GEY0R00	0	
R62	ERJ3GEYJ473	47k	
R63	ERJ3GEYJ331	330	
R64	ERJ3GEYJ223	22k	
R67	ERJ3GEY0R00	0	
R72	ERJ3GEYJ154	150k	
R73	ERJ3GEYJ114	110k	
R74	ERJ3GEYJ103	10k	
R75	ERJ3GEYJ153	15k	
R80	ERJ3GEYJ103	10k	
R81	ERJ3GEYJ622	6.2k	
R82	ERDS1TJ472	4.7k	S
R83	ERDS1TJ472	4.7k	S
R84	ERDS1TJ472	4.7k	S
R85	ERDS1TJ472	4.7k	S
		(CAPACITORS)	
C1	ECUV1H103KBV	0.01	
C2	ECUV1H103KBV	0.01	
C8	ECUV1H103KBV	0.01	
C11	ECQE2E105KZ	1	S
C20	ECUV1H103KBV	0.01	
C23	ECUV1C104KBV	0.1	

Ref. No.	Part No.	Part Name & Description	Remarks
C24	ECUV1C104KBV	0.1	
C25	ECUV1H181JCV	180P	
C26	ECUV1E104ZFV	0.1	
C30	ECEA1HKS4R7	4.7	S
C31	ECUV1C273KBV	0.027	
C33	ECUV1H182KBV	0.0018	
C43	ECUV1H102KBV	0.001	
C44	ECEA1HKS4R7	4.7	S
C46	ECUV1H103KBV	0.01	
C47	ECEA1CKS100	10	S
C50	ERJ3GEY0R00	0	
C51	ECUV1H103KBV	0.01	
C52	ECUV1H103KBV	0.01	
C53	ECUV1H333KBV	0.033	S
C54	ECUV1H333KBV	0.033	S
C55	ECUV1H271JCV	270P	
C57	ERJ3GEY0R00	0	
C58	ECEA1CKS470	47	S
C61	ECEA1CKS470	47	S

10.4. OPERATION BOARD PARTS

Ref. No.	Part No.	Part Name & Description	Remarks
PCB3	PFLP1399LAZ	OPERATION BOARD ASS`Y (RTL)	
		(IC)	
IC1	PQVIMC4051BF	IC	S
		(TRANSISTORS)	
Q1	PQVTDTA143EU	TRANSISTOR(SI)	S
Q2	PQVTDTA143EU	TRANSISTOR(SI)	S
Q3	PQVTDTA143EU	TRANSISTOR(SI)	S
		(DIODE)	
D1	1SS133	DIODE(SI)	S
		(CONNECTORS)	
CN1	PFJS09A13Z	CONNECTOR,9PIN	
CN2	PFJS06A13Z	CONNECTOR,6PIN	S
		(LIQUID CRYSTAL DISPLAY)	
CN3	PFAVM220	LIQUID CRYSTAL DISPLAY	
		(PHOTO ELECTRIC TRANSDUCERS)	
PS1	CNA1006N	PHOTO ELECTRIC TRANSDUCER	
PS2	CNA1006N	PHOTO ELECTRIC TRANSDUCER	
		(SWITCHES)	
SW6	EVQ11Y05B	SPECIAL SWITCH	
SW7	EVQ11Y05B	SPECIAL SWITCH	
SW8	EVQ11Y05B	SPECIAL SWITCH	
SW9	EVQ11Y05B	SPECIAL SWITCH	
SW10	EVQ11Y05B	SPECIAL SWITCH	

Ref. No.	Part No.	Part Name & Description	Remarks
SW11	EVQ11Y05B	SPECIAL SWITCH	
SW12	EVQ11Y05B	SPECIAL SWITCH	
SW13	EVQ11Y05B	SPECIAL SWITCH	
SW14	EVQ11Y05B	SPECIAL SWITCH	
SW15	EVQ11Y05B	SPECIAL SWITCH	
SW16	EVQ11Y05B	SPECIAL SWITCH	
SW17	EVQ11Y05B	SPECIAL SWITCH	
SW18	EVQ11Y05B	SPECIAL SWITCH	
SW19	EVQ11Y05B	SPECIAL SWITCH	
SW20	EVQ11Y05B	SPECIAL SWITCH	
SW21	EVQ11Y05B	SPECIAL SWITCH	
SW22	EVQ11Y05B	SPECIAL SWITCH	
SW23	EVQ11Y05B	SPECIAL SWITCH	
SW24	EVQ11Y05B	SPECIAL SWITCH	
SW25	EVQ11Y05B	SPECIAL SWITCH	
SW26	EVQ11Y05B	SPECIAL SWITCH	
SW27	EVQ11Y05B	SPECIAL SWITCH	
SW28	EVQ11Y05B	SPECIAL SWITCH	
SW29	EVQ11Y05B	SPECIAL SWITCH	
SW30	EVQ11Y05B	SPECIAL SWITCH	
SW31	EVQ11Y05B	SPECIAL SWITCH	
		(RESISTORS)	
R2	ERJ3GEYJ103	10k	
R3	ERJ3GEYJ103	10k	
R4	ERJ3GEYJ103	10k	
R5	ERJ3GEYJ103	10k	
R7	ERJ3GEYJ103	10k	
R10	ERJ3GEYJ103	10k	
R11	ERJ3GEYJ271	270	
R12	ERJ3GEYJ563	56k	
R13	ERJ3GEYJ103	10k	
R14	ERJ3GEYJ471	470	
R15	ERJ3GEYJ103	10k	
R16	ERJ3GEYJ471	470	
R17	ERJ3GEYJ103	10k	
R18	ERJ3GEYJ471	470	
R19	ERJ3GEYJ103	10k	
R20	ERJ3GEYJ471	470	
R28	ERJ3GEYJ103	10k	
R30	ERJ3GEYJ751	750	
R33	ERJ3GEYJ4R7	4.7	
		(CAPACITORS)	
C1	ECUV1E104ZFV	0.1	
C2	ECEA0JKS101	100	
C6	ECUV1C224ZFV	0.22	S

10.5. POWER SUPPLY BOARD PARTS

Ref. No.	Part No.	Part Name & Description	Remarks
PCB4	PFLP1227MZL	POWER SUPPLY BOARD ASS'Y(RTL)	
		(IC)	
IC202	PFVITA7805F	IC	S
		(TRANSISTORS)	
Q101	2SK2640	TRANSISTOR(SI)	⚠
Q102	2SC1741S	TRANSISTOR(SI)	
Q201	2SC1740S	TRANSISTOR(SI)	
		(DIODES)	
D101	PFVD1N4005	DIODE(SI)	S ⚠
D102	PFVD1N4005	DIODE(SI)	S ⚠
D103	PFVD1N4005	DIODE(SI)	S ⚠
D104	PFVD1N4005	DIODE(SI)	S ⚠
D105	MA4030	DIODE(SI)	
D106	MA165	DIODE(SI)	
D107	MA165	DIODE(SI)	
D201	PFVDSF5LC20U	DIODE(SI)	S
D202	PFVDD1NL20U	DIODE(SI)	S
D204	MA2300	DIODE(SI)	
D205	MA4075M	DIODE(SI)	
		(CONNECTORS)	
CN31	PQJP2D98Z	CONNECTOR, 2PIN	⚠
CN301	PQJP8G30Y	CONNECTOR, 8PIN	⚠
		(COILS)	
L101	PFLES11V0712	COIL	S ⚠
		(VARISTORS)	
ZNR101	ERZV10DK471U	VARISTOR	⚠
ZNR102	ERZV10DK471U	VARISTOR	⚠
		(PHOTO COUPLER)	
PC101	0N3131SKU	PHOTO ELECTRIC TRANSDUCER	⚠
		(FUSE)	
F101	PQBA1C50NBKL	FUSE	S ⚠
		(TRANSFORMER)	
T101	ETS29AK415AC	TRANSFORMER	⚠
		(VARIABLE RESISTOR)	
VR201	EVNDJAA03B53	VARIABLE RESISTOR	
		(RESISTORS)	
R101	ERG2SJ562	5.6k	
R102	ERDS2TJ224	220k	
R103	ERDS2TJ224	220k	

Ref. No.	Part No.	Part Name & Description	Remarks
R104	PQ4R10XJ153	15k	S
R105	PQ4R10XJ100	10	S
R106	ERG2SJ101	100	
R107	ERG2SJ101	100	
R108	ERDS2TJ104	100k	
R109	ERDS2TJ512	5.1k	
R110	ERDS2TJ220	22	
R111	PQ4R10XJ334	330k	S
R112	PQ4R10XJ334	330k	S
R113	PQ4R10XJ334	330k	S
R205	ERG2SJ681	680	
R206	ERG2SJ681	680	
R221	PQ4R10XJ681	680	S
R222	PQ4R10XJ472	4.7k	S
R223	PQ4R10XJ101	100	S
R224	PQ4R10XJ223	22k	S
R225	PQ4R10XJ123	12k	S
R226	PQ4R10XJ222	2.2k	S
		(CAPACITORS)	
C101	ECQU2A104MV	0.1	⚠
C102	ECQU2A104MV	0.1	⚠
C103	ECKNTS222ME	0.0022	⚠
C104	ECKNTS222ME	0.0022	⚠
C105	ECKNTS222ME	0.0022	
C106	PFEU200SX180	180	S
C107	ECKZ3A331KB	330P	S
C109	ECQB1H103JF	0.01	
C110	PQCUV1H682KB	0.0068	S
C201	EEUFA1V471	470	
C202	ECKD3A102KBP	0.001	
C203	PFCEA16A470	47P	S
C205	PFCEA50A1M	1	S
C207	PFCEA35A47M	47	S

10.6. FIXTURES AND TOOLS

Ref. No.	Part No.	Part Name & Description
EC1	PQZZ8K18Z	CONNECTOR, 8 PIN
EC2	PFZZ17K2Z	CONNECTOR, 17 PIN
EC3	PFZZ5K13Z	CONNECTOR, 5 PIN
EC4	PFZZ11K13Z	CONNECTOR, 11 PIN
EC5	PQZZ2K1Z	CONNECTOR, 2 PIN
EC6	PFZZ6K1Z	CONNECTOR, 6 PIN
EC7	PFZZ11K14Z	CONNECTOR, 11 PIN
EC8	PFZZ10K4Z	CONNECTOR, 10 PIN
EC9	PQZZ2K1Z	CONNECTOR, 2 PIN
EC10	PFZZ2K2Z	CONNECTOR, 2 PIN
	KM79811245C0	BASIC FACSIMILE TECHNIQUE

Notes:
Tools and Extension Cords are useful for servicing. / (They make servicing easy.)

11. PRINTED CIRCUIT BOARD

11.1. DIGITAL BOARD : COMPONENT VIEW

11.2. DIGITAL BOARD (PCB1) : BOTTOM VIEW

11.3. ANALOG BOARD (PCB2) : COMPONENT VIEW

11.4. ANALOG BOARD (PCB2) : BOTTOM VIEW

11.5. OPERATION BOARD (PCB3)

11.6. POWER SUPPLY BOARD (PCB4)

12. FOR THE SCHEMATIC DIAGRAMS

Note:

1. **DC voltage measurements are taken with an oscilloscope or a tester with a ground.**

2. **The schematic diagrams and circuit board may be modified at any time with the development of new technology.**
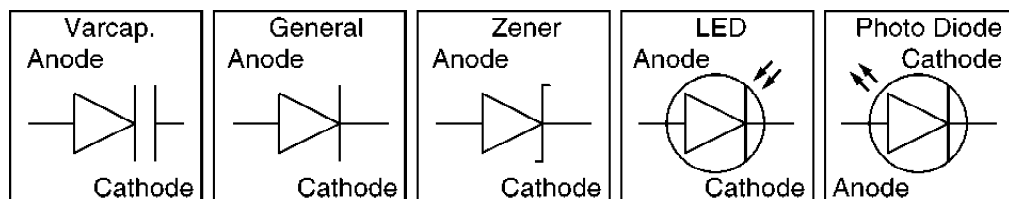
Important safety notice
Components identified by ⚠ mark have special characteristics important for safety. When replacing any of these components, use only the manufacturer's specified parts.

13. SCHEMATIC DIAGRAM

13.1. DIGITAL BOARD (PC1)

13.2. ANALOG CIRCUIT (PCB2)

13.3. OPERATION BOARD (PCB3)

13.4. POWER SUPPLY BOARD (PCB4)
Y.M / KXFT71LAB /

PFUP1267ZA
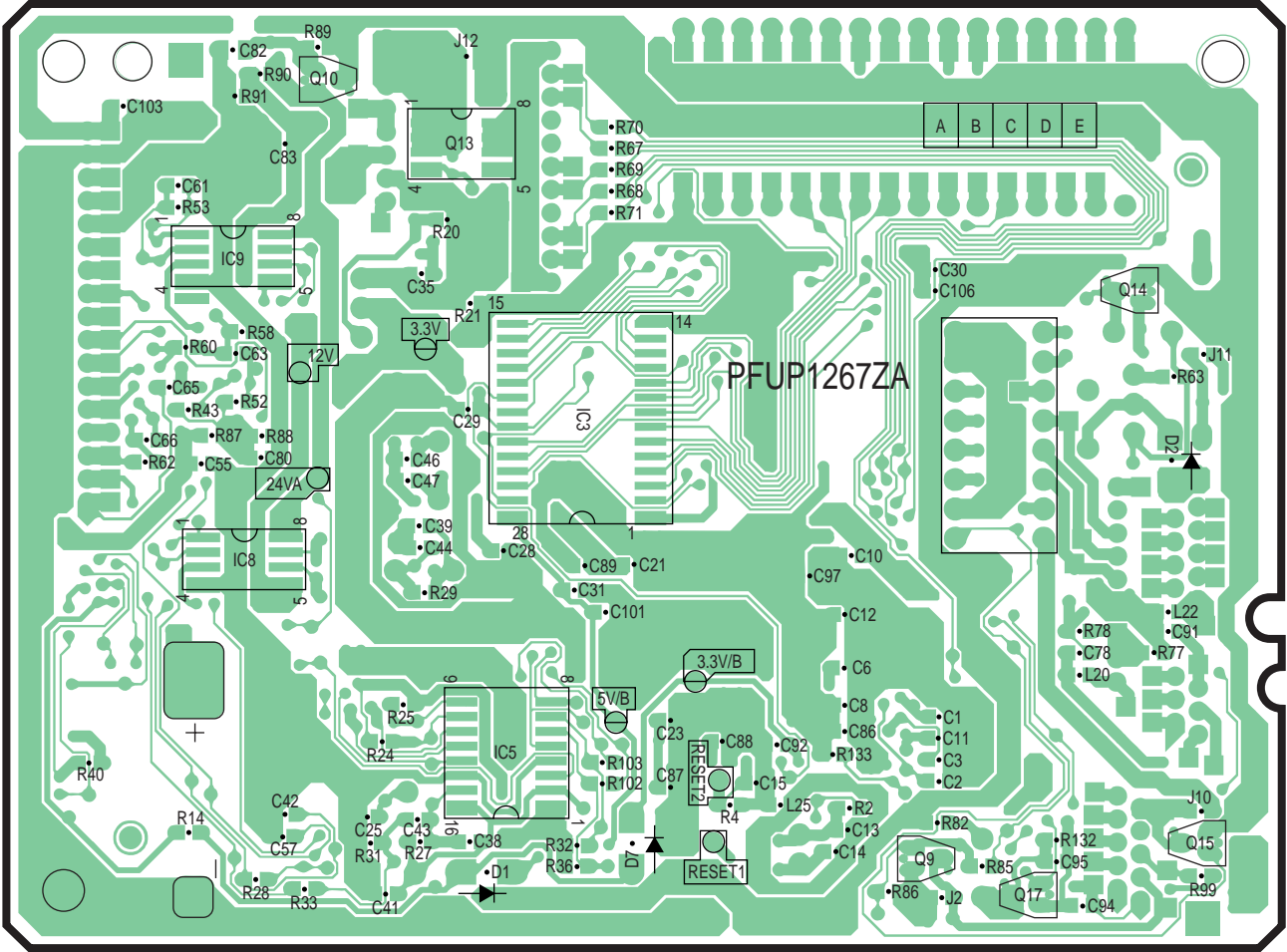
DIGITAL BOARD (COMPONENT)
KX-FT71LA-B

PFUP1267ZA
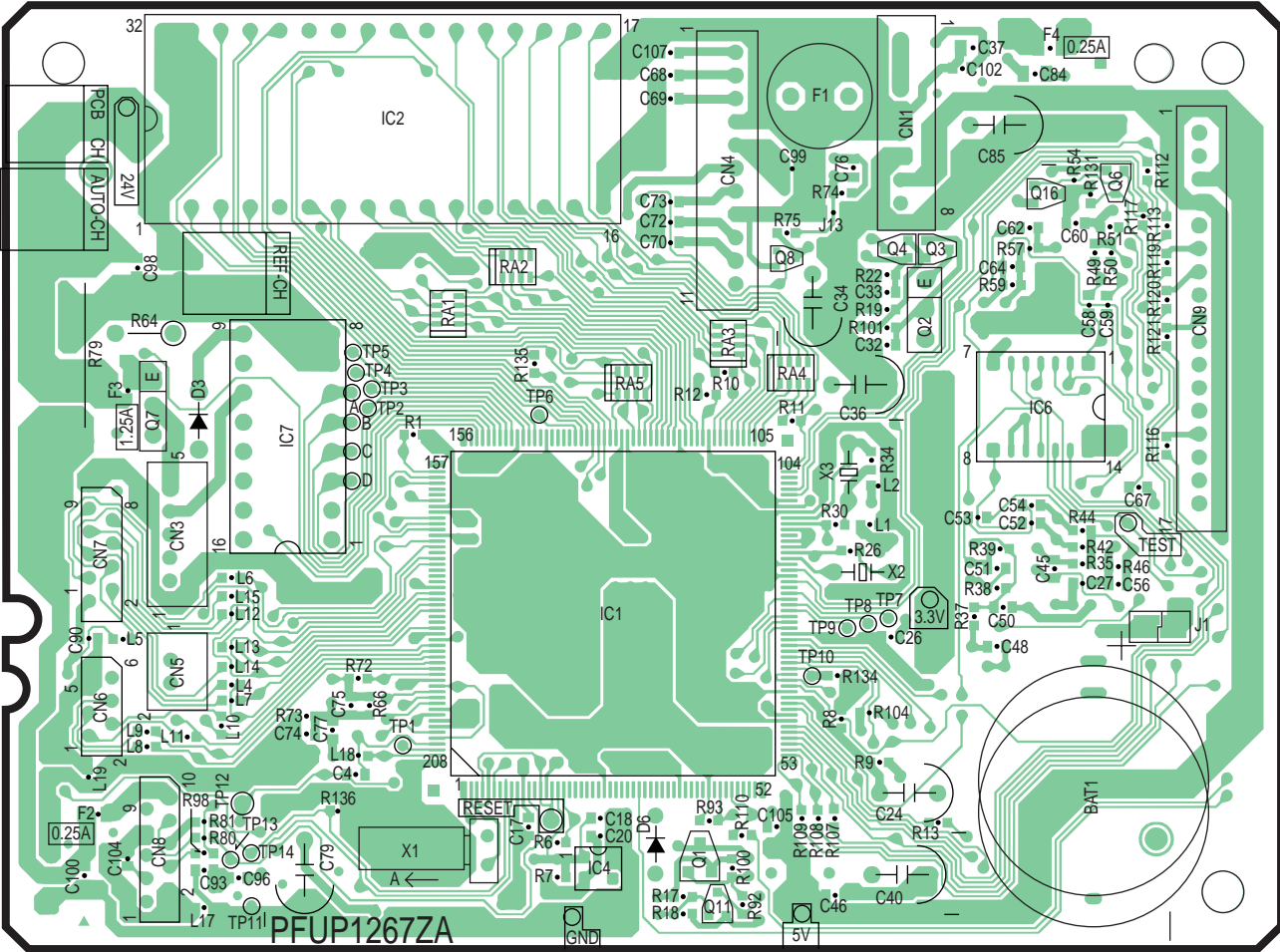
DIGITAL BOARD (BOTTOM)
KX-FT71LA-B

PFUP1268ZA
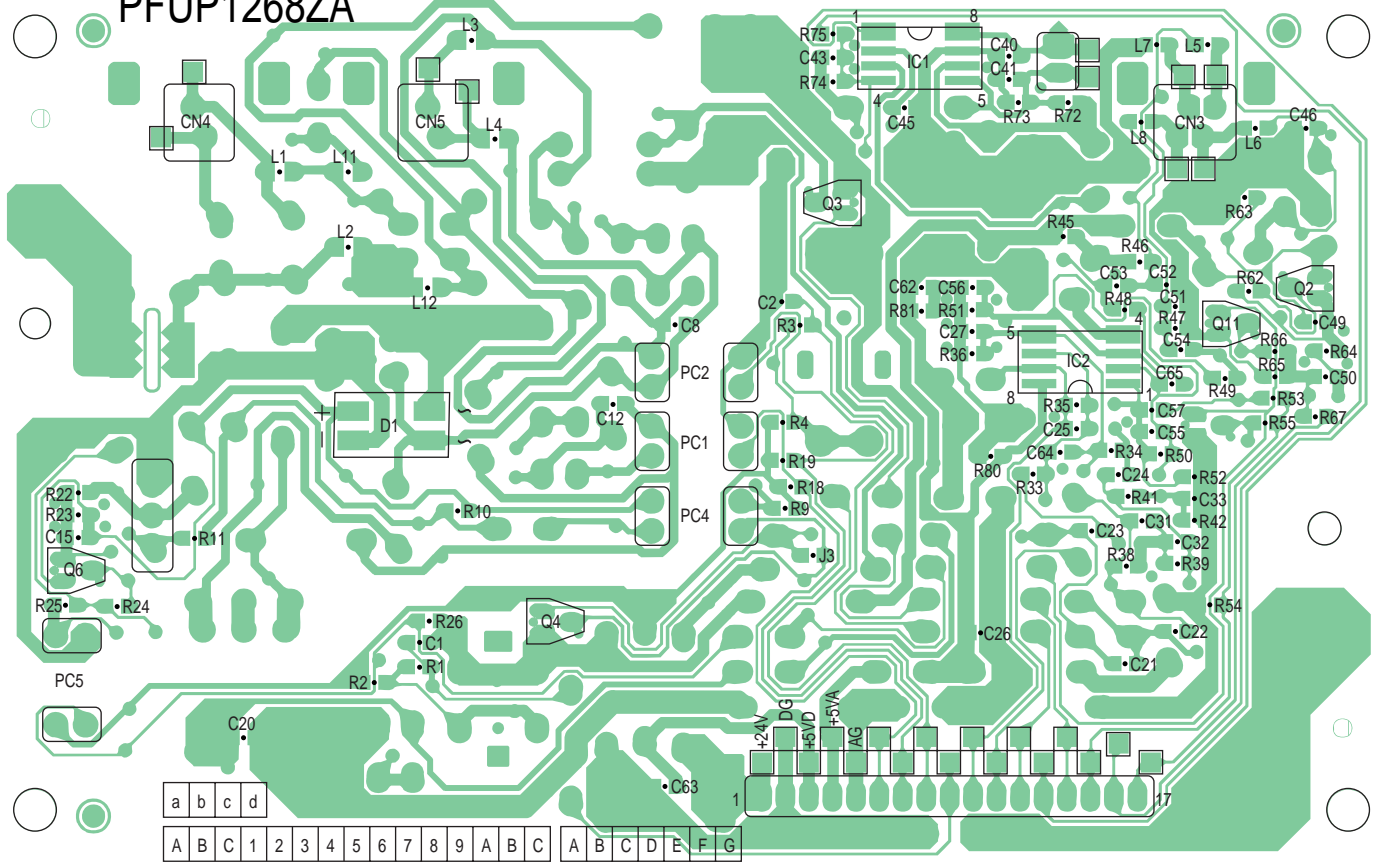
ANALOG BOARD (COMPONENT)
KX-FT71LA-B

PFUP1268ZA
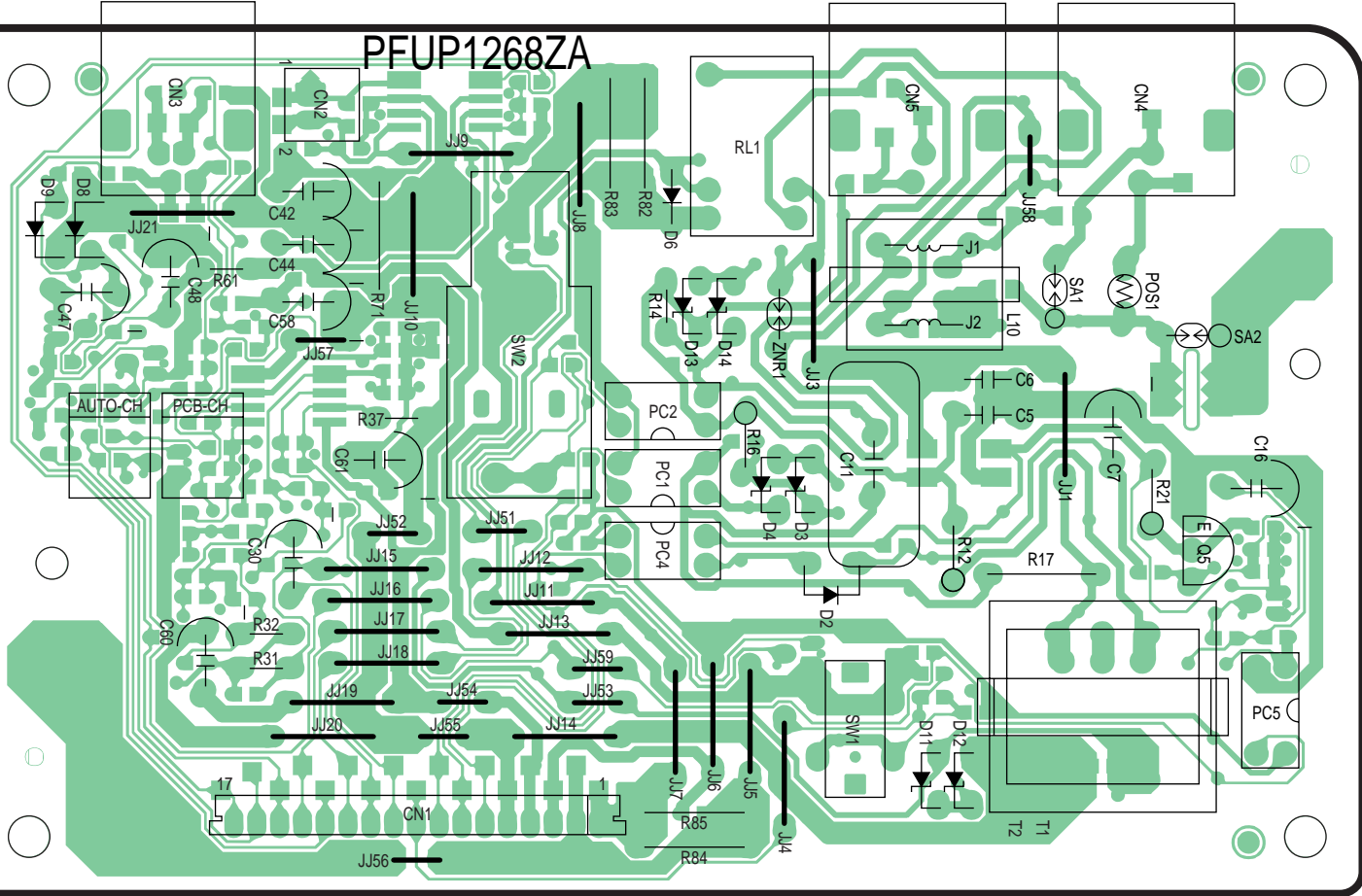
ANALOG BOARD (BOTTOM)
KX-FT71LA-B

(COMPONENT VIEW)
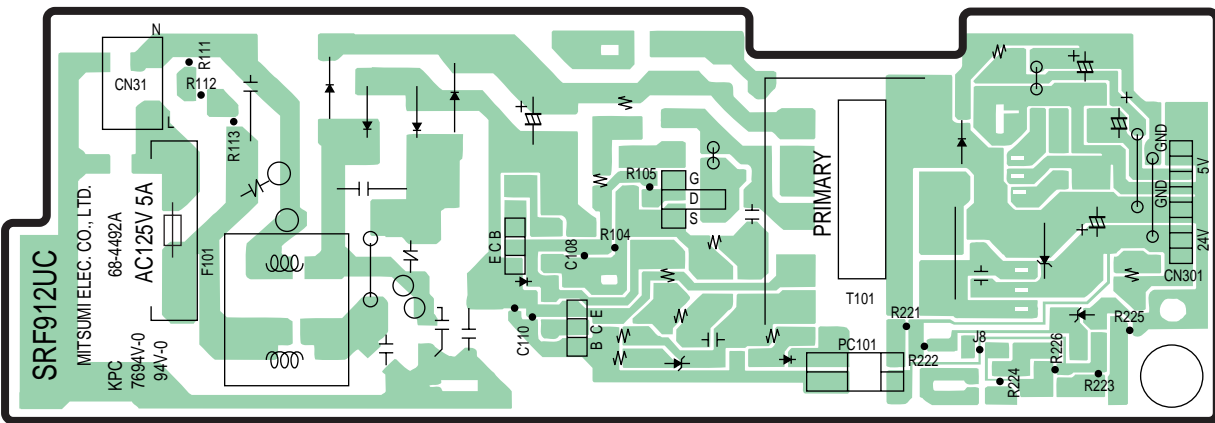
(BOTTOM VIEW)
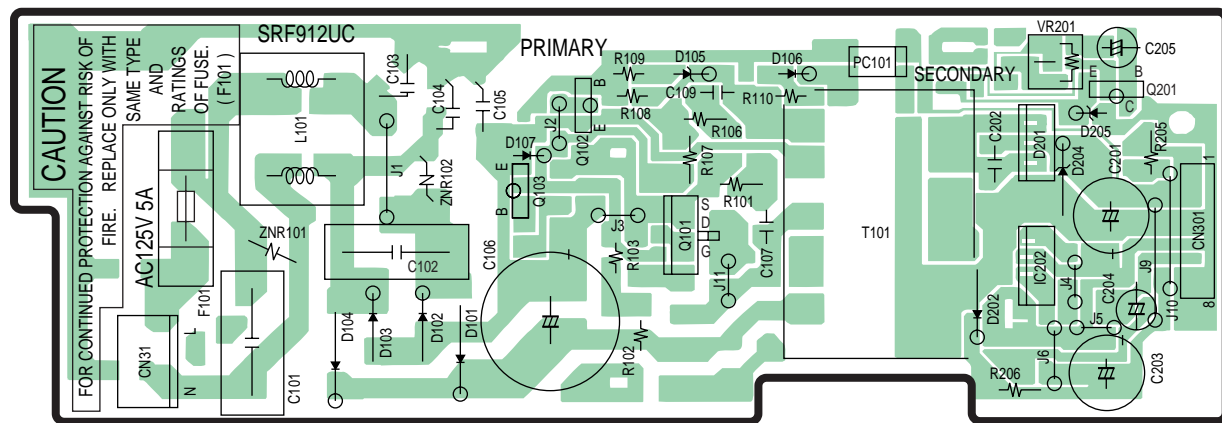
POWER SUPPLY BOARD
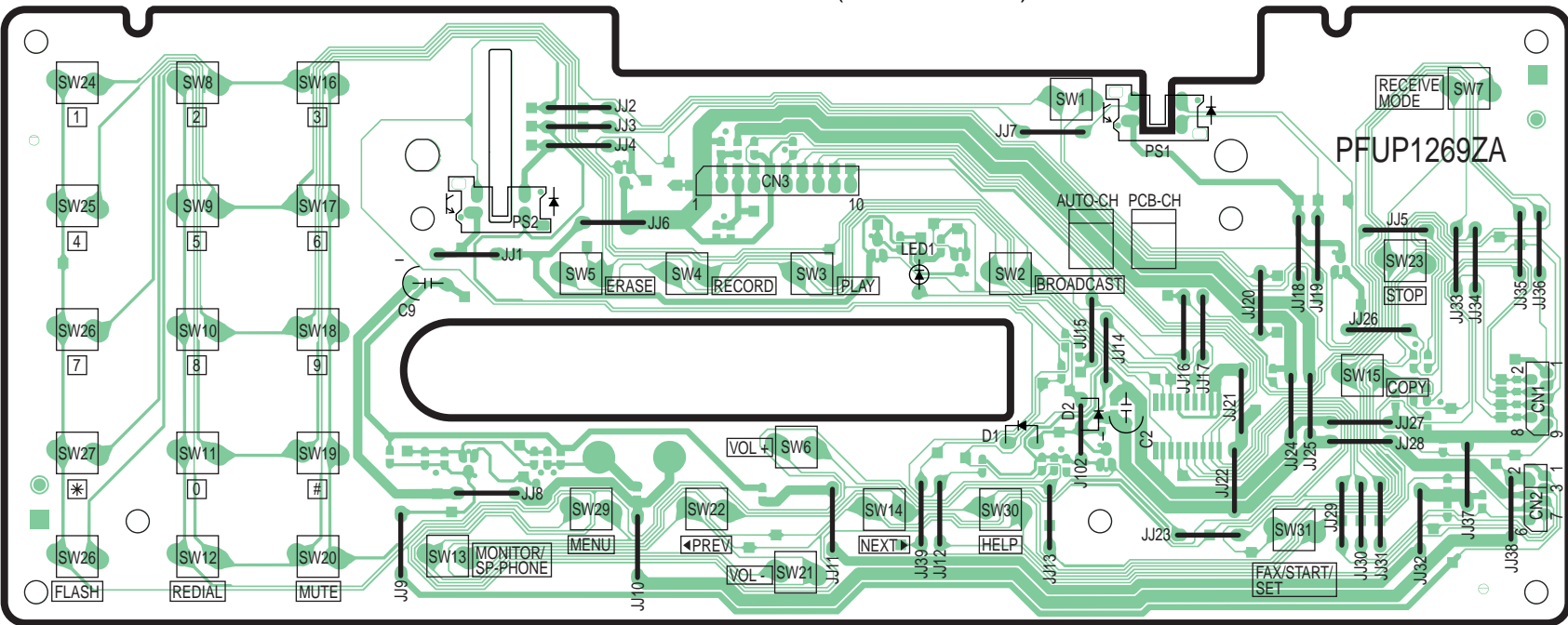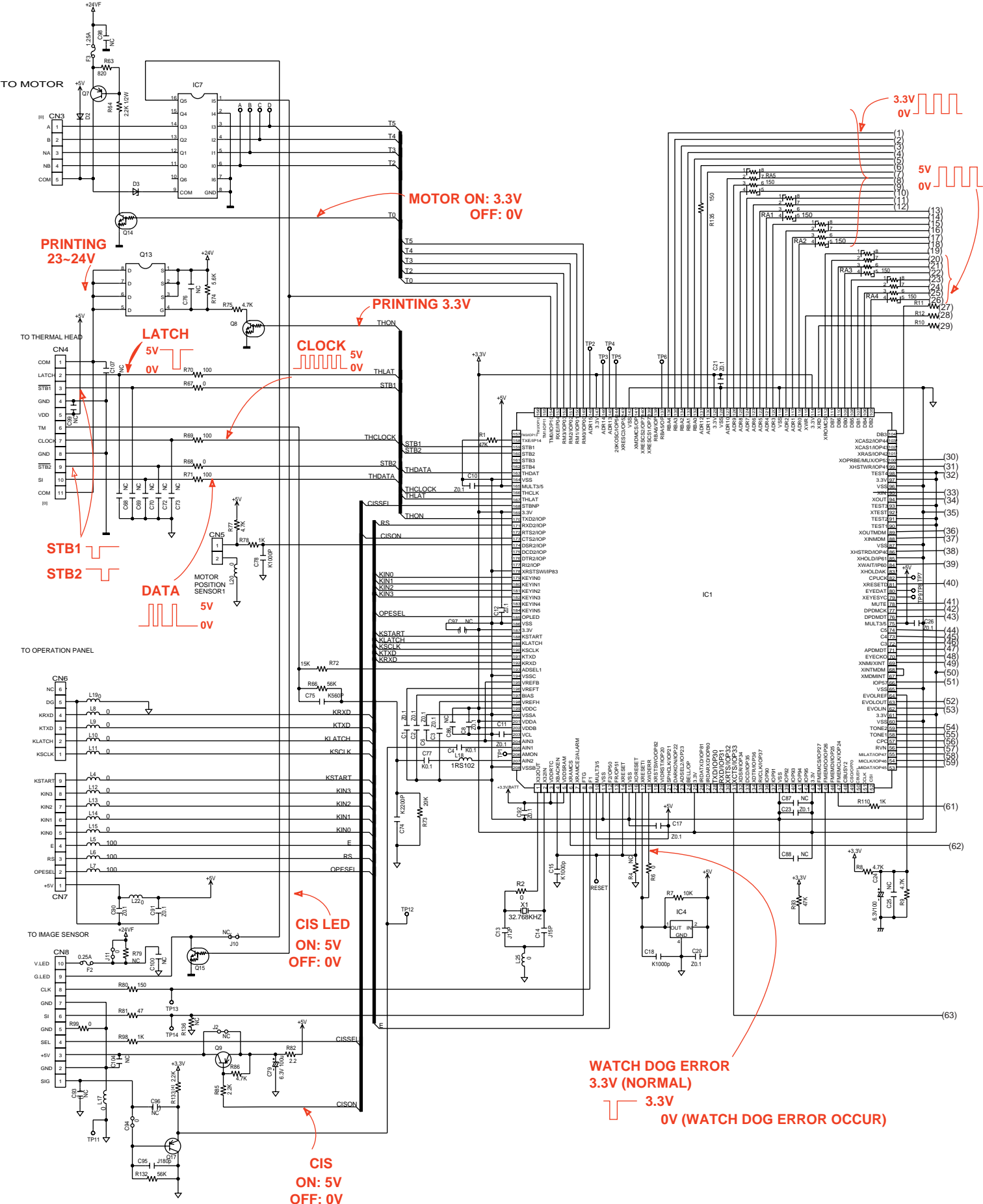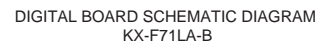KX-FT71LA-B

(COMPONENT VIEW)

PFUP1269ZA
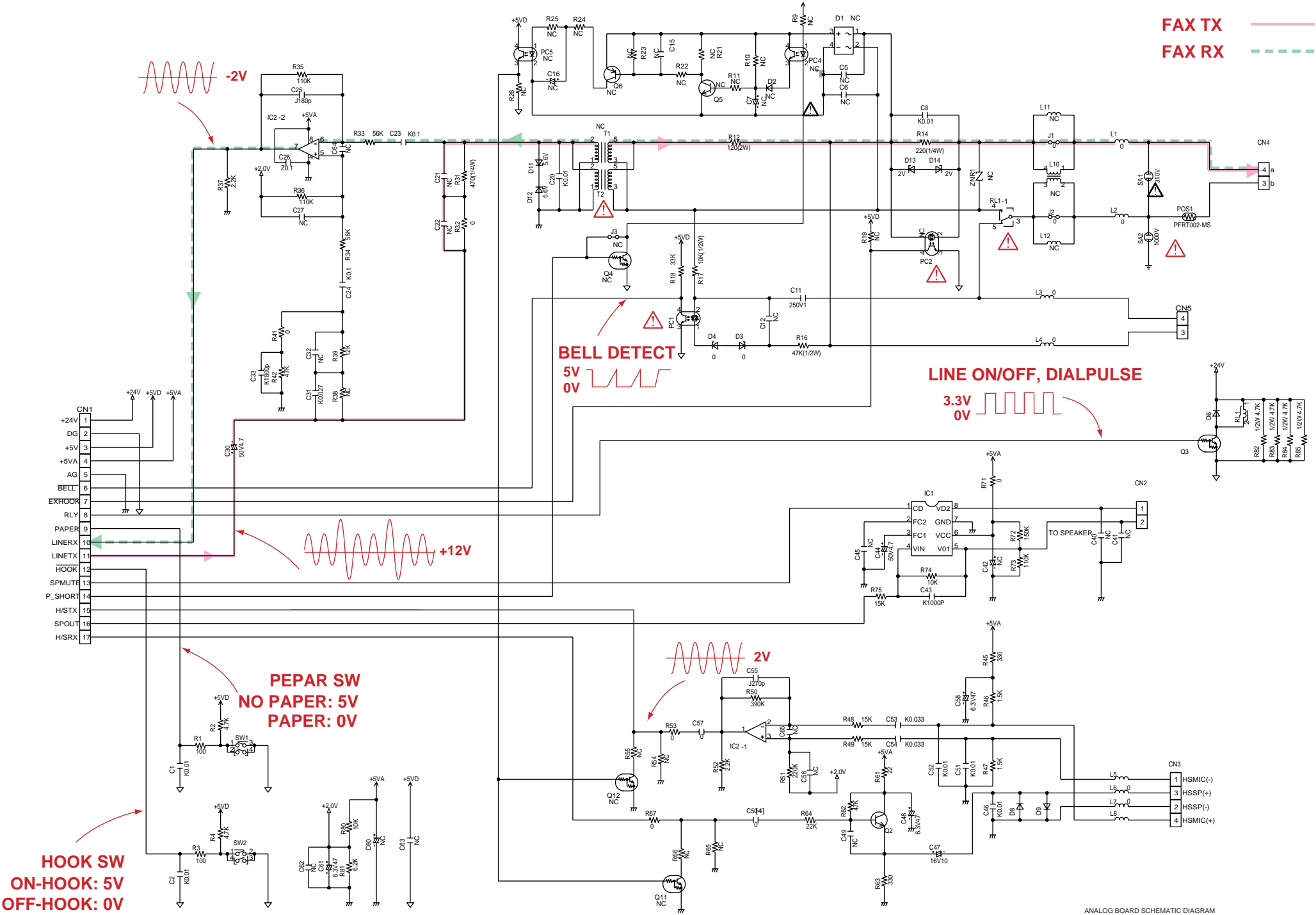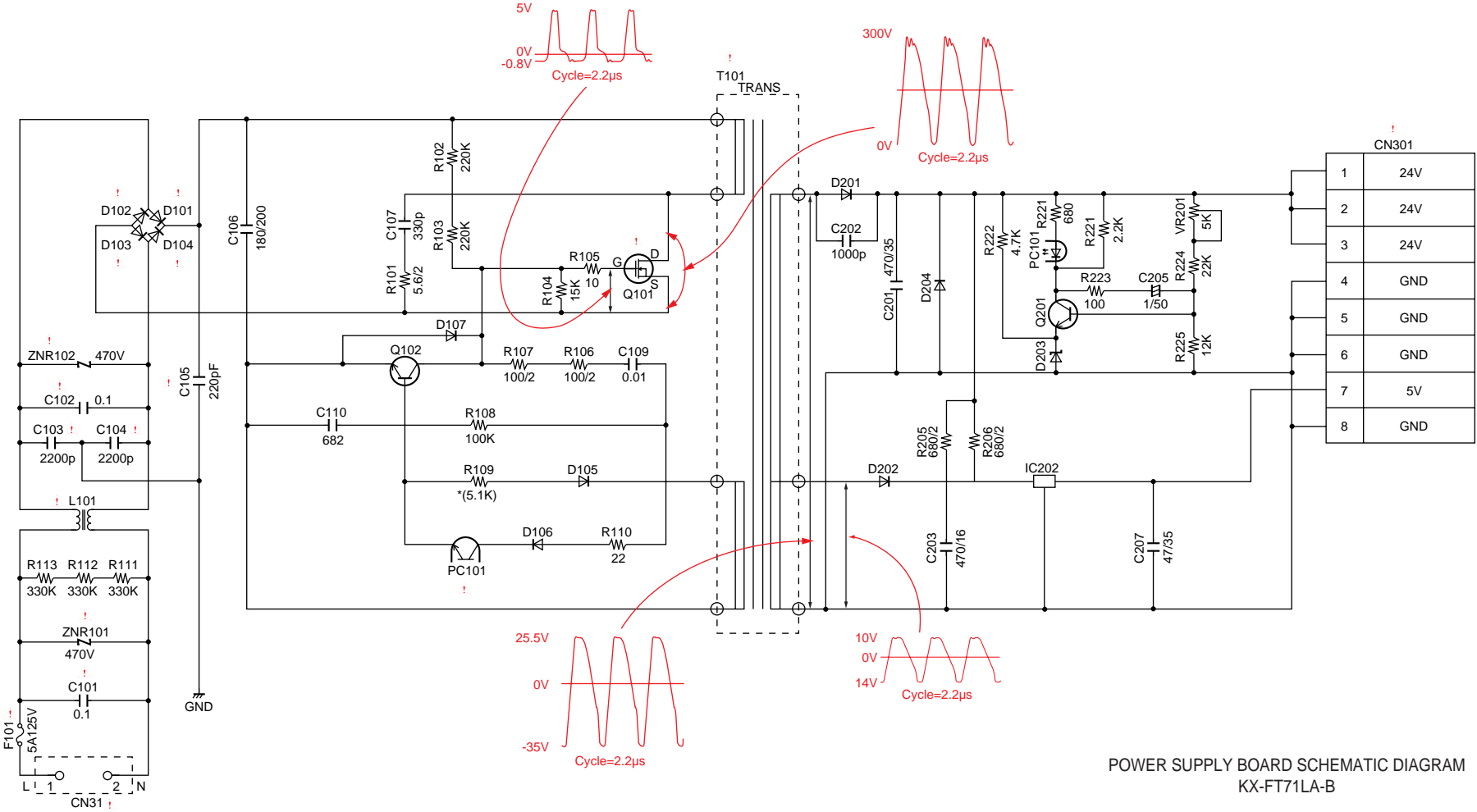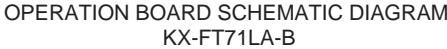
(BOTTOM VIEW)

PFUP1269ZA

OPERATION BOARD
KX-FT71LA-B

DIGITAL BOARD SCHEMATIC DIAGRAM
KX-F71LA-B

FAX TX signal ———

FAX RX signal - - - - -

DIGITAL BOARD SCHEMATIC DIAGRAM
KX-F71LA-B

FAX TX signal ───

FAX RX signal ┄┄┄

DIGITAL BOARD SCHEMATIC DIAGRAM
KX-F71LA-B

ANALOG BOARD SCHEMATIC DIAGRAM
KX-FT71LA-B

POWER SUPPLY BOARD SCHEMATIC DIAGRAM
KX-FT71LA-B

5V
0V
-0.8V
Cycle=2.2µs

300V
0V
Cycle=2.2µs

25.5V
0V
-35V
Cycle=2.2µs

10V
0V
14V
Cycle=2.2µs

T101
TRANS

CN301

1	24V
2	24V
3	24V
4	GND
5	GND
6	GND
7	5V
8	GND

D102 D101
D103 D104

C106 180/200
C105 220pF

ZNR102 470V
C102 0.1
C103 2200p
C104 2200p
L101

R113 330K
R112 330K
R111 330K
ZNR101 470V
C101 0.1
F101 5A125V
CN31
L 1
N 2

R102 220K
R107 330p
R103 220K
R101 5.6/2
R104 15K
R105 10
Q101 G D S

D107
Q102
R107 100/2
R106 100/2
C109 0.01
C110 682
R108 100K
R109 *(5.1K)
D105
D106
R110 22
PC101

D201
C202 1000p
C201 470/35
D204
D203
R222 4.7K
PC101
R221 680
R221 2.2K
VR201 5K
R223 100
C205 1/50
R224 22K
Q201
R225 12K

R205 680/2
R206 680/2
D202
C203 470/16
IC202
C207 47/35

GND

OPERATION BOARD SCHEMATIC DIAGRAM
KX-FT71LA-B

Component View

A,D-Bus

Bottom side

Upper side

Dipping side

TEST Land

IC2 (ROM)

24V

ROMCE

RA1- RA5

IC3 (SRAM)

TEST

IC1 (ASIC)

X3

X2

3.3V

BAT1

X1

GND

RAMCS

5V
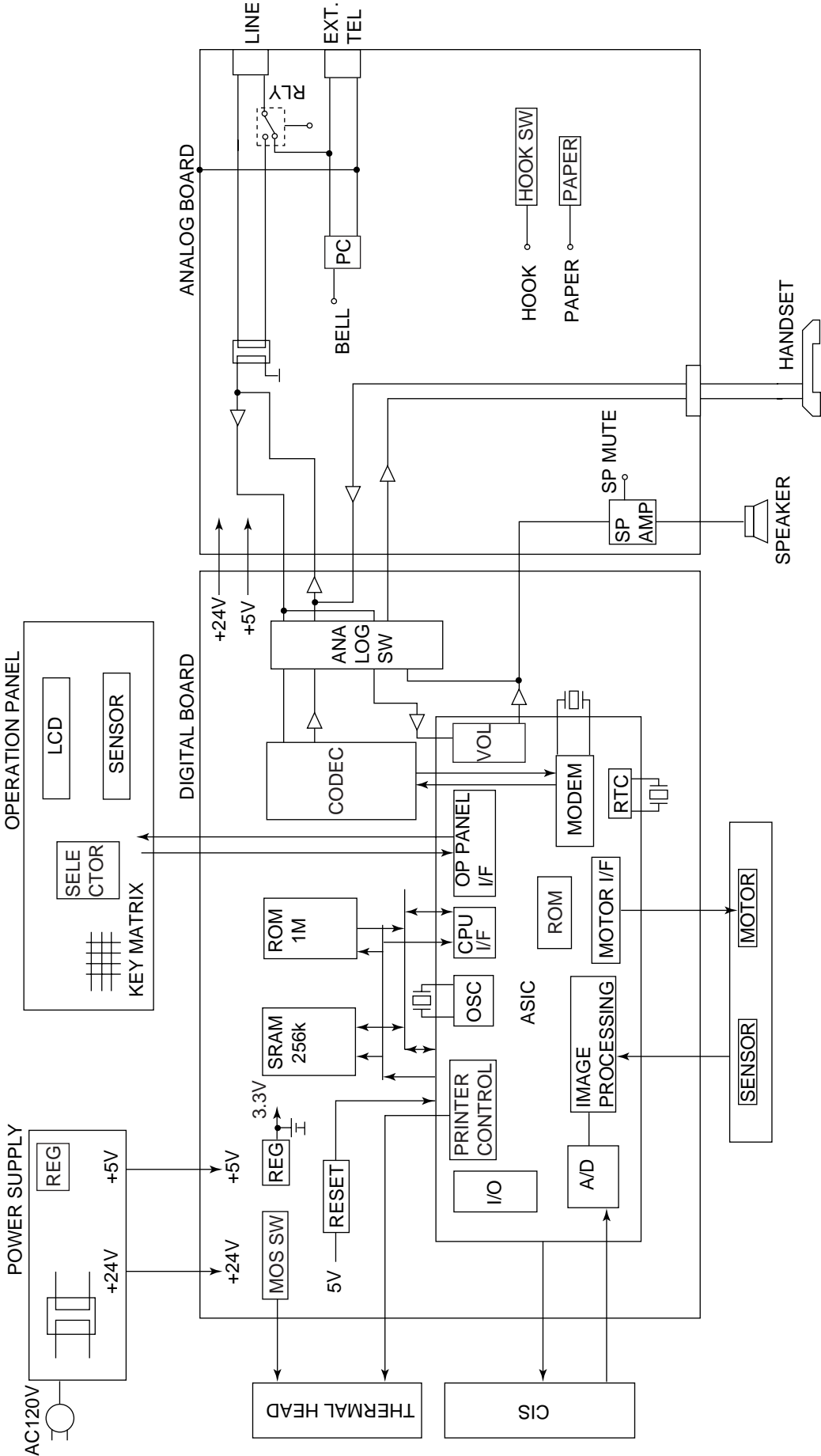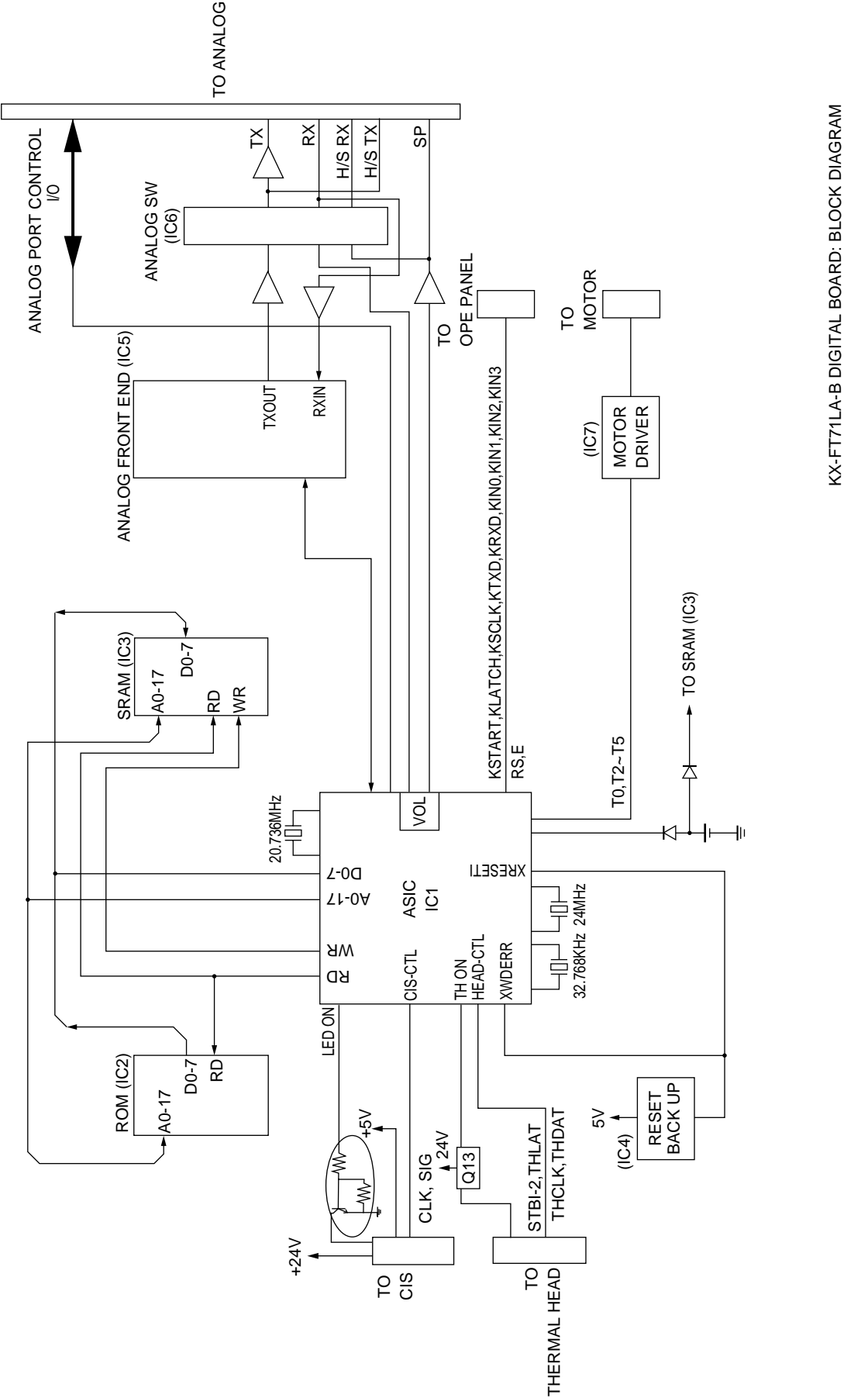
KX-FT71LA-B DIGITAL BOARD: BLOCK DIAGRAM

CN4
T
R
POS1
SA1
SA2
LINE-RLY
+24V
RL1
RL1
C11
R16
R17
R12
T2
Analog Board
Digital Board
LINETX
LINERX
R1
T1
CN5
R63
R61
Q2
R62
R64
C49
C50
R52
H/STX
H/STX MUTE
H/SRX
H/SRX ENB
SPOUT
SPEAKER
CN2
SP AMP
SP-MUTE
MTX ENB
MOM RX ENB
TEL RX ENB
Analog Front End
(IC5)
ASIC (IC1)
VOL
MODEM
HANDSET
CN3
R49 C54 L5
R48 C53 L8
L6
C47 L7
IC2
BELL
PC1
PAPER
C1
R1
R2
SW1
HOOK
C2
R3
R4
SW2

LCD

(Chip on board type)

ASIC

IC1

CN6

CN2

CN3

CN7

CN1

ANALOG SW
IC1

8X4
KEYS
MATRIX

READ POSITION SENSOR
DOCUMENT SENSOR

DIGITAL BOARD

OPERATION BOARD

KX-FT71LA-B OPERATION BOARD:BLOCK DIAGRAM

Schematic diagram — FAX TX / FAX RX circuit

FAX TX (solid line)
FAX RX (dashed line)

+2V

FAX RX

FAX TX
+12V

BELL DETECT
5V
0V

CPC DETECT
5V
0V

LINE ON/OFF, DIALPULSE
5V
0V

2.1V

TO SPEAKER

2V

2.5V

JAM SW
NO PAPER: 5V
PAPER: 0V

PEPAR SW
NO PAPER: 5V
PAPER: 0V

HOOK SW
ON-HOOK: 5V
OFF-HOOK: 0V

CN1
1 +24V
2 DG
3 +5VD
4 +5VA
5 AG
6 BELL
7 LINETX
8 CPC
9 RLY
10 PAPER
11 JAM
12 P-SHORT
13 HOOK
14 SPMUTE
15 SPOUT
16 LINERX
17 H/STX
18 H/SRX

5V
0V
-0.8V
Cycle=2.2 s

300V
0V
Cycle=2.2 s

T101
TRANS

CN301

1	24V
2	24V
3	24V
4	GND
5	GND
6	GND
7	5V
8	GND

R102 220K
R103 220K
C107 330p
R101 5.6/2
R105 10
R104 15K
G D
S
Q101
D107
Q102
R107 100/2
R106 100/2
C109 0.01
C110 682
R108 100K
R109 *(5.1K)
D105
D106
R110 22
PC101

D102 D101
D103 D104
C106 180/200
C105 220pF
ZNR102 470V
C102 0.1
C103 2200p
C104 2200p
L101

R113 330K
R112 330K
R111 330K
ZNR101 470V
C101 0.1
F101 5A125V
L 1   2 N
CN31

GND

D201
C202 1000p
C201 470/35
D204
R222 4.7K
PC101
R221 680
R221 2.2K
R223 100
C205 1/50
VR201 5K
R224 22K
R225 12K
Q201
D203
R205 680/2
R206 680/2
D202
IC202
C203 470/16
C207 47/35

25.5V
0V
-35V
Cycle=2.2 s

10V
0V
14V
Cycle=2.2 s